

Theater Ticket Manager

User Guide

Documentation
by

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Theater Ticket Manager

User Guide

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INTRODUCTION

THEATER TICKET MANAGER SYSTEM

Huntsville's Von Braun Civic Center uses this system to manage the venues and box office sales of events held in the Concert Hall and Playhouse Theater.

Three Users Roles:

1. Volunteer
2. Theater Manager
3. Administrator

User Role Functions:

VOLUNTEER:

- o Can view interactive seating display for each performance time for each event.
- o Can conduct transactions for selected performance seats and/or season ticket sales.

THEATER MANAGER:

- o All the above functions of Volunteer
- o Can modify the website, tickets, seating, and prices.

ADMINISTRATOR:

- o All the above functions of Volunteer and Theater Manager
- o Can Import and Export customized reports into Excel or Word.



Scroll through the TABLE OF CONTENTS on the previous page to find help instructions by topic.



The User Guide is organized by the User Role.

VOLUNTEER

Box Office Volunteers are responsible for assisting customers of the Von Braun Center purchase tickets through the Theater Ticket Manager. Volunteers will choose performances, showtimes, and seats for customers, as well as process their payment.

Logging in as Volunteer

To log in as **Volunteer**, select from the Van Braun Center **home page**, select the **Admin button**, located in the top right corner.

The screenshot shows the Von Braun Center website's homepage. At the top, there is a navigation bar with links for "Home", "Performances", "Contact", "Buy Season Tickets", "Admin" (which is highlighted with a red circle), and a question mark icon. Below the navigation bar is a large promotional image for a concert featuring Lauren Daigle. To the left of the concert image is text for "LOOK UP CHILD TOUR". To the right of the concert image is text for "LAUREN DAIGLE" and "VON BRAUN CENTER CONCERT HALL 10.14.18". Below the main image are three separate sections: "Mission Statements" with an eye icon, "Organization" with a heart icon, and "History" with a building icon. Each section has a brief description and a link to more information.

Once on the **log-in** page, enter **Volunteer** name and password where prompted and click “**Log in**”.

Theater Ticket Manager

Username: FPVUser

Password: [REDACTED]

Log in

Logging in as a **Volunteer** will bring up the Site Administration page. Select **View Site** from the top of the screen to return back to the Von Braun Center home page.

Theater Ticket Manager

WELCOME, FPV **VIEW SITE** CHANGE PASSWORD / LOG OUT

Site administration

AUTHENTICATION AND AUTHORIZATION	
Groups	View
Users	View

WEBAPP	
Performances	View
Price groups	View
Seats	Add Change
Theaters	View
Tickets	View

Recent actions

My actions

None available

TICKETS AND SEATING

How to Choose a Show

From the Von Braun Center home page, select the **Performances** page, listed at the top of the screen.

Von Braun Center

Home **Performances** Contact Buy Season Tickets Admin ?

classical 2

TCHAIKOVSKY FIVE

Friday, October 19, 2018

HSO.ORG | 256.539.4818

TICKETS STARTING AT \$15

Von Braun Center



Once on the **Performances** page, select the **location** of the performance with the dropdown menu.

Von Braun Center

Home Performances Contact Buy Season Tickets Admin ?

Performances

Concert Hall 11/25/2018

Select Theater ..
Playhouse Theater
Concert Hall

Once a location has been selected, select a **date** for the performance from the calendar.

Von Braun Center

Home Performances Contact Buy Season Tickets Admin ?

Performances

Concert Hall 11/28/2018

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Once both the location and date have been selected, select **View Shows** to view performance options.

The screenshot shows the Von Braun Center website's 'Performances' page. At the top, there is a navigation bar with links for Home, Performances, Contact, Buy Season Tickets, Admin, and a question mark icon. Below the navigation bar, the word 'Performances' is prominently displayed in a large, bold font. Underneath this, there is a search bar with dropdown menus for 'Concert Hall' and a date selector set to '11/25/2018'. To the right of the date selector is a blue button labeled 'View Shows', which is circled in red. The main content area below the search bar is currently empty, indicating no performances are listed for the selected date and location.

All show options will be displayed by an icon, additional performance information will be displayed below.

This screenshot shows a specific performance listing on the Von Braun Center website. The page title is 'Performances'. The search bar indicates 'Concert Hall' and the date '11/28/2018'. The 'View Shows' button is visible. The main content features a promotional image for 'John Prine - IIVENESS TOUR' at 'KELSEY WALDON TEMBER 14 . SMITH CONCERT HALL'. Below the image, the performer's name 'John Prine' is listed, followed by a small box containing 'SHOWTIMES' and '7:00 PM'. A red arrow points from the text 'Performance information' to this showtime box. The overall layout is clean and modern, designed to guide users through the booking process.

How to Select a Showtime

Once the preferred performance information has been selected, the desired showtime can be selected by clicking on a time from the range displayed showtimes below the icon.

