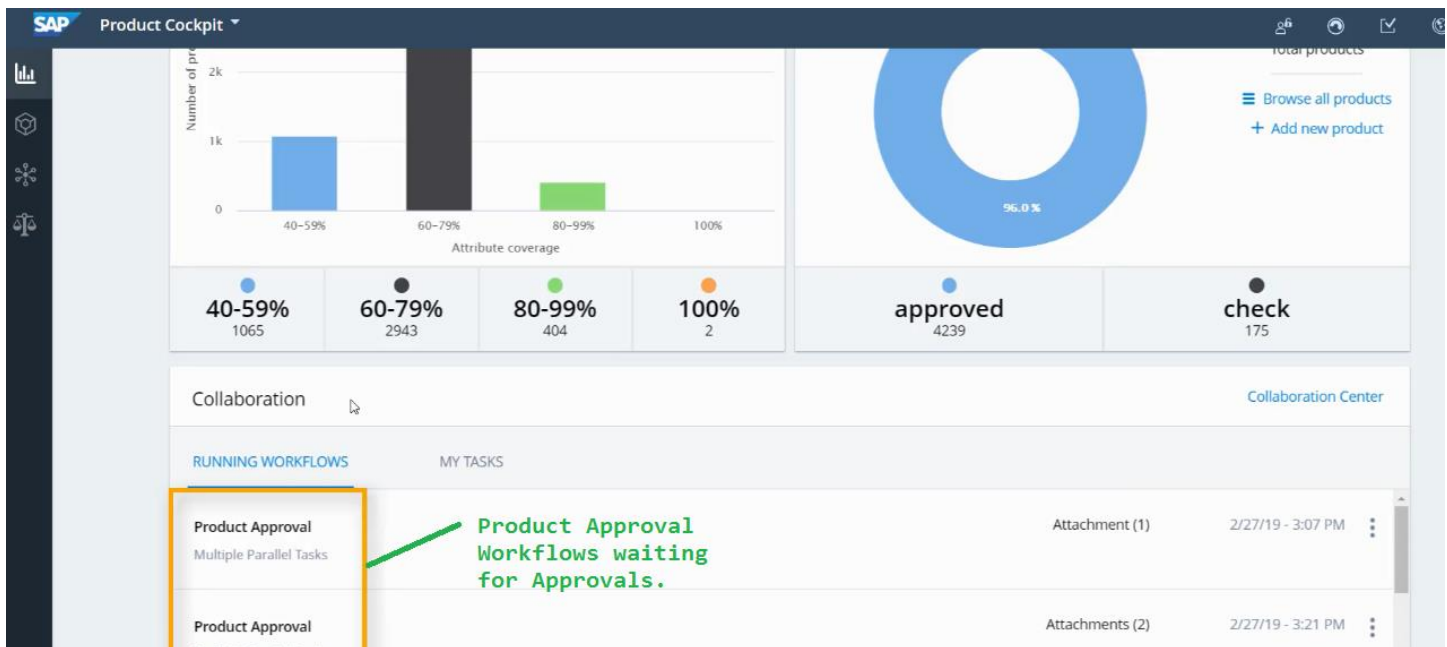


Scenario = Approve a Product Using the Welcome Dashboard in SCC?

Step 1 = Goto Product Cockpit & You can see Collaboration Component



Step 2 = Open 1 Workflow by Clicking on Title & You can see full details

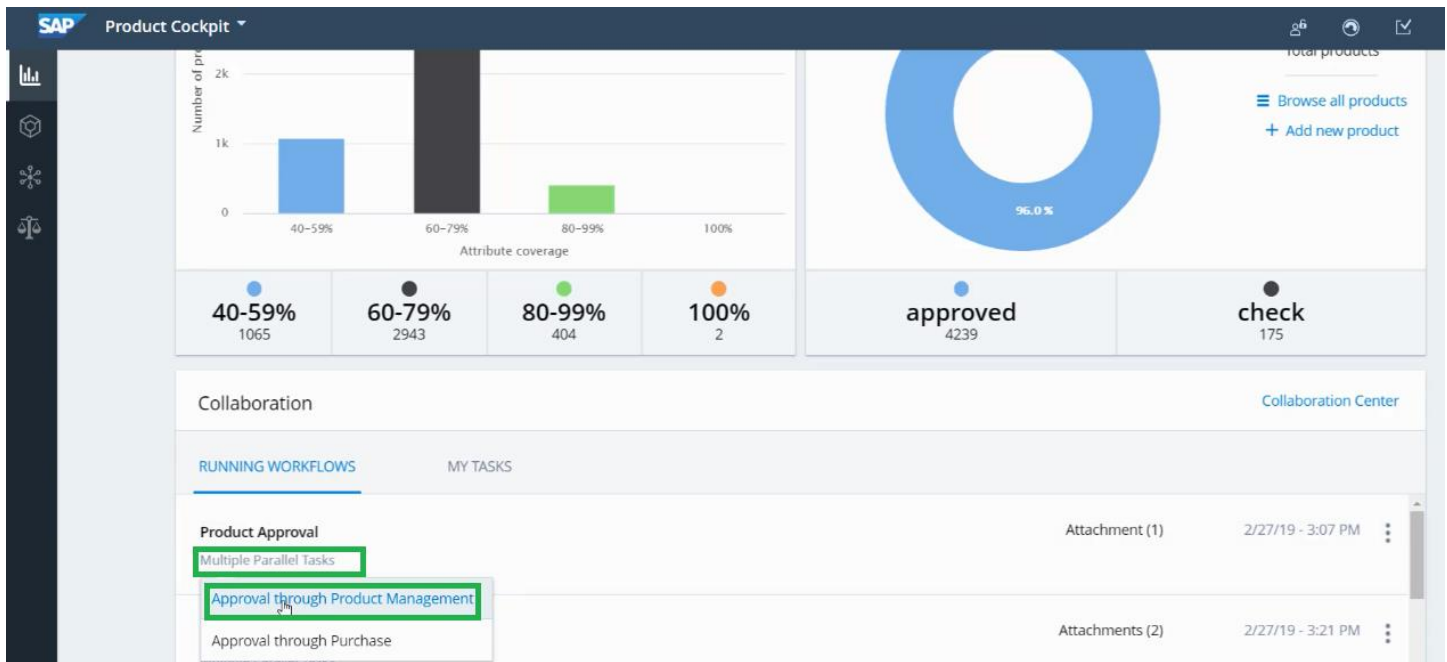
The screenshot shows the details of a workflow titled 'Product approved'. It includes a 'Steps' table with columns for Name, Assigned user, Status, Last update, and Attachments. Below the steps table is an 'Attachments' section with a table showing the attachment 'Starter Kit [23191] - Electronics Product Catalog : Staged'.

Name	Assigned user	Status	Last update	Attachments
Product approved	Marketing [wfl_marketingGroup]	PENDING	Feb 27, 2019 3:07:32 P...	1
Approval through Product Marketing	Marketing [wfl_marketingGroup_EN]	PENDING	Feb 27, 2019 3:07:32 P...	1
Approval through Purchase	Purchase [wfl_PurchaseGroup]	IN PROGRESS	Feb 27, 2019 3:07:32 P...	1
Approval through Product Management	Product Management [wfl_productManagementGroup]	IN PROGRESS	Feb 27, 2019 3:07:32 P...	1

ATTACHMENT	TYPE	COMMENTS
Starter Kit [23191] - Electronics Product Catalog : Staged	Prod...	0

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Step 3 = Perform Approval Operations



The SAP Product Cockpit product details page for 'Starter Kit [23191] - Electronics Product Catalog : Staged' shows the 'PROPERTIES' tab. The 'ESSENTIAL' section displays the Article Number (23191), Identifier (Starter Kit), and Catalog version (Electronics Product Catalog : Staged). The 'Approval' dropdown menu is set to 'approved'.

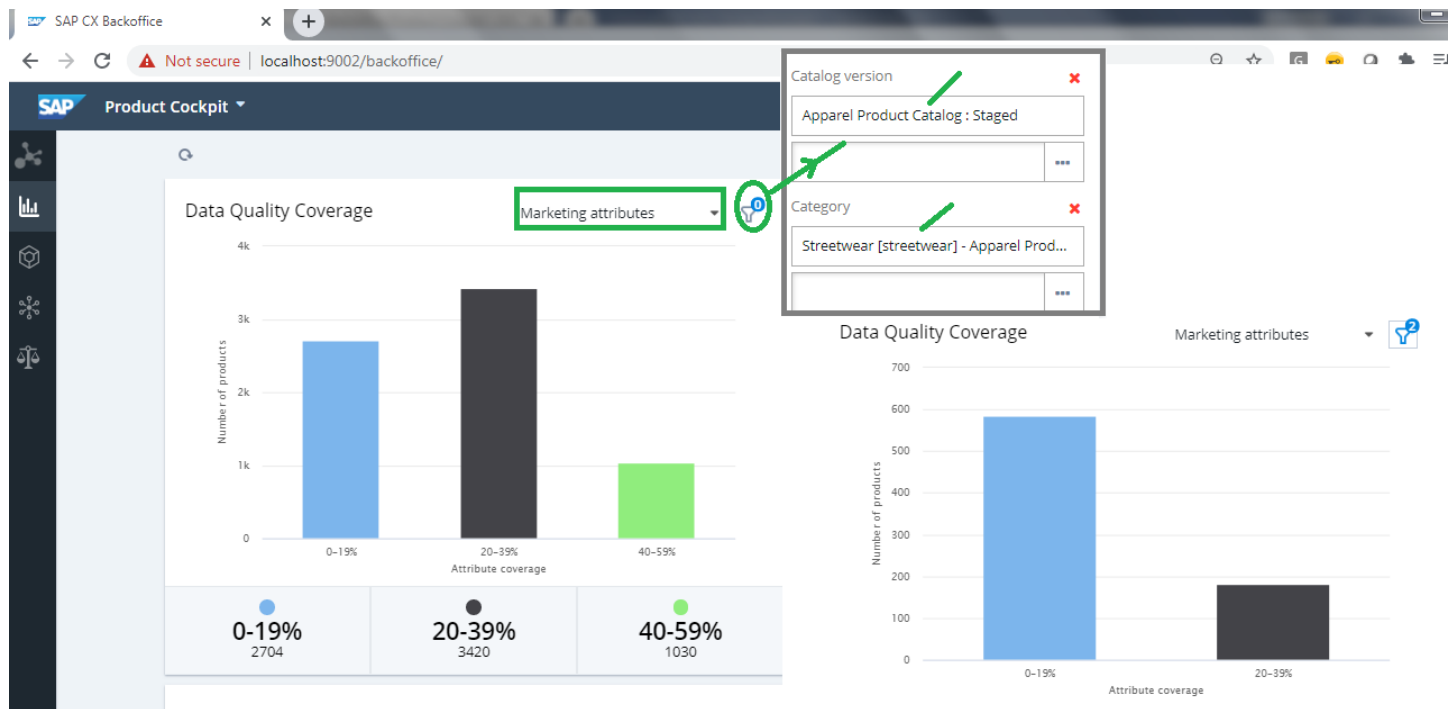
The SAP Product Cockpit product details page for 'Starter Kit [23191] - Electronics Product Catalog : Staged' shows the 'PROPERTIES' tab. A 'Sync' dialog box is open, showing 'Step 2' with 'PUSH TO TARGET' and 'ELECTRONICS PRODUCT CATALOG ONLINE' options. The 'Approval' dropdown menu is set to 'approved'. The 'VALIDITY PERIOD' section shows 'Online from' and 'Online to' fields. The 'Approval Status' is 'approved' and 'Catalog Synchronization' is 'out of sync'. The 'CONFIRM' button is highlighted.

