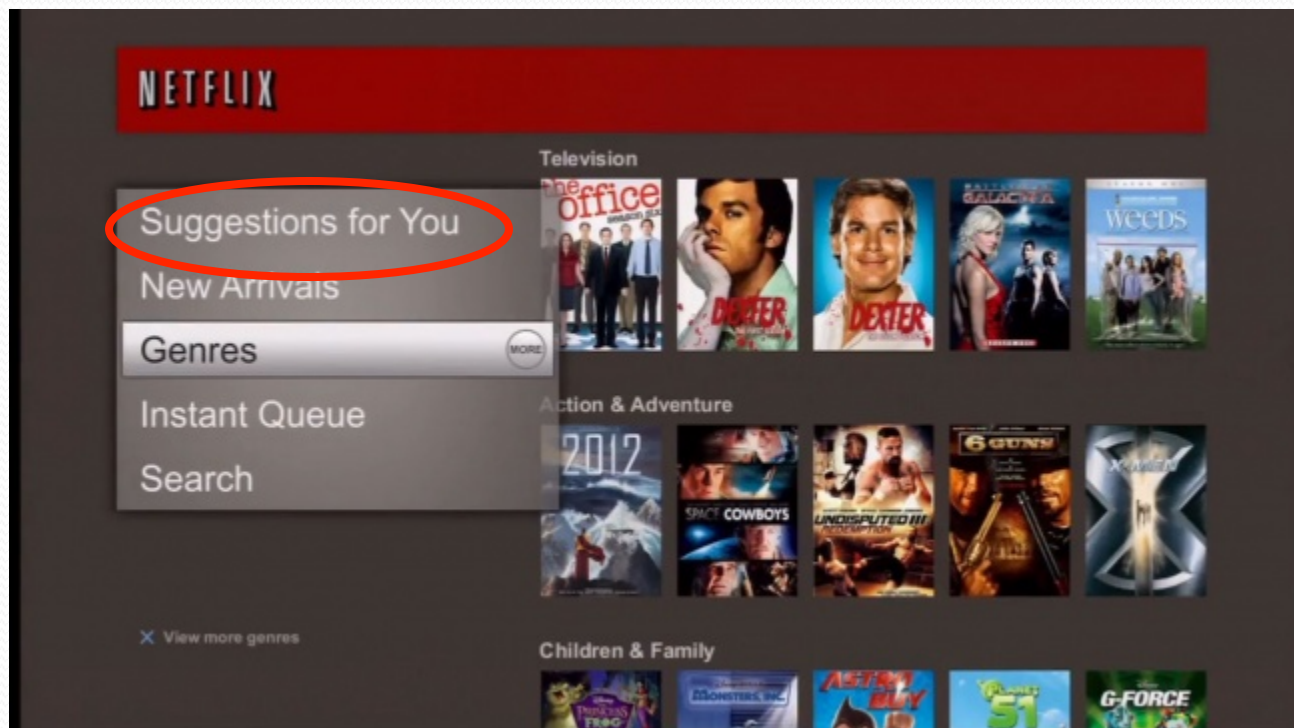




Recommendation System

Netflix Viewing Recommendations



Recommender Systems

DOMAIN: some field of activity where users buy, view, consume, or otherwise experience items

PROCESS:

1. *users* provide ratings on *items* they have experienced
(Rating may be implicit: view+buy->good, view+no buy ->not good)
2. Take all $\langle user, item, rating \rangle$ data and build a predictive model
3. For a *user* who hasn't experienced a particular *item*, use model to predict how well they will like it (i.e. *predict rating*)

Roles of Recommender Systems

- Help users deal with *paradox of choice*
- Allow online sites to:
 - Increase likelihood of sales
 - Retain customers by providing positive search experience
- Considered essential in operation of:
 - Online retailing, e.g. Amazon, Netflix, etc.
 - Social networking sites

Amazon.com Product Recommendations

Customers Who Bought This Item Also Bought



[OtterBox Impact Case for iPhone 3G, 3GS \(White\)](#)

★★★★☆ (218)

[Click to see price](#)



x5

[5-Pack Premium Reusable LCD Screen Protector with Lint Cleaning...](#)

★★★★☆ (258)

\$1.18



x5

[5-Pack Premium Reusable LCD Mirror Screen Protector with Lint Cl...](#)

★★★★☆ (91)

