

Table 1B: Types of Allegations in Complaints Received 2009-2013

	2009		2010		2011		2012		2013	
	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>
Force (F)	3,984	52.0%	3,225	49.9%	2,891	48.4%	2,847	49.6%	2,874	53.1%
Abuse of Authority (A)	4,858	63.4%	3,999	61.8%	3,608	60.4%	3,506	61.1%	3,136	58.0%
Discourtesy (D)	3,172	41.4%	2,698	41.7%	2,549	42.7%	2,384	41.5%	2,065	38.2%
Offensive Language (O)	554	7.2%	467	7.2%	459	7.7%	453	7.9%	421	7.8%
Total Complaints	7,660		6,466		5,969		5,741		5,410	

* This table presents the number of complaints containing one or more allegations in each FADO allegation. For example, 2,874 of the 5,410 complaints received in 2013 contained one or more force allegations, while 3,136 contained one or more abuse of authority allegations.