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Scenario = Filter the Product Catalog Using the Welcome Dashboard in SCC?

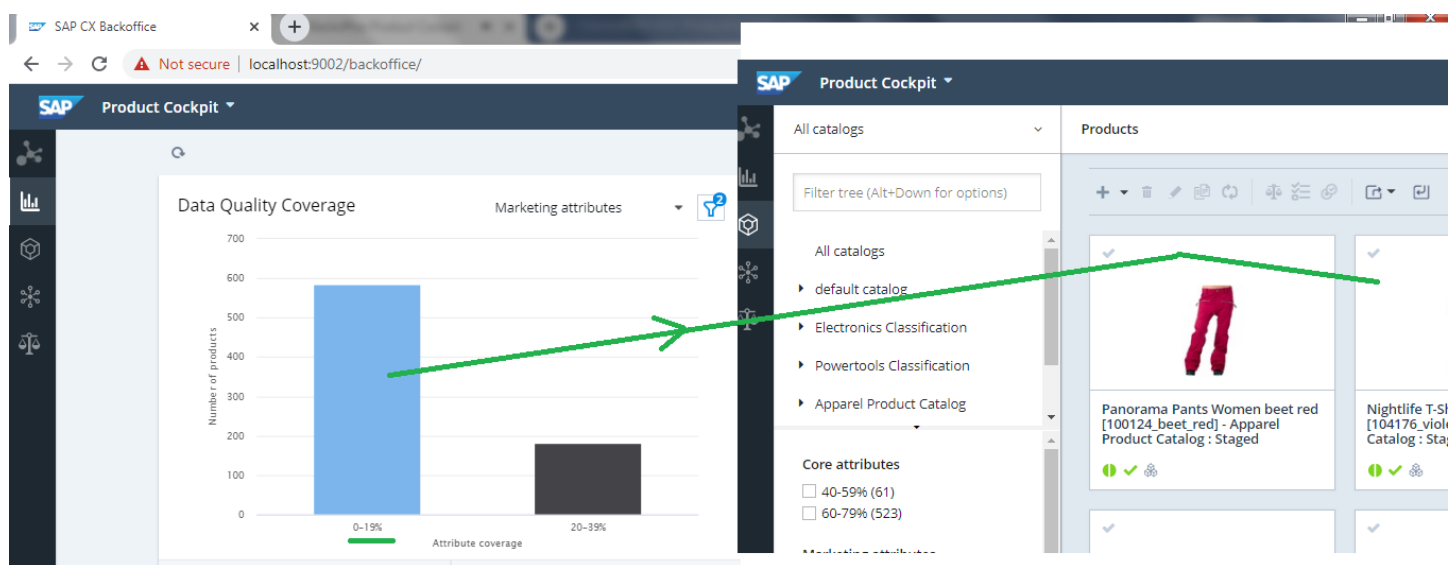
Req = See Data Quality Coverage of Products [Marketing Attributes, Streetwear Category & Staged Apparel Product Catalog].

Step 1 = Goto Product Cockpit & You can see Data Quality Coverage Component



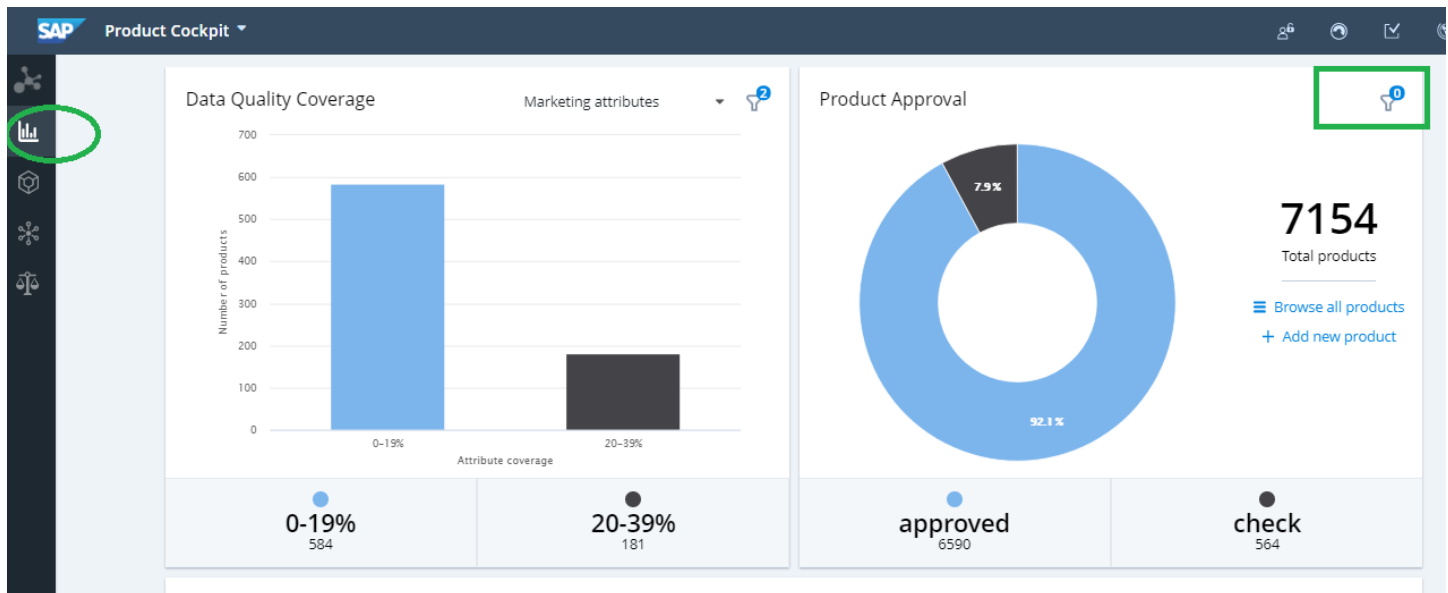
Now – We want to see Products with 0 – 19% Coverage?

For this – Just click on Dashboard Bar.



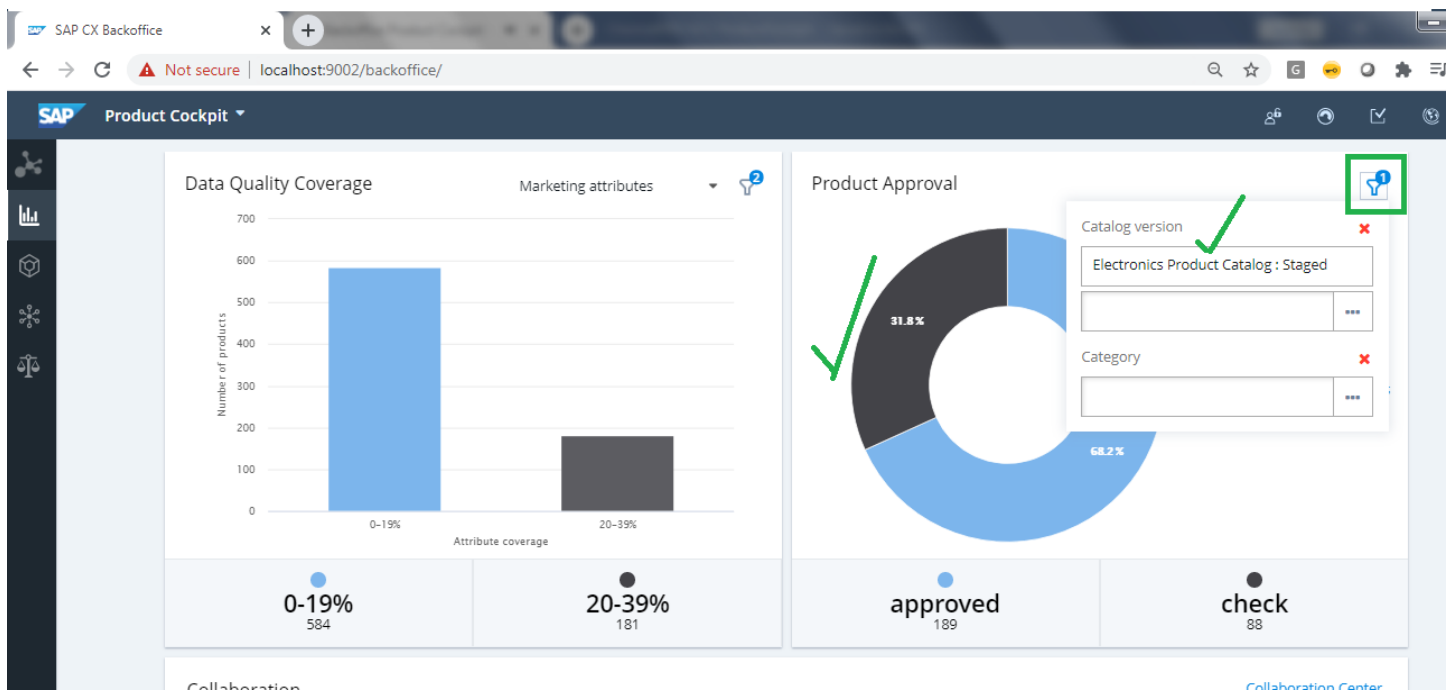
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We want to see How many Products are Check Status in Staged Electronics Product Catalog?



