

#### WINSMARTACADEMY

MOTTO: PERSONALISED TUTORING FOR LEADERS OF TOMORROW

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#### PCR274 - INTRODUCTION TO CONFLICT TRANSFORMATION

Conflict has been variously defined by scholars though its' origin comes from the Latin word confligere
The Latin word 'confligere' which means to strike together
is defined as "opposition among social entities directed against one another"  Conflict
Anywhere human beings exist, conflict becomes inevitable. <b>True</b>
can be explained as an adversarial relationship involving at least two individuals or collective actors over a range of issues such as resources, power, status, values, goals, relations, or interests.  Conflict
The most important factor is a ideology.  legitimating
The most important factor is a legitimating  ideology
is the struggle over values or claims to status, power, and scarce resources, in which the aims of the groups or individuals involved are not only to obtain the desired values but to neutralize, injure, or eliminate rivals <b>Conflict</b>
is a social situation in which at least two parties (individuals, groups, states) are involved and who: strive for goals which are incompatible to begin with or strive for the same goal, which can only be reached by one party; and/or want to employ incompatible means to achieve a certain goal <b>Conflict</b>

is "contests, competitions, disputes and tensions as well as manifest clashes between social forces.  Conflict
is a situation of competition in which the parties are aware of the incompatibility of potential future positions and in which each party wishes to occupy a position that is incompatible with the wishes of the other. Conflict
is a goal-directed activity designed to improve the position of one party at the expense of the other.  Conflict
is a state of incompatibility among values, where the achievement of one value can be realized only at the expense of some other values.  Conflict
may arise within single organisms pursuing multiple goals as well as between organisms striving at incompatible goals (Schmid, 2000).  Conflict
is a perceived divergence of interests or a belief that the parties' current aspirations cannot be achieved simultaneously.  Conflict
is the intentional mutual exchange of negative sanctions, or punitive behaviour by two or more parties, which may be individuals, corporate actors or more loosely knit quasi-groups (Schmid, 2000).  Conflict
is a escalated competition between two or more parties, each of which aims to gain advantage of some kind-power, resources, interests, values, needs, for example.  Conflict
is perceived incompatibility between two or more people or groups.  Conflict
Conflict is perceived incompatibility between two or more people or groups. The incompatibility can be about, interests, values or aims. <b>needs</b>

Conflict is perceived incompatibility between two or more people or groups. The incompatibility can be about needs,, values or aims.  Interests
Conflict is perceived incompatibility between two or more people or groups. The incompatibility can be about needs, interests,or aims. values
Conflict is perceived incompatibility between two or more people or groups. The incompatibility can be about needs, interests, values or  aims
is present when two or more parties perceive that their interests are incompatible, express hostile attitudes or pursue their interests through actions that damage the other parties.  Conflict
Conflict cannot be wished away in our lives.  True
The define conflict as 'danger' + 'opportunity'.  Chinese
is near to 'violence' and 'opportunity' near to 'challenge', the foundation of creation.  Danger
The Chinese define conflict as  danger + opportunity
'Danger' is near to '' and 'opportunity' near to 'challenge', the foundation of creation.  violence
'Danger' is near to 'violence' and '' near to 'challenge', the foundation of creation.  opportunity
'Danger' is near to 'violence' and 'opportunity' near to '', the foundation of creation. <b>challenge</b>

'Danger' is near to 'violence' and 'opportunity' near to 'challenge', the foundation of <b>creation</b>
argues against the wholesale generalisation of recent conflicts in Africa as "mindless violence" and "senseless wars" because they typify continuation of politics and economics by other means <b>Francis (2006)</b>
Francis (2006) while conceptually linking conflict to the concept of conflict resolution argues against the wholesale generalisation of recent conflicts in Africa as "mindless violence" and "senseless wars" because they typify continuation of politics and economics by other means
is one of the most destructive and pervasive conflicts in Africa especially since the end of the cold war.  Ethnic conflict
Ethnic conflict is one of the most destructive and pervasive conflicts inespecially since the end of the cold war.  Africa
Ethnic conflict is one of the most destructive and pervasive conflicts in Africa especially since the end of the  cold war
provide a complex task to social scientists, and peace scholars this is because of its permeating effects whenever it occurs.  Ethnic conflicts
came up with the structuralist approach  Edmund Leach and Frederick Barth
Edmund Leach and Frederick Barth came up with the approach Structuralist
approach emphasizes the value of structural relationships in either identity formation, state formation and maintenance in defining ethnicity more than cultural factors.  Structuralist approach
The approach was postulated by Edward Shils and Clifford Geertz. <b>Primordialist</b>

The primordialist approach was postulated by  Edward Shils and Clifford Geertz
The primodialist were led by  Cynthia Enloe
can be described as the feeling or consciousness of belonging to a group that shares certain common socio-cultural elements (Williams, 2006). <b>Ethnicity</b>
The word "ethnic" is derived from the Greek wordethnos
The word "ethnic" is derived from the Greek word "ethnos" meaning a group of people who share a common and peculiar culture
can be seen as the feeling of belonging to a peculiar cultural and linguistic group, or a manifestation of ethnic consciousness in relation to other groups.  Ethnicity
is the consciousness of being a member of a socio-cultural group <b>Ethnicity</b>
According to quoted in Imobighe (2003:19), "over 90% of the world's independent states are plural and are in various degrees of stability at different stages of development."  Otite
According to, there are over 5,000 ethnic minorities in the world. <b>Williams (2006)</b>
According to Williams (2006), there are over ethnic minorities in the world. <b>5,000</b>
agree that of the over 180 states in the world, only 9 to 11 percent are ethnically homogenous, meaning that most states are heterogeneous.  Connor and Welsh

Connor and Welsh agree that of the over states in the world, only 9 to 11 percent are ethnically homogenous, meaning that most states are heterogeneous.
180
Connor and Welsh agree that of the over 180 states in the world, only percent are ethnically homogenous, meaning that most states are heterogeneous.
9 to 11
MDD
MRP means Minorities at Risk Project
Globally most conflicts are wrapped in ethnic agenda.  political
Globally most political conflicts are wrapped in agenda.  ethnic
Globally most political conflicts are wrapped in ethnic  agenda
are strong causes of conflict amongst groups, if they are partially and emotionally applied.
Political, economic, psychological and cultural factors
agree on the instrumentality of classes in analyzing political, economic and social conflicts in the world generally and particularly in Africa.
Weber and Marx
Theoretically, the history of is located in Marx's materialistic and economic interpretation of history.  class conflicts
Theoretically, the history of class conflicts is located in materialistic and economic interpretation of history.  Marx's
The Communist Manifesto was released in  1848

