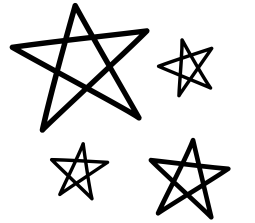




Business Proposal

Smart Minds . Smart Moves



Welcome to ONAS Global Services

Our Company Journey From Zero

ONAS Global Services, we understand that every business is unique, which is why we offer personalized consulting services designed to drive growth and success. With our expert knowledge in strategic planning, market analysis, and business optimization, we partner with companies to solve their most pressing challenges.

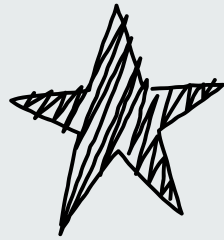
Our mission is to provide actionable insights and develop solutions that not only meet the immediate needs of your business but also set the foundation for long-term success. Whether you're looking to refine your business strategies or improve operational efficiency, ONAS Global Services is here to guide you every step of the way.





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About ONAS Global Services

Smart Minds . Smart Moves

At ONAS Global Services, we believe that every business has the potential to thrive. Founded with the mission to help small and medium-sized businesses unlock their full potential, we specialize in providing tailored business solutions that lead to measurable results. Our team of seasoned consultants works closely with each client to understand their specific goals, challenges, and industry landscape.



6+ years of experience

100+ satisfied clients

Proven results across industries

Our Core Services

Strategic Planning	Customized business strategies.
Enterprise Resource Planning (ERP)	Comprehensive enterprise solutions for managing operations and resources efficiently
Digital Transformation	Empowering businesses to modernize operations and drive innovation through advanced digital technologies
Managed IT and Operations	Delivering seamless technology management and operational excellence through proactive IT support and optimization
Java Technologies	Enabling Robust, secure and scalable business applications for seamless online operations
Other IT Services	Deriving business growth through powerfull digital presence,optimized visibility and targetted online marketing solutions
Staffing Services	Providing top-tier talent and agile workforce solutions to meet dynamic business needs with excellence
EdTech Solutions	Transforming education through innovative digital platforms that enhance learning,engagement and accessibility in the IT-driven world
Process Optimization	Streamlining operations for efficiency.



How We Work

Our Process: Collaborative, Strategic, Impactful



Discovery & Analysis

We begin by understanding your unique needs, goals, and challenges through in-depth consultation and data-driven analysis.



Strategic Planning

Based on insights, we design tailored strategies to align with your business objectives and deliver measurable results.



Implementation & Upgrades & Support

Our experts work alongside your team to implement solutions seamlessly, ensuring smooth transitions and sustainable growth.

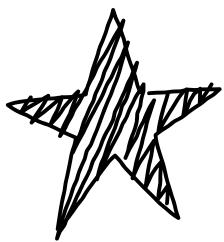


Continuous Optimization

We monitor progress, analyze outcomes, and make necessary adjustments to maximize long-term success.



Our Strategic Solution



Customized Strategies for Sustainable Success

Tailored Approach

Every solution is designed to address your unique challenges, leveraging industry expertise and innovative thinking.

Comprehensive Strategy

We integrate market analysis, competitive positioning, and actionable plans to achieve your objectives.

Focused on Measurable Results

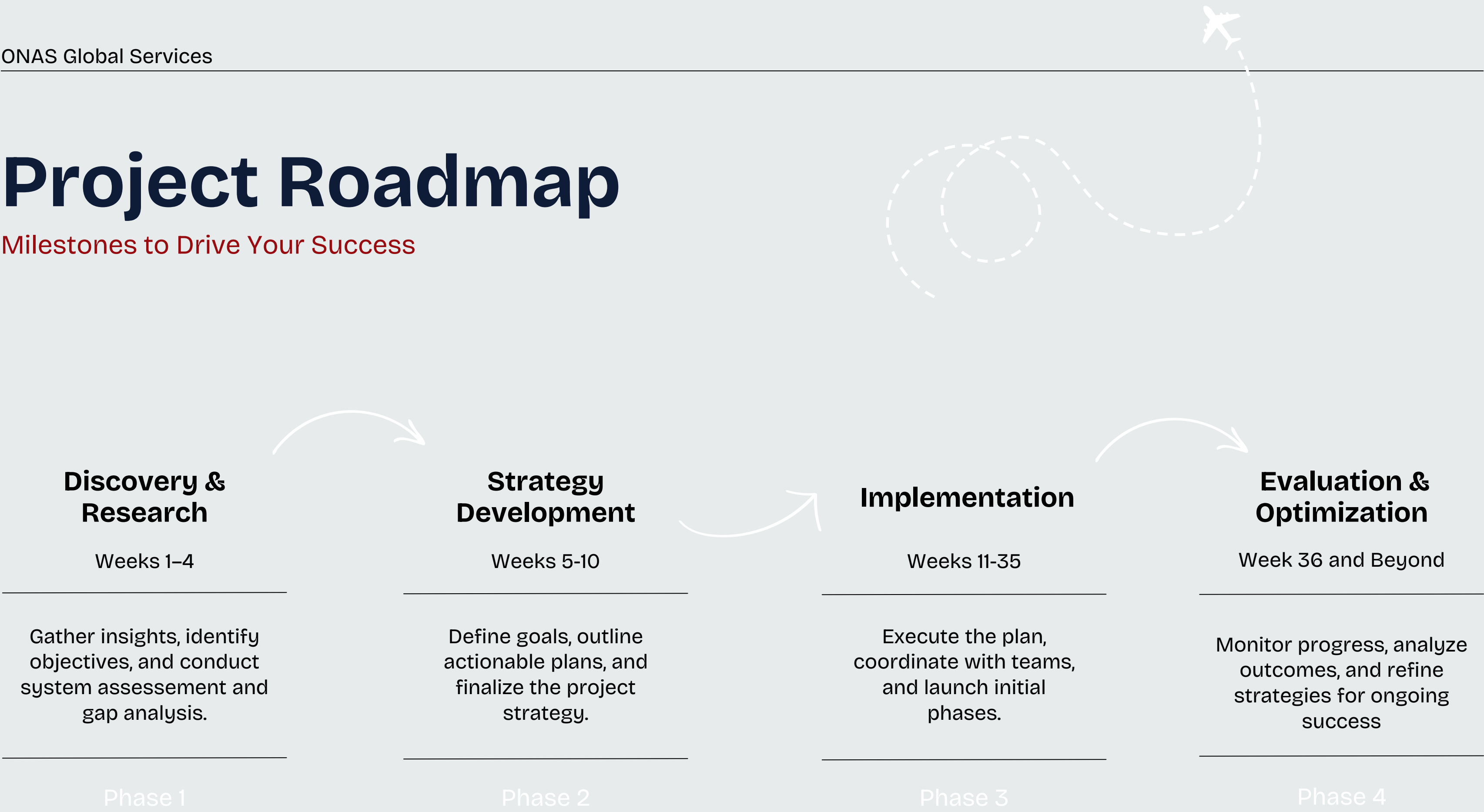
Our solutions emphasize achieving tangible outcomes, from increased revenue to enhanced customer engagement.

