

How it works for the customers

1. The customer will click on a link provided by the Group Sales Manager usually sent in E-blast and they will automatically see what performances are being offered. Once they click on their chosen Event, the customer will then be prompted to enter the company special code.

Broadway Across America Baltimore GroupManager by Ticketmaster - Windows Internet Explorer

http://oss.ticketmaster.com/html/group_corp_start.html?l=EN&owner=46314815&group=158&event=8&team=baabal&customerID=8&sort=date&order=asc

File Edit View Favorites Tools Help


Broadway Across America - I... Broadway Across Americ...

BROADWAY ACROSS AMERICA
music. memories. magic.

My Tickets | Help

by ticketmaster

Get your hot Broadway Across America Baltimore tickets!



Get your hot Broadway Across America Baltimore tickets! The season is heating up.

Select an Event

Event	Date	Promotional Offer	Offer Expires In	No. of Attendees	
Legally Blonde - Baltimore	Thu 10/02/08 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
Legally Blonde - Baltimore	Sun 10/05/08 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets
A Chorus Line - Baltimore	Thu 12/04/08 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
A Chorus Line - Baltimore	Sun 12/07/08 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets
Chitty Chitty Bang Bang - Baltimore	Thu 01/08/09 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
Chitty Chitty Bang Bang - Baltimore	Sun 01/11/09 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets
Grease - Baltimore	Thu 02/05/09 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
Grease - Baltimore	Sun 02/08/09 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets
A Bronx Tale - Bal	Thu 04/16/09 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
A Bronx Tale - Bal	Sun 04/19/09 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets
Spring Awakening - Baltimore	Thu 06/11/09 8:00 PM	JHU Ticket Offer	25 days	0	Find Tickets
Spring Awakening - Baltimore	Sun 06/14/09 6:30 PM	JHU Ticket Offer	25 days	0	Find Tickets

Access the Offer

Custom text for Group Entry page - edit in blue tools >group manager >group entry page

In order to access the offer, either enter your e-mail address or the special offer code.

Once verified on the group guest list, log in or create an account.

E-mail Address:

- OR -

Special Offer Code:

[Verify](#)

Logging In

2. Once they click “Verify” the customer will then be prompted to login or create a new account. If the customer has never purchased tickets through the website then they will need to create a new account. If they have an account, they will need to log in. If they forgot their password they can fill in their e-mail address and click “Forgot Your Password.” An e-mail with their password will be sent to them.



Special Offer Code: cafetrio

Your special offer code was correct. Please login below.

Access the Offer

If you already have an account with the My BAA Test Site Account Manager, please log-in with the email address this group offer was sent to.

E-mail Address:

Account Password:

[Forgot your password?](#)

Log In

Create an Account


Don't have a Group Account for BAA Test Site? Create one today.

E-mail Address:

Sign Up Now

Creating an Account

3. To create a new account the customer must enter the following information and hit **Continue**.



BROADWAY ACROSS AMERICA
music. memories. magic.

[Help](#)

You have selected the following event:

Event

Legally Blonde - Baltimore
at Hippodrome Theatre - Baltimore
Thu 10/02/08 8:00 PM

by **ticketmaster**

Create Account to Claim Tickets

Already have an account? [Sign In](#)

Work E-mail Address:

First Name:

Last Name:

Postal / Zip Code:

Create Password:

Retype Password:

☐ Please check this box to indicate that you have read and agree with the Broadway Across America Baltimore [terms of use](#) and to indicate that you agree that the information you submit on this web site will be used and disclosed as described in the [privacy policy](#).


☒ Special offers, newsletters, and promotions may be sent to you at this e-mail address. If you do not want to receive these e-mails, then uncheck this box.

Already have an account? [Sign In](#)

[Contact Us](#) | [Terms of Use](#) | [Privacy Policy](#) | [Help](#)

Choosing Seats


4. They will then be able to select how many seats and what seating area they would like.



BROADWAY  ACROSS AMERICA
music. memories. magic.

