**Anne Flaherty**

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**SUMMARY**

I’m a developer with experience taking theoretical ideas from prototype to production. I focus on building software that is a joy for users whether that means fixing bugs to take the frustration out of the day-to-day or building out new features that have users crushing complex tasks with ease

**EDUCATION**

B.S. in Applied Mathematics - Case Western Reserve University

**SKILLS**

Javascript, Typescript, Java, C++, Python, MATLAB

HTML, CSS, JQuery, Angular, React, Bootstrap, Node.js, Express, RESTful APIs

PostgreSQL, MongoDB, Redis, Firebase, MS SQL Server

Docker, AWS, Elasticsearch, Jenkins, Git, CUDA, Pytorch, Pandas, NumPy

**EXPERIENCE**

*Fedex Ground* - Fairless Hills, PA

**Package Handler,** September 2024 - Present

* Loaded packages into trucks while following safe workplace standards
* Maintained a clean work area
* Worked with team members to load large and heavy packages
* Adhered to correct handling practices for hazardous materials
* Sunrise sort Package Handler of the Month for December 2024

*National Inventors Hall of Fame* - North Canton OH

**Customer Relations Specialist,** March 2024 - June 2024

* Provided accurate and prompt responses to customers about educational programs
* Researched and resolved customer issues and concerns
* Partnered with sales and accounting teams to collect and distribute scholarship funding
* Identified and documented patterns in customer concerns and feedback

*Remotasks - Remote*

**AI Trainer,** November 2023 - March 2024

* Evaluated AI generated responses for accuracy and quality
* Created artificial intelligence training data for code generation and documentation
* Documented deficiencies in AI systems to improve responses

*Radiance Technologies* - Beavercreek, OH  
 **Software Engineer,** June 2018 - April 2022

* Developed and maintained responsive web applications using Angular and React
* Mentored new web developers in learning technologies like Angular and MongoDB
* Developed front-end and server code for web-based data analysis applications
* Met customer need for real-time data availability by building, testing, and refining data processing pipelines
* Implemented CI/CD pipeline using Jenkins, Docker, and AWS
* Created and modified test cases to support new feature development with TDD
* Worked with an Agile team to prioritize new feature development and bug fixes