Collaborative Execution

Partner with us for seamless implementation, ensuring alignment with your business goals every step of the way.

Project Roadmap

Milestones to Drive Your Success



Incident Classification for Application Support

ONAS understands below severity expectations and is committed to providing the support services inline with the below levels.

Priority (P1): Critical

- ✓ Business / Site / Country is down
- ✓ Application supporting business process is down or not functional
- ✓ One or more major business processes are unavailable
- ✓ There is no workaround available

Priority (P2): High

- ✓ Application supporting business process is not down but there is a serious problem affecting users' productivity
- ✓ Workaround if provided, is inefficient

Priority (P3): Medium

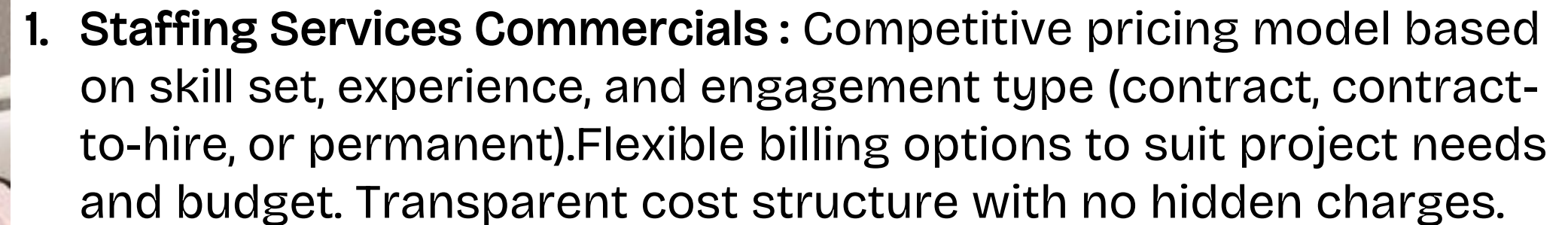
- ✓ Loss of secondary Application functionality with possible work-around
- ✓ Difficulties in user interface
- ✓ Application error with possible workaround & no data loss

Priority (P4): Low

- ✓ Requests without an immediate impact
- ✓ No direct impact on business

Proposed Support Model

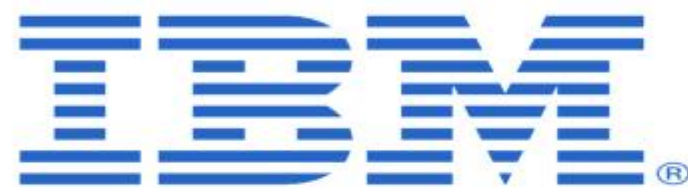
- ❖ The resource shifts will be planned to provide dedicated support throughout the assigned tasks.
- ❖ Resource Level shift planning will be finalized based on scope and support coverage needs.
- ❖ ONAS will provide resources to supervise the plan, schedule, and team governance.
- ❖ Based on Actual tickets the resources will be added or removed accordingly to balance the workload.
- ❖ Any deviation to the scope will be executed with a change order.
- ❖ The holiday list will be as per the Customer holiday calendar.



2. Replacement Services : Free replacement within [1 or 2 days/1 weeks] in case of early resource exit or performance concerns. Dedicated account manager to ensure a smooth and timely onboarding process for replacement candidates. Continuous performance tracking to ensure quality and service consistency. We are confident that our cost-effective solutions and reliable resource management will add value to your business operations.

Our Clients

Trusted by Businesses Across Industries



PERFICIENT®



Our Clients

- Trusted by Businesses Across Industries



Our Clients

Trusted by Businesses Across Industries



Ready to Grow Your Business?

Let's Take the Next Step Together

Partner with ONAS Global Services to unlock your business's full potential.

Our expert team is here to provide the strategies and support you need to succeed.

Together, we'll create a roadmap for sustainable growth and measurable results.

Don't wait—your success starts today!



How you **GATHER, MANAGE & USE INFORMATION** will **DETERMINE** whether
YOU WIN OR LOSE

Thank You

We're Excited to Work with You



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