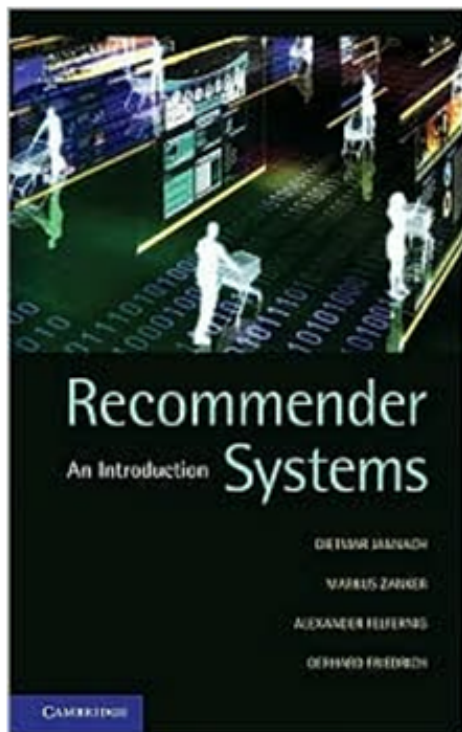
\$2.27



[Car Charger for Apple 3G iPhone, Black](#)

★★★★☆ (179)

\$2.67



Recommender Systems: An Introduction

by [Dietmar Jannach](#), [Markus Zanker](#), [Alexander Felfernig](#), [Gerhard Friedrich](#)

AVERAGE CUSTOMER RATING:

☆☆☆☆☆ ([Be the first to review](#))



[f](#) Registrieren, um sehen zu können, was deinen Freunden gefällt.

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Recommender Systems

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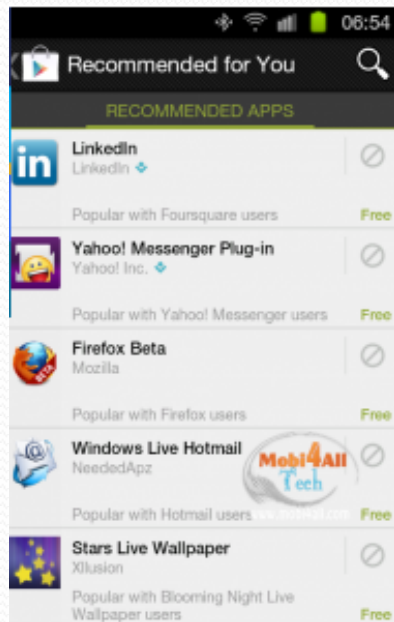
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Social Network Recommendations

- Recommendations on essentially every category of interest known to mankind
 - Friends
 - Groups
 - Activities
 - Media (TV shows, movies, music, books)
 - News stories
 - Ad placements
- All based on connections in underlying social network graph and your expressed 'likes' and 'dislikes'

Social Network Recommendation



Jobs you may be interested in **Beta** [Email Alerts](#) | [See More »](#)



Technical Sales Manager - Europe
Thermal Transfer Products - Home office



Senior Program Manager (f/m)
Johnson Controls - Germany-NW-Burscheid



Groups You May Like

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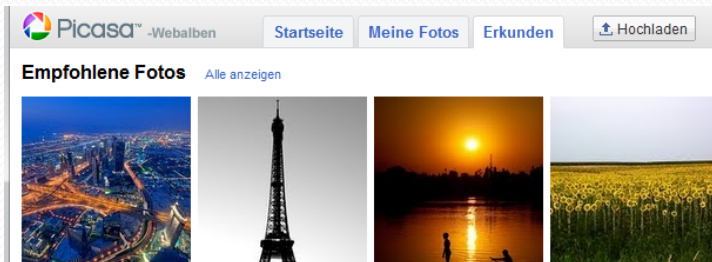
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The Netflix Prize Contest

- *GOAL*: use *training data* to build a recommender system, which, when applied to *qualifying data*, improves error rate by 10% relative to Netflix's existing system
- *PRIZE*: first team to 10% wins \$1,000,000
 - Annual Progress Prizes of \$50,000 also possible

The Netflix Prize Contest

- *CONDITIONS:*
 - Open to public
 - Compete as individual or group
 - Submit predictions no more than once a day
 - Prize winners must publish results and license code to Netflix (non-exclusive)
- *SCHEDULE:*
 - Started Oct. 2, 2006
 - To end after 5 years