[My Tickets](#) | [Help](#) | [Contact Us](#) | [Log Out](#)

Welcome, Sarah Goodson

by 

Event

Legally Blonde - Baltimore
at [Hippodrome Theatre - Baltimore](#)
Thu 10/02/08 8:00 PM

Claim Tickets

▶ ticket Price: US \$27.75-US \$59.75

▶ There is a 8 ticket limit for this event .

▶ You have until 11:59 PM on June 1, 2008 to claim tickets.

I want tickets

Note: During the purchase process, please do not refresh the page, hit the back, or stop buttons.

Continue

[Contact Us](#) | [Terms of Use](#) | [Privacy Policy](#) | [Help](#)

©2008 Ticketmaster. All rights reserved.

Viewing Seats/Choosing Delivery Method

5. The system will choose the best available in that area. The customer can view the seating chart from this screen. If the customer does not want the seats that the system pulled they can **Search Again**.
 - NOTE: If the customer searches for the same number of seats and same section, the system will pull the same seats. The **Search Again** function is not to look for different seats in the same seating area (price level), but to change your seating preference.
6. The **E-Ticket Delivery Method** has already been selected for the customer and they can click **Continue**.

Event
White Christmas - Kansas City
at [Kansas City Music Hall](#)
Tue 01/05/10 8:00 PM

Your Tickets
 You have a total of 8 tickets

Section	Row	Seats	Ticket Price
RLGE	B	1	\$46
RLGE	B	2	\$46
RLGE	B	3	\$46
RLGE	B	4	\$46
RLGE	B	5	\$46
RLGE	B	6	\$46
RLGE	B	7	\$46
RLGE	B	8	\$46

[View Full Seating Chart](#)
If you don't want these tickets, [search again](#).


Delivery Method
Shipping options text 1

Delivery Method	Price
E-Ticket (TicketFast - Print your Tickets at Home)	US \$0.00per ticket

[Cancel](#) **Continue**

Review & Purchase

7. The customer will then be given a review of their purchase and be prompted to enter their billing and payment information.

BROADWAY  **ACROSS AMERICA**
music. memories. magic.

[My Tickets](#) | [Help](#) | [Contact Us](#) | [Log Out](#)

Welcome, Sarah Goodson

by **ticketmaster**

Event

Legally Blonde - Baltimore
at Hippodrome Theatre - Baltimore
Thu 10/02/08 8:00 PM

Review Your Order

Item	Charge
\$59.75 per ticket	\$59.75 X 2
Total Charges	\$119.50

Delivery Method

E-Ticket (TicketFast - Print your Tickets at Home)

Enter Billing Information

All fields are required. Your order may be cancelled without notice if you do not use the exact billing address of your credit card.

First Name

Sarah

Last Name

Goodson

Street Address

City

State / Province

Postal / Zip Code

77027

Phone

(e.g., 123-456-7890)

Enter Payment Information

Card Type

American Express

Card Number

Expiration Date

January

2008

For your protection, we ask that you enter your Credit Card ID number:

Credit Card ID

3 or 4 digit ID number located on your credit card. [Help](#)

Refunds and Exchanges

Based on venue policies, we will not issue an exchange or refund for a ticket after it has been purchased and we will not issue a refund for a lost, stolen, damaged or destroyed ticket or for a ticket claimed to be not delivered. By clicking the "Submit Order" button, I agree to the Broadway Across America Baltimore Group Manager terms of use. All orders are subject to credit card approval and billing address verification. After processing, please contact customer service at (866) 643-0404 if you have any questions regarding your order.

Your credit card will be charged

Submit Order

Submit Order

8. Once they hit Submit Order they will be give a confirmation number and another review of their order.

Broadway Across America Houston GroupManager by Ticketmaster - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address https://oss.ticketmaster.com/html/group_corp_claim_confirm.html?i=EN&CNTX=12082331&sent=1&EMAIL=sarahgoodson@livenation.com

Google Go 97 blocked Check AutoLink AutoFill

BROADWAY



ACROSS AMERICA

[My Tickets](#) | [Help](#) | [Contact Us](#) | [Log Out](#)

Welcome, Sarah Goodson by **ticketmaster**

Thank you, your request has been received. Your confirmation number is **1394873**.
Your tickets will be e-mailed to sarahgoodson@livenation.com. Please [print this page](#) for your records.

