# AKILESH JAYAKUMAR

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#### Education

## University of Wollongong (SIM Campus)

Oct 2022 - Sep 2025 (Expected)

Bachelor of Computer Science in Cyber Security

## Singapore Institute of Management (SIM Campus)

Oct 2021 - Sep 2022

Diploma in Information Technology

## Experience

## Singapore Department of Statistics

Jan 2025 - Present

AI Engineer Intern

- Building GenAI chatbot solutions by fine-tuning LLMs and curating training data.
- Deploying fine-tuned LLMs on the Government Commercial Cloud.
- Automating multiple data concierge workflows with GenAI.

## Home Team Science & Technology Agency

Apr 2024 - Sep 2024

AI Engineer Intern

- Engineered containerised RAG pipelines with the RAGAS evaluation framework using Docker and open-source LLMs from HuggingFace.
- Refactored system architecture code to support custom prompts and few-shot examples, enabling more nuanced LLM outputs tailored to specific contexts.
- Configured scalable microservices with Docker Compose, integrating core GenAI components, thus reducing deployment time by 30%.

#### Central Provident Fund Board

Nov 2023 - Apr 2024

AI Engineer Intern

- Developed a GenAI application for sentiment analysis of employee feedback and reviews, achieving a 95% accuracy in sentiment classification for over 10,000 comments and reviews.
- Automated engagement report generation, achieving 50% faster delivery of actionable insights for proactive employee feedback management.
- Enhanced sentiment analysis accuracy by researching and fine-tuning prompt templates using GPT models.

## **Projects**

## NES CatalystX Hackathon 2024 | source code | live site

Oct 2024

- Developed a multimodal GenAI tutor with TTS and STT features to enhance accessibility for individuals with dyslexia, utilizing Python, LlamaIndex, and NVIDIA NIM Microservices.
- Implemented Selenium to automate interactions with web page elements, ensuring seamless and efficient functionality.

#### LangGraph Agentic Chatbot | source code | live site

Oct 2024

 Designed and implemented an LLM agent capable of retrieving real-time information from the web to address user queries, leveraging Python, Gradio, LangGraph, and Tavily.

### Certifications

GitHub Foundations: GitHub (Jan 2025) — view credential

Neo4j Certified Professional: Neo4j (Sep 2024) — view credential

### Skills

GenAI: Python, LangChain, LangGraph, LangSmith, Gradio, ChromaDB, Qdrant, Hugging Face

Data Science: SQL, MongoDB, Neo4j, Pandas, Matplotlib

Software Engineering: JavaScript/TypeScript, HTML/CSS, Docker, Git, GitHub/GitLab