Apply Filter = Electronics Product Catalog: Staged

Now we can see 31.8% products are having Status = Check.



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Scenario = Create a Product in Backoffice Product Cockpit in SCC?

SAP CX Backoffice

Product Cockpit

All catalogs

Products

Filter tree (Alt+Down for options)

All catalogs

- default catalog
- Electronics Classification
- Powertools Classification
- Apparel Product Catalog

Core attributes

- ☐ 40-59% (61)
- ☐ 60-79% (523)

Marketing attributes

Create New Product

ESSENTIALS All required fields

DESCRIPTION Identifiers and descriptions

CATEGORIZATION Assign to categories

MEDIA Create media content

Article Number:

ChennaRRRS123

Approval:

check

Catalog version:

Electronics Product Catalog : Staged

CANCEL NEXT DONE

Create New Product

ESSENTIALS All required fields

DESCRIPTION Identifiers and descriptions

CATEGORIZATION Assign to categories

MEDIA Create media content

Identifier:

ChennaRRRS123

Description:

Normal B I Source

Chenna RRRS Product 123

body p

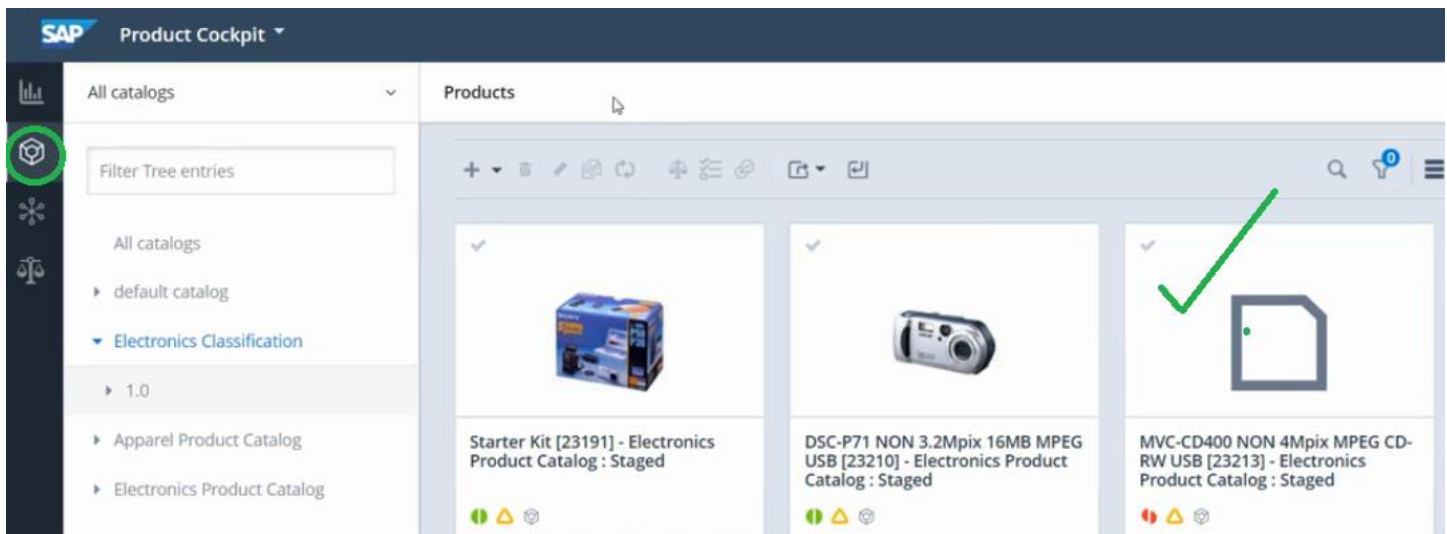
BACK CANCEL NEXT DONE

Created item [Powershot D10 \[13803107807\]](#)

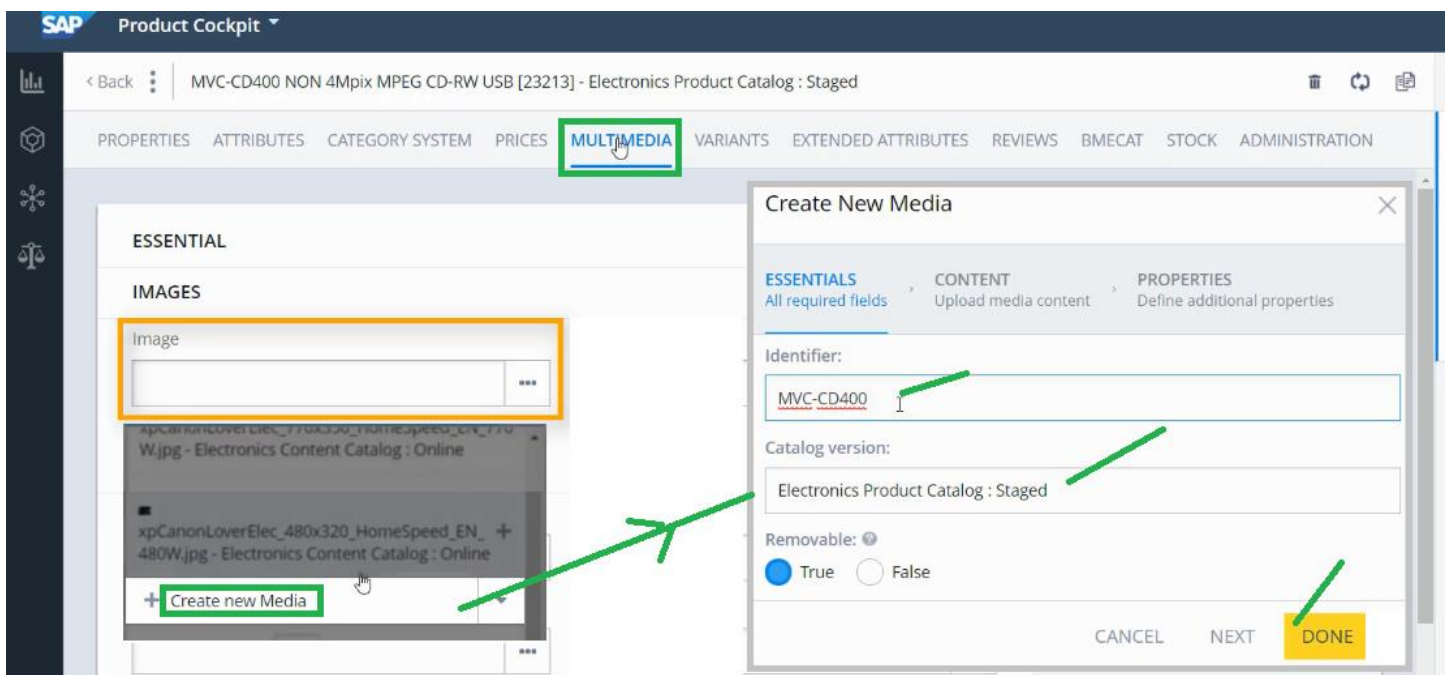
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Scenario = Add Media to a Product in SCC?

Step 1 = Open the Product



Step 2 = Upload New Product Image / Video



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Step 3 = Upload the File [Add media to Product]

The screenshot shows the SAP Product Cockpit interface for a product named 'MVC-CD400 NON 4Mpix MPEG CD-RW USB [23213]'. The 'MULTIMEDIA' tab is active, and the 'GENERAL' sub-tab is selected. In the 'ESSENTIAL' section, under 'IMAGES', there is a list of images. A green arrow points to the first image, 'MVC-CD400 - Electronics Product Catalog : Staged', with the text 'Double Click on This'. To the right, a file explorer window shows a folder named 'MUCN34608791A' containing a file named '283210_Camera_R_green.png'. A green arrow points to this file with the text 'Select Image'. Below the file explorer, a green box highlights the 'UPLOAD' button, with a green arrow pointing to it from the text 'Select Image'.

Step 4 = Specify the Image format

The screenshot shows the SAP Product Cockpit interface for the same product. The 'GENERAL' sub-tab is active. In the 'ESSENTIAL' section, under 'IMAGES', there is a large image placeholder showing a camera. A green box highlights the 'Media format' field in the 'PROPERTIES' section, which contains the value '300Wx300H [300Wx300H]'. An orange arrow points from the camera image to the 'Media format' field. To the right, a file explorer window shows a folder named 'MUCN34608791A' containing a file named '283210_Camera_R_green.png'. A green box highlights the 'Media format' field in the 'PROPERTIES' section, which contains the value '300Wx300H [300Wx300H]'. An orange arrow points from the camera image to the 'Media format' field.

Scenario = Create a Product Category in SCC?

The screenshot shows the SAP Product Cockpit interface. On the left, the 'Brands' category is selected in the navigation pane. A green box highlights the 'Create New Category' button in the top right corner. A green arrow points from this button to the 'Create New Category' dialog box on the right. The dialog box has the following fields:

- GIVE NAME TO THE CATEGORY**
- Identifier:** ChennaRRRSPC
- Name:** Chenna RRRS PC
- Catalog version:** Electronics Product Catalog : Staged
- Supercategories:** Brands [brands] - Electronics Product Catalog : Staged

At the bottom right of the dialog, there are 'CANCEL' and 'DONE' buttons. A green arrow points to the 'DONE' button.

Results =

The screenshot shows the SAP CX Backoffice interface. The browser address bar shows 'localhost:9002/backoffice/'. The SAP Product Cockpit header is visible. The 'Brands' category is selected in the navigation pane. A green box highlights the 'Brands' category in the list. A green arrow points to the 'Chenna RRRS PC' brand in the list.

Brands	
HP	Sweex
Toshiba	Canyon
Sony	Dane-Elec
Canon	ICIDU
Kingston	Chenna RRRS PC

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Scenario = Add a Product to a Category in SCC?

The screenshot shows the SAP Product Cockpit interface. On the left, a sidebar contains several icons, with the 'Product' icon (a gear with a plus sign) circled in green. The main area displays a table of products under the 'Electronics Product Catalog' > 'Staged' > 'Brands' hierarchy. The products listed are HP Sweex, Toshiba Canyon, Sony Dane-Elec, Canon ICIDU, and Kingston Chenna RRRS PC. The 'Chenna RRRS PC' is highlighted with a green box. A green arrow points from this box to a product card on the right titled 'Starter Kit [23191] - Electronics Product Catalog : Staged'. Another green arrow points from the 'Chenna RRRS PC' box to a text overlay that reads: 'Select the Product. Press ALT Key & Drag & Drop on Category.'

Now do the Sync to appear this product in Online:

The screenshot shows the SAP Product Cockpit interface with a sync dialog box open. In the background, the 'Sync' button (a circular arrow icon) in the top toolbar is circled in green. A green arrow points from this button to the 'Sync' dialog box. The dialog box is titled 'Sync Electronics Product Catalog : Staged' and contains the text 'Select a source or target sync job'. Below this, there is a 'PUSH TO TARGET' button and a list of sync jobs. The first job, 'Electronics Product Catalog : Online sync electronicsProductCatalog:Staged->Online', is highlighted in blue. At the bottom of the dialog, there are 'CANCEL' and 'SYNC' buttons. In the background, the 'Electronics Product Catalog' > 'Staged' path in the left sidebar is also highlighted with a green box.

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Scenario = Bulk Edit Products Using Excel Export / Import in SCC?

Step 1 = Goto Product Cockpit

- Select Catalog [Electronics] & Version [Staged]
- Select Couple of Products – Export Excel
- Include required attributes – Export

The screenshot shows the SAP CX Backoffice Product Cockpit interface. The left sidebar contains navigation icons, with the 'Product Cockpit' icon highlighted. The main area displays the 'Electronics Product Catalog' with a 'Staged' version. A list of products is shown, including 'Starter Kit [23191]', 'DSC-P71 NON 3.2Mpix 16MB MPEG USB [23210]', and 'MVC-CD400 NON 4Mpix MPEG CD-RW USB [23213]'. The 'Export Excel' button is highlighted. Below the product list, the 'Export Excel file' dialog is open, showing the 'PRODUCTS ATTRIBUTES' tab. The 'Include all attributes' option is selected. The 'Excluded attributes' list includes 'Alternative ID', 'Article order', 'Bundle Templates', 'Carousel Components', 'Comments', and 'Content unit'. The 'Included attributes' list includes 'Approval', 'Article Number*', and 'Catalog version*'. The 'EXPORT' button is highlighted with a green checkmark.

Export Excel file

PRODUCTS ATTRIBUTES
Which attributes do you want to export?

CLASSIFICATIONS ATTRIBUTES
Which classifications attributes do you want to export?

☐ Include all attributes

Excluded attributes

Included attributes

Approval ✓

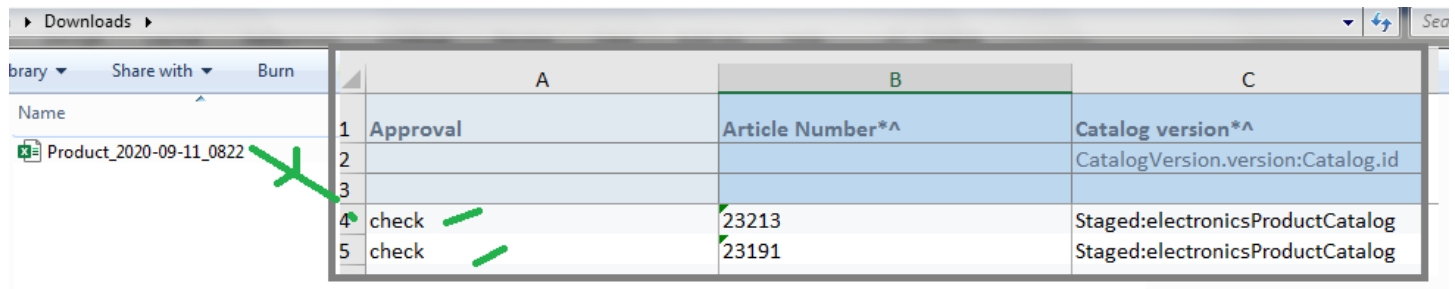
Article Number*

Catalog version*

CANCEL NEXT EXPORT

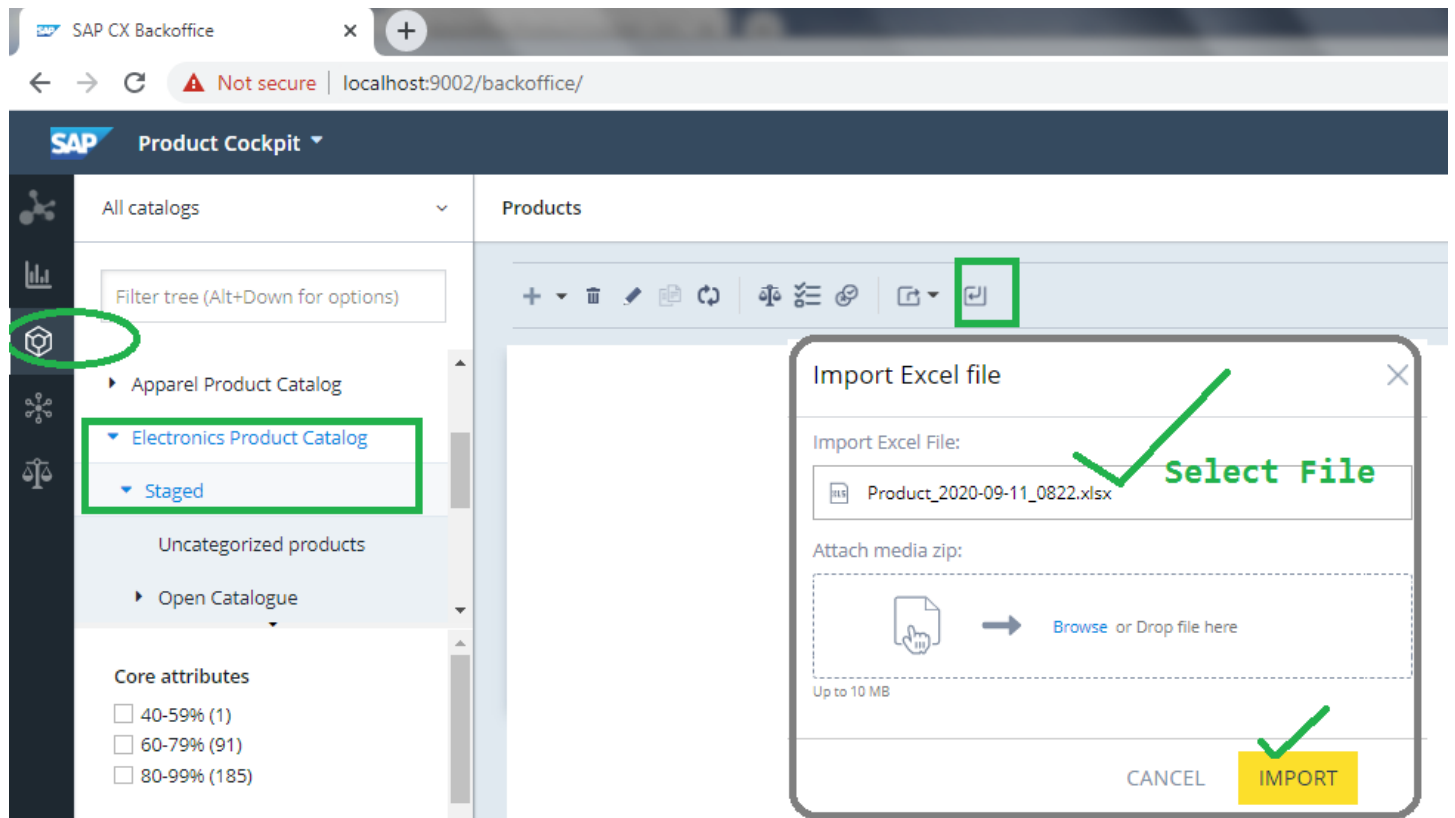
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Step 2 = Do the changes in Excel [Change Status = Check]



	A	B	C
1	Approval	Article Number*^	Catalog version*^
2			CatalogVersion.version:Catalog.id
3			
4	check	23213	Staged:electronicsProductCatalog
5	check	23191	Staged:electronicsProductCatalog

Step 3 = Import Excel Products



SAP CX Backoffice

Product Cockpit

Filter tree (Alt+Down for options)

- Apparel Product Catalog
- Electronics Product Catalog
- Staged
- Uncategorized products
- Open Catalogue

Core attributes

- ☐ 40-59% (1)
- ☐ 60-79% (91)
- ☐ 80-99% (185)

Import Excel file

Import Excel File:

Product_2020-09-11_0822.xlsx

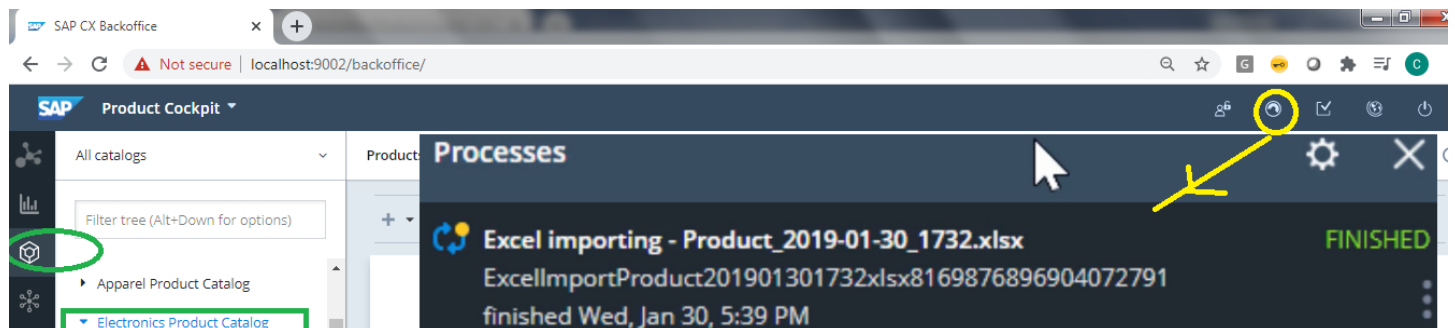
Attach media zip:

Browse or Drop file here

Up to 10 MB

CANCEL IMPORT

Import Process Results =



SAP CX Backoffice

Product Cockpit

Filter tree (Alt+Down for options)

- Apparel Product Catalog
- Electronics Product Catalog

Processes

Excel importing - Product_2019-01-30_1732.xlsx

ExcelImportProduct201901301732xlsx8169876896904072791

finished Wed, Jan 30, 5:39 PM

FINISHED

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Scenario = Upload Media to Backoffice Product Cockpit Using Excel for **New Products** in SCC?

Step 1 = Goto Backoffice Product Cockpit – Download Excel Template

Note: - Use “Download Excel Template” for **New Products**

Use “Export Excel” for **Existing Products**

The screenshot shows the SAP CX Backoffice Product Cockpit interface. The 'Products' section is active, and a dropdown menu is open, showing options: 'Export Excel', 'Download Excel Template' (highlighted with a green box), and 'Download CSV'. The 'All catalogs' section on the left shows 'default catalog' selected. Below the main interface, a 'Classifications attributes' dialog is open, showing 'Excluded attributes' and 'Included attributes' lists. The 'EXPORT' button is highlighted with a green checkmark.

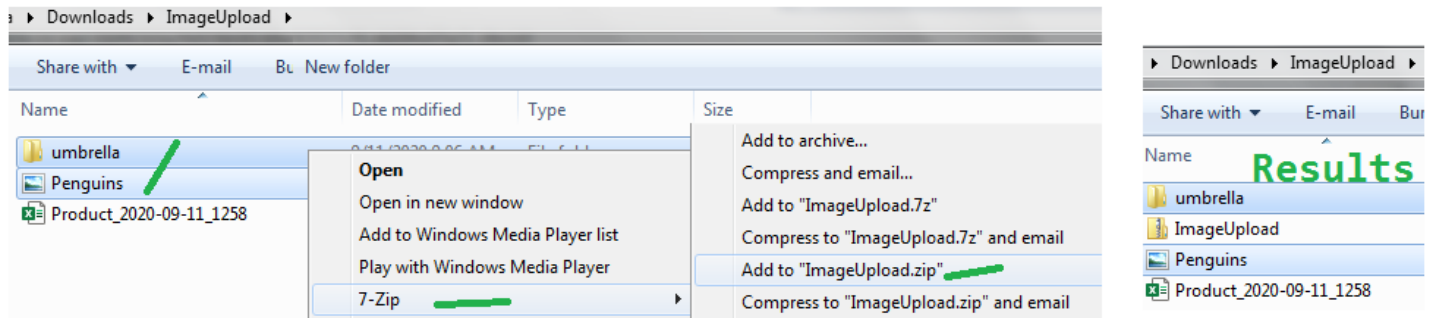
Step 2 = Now Make Excel Template Ready & Put Images in proper places

The screenshot shows a Windows File Explorer window displaying the 'ImageUpload' folder. It contains three items: 'umbrella' (File folder), 'Penguins' (JPEG image, 760 KB), and 'Product_2020-09-11_1258' (Microsoft Excel W..., 83 KB). Below the file explorer, an Excel spreadsheet is open, showing a table with columns: 'Catalog version*', 'Article Number*', 'Supercategories+', 'Identifier[en]', and 'Image'. The table contains data for two products: 'apparelProductCatalog:Staged' and 'apparelProductCatalog:Staged'.

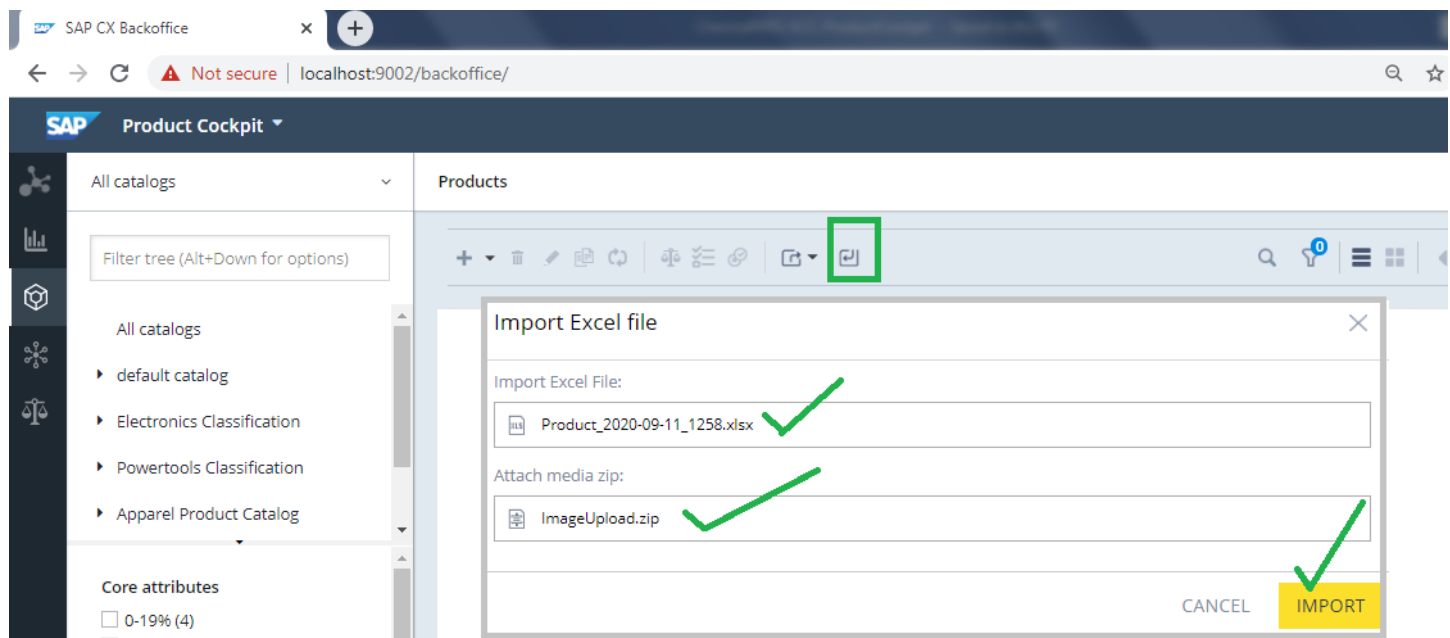
Catalog version*	Article Number*	Supercategories+	Identifier[en]	Image
catalog:version		category:catalog:version		filePath:code:catalog:version:folder
				::apparelProductCatalog:Staged
apparelProductCatalog:Staged	S0001	shoes:apparelProductCatalog:Staged	Chenna RRRS Formal Leather	umbrella/Lighthouse.jpg
apparelProductCatalog:Staged	U0001	220000:apparelProductCatalog:Staged	Chenna RRRS Umbrella	Penguins.jpg

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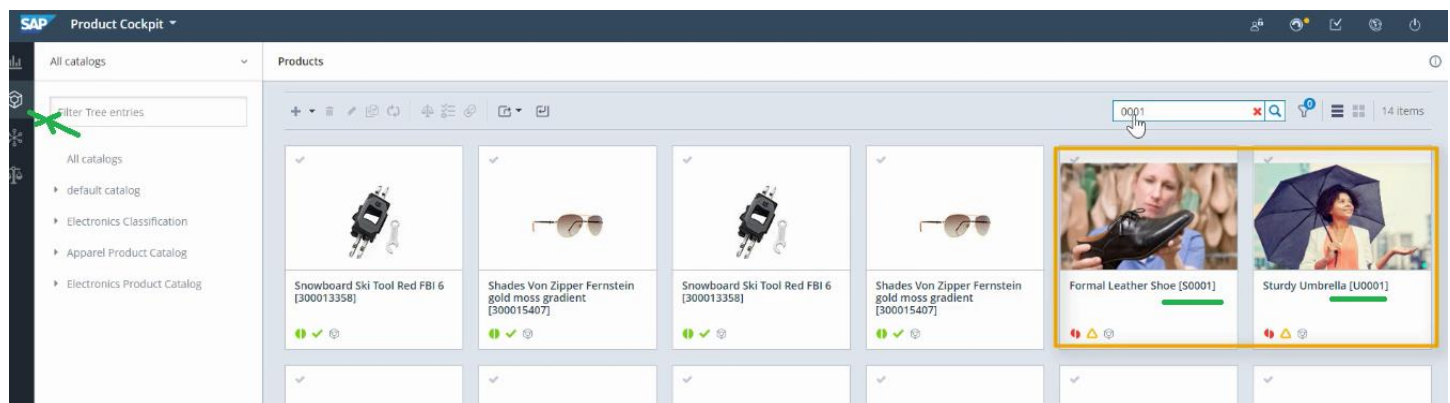
Step 3 = Now ZIP the images [Select folder – umbrella & file – Penguins.jpg and zip once]



Step 4 = Import the files



Step 5 = Results



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Scenario = Compare Products in the Backoffice Product Cockpit in SCC?

Solution 1 =

SAP CX Backoffice

Product Cockpit

Add item for comparison

Product Global Operator: And Include subtypes SEARCH

Attribute Comparator Value Sort Order

Article Number Contains

0 items selected

+ ADD ITEMS

Article Number Identifier Status Catalog version

300441142	Cap Blue Tomato BT Snow Trucker Cap black	Apparel Product Catalog : Staged
29531	Snowboard Ski Tool Toko Side Edge Angle Pro 88 Grad	Apparel Product Catalog : Staged
29532	Snowboard Ski Tool Toko Side Edge Tuning Angle Pro 87 Grad	Apparel Product Catalog : Staged
29533	Snowboard Ski Tool Toko Edge Multi Guide yellow	Apparel Product Catalog : Staged

CANCEL SELECT (3)

Results =

SAP CX Backoffice

Product Cockpit

3 items selected

Add items Show Diff only

Cap Blue Tomato BT Snow Trucker Cap black [300441142] - Apparel Product Catalog : Staged

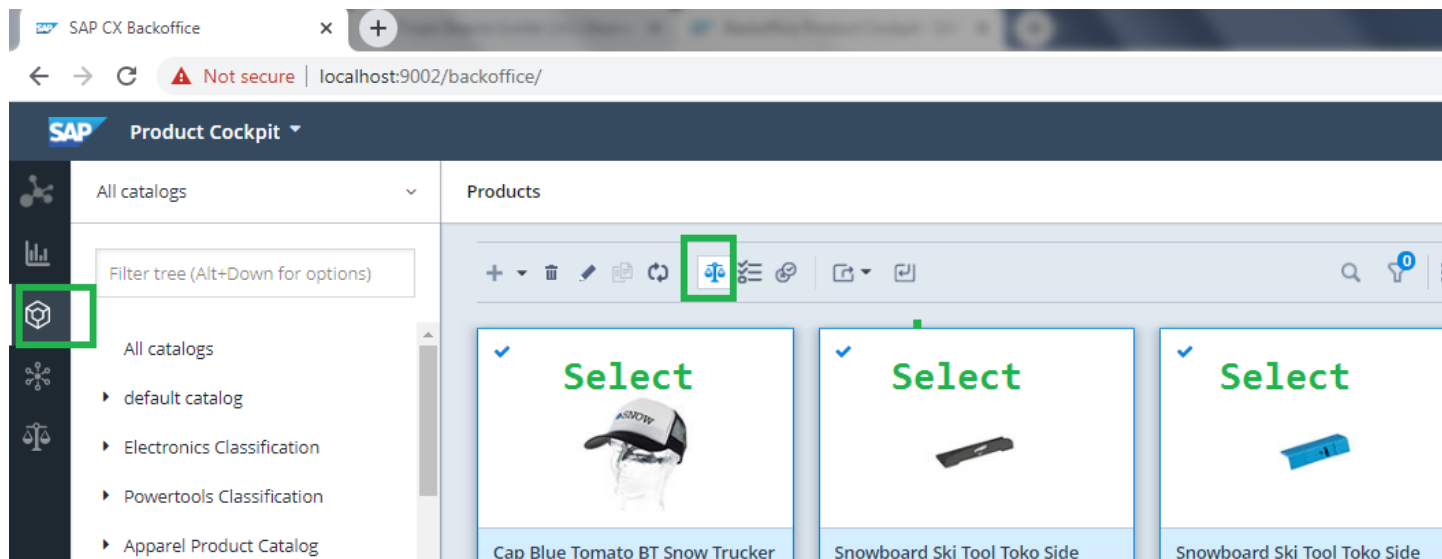
Snowboard Ski Tool Toko Side Edge Angle Pro 88 Grad [29531] - Apparel Product Catalog : Staged

Snowboard Ski Tool Toko Side Edge Tuning Angle Pro 87 Grad [29532] - Apparel Product Catalog : Staged

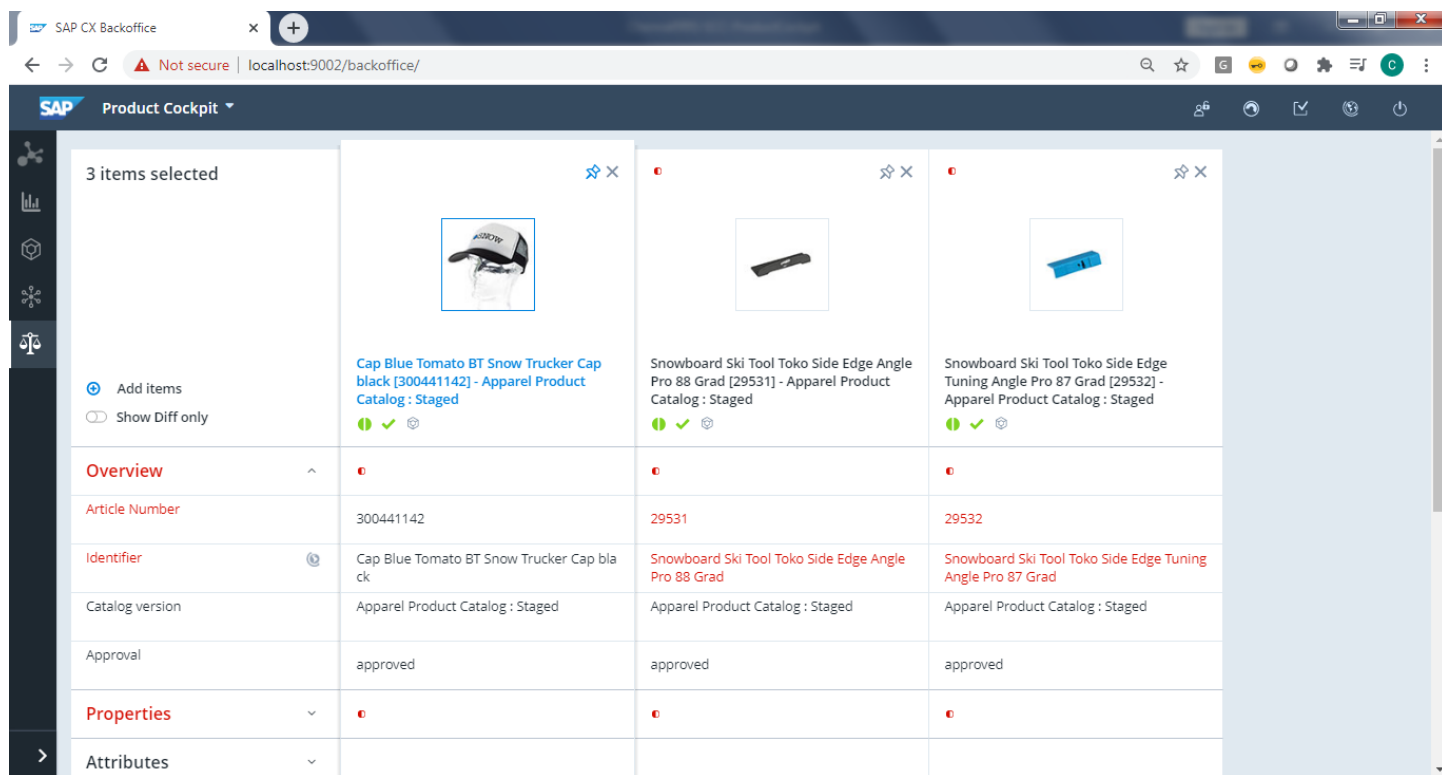
	Cap Blue Tomato BT Snow Trucker Cap black [300441142] - Apparel Product Catalog : Staged	Snowboard Ski Tool Toko Side Edge Angle Pro 88 Grad [29531] - Apparel Product Catalog : Staged	Snowboard Ski Tool Toko Side Edge Tuning Angle Pro 87 Grad [29532] - Apparel Product Catalog : Staged
Overview			
Properties			
Attributes			
Bundling			
Category System			
Prices			
Multimedia			

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Solution 2 =



Results =

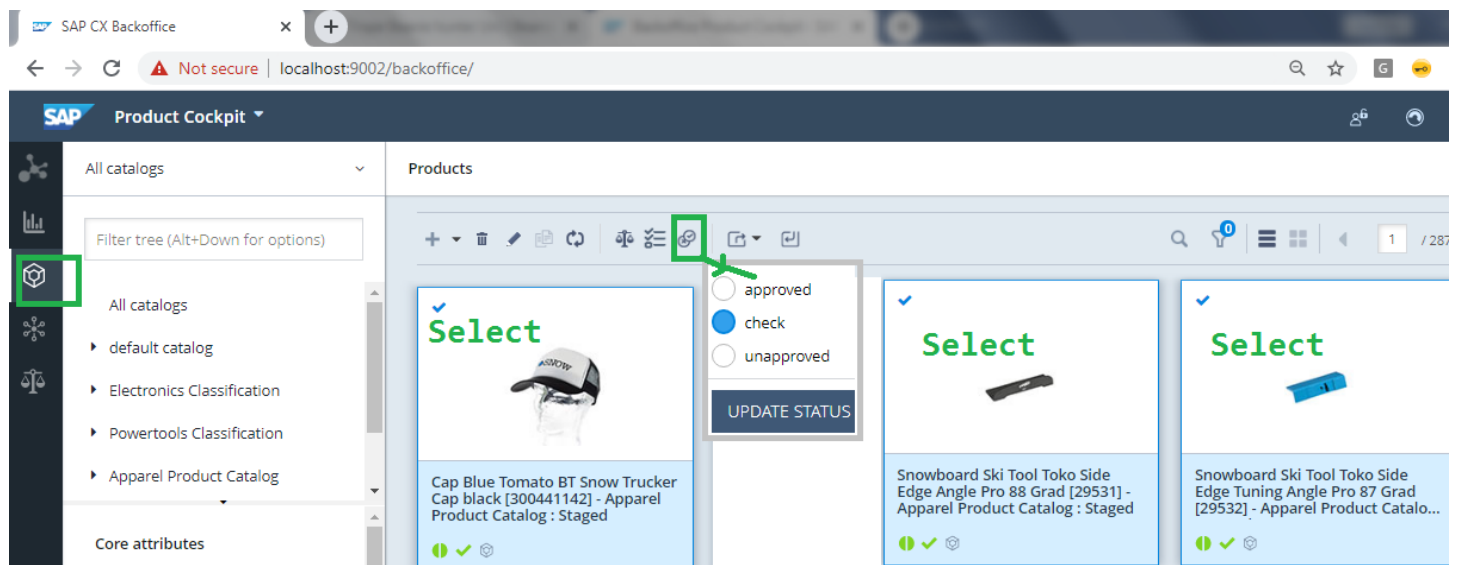


Note: - Red Color indicates there are differences.