Event
Avenue Q - Houston
at [Hobby Center-Houston, TX](#)
Wed 10/24/07 8:00 PM

Charged to
All orders are subject to credit card
approval and billing address
verification.

Review Your Order

Item	Charge
\$59.00 Ticket	\$59.00 X 2
Total Charges	\$118.00

Credit Card
Visa
Last 4 Credit Card Digits

Expiration Date
05/09
Billing Address
2046 North Blvd
Houston TX 77098

Delivery Method
E-Ticket (PDF Print at Home Ticket)

Your Tickets

You have a total of 2 tickets

Section	Row	Seats	Ticket Price
RMEZZ	D	13	\$59.00
RMEZZ	D	14	\$59.00

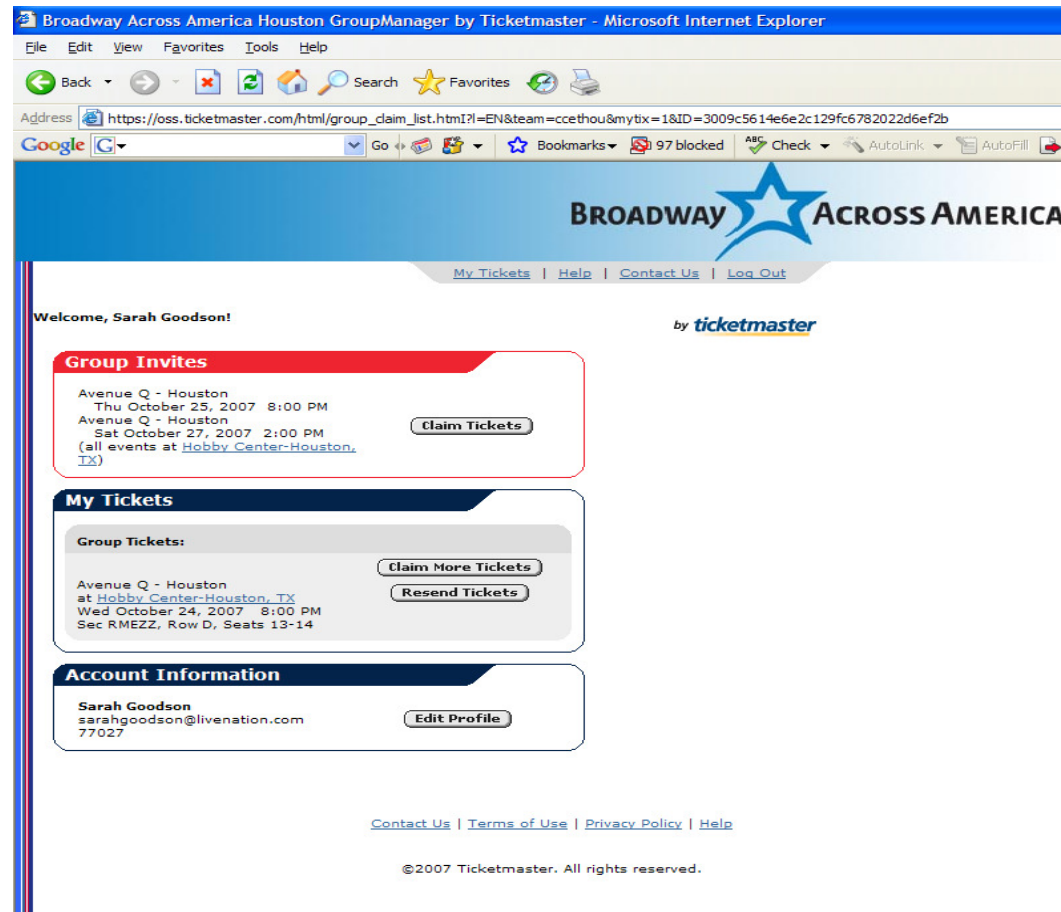
[Seating Chart](#)

