

Table 4: Distribution of Discourtesy Allegations 2009-2013

Type of Discourtesy Allegation	2009		2010		2011		2012		2013	
	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>	<i>Number</i>	<i>Percent of Total</i>
Word	3,585	93.7%	3,121	94.3%	2,956	93.8%	2,761	94.3%	2,446	91.4%
Gesture	34	0.9%	36	1.1%	30	1.0%	25	0.9%	29	1.1%
Demeanor/tone	9	0.2%	10	0.3%	3	0.1%	3	0.1%	13	0.5%
Action	198	5.2%	140	4.2%	160	5.1%	137	4.7%	181	6.8%
Other (Discourtesy)	2	0.1%	1	0.0%	3	0.1%	3	0.1%	6	0.2%
Total	3,828	100%	3,308	100%	3,152	100%	2,929	100%	2,675	100%