

# AKIB HASAN

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LinkedIn

Jashore, Bangladesh

## SUMMARY

I'm a Frontend Developer with 5+ years of experience in building high-performance, accessible, and scalable web applications. I specialize in crafting clean, intuitive UIs and optimizing systems for efficiency. With a proven track record of collaborating with both local startups and international teams, I consistently deliver robust, maintainable solutions. I'm passionate about performance, code quality, and creating user-centric digital experiences.

## SKILLS

- JavaScript, Typescript, ReactJS, React Query, Redux, JQuery, NextJS, AngularJS, Node.js, Lit.js, Zustand, Shadcn, Jest, HTML, CSS, Tailwind, Bootstrap,

## WORK EXPERIENCE

### Software Engineer (Front-End) at UJET.cx

- Jun 2024 – Present
- San Francisco, CA (Remote)

UJET is a Google-backed, cloud-native CCaaS platform trusted by enterprises like T-Mobile and Bell Canada. White-labeled by Google Cloud, it delivers secure, scalable, AI-powered customer experiences across voice, chat, and mobile channels.

- Enhanced UJET Portal, an AI-driven cloud-native platform for contact centers, by collaborating with global engineering teams to deliver scalable CCaaS solutions.
- Improved code quality by maintaining 80%+ unit test coverage (Jest, Karma) for critical chat/call adapter modules, reducing bug rates and increasing reliability.
- Developed and optimized mission-critical UI components from Figma designs, ensuring high performance and seamless user experience.
- Enforced code consistency by reviewing PRs, upholding lint standards, and maintaining a clean, scalable frontend architecture.
- Followed full SDLC, from development to deployment, including CI/CD pipelines, testing, and release cycles for both internal and OEM environments.

### Front End Developer at GigaTech Ltd.

- Software Company
- Apr 2022 – May 2024
  - Dhaka, Bangladesh

GIGA TECH Ltd., a BEXIMCO subsidiary, is a Dhaka-based tech firm offering AI-powered solutions like eKYC, OCR, and Bangla NLP for banks, government, and enterprises—advancing Digital Bangladesh with local innovations.

- Built 4+ web applications with React and Next.js from the ground up as Front End Developer.
- Collaborated closely with both UI/UX and API teams to build web applications that have scaled to 1000s of users.
- Spearheaded web application rewrites resulting in 40% decrease in load time and more accessible experience for the users.

### Assistant Programmer at Golden Harvest Infotech Ltd.

- Software Company
- Dec 2020 – Mar 2022
  - Dhaka, Bangladesh

- Developed fullstack web application which processed, analyzed and rendered data visually
- Implemented LMS that replaces 90% of physical training and reduces cost by 60% of the company.
- From planning to testing, ensured the accuracy of the entire web application through meticulous build, implementation, and debugging processes.

## PROJECTS

- UJET portal** – A Google-backed CCaaS platform. Contributed to the frontend of the agent application, focusing on features like Chat Adapter, Call Adapter, Email Adapter, Queue Settings, and user roles including Agent, Admin, Manager, and Virtual Agent. Ensured seamless real-time communication, implemented new UI features based on Figma designs, fixed critical bugs, optimized performance, and wrote unit tests.
- LabelHub** – A web-based Bangla text annotation tool using React, featuring a user-friendly interface. Implemented modern frontend principles like Client Side Caching, Session Management, and Role-based Access control. Streamlined the annotation and categorization of Bangla text.
- WeLearn** – An e-learning platform facilitating cost-effective online training for data entry operators in Bangladesh. Revolutionized traditional physical training methods, making education more accessible and efficient.

## EDUCATION

### Bachelor in Science, Information and Communication Engineering

Noakhali Science & Technology University • Noakhali

Graduated 2019