

Pharmacy Service Process Flow Report

1. Overview

This report describes the end-to-end process flow for a pharmacy service that manages monthly medication delivery for subscribed customers. The process begins with customer subscription and ends with a follow-up reminder.

2. Process Flow Description

Step 1: The customer subscribes and fills in a health profile.

Step 2: The health data is verified by a pharmacist or doctor.

Step 3: If any issue is found in the health data, the customer is contacted.

Step 4: A monthly medicine list is generated based on verified data.

Step 5: If some medicines are out of stock, they are restocked.

Step 6: Medicines are sorted and packed per daily dosage.

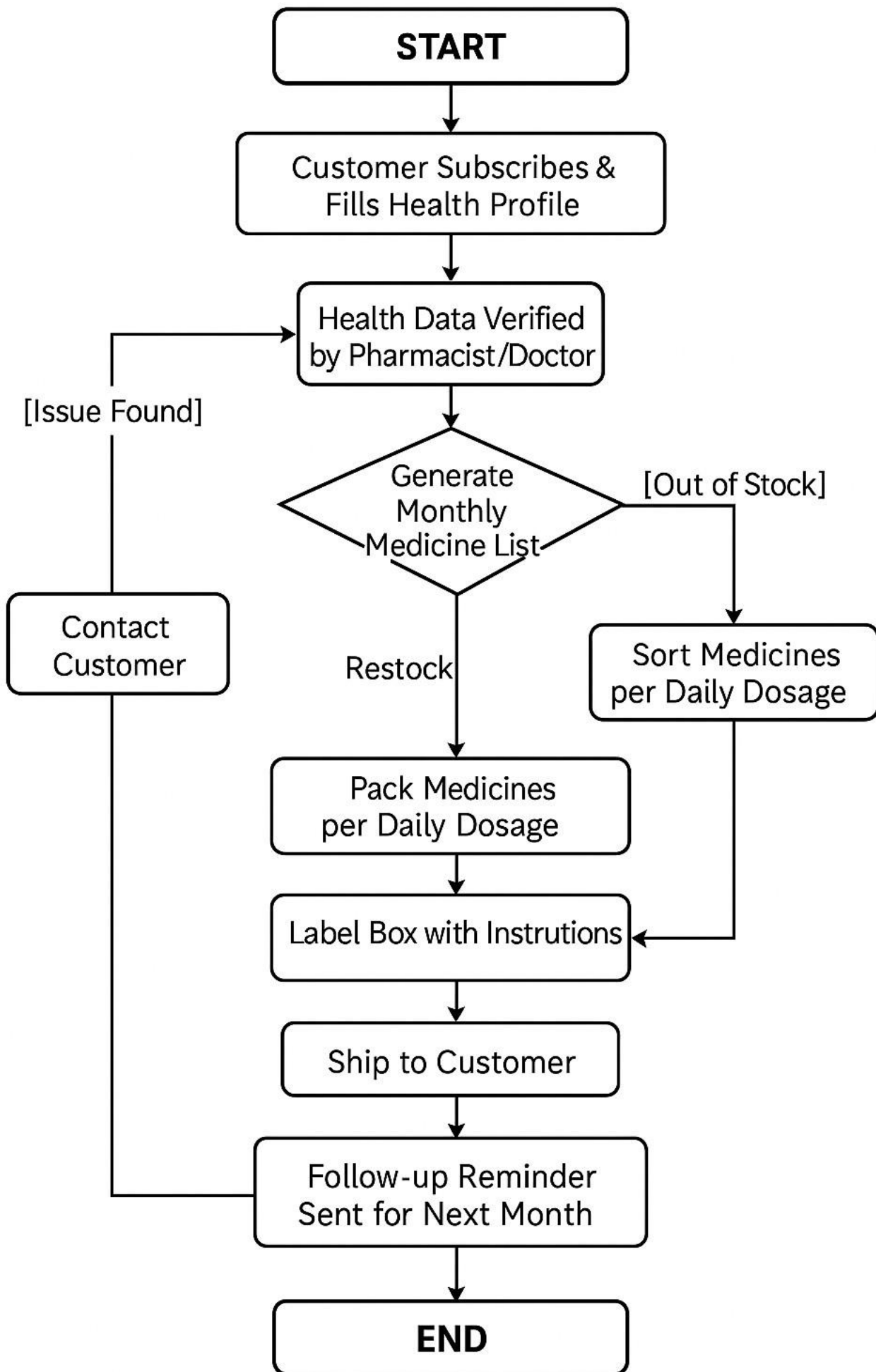
Step 7: The medicine box is labeled with instructions.

Step 8: The labeled medicine box is shipped to the customer.

Step 9: A follow-up reminder is sent to the customer for the next month.

3. Process Flow Diagram

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4. Optimization Suggestions

- Automate health profile validation using AI-driven tools to speed up verification.
- Implement real-time inventory checks to minimize 'out of stock' delays.
- Use barcode tracking for medicine packaging to improve accuracy and efficiency.
- Schedule automated reminders and alerts to reduce manual tracking.