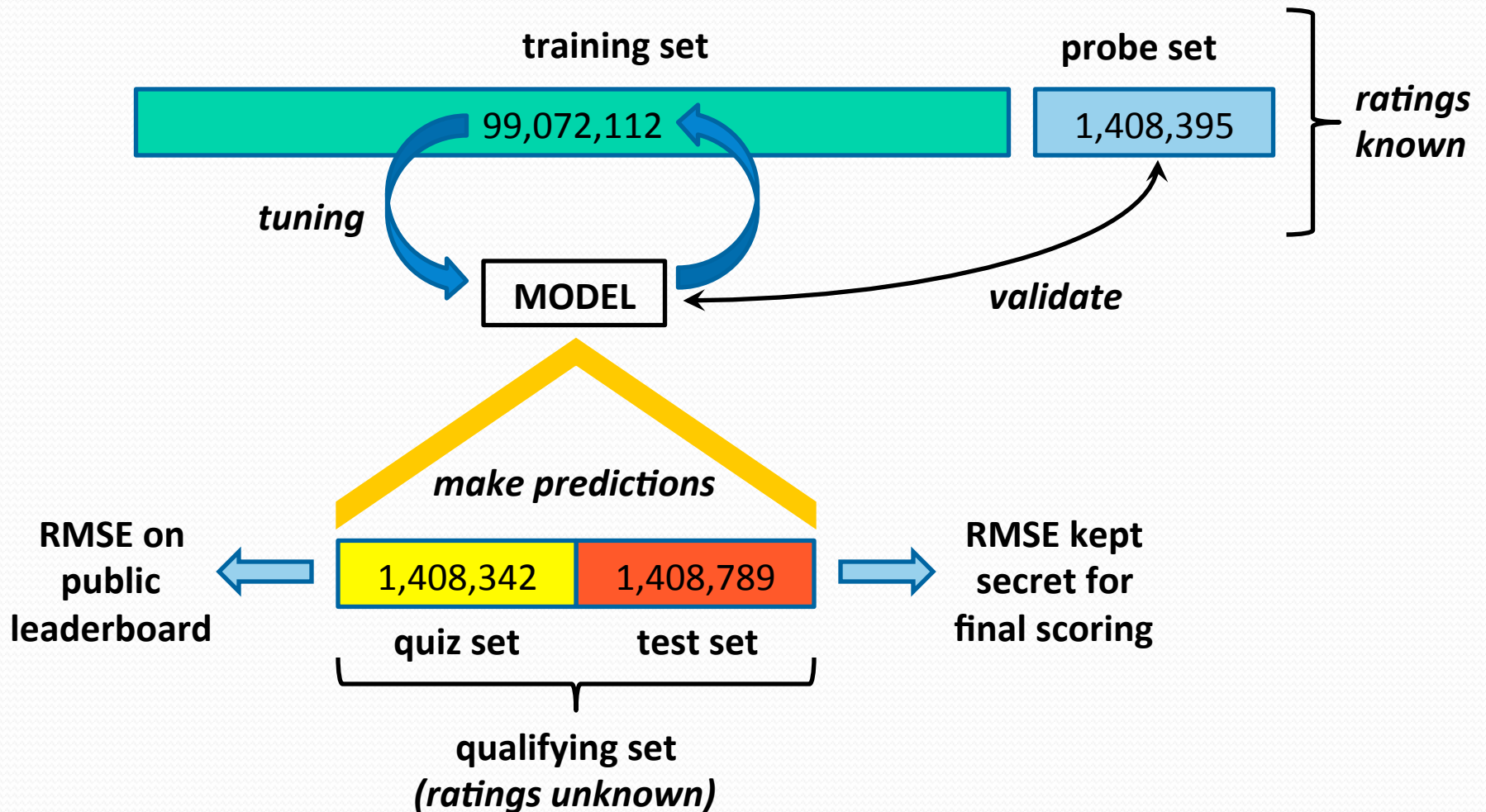
The Netflix Prize Contest

- *PARTICIPATION:*
 - 51051 contestants on 41305 teams from 186 different countries
 - 44014 valid submissions from 5169 different teams

The Netflix Prize Data

- Netflix released three datasets
 - 480,189 *users* (anonymous)
 - 17,770 *movies*
 - *ratings* on integer scale 1 to 5
- Training set: 99,072,112 $\langle \text{user}, \text{movie} \rangle$ pairs with *ratings*
- Probe set: 1,408,395 $\langle \text{user}, \text{movie} \rangle$ pairs with *ratings*
- Qualifying set of 2,817,131 $\langle \text{user}, \text{movie} \rangle$ pairs with *no ratings*

Model Building and Submission Process



Netflix Prize

[Home](#) [Rules](#) [Leaderboard](#) [Register](#) [Update](#) [Submit](#) [Download](#)

Leaderboard

Display top 100 leaders.