In the words of, "the history of hitherto existing societies is the history of class struggle".  Marx
are groups of people who can hire the labour or services of another due to the different positions they occupy in a specific system of social economy  Classes
conflicts in Nigeria are usually based on political and economic issues.  Class
Class conflicts in are usually based on political and economic issues.  Nigeria
Class conflicts in Nigeria are usually based on and economic issues.  Nigeria
Class conflicts in Nigeria are usually based on political and issues.  Economic
Fundamental to the occurrence of class conflicts in Nigeria is the struggle for political power
argues that there is an irresolvable struggle between a prevailing dominant class and subordinate classes in respect of their hold on to power. <b>Ake</b>
opines that the idea of class politics is germane to discussing national conflicts in Nigeria.  Williams (2006)
Any belief system or ideology that has God or gods as its theme is religion
identifies three essential features of religion as belief, feeling and action.
<b>Ayantayo</b> Ayantayo identifies three essential features of religion as, feeling and action.

belief
Ayantayo identifies three essential features of religion as belief, and action.  feeling
Ayantayo identifies three essential features of religion as belief, feeling and  action
A study of conflict in Africa will not be complete without addressingconflict.  Religious
is predominantly a Christian area with history of sustained resistance to Islamisation being championed by the predominantly Muslim north.  Southern Sudan
Southern Sudan is predominantly a Christian area with history of sustained resistance to being championed by the predominantly Muslim north.  Islamisation
and its liturgies is one of human inventions with mixed effects on society (Akinola, 2005).  Religion
The tradition in Christianity is a direct offshoot of the prescribed wars of the Old Testament and particularly pronounced during the Middle Ages, well demonstrated during the Crusades.  holy war
who die in the cause of the holy war are considered to be guaranteed entry into heaven (Al-Janat), (Barash & Webel, 2002).  Muslims
A can be defined as a conflict involving believers of two different faiths for the purpose of dominating the other faith in order to expand one faith at the expense of the other.  religious conflict
implies the idea of belonging to a country by legal definition.

refers to the substantive, narrative ideal of membership  Citizenship
According to, "What effectively distinguishes the citizen proper from all others is his participation in giving judgment and holding office". <b>Aristotle</b>
According to Aristotle, What effectively distinguishes the citizen proper from all others is
his participation in giving judgment and holding office
opines that "citizenship defines hundred populations, with a specific set of rights and duties, excluding "others" on the grounds of nationality. <b>Soysal</b>
Soysal opines that " defines hundred populations, with a specific set of rights and duties, excluding "others" on the grounds of nationality. <b>citizenship</b>
that citizenship should have a single status meaning that; "all citizens are entitled to the same rights and privileges".  Soysal posits
Soysal posits that citizenship should have a single status meaning that; "all citizens are entitled to the same rights and privileges".
Soysal argues that"denotes participatory practices and contestations in the public sphere".  Citizenship
argues that citizenship "denotes participatory practices and contestations in the public sphere".  Soysal
posits that citizenship fulfils two important functions it determines the criteria of membership and "the conversation" between the individual and the state.  Jacobson

Jacobson posits that fulfils two important functions it determines the criteria of membership and "the conversation" between the individual and the state.  citizenship
Jacobson posits that citizenship fulfils two important functions it determines the criteria of membership and "the conversation" between the individual and the state
The question lies at the base of the problem of integration in most developing nations.  citizenship
The citizenship question lies at the base of the problem of in most developing nations.  Integration
In the opinion of"the problem of citizenship has re-emerged as an issue which is central, not only to practical political questions concerning access to healthcare systems, educational institutions and the welfare state but also to traditional theoretical debates in sociology over the conditions of social integration and social solidarity".  Bryan Turner
submits that, the end of citizenship as a means of integration is equality of rights of the population.  Williams (2006:21)
Williams (2006:21) submits that, the of citizenship as a means of integration is equality of rights of the population.  end
Williams (2006:21) submits that, the end ofas a means of integration is equality of rights of the population.  citizenship
Williams (2006:21) submits that, the end of citizenship as a means ofis equality of rights of the population.  integration
Williams (2006:21) submits that, the end of citizenship as a means of integration isof rights of the population.

### equality Williams (2006:21) submits that, the end of citizenship as a means of integration is equality of \_\_\_\_\_ of the population. rights Williams (2006:21) submits that, the end of citizenship as a means of integration is equality of rights of the population Williams (2006:21) submits that, the end of citizenship as a means of integration is equality of rights of the\_ **Population** In\_\_\_\_\_, citizenship and identity often mutually interact to serve as basis of violent conflicts. Nigeria In Nigeria, \_\_\_\_ often mutually interact to serve as basis of violent conflicts. citizenship and identity \_\_\_\_\_ opines that identity is set up from the past and present experience of a people or persons and acts as a criterion of values. Ajala (2006:1) In Nigeria, citizenship and identity often mutually interact to serve as basis of conflicts. Violent Ajala (2006:1) opines that \_\_\_\_ is set up from the past and present experience of a people or persons and acts as a criterion of values. identity The \_\_\_\_ an individual carries to a large extent determines whether one is an indigene of a particular community in most places in Nigeria today and the extent of his or her participation in the affairs of the community. **Identity** argues that the constitution of Nigeria is flawed in defining citizenship - as basically membership of a community indigenous to Nigeria - in reality, people still owe very strong connections to their "states of origin"

above where they live and the people among whom they live.

