

Alex Klamkin

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PROFESSIONAL PROFILE

Dynamic technology leader with extensive expertise in cloud computing, data warehousing, database administration, artificial intelligence, business intelligence, integrations, cybersecurity, product development, and infrastructure management. Committed to aligning technology initiatives with strategic business objectives to drive results. Passionate about leveraging AI to enhance operational efficiency and innovation.

WORK EXPERIENCE

Director, Enterprise Program Management, Cloud Engineering Portfolio Management

May 2022 - May 2025

Intapp

- Led an enterprise-level program to migrate a \$300M+ workload from AWS to Azure, employing automation and CI/CD pipelines, achieving zero user impact outside of regular maintenance window. The migration ensured path to >15% reduction of cloud costs and an improved security posture, aligning with strategic business objectives.
- Oversaw all facets of the migration, including scope management, coordination of a 130+ member team, planning and timeline development, risk management, internal and external communications, technical solutions design, orchestration, testing, user acceptance, execution, follow-ups, deprecation. Exhibited exceptional project management capabilities and adeptly mitigated risks throughout the process.
- Managed teams involved in the program: Product Management, Product Engineering, Cloud Engineering, Security Quality Assurance, Client Support, Marketing, Client Experience.
- Directed and prioritized the Cloud Engineering portfolio, encompassing DevOps, Database Engineering, Infrastructure, Networking, Security, Site Reliability Engineering (SRE) and Incident Management, and Observability teams. Ensured alignment with business objectives and stringent security requirements while enhancing project intake rates and optimizing resource allocation.
- Directed an Executive Program to consolidate cloud resources acquired through multiple acquisitions, ensuring compliance with security requirements, optimizing resource utilization, and adhering to budget and roadmap constraints. Program is a part of a strategic initiative to reduce cloud costs by 20%+ by introducing tech standardization.

Director of IT, Financial Systems and Information Security

May 2016 - May 2022

Wilson Allen

- Handled dual responsibilities of executing client consulting projects (managing project staff) in addition to managing internal IT and Security for the consulting company (5 direct reports + Managed Service Provider).
- Designed and successfully executed a road map to establish and build out an IT department for the firm, gradually introducing improvements, in alignment with the strategic direction and requirements of the business.
- Led the migration of assets post-acquisition, followed by greenfield implementation of product development and support infrastructure. The project covered merging most components of complex enterprise environments: MS Azure Cloud assets, AD/AAD/EntraID, MFA, MDM, Co-located Infrastructure, etc. Completed on time and under budget.
- Oversaw internal infrastructure, business-critical systems and support.
- Led the Systems and Security consulting practice group, delivering complex enterprise solutions and strategic guidance for major law firms globally. Focused on enhancing operational efficiency and security. Maintained excellent performance as a group and consistently delivered \$0 in write-offs.
- Provided comprehensive support for Financial Management Systems, including design, implementation, upgrades, and troubleshooting for Elite 3E and Aderant Expert. Ensured 100% uptime, optimal performance and data integrity.
- Conducted Management Consulting and Business of Law reviews, identifying organizational weaknesses in security, management, and collaboration through analysis of client policies and processes, and recommending strategic improvements.

VP of Technology

Dec 2014 - Feb 2016

Messina Quantitative Research

- Led and managed a high-performing startup team of 12, comprising software engineers, data scientists, and data analysts.
- Oversaw complex big data projects with a \$6M+ budget, addressing data quality challenges and ensuring complete confidentiality within tight deadlines.
- Revitalized a poorly performing back-end environment under aggressive timelines, reducing data processing time by 10x.
- Redesigned the company's infrastructure, hardware, and software architecture, introducing workflow cloud processing and enhancing business processes through detailed analysis and investigation.

Principal, Managing Director

Dec 1997 - Nov 2014

KLAMA Services Corp.

- Founded and led an IT consulting service, delivering database administration, development, project planning, software implementation, and support services for clients including Time Warner, Hewlett Packard, and JP Morgan Chase, US Trust, Charles Schwab, Bank of

America, Prudential Insurance, Deutsche Bank.

- Oversaw operational and executive management, including business development, asset management, personnel management, and financial planning.
- Projects of Note: WEIL, GOTSHAL & MANGES, LLP: Led a technical team in upgrading the firm's financial management system to Aderant Professional and converting to 3E by Thomson-Elite; J.P. MORGAN CHASE, NY: Led the rebuilding of an SQL Server/Cognos warehousing solution for Global Credit Risk Reporting on an Oracle 9.2/Business Objects platform.

EDUCATION

Bachelor of Science

North-West State Technical Institute

Executive Education

Wharton School of Business

SKILLS

IT Leadership & Strategy: IT Strategic Planning & Governance, Program & Project Management (Agile/ITIL/DevOps CI/CD), Technical Leadership & Team Management, Vendor & Contract Management, Budgeting & Financial Management / Cloud Cost Optimization, Risk Management

AI & Machine Learning: AI strategy & governance, enterprise AI/ML integration, LLM, GPT-4/5, RAG, API integration, AI-driven automation & workflow optimization, MLOps oversight

Big Data, Databases & Tools: MS SQL Server (DBA/SSIS/SSRS/Replication/Log Shipping), Oracle, PostgreSQL, MySQL, Vertica, Hadoop, Kafka, Spark, ETL and Workflow Management Tools (MS BizTalk/Talend/n8n), Reporting & BI (Crystal Reports/Business Objects/Power BI/Tableau)

Data Engineering & Analytics: Data Migration & Conversion, Data Profiling & Reconciliation, Data Mapping & Modeling, Data Flow & Integrations, Data Analysis (Python/SQL/COGNOS Impromptu)

Cloud & Infrastructure: Cloud Computing (AWS/Azure), Security & Infrastructure, IT Infrastructure Management, Network & Server Management (MS Windows/Linux/Solaris), Disaster Recovery & Business Continuity, End-User Computing & Systems Management