Muhammad A Khalid

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Summary

Full-Stack Web Developer proficient in JavaScript, React and creative problem-solving. Detail-oriented and well-versed working in solo and collaborative environments. 8 years of prior IT experience gives me a unique perspective of understanding how to serve the customer as a developer.

Skills

Languages: Javascript, ES6, HTML5, CSS
Databases: MySQL, Sequelize, MongoDB, Mongoose
Tools: React, Node, Express, jQuery, Material-UI, Bootstrap, Bulma, RESTful APIs, MVC, Data Structures, Algorithms, Big-O/Efficiency, Web APIs, Git/GitHub, Heroku, Auth0, Netlify

Education

Certificate, Full Stack Web Development   **Dec 2020 – Mar 2021**
UC Berkeley Extension Bootcamp   Berkeley, CA

Bachelor of Science, Game and Simulation   **Jun 2009 – Jun 2013**
Programming   Fremont, CA
DeVry University

Projects

Media Plug | http://bit.ly/media-plug-github **|** http://bit.ly/media-plug-project
- Personal digital bookshelf and community. Search and save books and add challenges
- Primary focus on backend API, Auth0, React routing, Controller of MVC framework
- Secondary focus on Material-UI integration, database models
- Built with React, MySQL, Express, Node, Auth0, Material-UI

Work Experience

Full Stack Web Development Tutor   **Jun 2021 – Current**
Trilogy Education Services   Remote
- Guide and assist students with homework assignments and programming concepts
- Grade student assignments providing relevant and detailed feedback

Principal IT Infrastructure Specialist   **Jan 2018 – May 2020**
Symantec Corporation   Mountain View, CA
- Spearhead research and integration of new software for device performance monitoring that is utilized company-wide
- Primary resource for managing and maintaining enterprise backup solution
- Benchmarked and test potential new devices for fleet deployment
- Mac application packaging and deployment for employee use
- Develop reporting for application performance and uptime
- Performs preventative maintenance on a regular basis to minimize user downtime

Senior IT Support Specialist   **Aug 2016 – Dec 2017**
Symantec Corporation   Mountain View, CA
- On-call and on-site support for Executive staff and floor
- Developed and maintained documentation for Executive runbook
- Collaborated with various teams to drive incident resolution

Messaging VIP Support   **Jun 2016 – Aug 2016**
Symantec Corporation (Contract via ProUnlimited)   Mountain View, CA
- Administered technical support for email migration

- Developed cohesive IT resources to assist staff in day-to-day tasks

IT Operations Supervisor/Senior Engineer   **Oct 2012 – Apr 2016**
Sereniti IT Services   Santa Clara, CA
- On-call and on-site tech support for 15 clients based in and around the Bay Area
- Configured multiple servers and networks to support various needs of the clients
- Onboarded new clients by performing technology assessments and consultations

Certifications

JAMF 200   **Dec 2019**
ITIL 2011 Foundation   **Oct 2018**
Code42 Server Administrator   **Sep 2018**