Adebanwi (2004:343)
The according to Egunjobi (2006) refers to the four major subdivisions of the earth with their enormous interlocking systems.  physical environment
In conventional terms, the is known in terms of water, vegetation, animals (including man), relief (topographical features) climate and soil.  physical environment
arises often as a result of undue pressure, degradation, pollution, resource depletion, resource exploitation and exploration, unfair resource sharing all of which are usually based on conflicting values and differing cultures.
Environmental conflict
There are types of environmental conflicts <b>Two</b>
Two types of environmental conflicts attract our attention: internal and external
Theconflict in the Niger-Delta is multi-dimensional. environmental
The environmental conflict in the is multi-dimensional.  Niger-Delta
describes the physical environment as a system made up of parts, sub-parts and sub-sub-parts.  Egunjobi (2006: 268)
Egunjobi (2006: 268) describes the as a system made up of parts, sub-parts and sub-sub-parts.  physical environment
argues that scarcity of environmental resources informed by neo-Malthusian logic that conflicts may arise when the available resources cannot cope with a given population also leads to exacerbate environmental conflicts.  Gleditsch (2001)

are statements of facts often derived from a scientific process for the purpose of explaining phenomena, although theories are not peculiar to the sciences alone.  Theories
A can be lucidly described as a notion or concept derived from a process that involves the analysis of a set of principles and propositions is relation to one another for the purpose of explaining a phenomena (Faleti 2006).
Theory
The purpose of a is to explain what has happened and to provide are insight into how to address future occurrence of such happenings.
The purpose of a theory is to explain what has happened and to provide an insight into how to address future occurrence of such happenings
deepen and enhance academic learning.  Theories
Theories deepen and enhancelearning.  academic
Theories deepen and enhance academic  learning
Theories deepen and enhance  academic learning
reveal the level of knowledge stock available in a discipline.  Theories
Faleti (2006) suggests that there are generallytypes of conflict theories <b>Four</b>
Faleti (2006) suggests that there are generally four types of conflict theories these are;, normative, scientific, and metaphysical.  analytic
Faleti (2006) suggests that there are generally four types of conflict theories these are; analytic,, scientific, and metaphysical.

## normative Faleti (2006) suggests that there are generally four types of conflict theories these are; analytic, normative, \_\_\_\_\_, and metaphysical. scientific Faleti (2006) suggests that there are generally four types of conflict theories these are; analytic, normative, scientific, and . . metaphysical \_\_\_\_\_ theories are found mostly in logic and mathematical sciences providing mostly statements of facts upon which other facts are based. **Analytical** \_\_\_\_\_ theories propound a set of ideals which should be desired by human beings. **Normative** theories have universal applications; they are empirical, verifiable, observable and predictable because they explain the relationship among events and actions mostly in a causal manner. Scientific \_\_\_\_\_ theories are not always testable or predictable they rely more on rational judgement for testability and validity. Metaphysical \_\_\_\_\_ does not always start between two parties. Conflict Conflict does not always start between two parties. True Even within one individual, there can be a conflict. This type of conflict theory is known as the \_\_\_\_\_ Dilemma In \_\_\_\_\_ conflict, the actor or party is conscious of what he or she wants and this influences his or her relationship with the other party or actor.

The \_\_\_\_ conflict is embedded in the subconscious.

Actor

Structural or indirect
provide theories on causation of conflicts.  Ayoade and Oloruntimehin (2002)
Ayoade and Oloruntimehin (2002) provide theories on of conflicts.  Causation
The theory describes a situation where actors actions are delayed till the situation gets unbearable, most social unrests involving the especially the urban poor fall into this category.  cumulative
The causation theory describes a situation where each perceived action is enough to spark social turmoil largely due to deep-seated real and imagined grievances though actors hardly accept these reasons as they <b>Consecutive</b>
The that assumes that conflict is caused by continued polarisation, mistrust and hostility between different groups within a community. community relations theory
The posits that conflict is caused by incompatible positions and a fixed-sum or zero-sum view of conflict by the parties.  principled negotiation theory
opines that deep-rooted conflict is as a result of insatiable basic human needs – physical, psychological and social. <b>Human needs theory</b>
The assumes that conflict stems from feelings of threatened identity. identity theory
Thetheory with two branches comprising the radical structuralists and the liberal structuralists.  structural conflict
The structural conflict theory with two branches comprising the and the liberal structuralists.  radical structuralists

The structural conflict theory with two branches comprising the radical structuralists and
liberal structuralists
According to, the radical structuralists are mostly from the Marxist dialectical school comprising the likes of Marx, Engel and Lenin.  Faleti (2006)
According to Faleti (2006), the are mostly from the Marxist dialectical school comprising the likes of Marx, Engel and Lenin.  radical structuralists
The liberal structuralists include Ross (1993), Scarborough (1998), and Galtung (1990)
The theory of conflict assumes that social conflicts arise due to imbalance in the structure of social system in a given locale.  Structural
The opine that societies with unjust and exploitative organization that makes one class subservient to another, especially when the subservient constitute the majority are prone to conflicts.  Structuralist
The theory of conflict faults the idealist theory for believing that human nature is malleable and good (Faleti, 2006).  Realist
The trace the cause of conflicts to the inherent flaws in human nature because the human nature is selfish, individualistic and naturally conflictive.  Realists
At the inter-state level, the opine that in the pursuit of national interest therein lies the inevitability of conflicts among states.  realists
describes World War I as an "inadvertent war" between states that did not desire war but found themselves entangled in war because they could not constructively manage their differences.  Levy (2001)

Levy (2001) describes World War I as an between states that did not desire war but found themselves entangled in war because they could not constructively manage their differences.  "inadvertent war"
At the, the prevailing system regulating the conduct of international relations at any point in time at the international level can precipitate conflicts.
systemic-level
At the, wars or conflicts break-out at the international scene because of attempts by one or some countries to impose or spread their own political or economic ideology though this also enhances peaceful relations amongst states.  societal-level
According, the "democratic norm and culture model" implies that democratic state are naturally opposed to war and have the developed the attitude and the ability to constructively prevent the generation disputes into conflicts because of the norms of peaceful conflict resolution that evolves from such the democratic political culture.  Levy (2001)
According Levy (2001), the "" implies that democratic state are naturally opposed to war and have the developed the attitude and the ability to constructively prevent the generation disputes into conflicts because of the norms of peaceful conflict resolution that evolves from such the democratic political culture.
democratic norm and culture model
observes that international conflicts can also be explained by the theory of individual-level sources of international conflict.  Levy (2001)
do not burst out without causes.
Conflicts
Conflicts do not burst out without causes
Conflicts do not burst out without causes. <b>True</b>