Rank	Team Name	Best Score	% Improvement	Last Submit Time
--	No Grand Prize candidates yet	--	--	--

Grand Prize - RMSE \leq 0.8563

1	BellKor in BigChaos	0.8604	9.56	2008-12-03 16:46:15
---	-------------------------------------	--------	------	---------------------

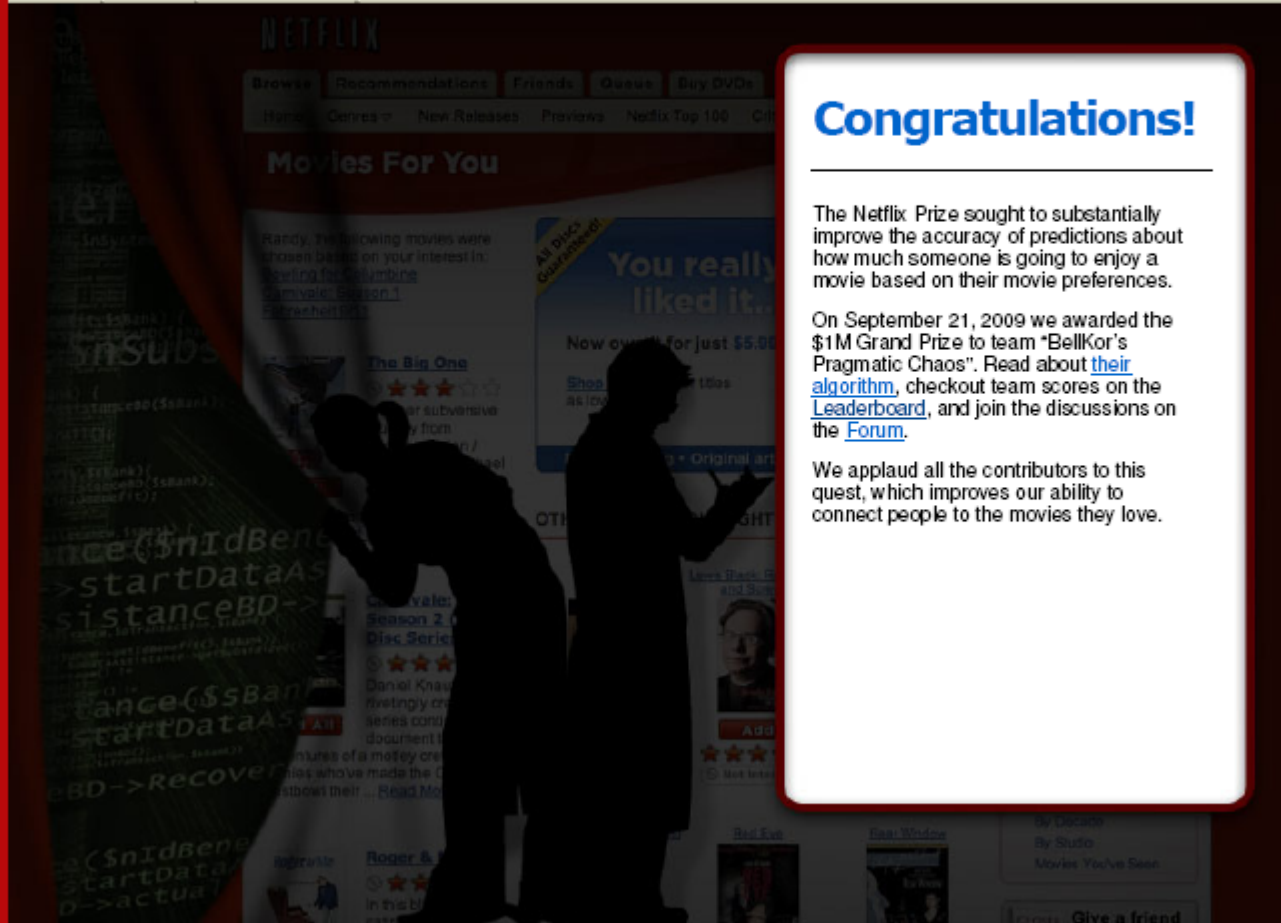
Progress Prize - RMSE \leq 0.8625

2	BigChaos	0.8626	9.33	2008-12-04 19:18:27
3	BellKor	0.8630	9.29	2008-12-04 19:25:59
4	PragmaticTheory	0.8638	9.21	2008-11-28 11:46:23
5	Gravity	0.8654	9.04	2008-11-27 21:18:37
6	My Brain and His Chain	0.8668	8.89	2008-09-30 02:19:47
7	Just a guy in a garage	0.8672	8.85	2008-12-07 06:51:12
8	When Gravity and Dinosaurs Unite	0.8675	8.82	2008-10-05 14:16:53
9	Opera Solutions	0.8676	8.81	2008-12-02 22:08:45
10	acmehill	0.8677	8.80	2008-12-05 08:01:00
11	scientist	0.8677	8.80	2008-12-02 01:10:13
12	Ces	0.8711	8.44	2008-08-25 05:00:23
13	Dace	0.8711	8.44	2008-12-07 03:46:04

Progress Prize 2007 - RMSE = 0.8712 - Winning Team: KorBell

14	KorBell	0.8712	8.43	2007-10-01 23:25:23
15	basho	0.8714	8.41	2008-05-21 22:06:00
16	pengpengzhou	0.8714	8.41	2008-11-05 01:11:13
17	blednotik	0.8717	8.38	2008-11-26 00:12:12

Netflix Prize

COMPLETED[Home](#) | [Rules](#) | [Leaderboard](#) | [Update](#)

NETFLIX

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Movies For You

Randy, the following movies were chosen based on your interest in [Looking for Romance](#), [Example: Season 1](#), [Example: Season 2](#).

The Big One

★★★★☆

or subversive comedy from

Now even for just \$5.99

You really liked it...

Learn more about this movie

Season 2

★★★★☆

Disc Series

Daniel Kraus

thrillingly emotional series combining documentary

features of a motley crew of

shows who've made the

