

24.A Disposition of Cases 2009-2013

	2009		2010		2011		2012		2013		Five-year Total	
Full Investigations	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	Number	Percent
One or more allegations substantiated	197	7.4%	260	10.7%	160	8.3%	189	14.8%	300	14.4%	1,106	11%
Allegations exonerated, unfounded, and/or unsubstantiated	2,343	87.7%	2,019	83.3%	1,640	85.2%	994	77.7%	1,646	79.1%	8,642	83%
Department employee unidentified	123	4.6%	128	5.3%	119	6.2%	82	6.4%	119	5.7%	571	5%
Refer to IAB	1	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0%
Miscellaneous	9	0.3%	16	0.7%	7	0.4%	14	1.1%	17	0.8%	63	1%
Total	2,673	100%	2,424	100%	1,926	100%	1,279	100%	2,082	100%	10,384	100%
Mediation Closures	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	<i>Number</i>	<i>Percent</i>	Number	Percent
Mediated	118	57.8%	157	46.0%	145	38.6%	75	26.3%	132	33.7%	627	39%
Mediation attempted	86	42.2%	184	54.0%	231	61.4%	210	73.7%	260	66.3%	971	61%
Total	204	100%	341	100%	376	100%	285	100%	392	100%	1,598	100%
Case Resolution Rate*	2,877	36%	2,765	39%	2,302	38%	1,564	36%	2,474	35%	11,982	37%
	2009		2010		2011		2012		2013		Five-year Total	
Other Dispositions	<i>Number</i>	<i>Percent of all closures</i>	<i>Number</i>	<i>Percent of all closures</i>	<i>Number</i>	<i>Percent of all closures</i>	<i>Number</i>	<i>Percent of all closures</i>	<i>Number</i>	<i>Percent of all closures</i>		
Complaint withdrawn	982	12.1%	742	10.5%	683	11.2%	534	12.3%	674	9.6%	3,615	11%
Complainant/victim/witness uncooperative	3,065	37.9%	2,581	36.7%	2,318	38.0%	1,748	40.2%	2,581	36.6%	12,293	38%
Complainant/victim/witness unavailable	1,082	13.4%	877	12.5%	747	12.2%	469	10.8%	1,270	18.0%	4,445	14%
Victim unidentified	77	1.0%	74	1.1%	57	0.9%	30	0.7%	54	0.8%	292	1%
Total Closed Cases	8,083		7,039		6,107		4,345		7,053		32,627	

* "Case Resolution Rate" is the percentage of all closed complaints that are resolved through either a full investigation or mediation. It excludes cases where a civilian withdrew his/her complaint, did not cooperate with the investigation and/or was not available.