A good knowledge of the causes of conflicts is necessary as a for knowing how to transform conflicts.  pre-condition
A good knowledge of the causes of conflicts is necessary as a pre-condition for knowing how to conflicts.  transform
In, the causes of conflicts have changed with time.  Africa
In Africa, the causes of conflicts have changed with  Time
argues that there were generally no pitched battles and expeditions over religious or ethnic differences.  Nwolise
argues that if it had been otherwise, statesmen and soldiers would have handled the 1914 crisis differently.  Howard (2001)
observes that statesmen like soldiers and politicians go to war based on the calculation to achieve specific ends because their perception and decisions can not be entirely separated from the quest to control their environment, on which the continued independence of their states and cultural values depend.  Howard (2001)
In recent time, for scarce or perceived to be scarce resources have heightened incidences of conflicts within states, communities and between countries.  Competitions
Natural resources such as land and water have been the causes of many destructive conflicts in Africa mainly because of their economic potentials and insufficiency
Conflicts do not occur for no reasons and no causes. <b>True</b>

refers to a community that has been ravaged by a violent conflict.  Conflict community
A is distinguished from conflict based on the number of casualties recorded.  war
A war is distinguished from based on the number of casualties recorded.  conflict
A war is distinguished from conflict based on the number of recorded. casualties
A war is distinguished from conflict based on the number of casualties recorded
The in a war is expected to be more than 999 death toll
The death toll in a war is expected to be more than  999
An can still be regarded as a conflict if the death toll is under 1000 incidence
An incidence can still be regarded as a conflict if the death toll is under $\overline{\bf 1000}$
An incidence can still be regarded as a conflict if the death toll is under 1000
pointedly identifies war as one of contributory factors to the making of modern Germany and Japan.  Sorensen (2005)
Sorensen (2005) pointedly identifies as one of contributory factors to the making of modern Germany and Japan.

Sorensen (2005) pointedly identifies war as one of contributory factors to the making of modern
Germany and Japan
Tied to the concept of community are the issues of and identity.  culture
Tied to the concept of community are the issues of culture and  identity
Tied to the concept of community are the issues of <b>culture and identity</b>
A can be described as just group of residing in territorially defined region.
community
A community can be described as group of residing in territorially defined region
One main function of culture is that it helps in identifying groups with implications for the generation of "otherness" or "them"
encompasses meanings, conventions, and presuppositions  Culture
Culture encompasses, conventions, and presuppositions meanings
Culture encompasses meanings,, and presuppositions conventions
Culture encompasses meanings, conventions, and presuppositions
explains culture as the aggregate or reflection of what people share in common.  Albert (2001)
Albert (2001) explains as the aggregate or reflection of what people share in common.

Culture
is described as the summation of all learned behaviours of a group of people which are generally regarded as their tradition and are transmitted from generation to generation  Culture
describes culture as the "aggregate of all non – genetically inherited information, the modes of organizing and preserving information".  Lotman (1973 – 272)
Lotman (1973 – 272) describes as the "aggregate of all non – genetically inherited information, the modes of organizing and preserving information". <b>culture</b>
can be described as the embodiment of people's tangible and intangible values.  Culture
defines language from a linguistic point of view as a unified system of symbols conventionally agreed among by a particular group of people to permit a sharing of meaning.  Iwara (2006)
Iwara (2006) defines from a linguistic point of view as a unified system of symbols conventionally agreed among by a particular group of people to permit a sharing of meaning.  Language
meaning of language is exclusive to human community.  Linguistic
Linguistic meaning of language is exclusive to  human community
Linguistic meaning of language is exclusive to community.  human is the means of expressing culture as the repository of a peoples' collective meaning of value.
Language

informs that language has two main functional features.  Iwara
Iwara informs that language has main functional features. <b>Two</b>
, informs that all societies have verifiable vocabularies especially for peace and conflict with effective, and metaphorical connotations.  Cohen (2001)
explains further that a lexical analysis of terms and languages across cultures reveal latent sources of both fusion and friction.  Cohen (2001)
refer to states or communities in the aftermath of conflicts or wars.  Conflict communities
puts it more succinctly thus "although socioeconomic development may not come to a halt during violent conflicts, what is possible to accomplish under conditions of war tends to be birth very limited and under constant threat of reversal.  Ball (2001)
may be described as communities in perpetual conflicts.  Conflict communities
reports that peace has taken a flight from the community for the past thirty years.  Stephen (2007)
Stephen (2007) reports that has taken a flight from the community for the past thirty years.  peace
Stephen (2007) reports that peace has taken a flight from the community for the pastyears.  thirty
Stephen (2007) reports that peace has taken a flight from the for the past thirty years.  Community

The offers the most challenging case.
Niger – Delta
Conflict is not always a destructive occurrence. <b>True</b>
is a scenario in which the party alleging injustice, oppression, marginalisation or discrimination is snubbed or disclaimed by those who have the authority and capacity to address the situation.  Avoidance
permits conflicts to deteriorate rather than giving room for improvement.  Avoidance
is a conflict handling style on the perception and assessment of the dominant party of the other party in the conflict situation. In practice the dominant party suppresses the other party with the sole aim of vanquishing the concerned party.  Suppression
suggests that one of the parties takes a unilateral action in dealing with conflict.  Confrontation
takes the form of military action, intimidation, blackmail and arrests.  Confrontation
Confrontation takes the form of, intimidation, blackmail and arrests. military action
Confrontation takes the form of military action,, blackmail and arrests. intimidation
Confrontation takes the form of military action, intimidation, and arrests.  blackmail
Confrontation takes the form of military action, intimidation, blackmail and  arrests