shows their ... [Read More](#)

Roger & Me

★★★★☆

In this

Give a friend

Congratulations!

The Netflix Prize sought to substantially improve the accuracy of predictions about how much someone is going to enjoy a movie based on their movie preferences.

On September 21, 2009 we awarded the \$1M Grand Prize to team "BellKor's Pragmatic Chaos". Read about [their algorithm](#), checkout team scores on the [Leaderboard](#), and join the discussions on the [Forum](#).

We applaud all the contributors to this quest, which improves our ability to connect people to the movies they love.

[FAQ](#) | [Forum](#) | [Netflix Home](#)

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One Algorithm from Winning Team

(time-dependent matrix factorization)

This leads to the prediction rule

$$\hat{r}_{ui} = \mu + b_i(t_{ui}) + b_u(t_{ui}) + |\mathbf{R}(u)|^{-\frac{1}{2}} \sum_{j \in \mathbf{R}(u)} e^{-\beta_u \cdot |t_{ui} - t_{uj}|} ((r_{uj} - b_{uj})w_{ij} + c_{ij}). \quad (15)$$

The involved parameters, $b_i(t_{ui}) = b_i + b_{i, \text{Bin}(t_{ui})}$, $b_u(t_{ui}) = b_u + \alpha_u \cdot \text{dev}_u(t_{ui}) + b_{u, t_{ui}}$, β_u , w_{ij} and c_{ij} , are learned by minimizing the associated regularized squared error

$$\begin{aligned} \sum_{(u,i) \in \mathbf{K}} & \left(r_{ui} - \mu - b_i - b_{i, \text{Bin}(t_{ui})} - b_u - \alpha_u \text{dev}_u(t_{ui}) - b_{u, t_{ui}} \right. \\ & \left. - |\mathbf{R}(u)|^{-\frac{1}{2}} \sum_{j \in \mathbf{R}(u)} e^{-\beta_u \cdot |t_{ui} - t_{uj}|} ((r_{uj} - b_{uj})w_{ij} + c_{ij}) \right)^2 \\ & + \lambda_{12} (b_i^2 + b_{i, \text{Bin}(t_{ui})}^2 + b_u^2 + \alpha_u^2 + b_{u, t_{ui}}^2 + w_{ij}^2 + c_{ij}^2). \end{aligned} \quad (16)$$

Minimization is performed by stochastic gradient descent.

