

## **SPECIAL ISSUE**



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**BUSINESS PROCESS OUTSOURCING/INFORMATION  
TECHNOLOGY SERVICES (BPO/ITES) WORKING GROUP**

**APPOINTMENT**

IN EXERCISE of the powers conferred by section 4 (1) (a) of the National Accord and Reconciliation Act, I, Raila Amolo Odinga, Prime Minister of the Republic of Kenya, extend the term of the BPO/ITES Working Group, for a period of one (1) year beginning 18th December, 2011. The following are the members of the Working Group:

Gilda Odera	—Chairperson
Sam Sigei	—Vice-Chairperson
Nicholas Nesbit	—Member
Peres Were	—Member/Joint Secretary
Victor Kyalo	—Member/Joint Secretary
Sammy Buruchara	—Member
Joseph Njenga Mwai	—Member
Dickson Ogolla	—Secretariat Manager

Terms of reference for the BPO/ITES Working Group:

1. To guide, facilitate and oversee the development and achievement of an effective working system on BPO/ITES related activities within the various Government Ministries that will result in an organized and cohesive co-ordination of efforts towards meeting the objectives of Vision 2030 for the BPO/ITES Sector.
2. To facilitate and oversee the development and achievement of high level interaction and negotiations with domestic, regional and international partners to strengthen industry growth.

3. To advise on provision of appropriate infrastructure for the BPO/ITES sector countrywide.
4. To undertake activities aimed at generating new investment into the sector, in all parts of the country.
5. To engage with investors both locally and internationally to increase investment into the sector.
6. To guide, facilitate and oversee the development of a monitoring and evaluation framework that will assess the development of the sector.
7. To monitor and evaluate the impact of BPO/ITES related activities based on key milestones and objectives.

Powers of the BPO/ITES Working Group:

1. The Working Group may establish committees to address technical or other specific issues. The Working Group will prepare the terms of reference of its committees. The membership of the committees will draw from relevant Government institutions and private sector.
2. The Working Group and its committees may invite external experts to participate on an *ad hoc* basis in one of their meetings.

Dated the 23rd December, 2011.

**RAILA A. ODINGA,**  
*Prime Minister.*