Confrontation takes the form of military action, intimidation, blackmail and arrests
takes place when third parties acting based on the authority conferred on them by the larger society (e.g. a properly constituted court of law) issues irreversible terms of resolving a conflict.  Third Party Decision-making
Third Party Decision-making approach is comprehensive and forestalls conflict relapse because the interests of all the parties would have incorporated into the peace
process
is a socio-psychological approach to dealing with deep-rooted, protracted intra-group and international conflict.  Analytical problem solving
entails the search for mutually satisfactory outcome of the conflict by parties involved it involves the parties laying bare their cards and making concessions which ordinarily might not have appealed to them, (Ojiji, 2006). <b>Compromise</b>
is a concept based on the assumption that while conflicts are inevitable in all societies, the destructive nature of most conflicts is avoidable.
Constructive Confrontation
makes a distinction between core conflicts and conflicts overlay.  Constructive confrontation
Constructive confrontation makes a distinction between and conflicts overlay.
core conflicts
Constructive confrontation makes a distinction between core conflicts and
conflicts overlay
takes a broad view of what the conflict is about by analysing and managing issues of relationship, emotional issues, value and need – based issues

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**Constructive confrontation** 

argues that negotiation enhances one's chances of meeting one's interests and needs in conflict situations which is also a reflection of power. Burgess (1997)
Burgess (1997) argues that enhances one's chances of meeting one's interests and needs in conflict situations which is also a reflection of power. <b>Negotiation</b>
is a form of conversation and relating with people that is different from mediation, negotiation and debate because it tries to inform but not to persuade or resolve any issue.  Dialogue
Dialogue is a form of conversation and relating with people that is different from mediation, negotiation and debate because it tries to inform but not to persuade or resolve any issue
The first condition for success is the removal of Stereotypes
reflects the views of the revolutionary school of violence that elite-triggered and even mass-triggered conflicts usually occur in instances of bad political leadership.  Albert (2001)
defines "values" as an enduring organisation belief concerning preferable modes of conduct or end states of existence along a continuum of relative importance.  Albert (2001)
Albert (2001) defines "" as an enduring organisation belief concerning preferable modes of conduct or end states of existence along a continuum of relative importance.  values
define what is right or wrong including what is just and unjust to a community or a group of people.  Values
determine how parties in a conflict are pitched against each other or perceive each other.

Values
defines "position" as what each side to the conflict openly professes.  Albert (2001)
Albert (2001) defines "" as what each side to the conflict openly professes.  Position
is conceptualised as the ability to influence, compel or coerce people or events.  Power
is a practical system of examining and understanding the reality of the conflict from a variety of perspectives.  Conflict analysis
is a graphic chart showing the different levels of stakeholders in a conflict.  The Pyramid
The is a graphic tool for sorting out issues central to the conflict.  Conflict tree
The purpose of is to stimulate discussions about the causes and effects on a conflict.  Conflict tree
helps groups to agree on the core problems and how to make decisions about priorities for dealing with conflict issues.  Conflict tree
is very useful in determining what different parties in a conflict are demanding and to properly clarify their needs, interest and position in the negotiation process.  The Onion
tool analysis the factors related to attitude, behaviour and context of each of the parties in the conflict.  The ABC Triangle

The is a visual device or technique for showing the relationships amongst parties in conflict.
conflict mapping
Circles indicate the parties involved in the situation; the different sizes reflect the power of the parties in regard to the issues  Straight lines indicate links i.e. fairly close relations  Double connecting lines indicate an alliance  Dotted lines indicate informal or intermittent links  Arrows indicate the predominant direction of influence or activity  Zig-zag lines (like lightning) indicate discord, conflict
Double lines like a well across single lines indicate a
broken connection.  Squares/Rectangles indicate issues, topics or things other than people.
Shadows show external parties, which have influence but are not directly involved.
helps to save face, prevention of conflict from escalation and to discourage potential actors from involvement.  Diffusion
helps to maintain peace or ceasefire by mitigating anxiety, preventing incidents of skirmishes and to douse tension.  Stabilization
provides the guarantee for the implementation of peace deal (Isumonah 2006).
Settlement
UNDP means
United Nations Development Programme
was former Secretary General of the United Nations  Boutros-Boutros Ghali
views peace building as one of the measures of intervening in conflict in order to overcome the contradiction at the root of the conflict formation.

Galtung (1996)
Galtung (1996) views as one of the measures of intervening in conflict in order to overcome the contradiction at the root of the conflict formation. peace building
The posits that the two concepts should be separated. exclusivist
The asserts that development is a long term strategy or programme that is undertaken under generally peaceful conditions.  exclusivist
The however opines that it is development that informs and sustains peace building and that peace building would fail in the long run if it were not integrated into a part of grand plan of development.  inclusivist
The and the 'synergists' posit that in dangerous situations, the military can also participate in peace building activities inclusivists
Diplomacy is not a new term in politics and international relations. <b>True</b>
is not a new term in politics and international relations.  Diplomacy
Satow (1956:1) defines as the application of intelligence and tact to the conduct of official relations between governments of independent states, extending sometimes also to their relations with vassal states; or more briefly still, to the conduct of business between states by peaceful means. <b>Diplomacy</b>
describes diplomacy as the instrument of achieving permanent peace and accommodation amongst states.  Morgenthau (1993:361)
Morgenthau (1993:361) describes as the instrument of achieving permanent peace and accommodation amongst states. <b>Diplomacy</b>

MTD means Multi-Track Diplomacy
is a conceptual framework of nine tracks designed to encompass the various activities that contribute to international peacemaking and peacebuilding  Multi-Track Diplomacy (MTD)
The phrase was coined in 1982 by Joseph Montville "Track Two"
The phrase "Track Two" was coined in  1982
The phrase "Track Two" was coined in 1982 by  Joseph Montville
refers to non-governmental, informal and unofficial contracts and activities between private citizen diplomats or non-state actors.  Track Two diplomacy
is use of official diplomacy and formal contacts especially in international conflicts  Government
is the realm of professional non-governmental action trying to analyse, present, resolve and manage local and international conflicts.  Non-governmental/Professional
is the field of business and its actual and potential effects on peace building through the provision of economic opportunities, international friendship and understanding, informal channels of communication, community and social responsibilities and support for other peacemaking activities.  Organised Private Sector (OPS)
OPS means
Organised Private Sector
involves the various activities by individual citizens in conflict transformation activities.  Private Citizen