Yehuda Koren, *Comm. ACM*, **53**, 89 (2010)



Collaborative Filtering Recommendation

Nearest Neighbors in Action

	movie 1	movie 2	movie 3	movie 4	movie 5	movie 6	movie 7	movie 8	movie 9	movie 10	...	movie 17770
user 1			1		2							3
user 2		2		3	3			4		?		
user 3							5	3				
user 4	2				3			2				2
user 5		2		3		5		4		2		4
user 6			2									
user 7			2					4	2			
user 8	3	1			3	4		5		4		
user 9									3			
user 10			1		2							2
...												
user 480189		4			3			3				

Identical preferences –
strong weight

Similar preferences –
moderate weight

Item-based collaborative filtering recommendation

- Scalability issues arise with U2U if many more users than items

$(m \gg n, m = |\text{users}|, n = |\text{items}|)$

- e.g. Amazon.com
 - Space complexity $O(m^2)$ when pre-computed
 - Time complexity for computing Pearson $O(m^2n)$
- High sparsity leads to few common ratings between two users
- Basic idea: "Item-based CF exploits relationships between items first, instead of relationships between users"

Item-based collaborative filtering

- Basic idea:
 - Use the rating on other items to make predictions
- Example:
 - Look for items that are similar to Item5

	Item1	Item2	Item3	Item4	Item5
Alice	5	3	4	4	?
User1	3	1	2	3	3
User2	4	3	4	3	5
User3	3	3	1	5	4
User4	1	5	5	2	1

the rating for

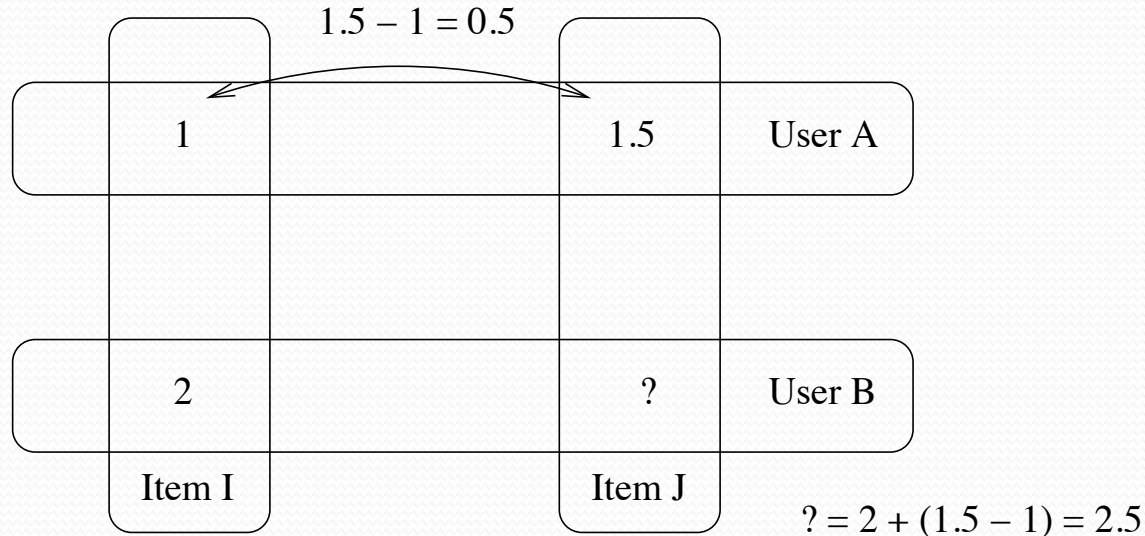
Slope One Recommender

- Suppose there are users u_1, u_2, \dots, u_k who have rated items A and B and the ratings are A_1, A_2, \dots, A_k and B_1, B_2, \dots, B_k
- We want to find a function in the form of $f(x) = x + b$ to describe the relationship between the ratings for A and the ratings for B.
- ?? Solve the equations:
 - $B_1 = f(A_1) = A_1 + b$
 - $B_2 = f(A_2) = A_2 + b$
 - $B_3 = f(A_3) = A_3 + b$
 - ...
 - $B_k = f(A_k) = A_k + b$

Slope One Recommender

- There may not be solution to b that agrees with all A_i and B_i
- Use regression to find the relationship, i.e., find the value of b :
 - that minimizes $\sum_{i=1}^k (A_i + b - B_i)^2$
 - This solves to:
$$b = \frac{\sum_{i=1}^k (B_i - A_i)}{k}$$
- You can now make prediction of B_x if you know A_x .

