

Akhilesh Jain

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Work experience

PepsiCo India

Jan 2023 — Present

Senior Analyst

PepsiConnect B2B: A mobile app offering food & beverage products in a convenient, one-stop shop solution for PepsiCo's B2B customers.

- Developing the B2B Android and iOS mobile app features related to user onboarding, customer loyalty and retention via rewards, promotions, targets and order placement, order cancellation and order fulfilment tracking.
- Conducting end user interviews to gather user feedback and provide actionable insights.
- Supporting with app launches in different geographical markets based on local requirements.
- Working on bug triaging, fixing, and customer escalations.
- Technologies – React Native, React, JavaScript, Azure DevOps, AppDynamics

SAP Labs India Pvt Ltd.

November 2018 — Jan 2023

Software Developer

PROJECT - [SAP Value Lifecycle Management](#)

Software to improve financial and operational performance enabling the Intelligent Enterprise through SAP Performance Bench-marking.

- Involved in requirement analysis and documentation at conceptual and technical levels.
- Designed and implemented the core business logic, which assists the SAP sales and pre-sales colleagues to close business deals.
- Developing, deploying, and monitoring codebase to the production environment as part of the complete development life cycle.
- Worked on bug triaging, fixing, and customer escalations.
- **Technologies** – SAP HANA, Angular, JavaScript, Cloud Foundry, SAP Cloud Platform, Node.js

SAP Labs India Pvt. Ltd.

April 2015 — October 2018

Developer Associate

PROJECT – *Innovation and Feature Repository*

A central authoring tool for the solution and product owners at SAP to maintain the innovations and features for their product.

- Ideated, created, and tested several core features like innovation workflow, rich text editor, logger etc.
- Interviewed end-users for feedback on user experience as part of SAP's **One UX** initiative.
- Refactored the code base for the existing reporting APIs being consumed by users.
- Completely redesigned and set up the development workflow to bring down average production deployment time from 1 week to ~ 5 minutes.
- **Technologies** – Angular, SAP ABAP, SAP HANA, Jenkins, Slack.

PROJECT - *Innovation Discovery*

A self-service tool hosted on **SAP Service Marketplace** to help customers find out about the latest innovations coming from SAP's product portfolio.

- Redesigned and revamped the entire front-end and back-end services as part of the 2-member team.
- Reduced the average customer incidents per week from **10** to **2** over **4** months.
- Received a System Usability Score of **86** - highest among all the tools at SAP and was a major highlight during SAP CEO's address during **SAPPHIRE 2017**.
- **Technologies** - SAPUI5, SAP HANA, Git, Gerrit, SAP Cloud Platform Neo.

PROJECT - *HANA Start-up Accelerator*

- Assisted start-ups in the Asia-Pacific-Japan region technically in developing their HANA based solutions.
 - Helped in evangelising HANA platform adoption in APJ by conducting boot-camps and Virtual Forum.
 - Provided troubleshooting support and resolved customer queries on JAM.
- Technologies** - SAP HANA

Achievements

- Selected by **SAP Architecture Curriculum Group** to attend The 7th Annual Conference on ICT - BDCS 2016 in recognition of being a potential architect.
- Recognized as an **SAP Catalyst** for the year 2018-19 for outstanding contributions to various projects and team members.
- Conceptualized and organized **SAP TechTalks series** at SAP Labs India - a technical series aimed at having SAP's exceptional speakers talk about technical topics that matter. The series was appreciated by Labs India MD for fostering innovative spirit at Labs India.
- Awarded **SPOT** and **BRAVO** awards for six successive quarters for outstanding performance for crucial deliveries.
- Conducted classroom training for course **SAPUI5 Essentials** curated by **SAP Development University**.

Education

Executive Post Graduate Program in Data Science IIIT Bangalore	2022 — 2023
M.Tech (Software Engineering) BITS Pilani	2013 — 2015
B.Tech (Computer Science Engineering) Guru Nanak Dev University, Main Campus, Amritsar	2009 — 2013

SKILL SET

Technologies I am good at: JavaScript, HTML, CSS, React.js, React Native, SQL, REST, JSON, Node.js, Express, SAP HANA, Angular

Technologies I am familiar with: SAPUI5, MongoDB, Core Java

Software development methodologies: Scrum, Agile, Waterfall

Version Control Tools: Git, GitHub, Gerrit

Build Workflow Tools: Jenkins, Grunt, Azure DevOps

Collaboration Tools: MS Teams, Zoom, Mattermost, Slack