track covers the field of peace and environmental activism on such issues as disarmament, human rights, social and economic justice, and advocacy of special-interest groups regarding specific governmental policies.
Activism or Advocacy
examines the beliefs and peace-oriented actions of spiritual and religious communities and such morality based movements as pacifism, sanctuary and non-violence.  Religion or Faith Action
refers to the funding community those foundations and individual philanthropists that provide the financial support for many of the activities undertaken by the other tracks.
Funding or Providing Resources
is the realm of one voice of the people: how public opinion gets shaped and expressed by the media-print, film, videos, radio, electronic systems and the arts.  Communication and the Media
was the creator of psychoanalysis and in many ways the founder of modern psychiatry.  Sigmund Freud
Aggression hypothesis was developed by  John Dolland
is generated by frustration Aggressiveness
Aggressiveness is generated by frustration
is defined as "an interference with the occurrence of an instigated goal-response at its proper time in the behaviour sequence". <b>Aggressiveness</b>
According to psychologist; "the chain of causation in every case eventually traces back to the outside".  John Paul Scott

to aggressiveness is another adduced reason for human proclivity for violence.
Socialisation
refers to a sociological concept as; self-fulfilling prophecy. Robert Menton
Robert Menton refers to a as self-fulfilling prophecy. sociological concept
Robert Menton refers to a sociological concept as self-fulfilling prophecy
According to, malignant aggression involves a passionate drive to limit others (Sadism) or oneself (masochism).  Fromm
According to Fromm, involves a passionate drive to limit others (Sadism) or oneself (masochism).  malignant aggression
argues that violence is a masculine phenomenon  Galtung (1996)
Galtung (1996) argues that is a masculine phenomenon violence
Galtung (1996) argues that violence is a phenomenon masculine
The main characteristic of conflict is the bestial demonstration of physical violence.  violent
The main characteristic of violent conflict is the bestial demonstration of violence.  Physical
According to Alain Chesnais (1981:12) who studied violence in the 18th and 19th centuries, " the only violence which is measurable and indisputable is  physical violence

a philosopher describes violence thus: "An act of violence is a use of considerable or destroying force against people or things, a use of force that offends against a norm."  Ted Honderich
Ted Honderich a philosopher describesthus: "An act of violence is a use of considerable or destroying force against people or things, a use of force that offends against a norm."  violence
services to legitimise direct and structural violence, motivating actors to commit direct violence or to commit counteracting structural violence Cultural violence
means negative impacts on future life generations.  Time violence
Direct violence can be divided into categories.  Two
arising out of actions of protest or affirmation of certain views  Incidental violence
violence aimed strictly at the violation of others.  Intended
violence can originate only in (human) persons, as individuals or inside collectivities, in social and world spaces; sometimes using natural, structural and cultural violence.  Intended
is extreme violence by humans against nature  Ecocide
is direct, terminal violence against self Suicide
is direct, terminal violence against other  Homicide
is direct, terminal violence against an entire people

Genocide
is the destruction of a structure Structurocide
is the destruction of a culture  Culturocide
Richmond (n. d), reveals that theconcept of security arguably represents the first paradigm in the conceptualisations of security.  Westphalian
Schwarz, (2005) informs that there are popular notions of human security in international debates. These are freedom from fear and freedom from want.  Two
Schwarz, (2005) informs that there are two popular notions of human security in international debates. These are freedom from fear and freedom from want
is narrower in concept because it focuses more security threats against the individual Freedom from fear
MEND means  Movement for the Emancipation of the Niger-Delta  NDDF means
Niger Delta Development Force
NDDC means Niger Delta Development Corporation
NOA means National Orientation Agency
The main purpose of is to put in place positive peace that will be congenial to the non-violent handling of conflict.  conflict transformation
involves the transformation of issues, actor, structures and rules.  Conflict transformation

has also been defined as an improvement of the whole context of the conflict, a positive change in the disputants' relationships or complete behavioural and attitudinal changes of the disputants.
Conflict transformation
entails an informed reassessment and redefinition of the disputants in order to explore avenues for new compensations and appointments.  Conflict transformation
has also been defined as a particular approach that takes into cognisance the grievances, needs and issues of all the parties.  Conflict transformation
aim to transform a conflict from violent and destructive stage into a constructive force, which will lay the basic foundation for social change.  Conflict transformation
is a process that takes extra efforts to transcend all the remote and immediate issues both tangible and non-tangible with the intention of making erstwhile disputants, players or stakeholders in the emergent constituency of peace (Animasawun, 2006).  Conflict transformation
In approaching conflict transformation, there are broad approaches. <b>two</b>
In approaching conflict transformation, there are two broad approaches. These are non-violent conflict transformation associated with Gandhi otherwise known as the  Gandhi theory
correctly posits that conflicts could be protracted in span, which makes it difficult to be swiftly resolved, but "management" implies that people can be directly or remotely manipulated, as they were physical objects.  Conflict management
Conflict changes relationships in predictable ways often  Negatively
opines that conflict transformation is a prescriptive concept.

# Lederach opines that conflict transformation is a \_\_\_\_\_ concept. **Prescriptive** \_\_\_\_ is geared towards positive peace and restorative justice. **Conflict transformation** Conflict transformation is geared towards \_\_\_\_\_ and restorative justice. positive peace Conflict transformation is geared towards positive peace and\_ restorative justice Conflict transformation is geared towards\_ positive peace and restorative justice \_\_\_\_ defines issue transformation as a change in the political agenda of the conflict, downplaying the importance of original conflict issues and emphasising shared concern for new issues. Schmid (2000) as a change in the political agenda of the Schmid (2000) defines \_ conflict, downplaying the importance of original conflict issues and emphasising shared concern for new issues. issue transformation \_\_\_\_ are fundamental beliefs that are non-negotiable. **Values** Values are fundamental \_\_\_\_\_ that are non-negotiable. beliefs Values are fundamental beliefs that are \_\_\_\_\_ non-negotiable are the ideas, habits, customs and beliefs that are characteristic of particular social communities (Burton, 1990). Values \_\_\_\_ determine how we understand the world and how we respond to it. **Values**