If you have any questions about your order contact us at specialservices@broadwayacrossamerica.com

[Home](#)

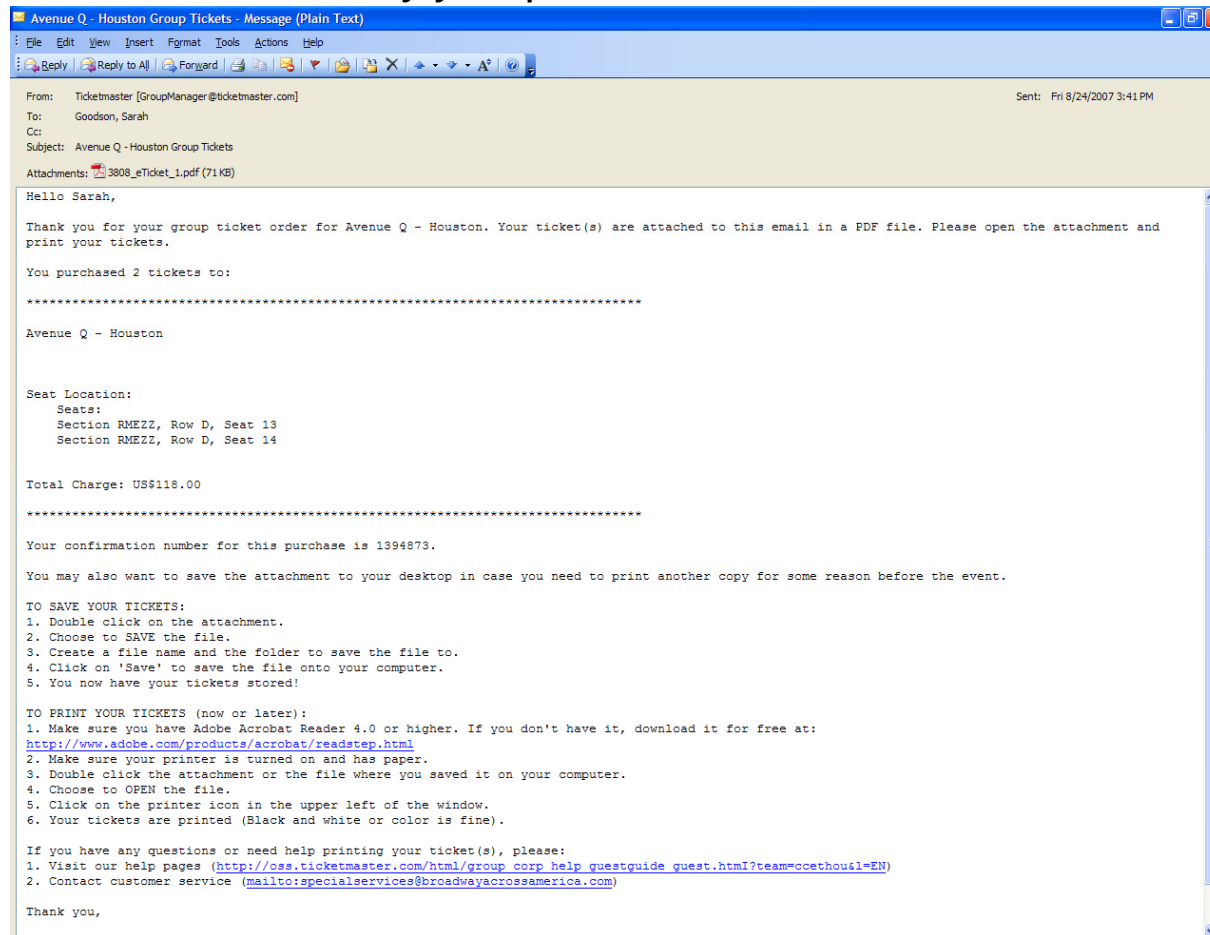
Viewing Your Account

9. They may now Log Out or go to My Tickets to review their account and all other ticket purchases.



Confirmation Email

10. The customer will receive a confirmation email with a PDF attached, which are the tickets they just purchased.



Sample E-Ticket:

