

### RECEIVING AND ACCEPTING A BID

In this section you will be instructed on how to Receive and Accept a Bid

- Email notification that a Bid has been made
- · Opening your Quote in Enquiry Quote Tab
- Reviewing the Bid/Bids
- Viewing the Suppliers Details
- Opening attachments
- Using the Public Clarification Board
- Accepting a Bid
- Reviewing the Quote details
- Communicating with the Supplier
- Finalizing the Transaction
- Writing a Review

If you need any further assistance please contact us at,

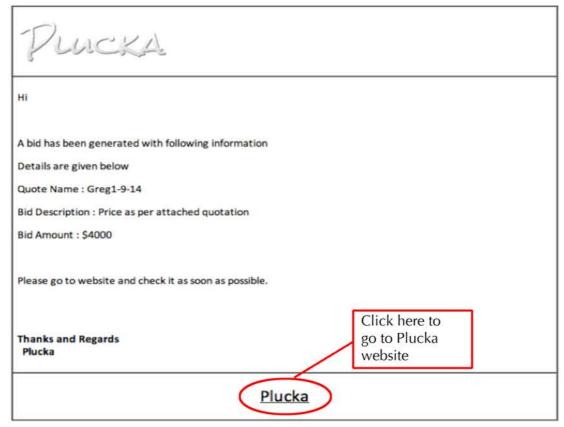
team@plucka.com.au

or

1300 671 660

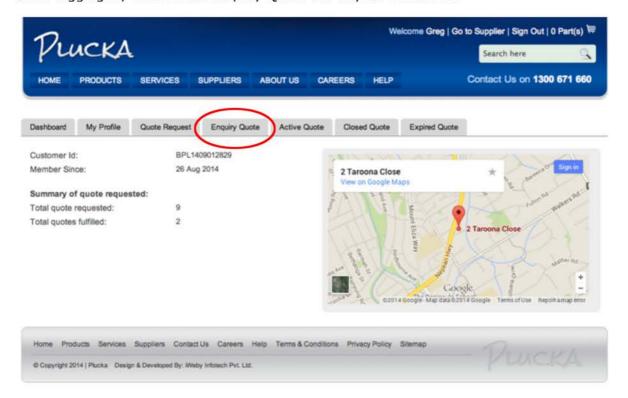
# RECEIVING AND ACCEPTING A BID

You will receive an email informing you that a Bid has been made for your Quote Request

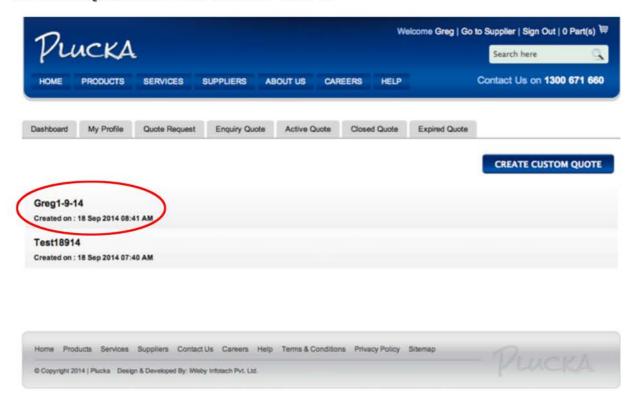


Click on the Plucka link, which will take you to the Home page where you can login

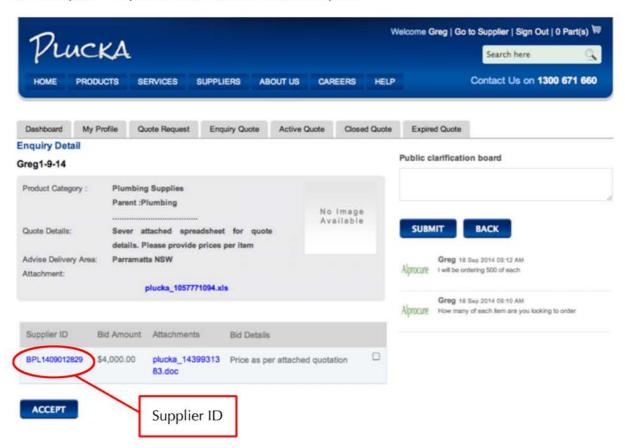
After logging in, click on the Enquiry Quote tab in your Dashboard