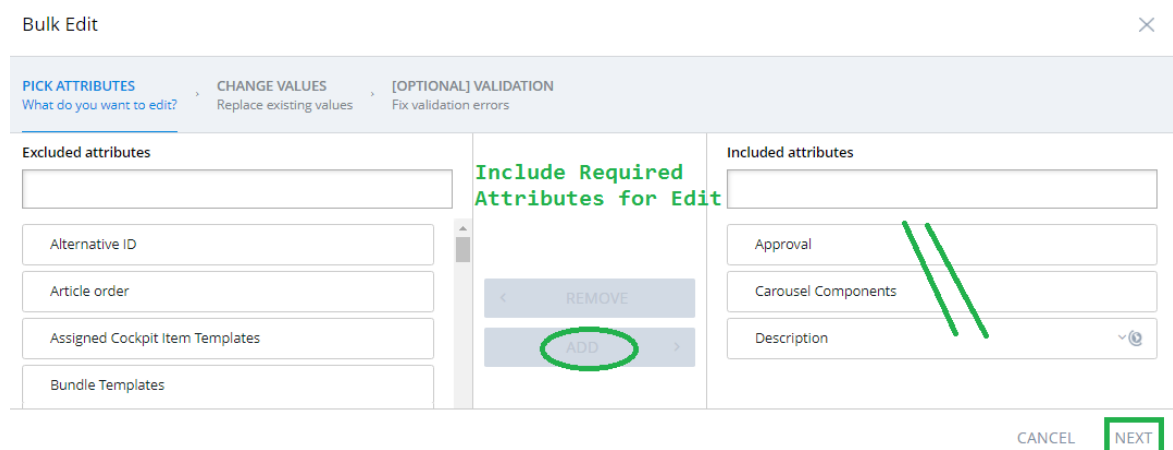
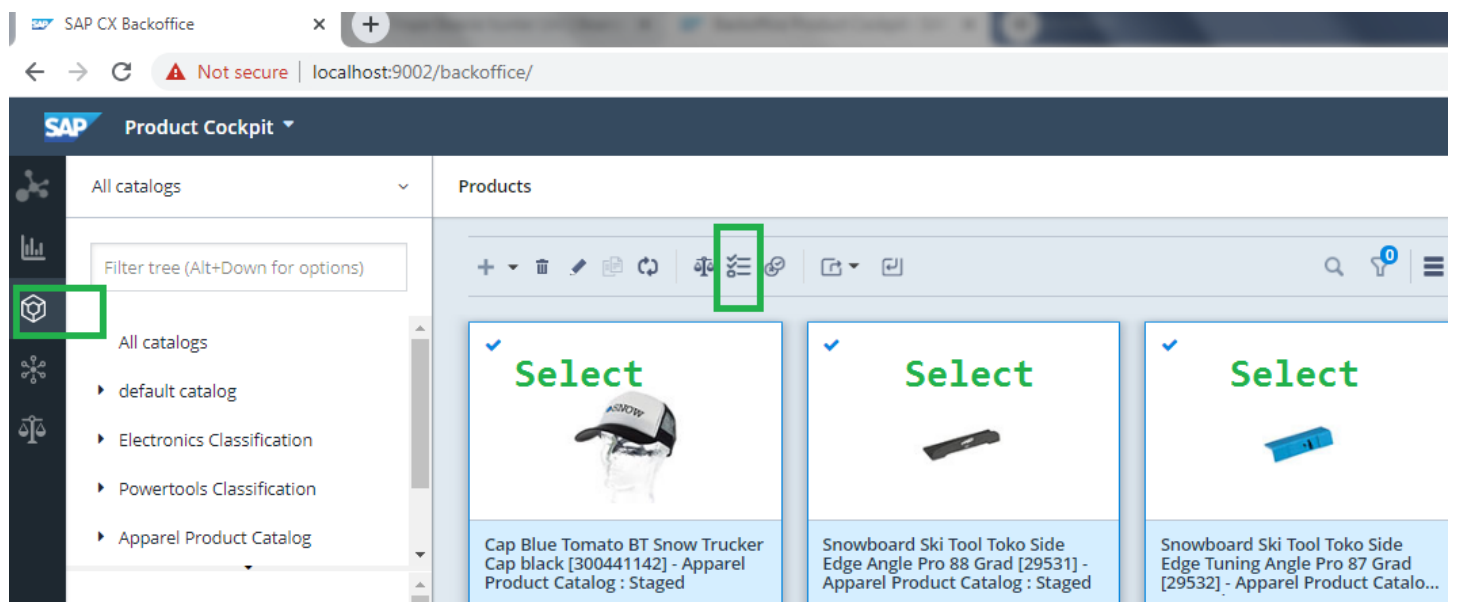
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Scenario = Bulk Approve and Bulk Edit Products in SCC?

Step 1 = Goto Backoffice Product Cockpit – Select Multiple Products & Change the **Status**



Step 2 = Select Multiple Products & Do Bulk Edit



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Bulk Edit



PICK ATTRIBUTES

What do you want to edit?

CHANGE VALUES

[Replace existing values](#)

[OPTIONAL] VALIDATION

[Fix validation errors](#)

