Table 1A: Total Allegations and Total Complaints Received 2009-2013

	2009		2010		2011		2012		2013	
	Number	Percent of Total								
Force (F)	6,404	30.0%	5,301	29.8%	4,832	29.4%	4,708	29.41%	5,303	31.80%
Abuse of Authority (A)	10,549	49.4%	8,678	48.8%	7,953	48.3%	7,860	49.11%	8,204	49.20%
Discourtesy (D)	3,828	17.9%	3,308	18.6%	3,152	19.1%	2,929	18.30%	2,675	16.04%
Offensive Language (O)	589	2.8%	514	2.9%	523	3.2%	509	3.18%	493	2.96%
Total Allegations	21,370	100%	17,801	100%	16,460	100%	16,006	100%	16,675	100%
Total Complaints	7,660		6,466		5,969		5,741		5,410	