Slope One Recommender



- If there are more items, we can average the predictions.

- Begin by computing the average preference value difference between all item pairs
- Items 102 and 101: $\frac{(3.5 - 5) + (5 - 2) + (3.5 - 4.5)}{3} = \frac{0.5}{3}$
- Items 103 and 101: $\frac{(4 - 2) + (1 - 4.5)}{2} = \frac{-1.5}{2}$
- Items 104 and 101: $\frac{(2 - 2) + (4 - 4.5)}{2} = \frac{-0.5}{2}$
- Items 103 and 102: $\frac{(4 - 5) + (1 - 3.5)}{2} = \frac{-3.5}{2}$
- And so on...

	101	102	103	104
User X	5	3.5		
User Y	2.0	5.0	4.0	2.0
User Z	4.5	3.5	1	4.0

- When done we have a table we can use to look up the average difference between any two items
- This completes the preprocessing step
- Empty cells contain inverses that are omitted here

Item	101	102	103	104
101	-			
102	0.17	-		
103	-0.75	-1.75	-	
104	-0.25	-1.25	0.5	-

- Let's recommend an item for user X
- There are two potential candidates: item 103 and item 104
- We want to predict X's preferences for both items and recommend the one user X would prefer
- We need to do this using all of X's existing items: 101,102

	101	102	103	104
User X	5	3.5		
User Y	2.0	5.0	4.0	2.0
User Z	4.5	3.5	1	4.0

- Predict X's preference for item 103 using item 101
 - Look up the pre-computed average preference difference between items 103 and 101: -0.75
 - Use this to predict X's rating for item 103 based on item 101
 - X's rating for item 101: 5
 - X's predicted preference for item 103 using 101: $-0.75 + 5 = 4.25$

Item	101	102	103	104
101	-			
102	0.17	-		
103	-0.75	-1.75	-	
104	-0.25	-1.25	0.5	-

	101	102	103	104
User X	5	3.5		

- Predict X's preference for item 103 using item 102
 - Look up the pre-computed average preference difference between items 103 and 102: -1.75
 - Use this to predict X's rating for item 103 based on item 102
 - X's rating for item 102: 3.5
 - X's predicted preference for item 103 using 102: $-1.75 + 3.5 = 1.75$

Item	101	102	103	104
101	-			
102	0.17	-		
103	-0.75	-1.75	-	
104	-0.25	-1.25	0.5	-

	101	102	103	104
User X	5	3.5		

- Predict X's preference for item 103
 - Preference for item 103 based on item 101: 4.25
 - Preference for item 103 based on item 102: 1.75
 - Averaging these predictions together gives us a final prediction of X's preference value for item 103
 - $\frac{4.25+1.75}{2} = 3$

- Next predict X's preference for item 104 using 101
 - Look up the pre-computed average preference difference between items 104 and 101: -0.25
 - Use this to predict X's rating for item 104 based on item 101
 - X's rating for item 101: 5
 - X's predicted preference for item 104: $-0.25 + 5 = 4.75$

Item	101	102	103	104
101	-			
102	0.17	-		
103	-0.75	-1.75	-	
104	-0.25	-1.25	0.5	-

	101	102	103	104
User X	5	3.5		

- Predict X's preference for item 104 using 102
 - Look up the pre-computed average preference difference between items 104 and 102: -1.25
 - Use this to predict X's rating for item 104 based on item 102
 - X's rating for item 102: 3.5
 - X's predicted preference for item 104: $-1.25 + 3.5 = 2.25$

Item	101	102	103	104
101	-			
102	0.17	-		
103	-0.75	-1.75	-	
104	-0.25	-1.25	0.5	-

	101	102	103	104
User X	5	3.5		

- Predict X's preference for item 104
 - Preference for item 104 based on item 101: 4.75
 - Preference for item 104 based on item 102: 2.25
 - Averaging these predictions together gives us a final prediction of X's preference value for item 104
 - $\frac{4.75+2.25}{2} = 3.5$
- Now make a recommendation based on the predicted values
 - Item 103: 3
 - Item 104: 3.5
 - Item 104 has the highest predicted preference value
 - Recommend item 104 to user X