

# Akhilesh Jain

E-mail: [akhilesh.taurus@gmail.com](mailto:akhilesh.taurus@gmail.com)  
Phone: +91-9986826399

Website: <https://www.akhileshjain.dev/>  
LinkedIn: <https://www.linkedin.com/in/jainakhilesh/>

## Work experience

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### PepsiCo India

Jan 2023 — Present

Senior Analyst

**PepsiConnect B2B:** A mobile app offering food & beverage products in a convenient, one-stop shop solution for PepsiCo's B2B customers.

- Developing the B2B Android and iOS mobile app features related to user onboarding, customer loyalty and retention via rewards, promotions, targets and order placement, order cancellation and order fulfilment tracking. Conducting end user interviews to gather user feedback and provide actionable insights.
- Supporting with app launches in different geographical markets based on local requirements.
- Working on bug triaging, fixing, and customer escalations.
- Technologies – React Native, React, JavaScript, Azure DevOps

### SAP Labs India Pvt Ltd.

November 2018 — Jan 2023

Software Developer

**PROJECT - [SAP Value Lifecycle Management](#)**

Software to improve financial and operational performance enabling the Intelligent Enterprise through SAP Performance Bench-marking.

- Involved in requirement analysis and documentation at conceptual and technical levels.
- Designed and implemented the core business logic, which assists the SAP sales and pre-sales colleagues to close business deals.
- Developing, deploying, and monitoring codebase to the production environment as part of the complete development life cycle.
- Worked on bug triaging, fixing, and customer escalations.
- **Technologies** – SAP HANA, Angular, JavaScript, Cloud Foundry, SAP Cloud Platform, Node.js

### SAP Labs India Pvt. Ltd.

April 2015 — October 2018

Developer Associate

**PROJECT – *Innovation and Feature Repository***

A central authoring tool for the solution and product owners at SAP to maintain the innovations and features for their product.

- Ideated, created, and tested several core features like innovation workflow, rich text editor, logger etc.
- Interviewed end-users for feedback on user experience as part of SAP's **One UX** initiative.
- Refactored the code base for the existing reporting APIs being consumed by users.
- Completely redesigned and set up the development workflow to bring down average production deployment time from 1 week to ~ 5 minutes.
- **Technologies** – Angular, SAP ABAP, SAP HANA, Jenkins, Slack.

## PROJECT - *Innovation Discovery*

A self-service tool hosted on **SAP Service Marketplace** to help customers find out about the latest innovations coming from SAP's product portfolio.

- Redesigned and revamped the entire front-end and back-end services as part of the 2-member team.
- Reduced the average customer incidents per week from **10** to **2** over **4** months.
- Received a System Usability Score of **86** - highest among all the tools at SAP and was a major highlight during SAP CEO's address during **SAPPHIRE 2017**.
- **Technologies** - SAPUI5, SAP HANA, Git, Gerrit, SAP Cloud Platform Neo.

## PROJECT - *HANA Start-up Accelerator*

- Assisted start-ups in the Asia-Pacific-Japan region technically in developing their HANA based solutions.
  - Helped in evangelising HANA platform adoption in APJ by conducting boot-camps and Virtual Forum.
  - Provided troubleshooting support and resolved customer queries on JAM.
- Technologies** - SAP HANA

# Achievements

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- Selected by **SAP Architecture Curriculum Group** to attend The 7th Annual Conference on ICT - BDCS 2016 in recognition of being a potential architect.
- Recognized as an **SAP Catalyst** for the year 2018-19 for outstanding contributions to various projects and team members.
- Conceptualized and organized **SAP TechTalks series** at SAP Labs India - a technical series aimed at having SAP's exceptional speakers talk about technical topics that matter. The series was appreciated by Labs India MD for fostering innovative spirit at Labs India.
- Awarded **SPOT** and **BRAVO** awards for six successive quarters for outstanding performance for crucial deliveries.
- Conducted classroom training for course **SAPUI5 Essentials** curated by **SAP Development University**.

# Education

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Executive Post Graduate Program in Data Science IIIT Bangalore	2022 — 2023
M.Tech (Software Engineering) BITS Pilani	2013 — 2015
B.Tech (Computer Science Engineering) Guru Nanak Dev University, Main Campus, Amritsar	2009 — 2013

# SKILL SET

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**Technologies I am good at:** JavaScript, HTML, CSS, React.js, React Native, SQL, REST, JSON, Node.js, Express, SAP HANA, Angular

**Technologies I am familiar with:** SAPUI5, MongoDB, Core Java

**Software development methodologies:** Scrum, Agile, Waterfall

**Version Control Tools:** Git, GitHub, Gerrit

**Build Workflow Tools:** Jenkins, Grunt, Azure DevOps

**Collaboration Tools:** MS Teams, Zoom, Mattermost, Slack