melchorak@gmail.com, (917) 287-8352

#### **WORK EXPERIENCE**

#### Check Point Software, San Francisco, CA

October 2018 - Sept 2020

Solutions Architect/Security Engineer

- \* Providing pre-sales product demonstrations and conducting customer meetings both remote and in person with both technical and C-Level staff.
- \* Working with customers to implement advanced security solutions into existing environments and infrastructure.
- \* Assisted customers in troubleshooting issues in their existing environments. Liaison post-sales communication and troubleshooting advanced networking and security issues.
- \* Engaging with technology partners to target accounts, also demonstrating emerging products to the customers.
- \* Experience with applying technologies to meet various compliance standards such as HIPPA, SOC2, NIST 800-171, PCI etc.

# Debevoise & Plimpton, New York, NY

May 2017 - July 2018

Information Security Specialist

- \* Spearheaded special projects geared towards optimizing budgets and fortifying information security, Including USB blocking policies and spam phishing campaigns
- \* Created and led training sessions for new users and new employees regarding best practices in secure equipment usage
- \* Participated in system modification and updates by providing guidance and security direction
- \* Provided phone, remote and floor support to an office over 1500 users using SIEM, Active Directory, Microsoft Office suite
- \* Provided Incident Response support to malware and phish sent via email to staff using Symantec EPP technology

## Cravath Swaine & Moore LLP, New York, NY

January 2014 – May 2017

Desktop Technician

- \* Handled remote and phone support for employee desktops using Microsoft Word, IBM Notes, Citrix, Adobe Professional, iManage Desksite
- \* Mobilized mass deployment of Lenovo machines to upgrade existing users to newer models
- \* Solved troubleshooting computers through ticketing system
- \* Removed malware infected machines from network and analyzed for intrusion

## **EDUCATION**

# St. John's University, Queens, NY

January 2017

B.S. Cyber Security Systems

## **CERTIFICATIONS, SOFTWARE & SKILLS**

| CCSA – Check Point Certified Admin                  | 2020 |
|---|------|
| CCSE – Check Point Certified Expert                 | 2020 |
| CCES – Check Point Certified Endpoint Specialist    | 2020 |
| CCVSE – Check Point Certified VSX Specialist Expert | 2019 |

**Software & Skills:** AWS, Google Cloud, Oracle Cloud, Terraform, Microsoft Server Administration, RSA Secure ID, Citrix, Cisco Secure Communications, VPN, Cisco ASA Firewall, Cisco Security Agent, Symantec Endpoint Protection Manager, Nessus, Cylance, Check Point Firewalls.