Approval

check

Carousel
Components



☐ Clear value

☐ Append to existing

Description

Chenna RRRS - Bulk Edit

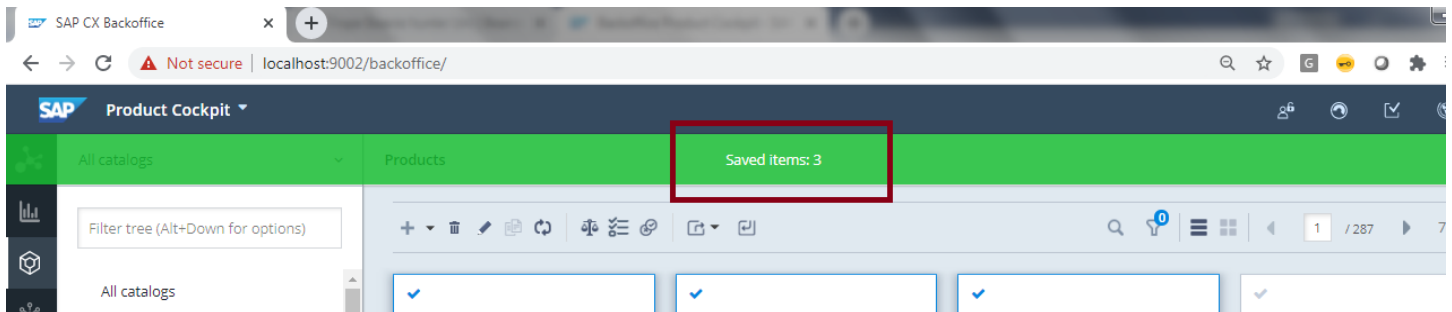
☐ Clear value

☐ Validate all Attributes

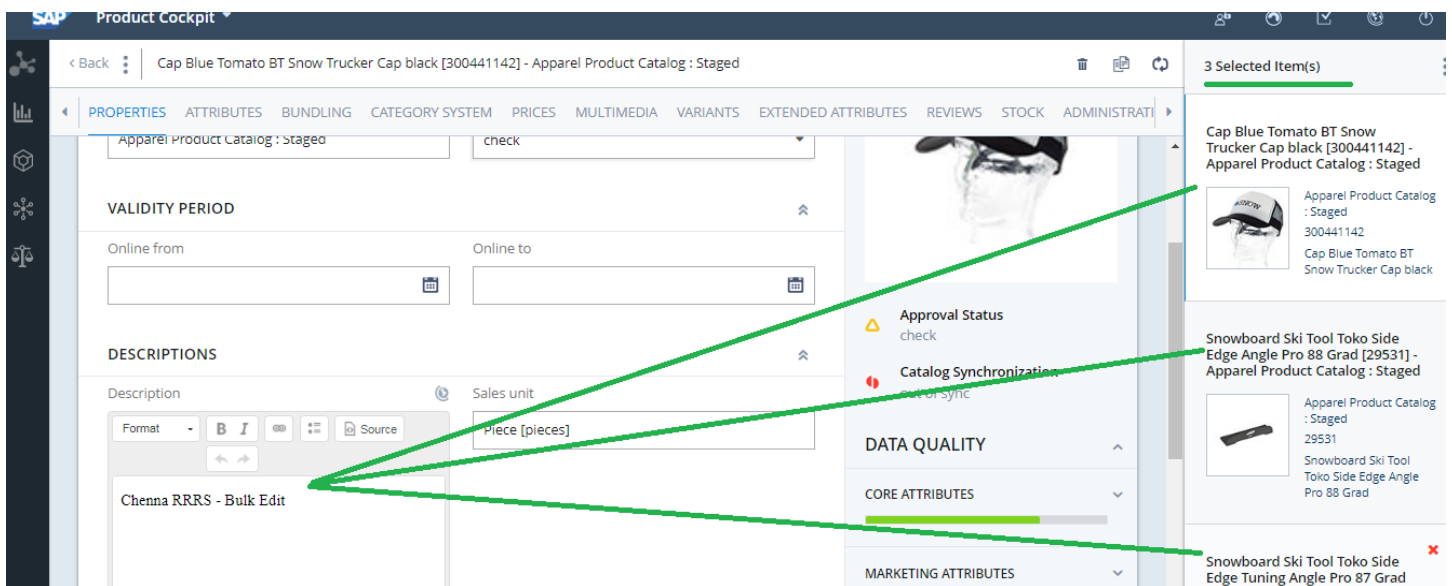
BACK

CANCEL

UPDATE



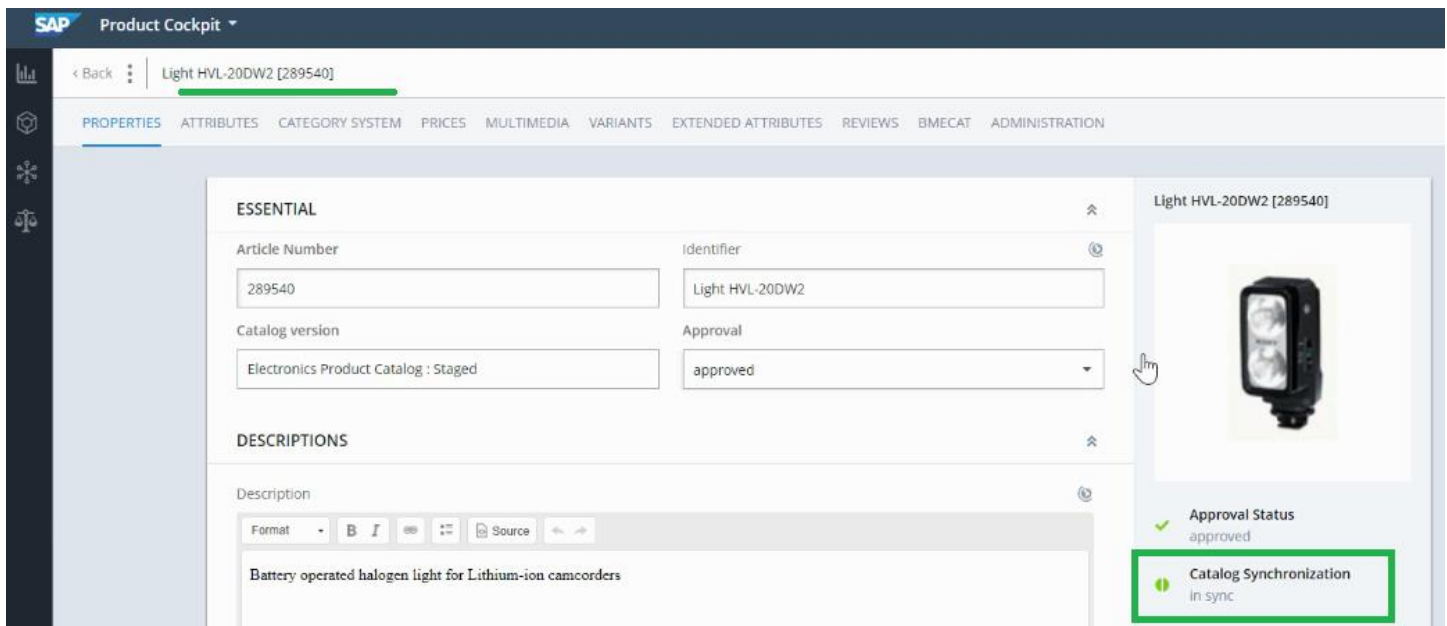
Results =



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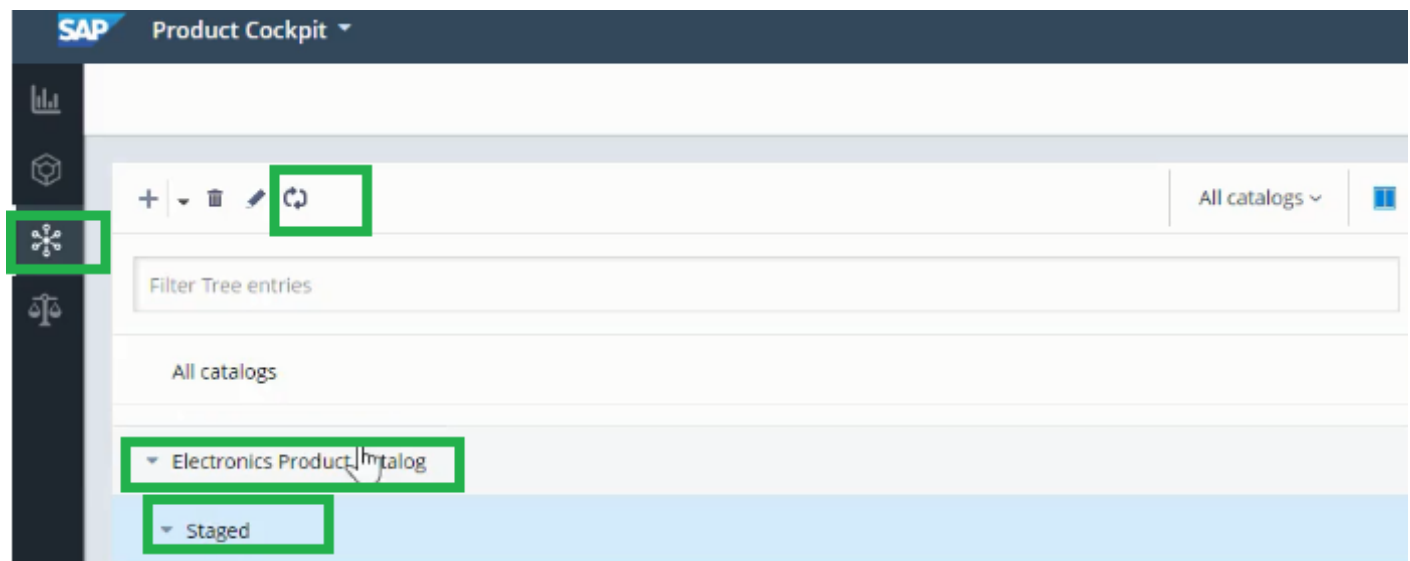
Scenario = Synchronize a Product or Catalog in SCC?

Product Sync



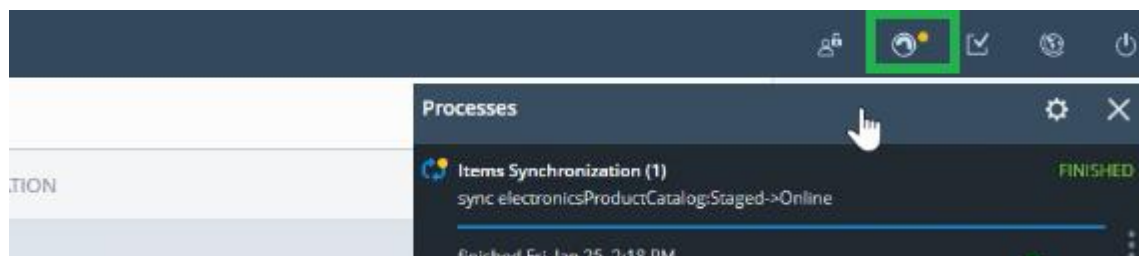
The screenshot shows the SAP Product Cockpit interface for a product. The top navigation bar includes 'PRODUCTS', 'ATTRIBUTES', 'CATEGORY SYSTEM', 'PRICES', 'MULTIMEDIA', 'VARIANTS', 'EXTENDED ATTRIBUTES', 'REVIEWS', 'BMECAT', and 'ADMINISTRATION'. The main content area is divided into two sections: 'ESSENTIAL' and 'DESCRIPTIONS'. The 'ESSENTIAL' section contains fields for 'Article Number' (289540), 'Identifier' (Light HVL-20DW2), 'Catalog version' (Electronics Product Catalog : Staged), and 'Approval' (approved). The 'DESCRIPTIONS' section contains a 'Description' field with the text 'Battery operated halogen light for Lithium-ion camcorders'. On the right side, there is a product image of a light and a status box showing 'Approval Status approved' and 'Catalog Synchronization in sync'.

Catalog Sync



The screenshot shows the SAP Product Cockpit interface for catalog synchronization. The top navigation bar includes 'PRODUCTS', 'ATTRIBUTES', 'CATEGORY SYSTEM', 'PRICES', 'MULTIMEDIA', 'VARIANTS', 'EXTENDED ATTRIBUTES', 'REVIEWS', 'BMECAT', and 'ADMINISTRATION'. The main content area shows a list of catalogs. The 'Electronics Product Catalog' is selected, and its status is 'Staged'. The 'Catalog Synchronization' status is 'in sync'.

Sync Progress / Status



The screenshot shows the SAP Product Cockpit interface for sync progress/status. The top navigation bar includes 'PRODUCTS', 'ATTRIBUTES', 'CATEGORY SYSTEM', 'PRICES', 'MULTIMEDIA', 'VARIANTS', 'EXTENDED ATTRIBUTES', 'REVIEWS', 'BMECAT', and 'ADMINISTRATION'. The main content area shows a list of processes. The 'Items Synchronization (1)' process is highlighted, showing a progress bar and the status 'FINISHED'. The process details include 'sync electronicsProductCatalog:Staged->Online' and 'finished Fri Jan 25 2:18 PM'.

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