Lederach

describes rule transformation as one of the measures to restructure a conflict.  Vanynen (1991)
vanynen (1991)
Vanynen (1991) describes as one of the measures to restructure a conflict. rule transformation
tries to redefine the norms which actors in a conflict are expected to follow in their mutual interactions.  Rule transformation
According to the approach, the rules of behaviour have been presumed to be dependent on the position of an actor in the structure and in that way on its relative power and interests.  Structuralist
OAU means
Organisation of African Unit
IGADD means
Inter-Government Agency on Drought and Development
entails the influencing of structures officially to prevent any win – lose outcome or feeling in the post – conflict phase.  Structural transformation
argues that structural conflict is rarely recognised or articulated by individuals.
Galtung (1996)
Galtung (1996) argues that is rarely recognised or articulated by individuals.  structural conflict
and mobilisation are often repressed by the entrepreneurs or lords of structural conflict and violence because they are the processes needed for people to identity and articulate their interests in the community.  Conscientisation

Conscientisation and are often repressed by the entrepreneurs or lords of structural conflict and violence because they are the processes
needed for people to identity and articulate their interests in the community. <b>Mobilization</b>
implies selecting and addressing an issue that is central and reflective of the conflict.  Confrontation
empirically means getting the exploited or repressed empowered to depend less on the structure that is exploitative.  Decoupling
The purpose of is to reintegrate those who were hitherto alienated from the structure or restoring people's or citizens' confidence in the state.  recoupling
The purpose of recoupling is to reintegrate those who were hitherto alienated from the structure or restoring people's or citizens' confidence in the state
implies profound changes in the entire structure of inter-actor relations in a conflict setting or formation.  Structural transformation
is very central to conflict and its transformation especially social conflicts.  Structural transformation
Central to conflicts either at the inter-personal or community level is  human being
According to Otite "over 90% of the world's independent states are  Plural
The primordialist approach to the study of ethnicity was pioneered by Edward Shils and Clifford Geertz
Some Nigerians view ethnic plurality or diversity as a burden instead of an  Asset

The word "ethnic" is from theword "ethnos" meaning a group of people who share a common culture <b>Greek</b>
argues against the generalisation of conflicts in Africa as "mindless violence" and "senseless wars"  Francis
Who propounded the thesis that there is no viable alternative to creative conflict transformation?  Galtung
say conflict is a situation of competition in which the parties are in pursuit of incompatible goals  Schmid
Which nationality defines conflict as danger plus opportunity?  Chinese
Conflict comes from theword confligere which means to strike together Latin
Conflict transformation is about turning conflicts into basis for futureamong social entities Cooperation
A group of people who share a common culture are called  Ethnic group
A situation of competition in which the parties are in pursuit of incompatible goal is referred to as Conflict
The Chinese define conflict as the situation of danger plus  Opportunity
Those who emphasises on characteristics such as myths of common origin, religion and language in their approach to the study of ethnicity are called
Primodialists
The book Communist Manifesto was published in what year?  1848
Religion can either be a burden orfor any human society

Blessing
conflict occur between adherents of the same religion Intra-religious
The hydrosphere, lithosphere, biosphere andare the four major subdivision of the earth <b>Atmosphere</b>
Conflict theories include analytic, normative, scientific, and  Metaphysical
theories have universal applications Scientific
The Tuaregs are an ethnic group found in which country?  Niger
The death toll in a war is expected to be more than figure 999
Despite their peculiarities, issues of is common to post-conflict and post-disaster states human security
Choba, Ogoniland, Odi, Ilaje, and Zaki-Biam are post – conflict communities rendered desolate by conflict handling style.  Militaristic
One way Third Party Decision-making handle conflict is through the  Judiciary
Negotiation and mediation are examples of what style of handling conflict?  Joint Problem solving
Herbert Kelman anddevelop the Analytical Problem Solving approach to handling conflicts  John Burton
is what happens when parties in conflict make concessions <b>Compromise</b>
approach to handling conflict makes a distinction between the core conflicts and the conflicts overlay  Constructive confrontation
are those who provide logistical and inspirational support for parties in conflict

Shadow parties
are defined as basic beliefs that are non – negotiable <b>Values</b>
The Onion analytical tool is made up three parts namely, Position, Interest and Needs
In conflict mapping tool of analysis, the Zig-zag lines like lightning indicate
Discord
In conflict mapping tool of analysis, the double connecting lines indicate an Alliance
What is the name of the former Secretary General of the United Nations who defined peacebuilding as actions that solidify peace and avoid relapse into conflict?  Boutros-Boutros Ghali
During peace – keeping operations troops are lightly armed <b>True</b>
and the exclusivist are two divergent schools of thought on peacebuilding and development Inclusivist
The argue that peace building aids peacekeeping, peace-making and peace enforcement and should be part of activities of preventive diplomacy <b>Synergist</b>
The argue that peacebuilding should be the last step after a political settlement Gradualists
The and gradualists argue that peacebuilding should strictly be a civilian affair <b>Exclusivist</b>
The synergists and the posit that in dangerous situations, the military can also participate in peacebuilding activities  Inclusivist
is a multi – sectoral approach to conflict transformation  Multi- track diplomacy

Track ONE in the multi-track diplomacy is what?  Government
Frustration– Aggression hypothesis was developed by <b>John Dolland</b>
Violence directed at and resulting in large number of death within a specific group of people is known as <b>Genocide</b>
Two popular notions of human security are freedom from fear and freedom from  Want
Conflict transformation involves the transformation of issues, actor, rules and Structures
Who is associated with the quote; "there is no way to peace; peace is the way; to be taken, now"  Gandhi
One of the chief proponents of conflict transformation is  John Lederach
Repression of freedom, particularly political freedom, and economic exploitation are examples of structural violence
transformation happens when man, the chief agent in conflict is empowered to transcend and reduce differences in the midst of the conflict <b>Actor</b>
is when the exploited or repressed are empowered to depend less on exploitative structure  Decoupling
The proponents of transformational mediation include Folger and <b>Bush</b>
The shift from state-centred to people centred approach to security is known as <b>Human security</b>
Multi-Track – Diplomacy is made up of how many tracks?