Select the Quote which a bid has been made on

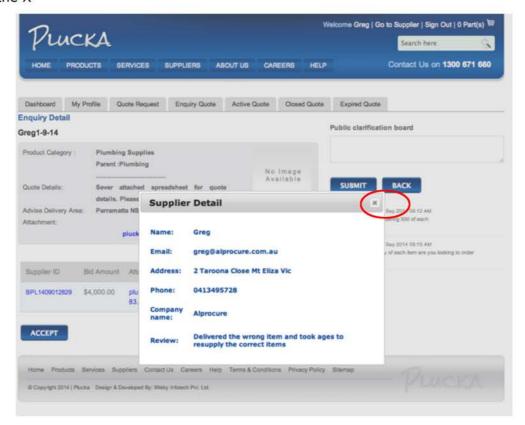


In this screen you can view the bid, if more than one bid has been made for this quote they will all be listed here to compare



You can view the details of the supplier that has made the bid by clicking on their Supplier ID

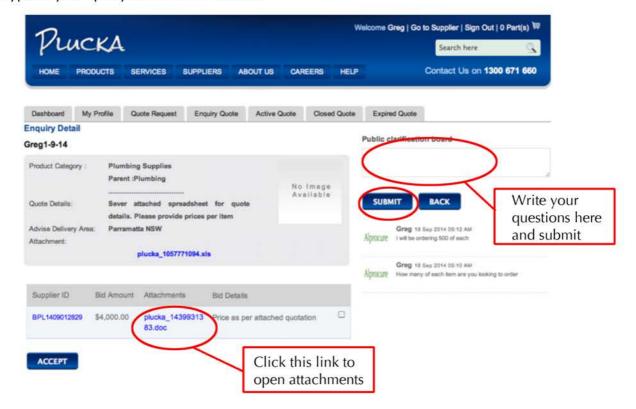
Supplier details are shown in the pop up, you can close it by clicking on the  $\boldsymbol{X}$ 



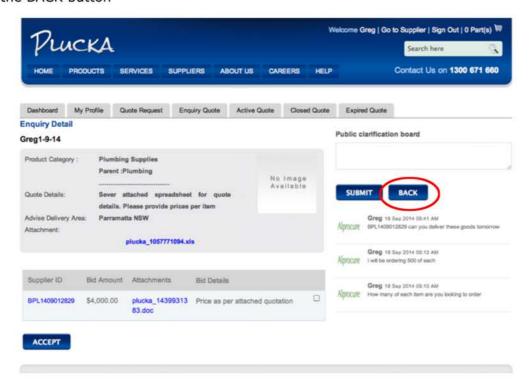
You can open any attachments by clicking on them and they will appear in another window or download

If you have any questions for the supplier you can use the Public clarification board to ask them before accepting the Bid

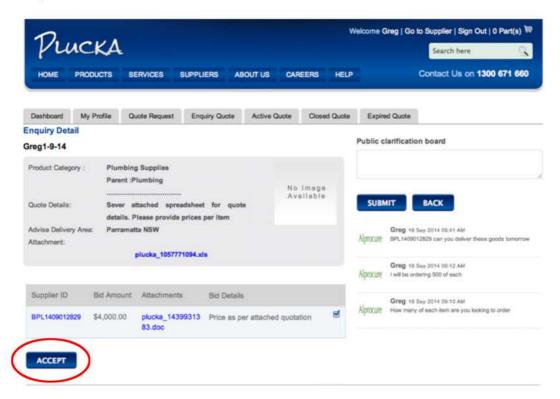
Type in your query and click on Submit



If you wish to leave the Quote and wait for a response you can click on the BACK button

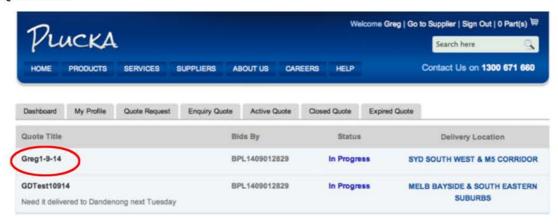


Once you are satisfied with the offer made, you then check the Bid you want, as shown



