
Technical Writer

Kunal Bhokare

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Professional Snapshot:

- Experienced Technical Writer with over 3 years dedicated to enhancing user experiences through clear, concise, and engaging documentation.
- Design, develop, write, and publish technically accurate and comprehensive product documentation that adheres to the MSTP standards.
- Collaborates and communicates with Subject Matter Experts(SME), software architects, developers, testing teams, and product teams.
- Experience in SDLC and DDLC with strong understanding of agile methodology.
- Ensure technical correctness of content by gathering inputs from SME through effective questioning and information gathering techniques.
- Basic understanding of Application Programming Interface (API).
- Coordinate with cross-functional teams and the documentation group for updates in the product or the process.
- Generate engaging content utilizing screen capture and editing software such as Adobe Illustrator, and Snipping Tool.
- Experience in structured authoring tool such as Oxygen XML editor.
- Comfortable in documenting Graphical User Interface (GUI) Products.
- Producing modular content and leveraging DITA XML for reuse across various guides.

WORK EXPERIENCE:

TLE Technologies | Technical Writer | July 2021 - Till date

- Collaborate seamlessly with cross-functional teams to ensure smooth product development.
- Write clear, concise, and accurate text for various user levels.
- Develop documentation for the users in the Analytics team.
- Work with multiple teams such as Analytics, Developers and Testing.
- Creating documents for the new features.
- Addressing customer feedback and taking corrective measures.

EDUCATION:

- Advanced Software Technical Writing Certification course | Technical Writing Solutions and Services, Bengaluru.
- AME-Mechanical Engineering | Carver Aviation, Pune.
- HSC- Science Stream | ANN Jr College, Kolhapur.

TECHNICAL SKILLS AND TOOLS:

- Oxygen XML Editor
- Document360
- Adobe Illustrator
- PTC Isodraw
- Microsoft Office