United Nations Organisation introduced peacekeeping as a style of handling conflict after the second world war. <b>True</b>
ABC triangle as a tool for analysing conflict stand for, Attitude, Behaviour and Context
The Oslo Accord was signed between Israel and  Palestine
Post-conflict communities refers to communities in the aftermath of  Conflicts
Niger-Delta conflict in Nigeria is an example of Conflict  Environmental
The word Confligere which is translated as Conflict is from which language? <b>French</b>
defined conflict as a situation of competition in which the parties are in pursuit of incompatible <b>Schmid</b>
Conflict transformation is essentially about turning conflicts into basis for futureamong social entities <b>Domination</b>
people define conflict as 'danger' plus opportunity  African
Some Nigerians view ethnic plurality or diversity as a burden rather than
Asset
contend that there is no viable alternative to creative conflict transformation <b>Lund</b>
The word ethnic is derived from the Greek word "ethnos" meaning a group of people who share the same  Culture
Clifford Geertz and are the pioneers of the primordialist approach to the study of ethnicity  Ernest Herbst
The Communist Manifesto released in 1848 is associated with

Karl Marx
When conflict are engineered to achieve political ends, it is synonymous with the view  Primodialists
According to Marx, "the history of all hitherto existing societies is the history of"  Ethnic struggle
That struggles between ethnic groups constitute 70% of conflict since the end of the cold war according to  Minorities at Risk Project
Otite assert that over 90% of the world's independent countries arestates singular
The primary parties in class conflicts in Nigeria are usually thestudents
Conflicts between adherents of the same religion is referred to asconflict  Inter-religious
is what define citizenship in Nigeria Indigeneity
The four major sub-divisions of the earth comprise of the atmosphere, the hydrosphere, the lithosphere and the biosphere
The conflict in the Niger-Delta of Nigeria is a classic example of Class conflict
Which type of resource scarcity is caused by the depletion and degradation of resources <b>demand-induced</b>
The four types of conflict theories include analytic, normative, scientific, and
empirical
Types of resource scarcity that can generate environmental conflict include the following except artificially-induced scarcity

theories have universal applications; they are verifiable, observable and predictable <b>normative theories</b>
Another word for zero-sum game is win-lose game
Radical structuralists theorist include the following scholars except  Marx
believes the aggressive pursuit of national interest among states inevitably leads to conflicts <b>Realists</b>
For a conflict to qualify as war, the death toll is expected to be more than 999
Conflicts that occur due to differences in ideology, religion and general worldview are known as  Personality based conflicts
Types of conflict handling styles include the following except  Joint problem solving
At the international level examples of post – conflict countries include and Iraq and Sweden
The Oslo Accord was signed between and  Israel and Palestine
What type of conflict handling style is on display when parties in conflict make concessions  Dialogue
Conflict analysis techniques include the following options except XYZ Square
In the Conflict Tree analytical tool, the Origin/cause of a crisis is represented by which part of the tree <b>Trunk</b>
Peace – keeping as an approach of handling conflict was initiated by United Nations/UNO
The philosophy behind peace-keeping operations requires that troops are

Heavily armed
Countries where third generation peacekeeping has taken place include and Nigeria and Ghana
Track five in the multi-track diplomacy is  Private citizen
When violence is directed against a specific set of people it is known as  Homicide
Countries where rule transformation have been deployed to transform conflict include the following except Togo
Which ethnic group in Nigeria believes there can be no violation of rules or norms where none hitherto existed? <b>Ijaw</b>
While hard power depend on coercion, soft power depend on the following except Culture
The following serve as guide for intervenor or researcher in a conflict except
History of Conflict
argued that the presence of many religions is not the cause religious conflict  Bishop Akinola
argues against the generalisation of conflicts in Africa as "mindless violence" and "senseless wars"  Francis
The fundamental causes of indigene – settler conflict is the contest for  Resources
The assumption that democratic states hardly go to war against one another is known as the dividend of  European peace
The Tuaregs are an ethnic group found in which country?  Niger
Post – conflict communities refer to communities in the aftermath of

## conflicts or wars A post-conflict state will be in need of reconciliation and rehabilitation, a post-disaster state will be in dire need of \_\_\_\_\_ and \_\_\_\_ Relief and reconstruction \_\_\_\_ can be regarded as the initial predictions about strangers based on incomplete information about their culture, race, religion or ethnicity **Sterotypes** A stable social equilibrum in which the surfacing of new disputes does not escalate into violence and war is called Posistive peace is getting people to accept each other as part of their own group Reconcilation A process whereby individual's behaviour, attitude and general perception of life is changed is known as Education Religious Conflict is \_\_\_\_\_ based Value Peace can be categorised into positive and \_\_\_\_ Negative Who is the author of the book titled "An Agenda for Peace"? **Boutros** \_\_\_ is a very important component of the institutions necessary for the growth and sustenance of democracy Civil society In Ghali's Agenda for peace (1992), \_\_\_\_\_ is considered a complementary

\_\_\_\_ is a concept used to transform social relationships, structures and culture so as to reduce the root cause of social conflicts

Peacebuilding

measure to prevent diplomacy, peacemaking and peace keeping

Peace building

The way to develop is to keep peacebuilding activities	track of which agents are doing various
Peace Inventory	
measures should integrate civels of society in the post conflict st  Peacebuilding	vil society in all efforts and include all rategy
is an act committed against fellow had done to you  Vengeance	somebody in return for whatever that
means giving something in the result of one conflict or the other <b>Compensation</b>	ne place of another that was lost as a
Extreme violence by humans against <b>Ecocide</b>	nature is known as
What is the name given to direct, terr <b>Genocide</b>	ninal violence against as entire people?
Destruction of a culture is referred to <b>Culturocide</b>	as
Another term for win-lose situation Zero sum game	
Danger plus Opportunity = Conflict	
In onion model, "what parties say the <b>Position</b>	y want" is:
In onion model, "what parties say the <b>Needs</b>	y must have" means
In conflict mapping, what is used to r <b>Zig-Zag line</b>	represent discord or conflict
In conflict mapping, what is used to i <b>Arrow</b>	ndicate influence or activity

Another word for Track 4 of MultiTrack Diplomacy is
Private citizen
Direct terminal violence against self can be described as  Suicide
What tool of conflict analysis takes into consideration factors that related to attitude, behaviour and context of each of parties in the conflict?  ABC Triangle
In using onion model of conflict analysis, what parties to the conflict must have is known as  Needs
What each side to the conflict openly professes is known as  Position