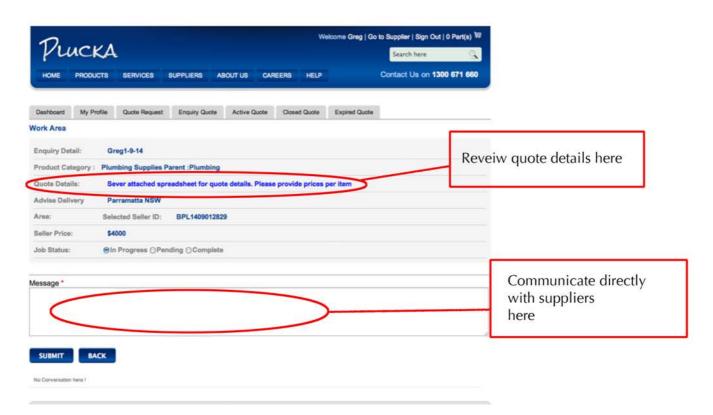
Next select the Accept button

Once you have clicked the Accept button you will be taken to the Active Quotes tab





Click on the quote you have just accepted

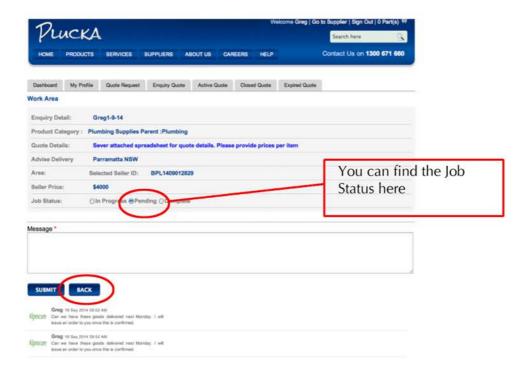


You are able to review the Quote Details by clicking on the link

The supplier will be issued an email informing them that you have accepted their Bid

The message Board can now be used to communicate with the supplier directly to finalise the process

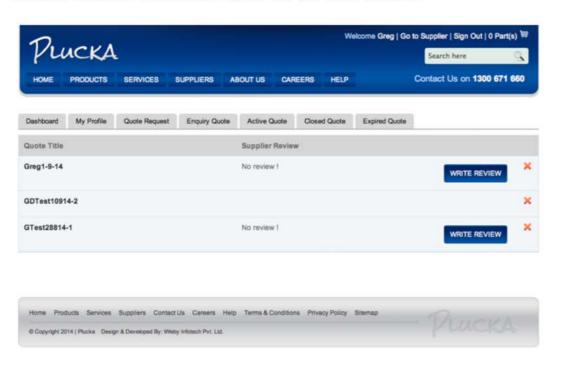
## Job Status will be Pending until the job is finalised



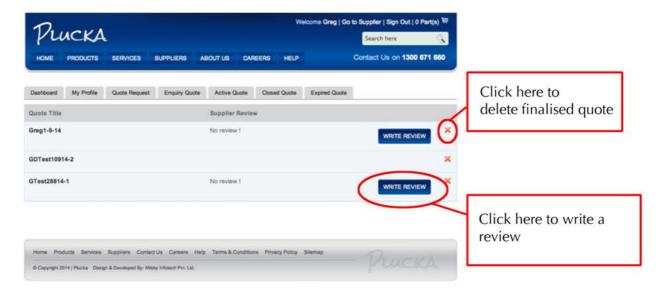
### Use the BACK button to exit the Work Area

Once you have completed this transaction, you can then open the Quote again in the Active Quote tab and check Complete

Checking complete in the Active Quote tab will bring you here

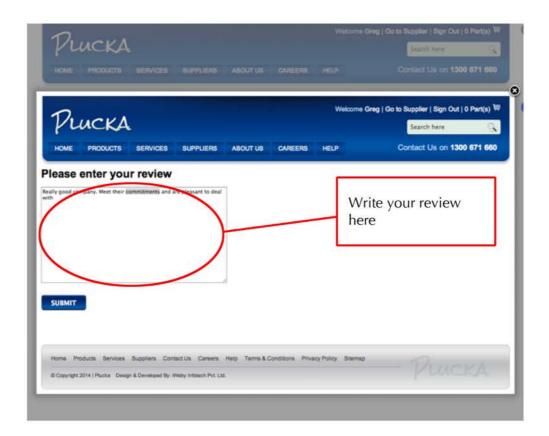


If you wish you can choose to review the supplier. Any comments you make will be seen by the next customer whom receives a Bid from this supplier



#### Click on WRITE REVIEW

The WRITE REVIEW button will take you to this page. Write your review in the box provided and click SUBMIT.



You can now delete the quote by clicking on the red cross as highlighted in the top diagram