Performances

Theater Selection ▾



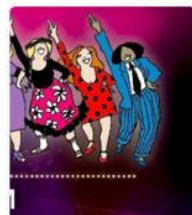
John Prine

SHOWTIMES
05:30PM 07:40PM
10:40PM 11:30PM



Loverboy

SHOWTIMES
05:30PM 07:40PM
10:40PM 11:30PM



Menopause

SHOWTIMES
05:30PM 07:40PM
10:40PM 11:30PM

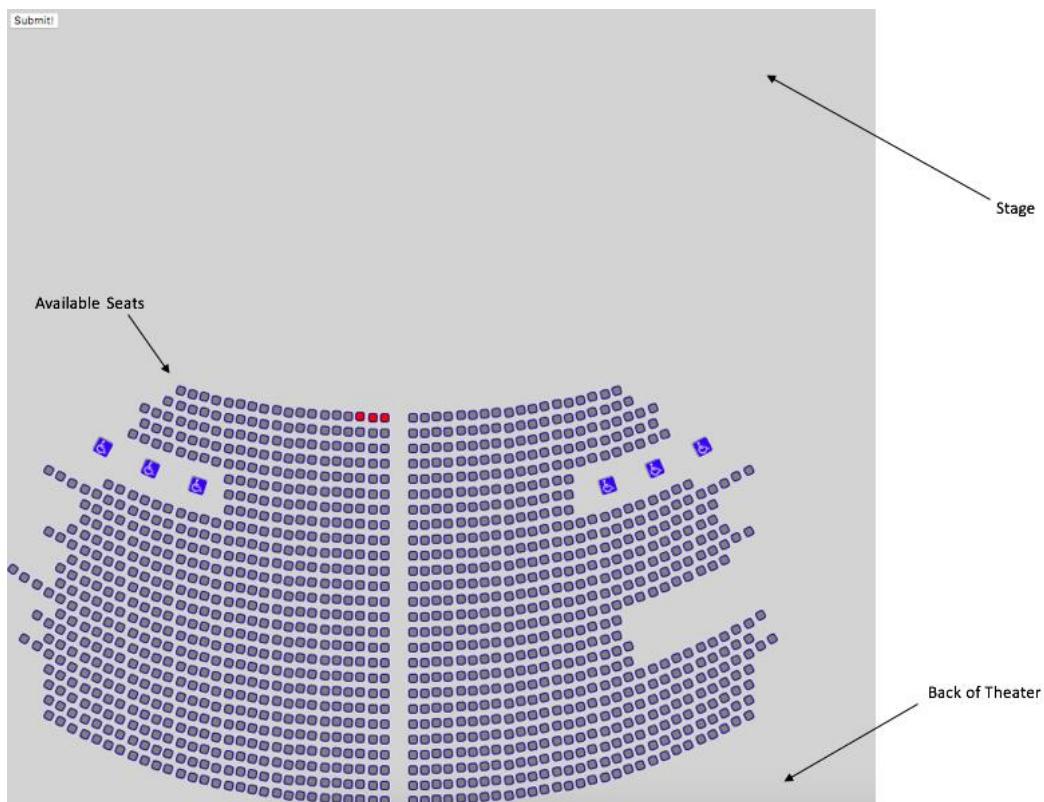


Scotty McCreedy

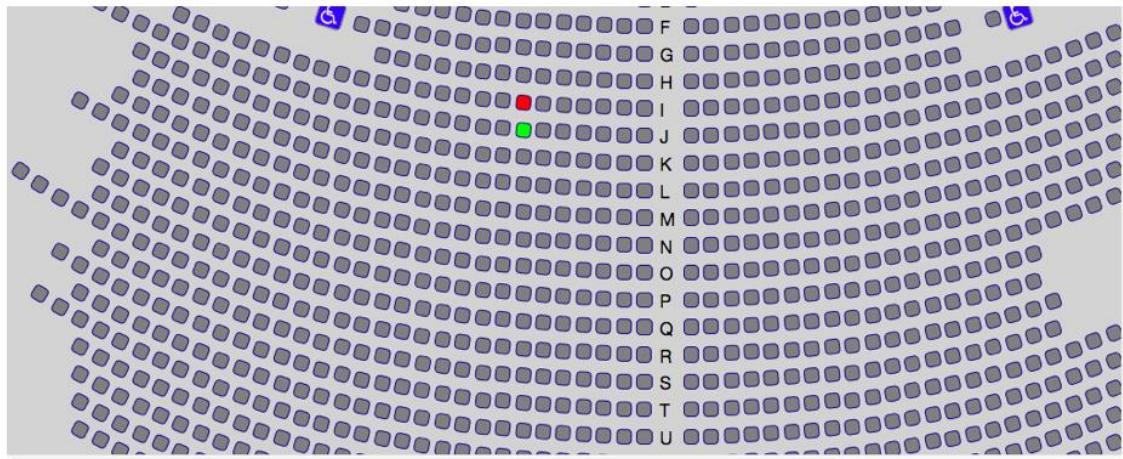
SHOWTIMES
05:30PM 07:40PM
10:40PM 11:30PM

Selecting a Seat

Once a showtime has been selected, a **seat selection map** will appear. Once on the seat selection page, select the seat(s) that the customer wants by clicking grey circles. Unavailable seats will appear in red. Once a seat has been selected, it will turn green. Seats can be unselected by clicking the selected seat again.



Seating information will be displayed below the seat selection map.



Your cart

Row J Seat 23
John Prine 11/28/2018 - 7:00 PM Concert Hall

Seating Information

Number of Seats

- 1 +

Continue to Checkout

Once a seat selection has been made, select “**Continue to Checkout**” to finish payment processing.

PAYMENT PROCESSING

Once on the **Payment Processing** page, input customer payment information. Customer information will be saved in the database to be pulled up later for future purchases. Customers have the option of completing their ticket purchases through the system or saving their purchased ticket information and completing their purchases at the door of the Von Braun Center.

Enter the customers personal information and confirm payment information by selecting the payment type and indicating whether their purchase will be completed at the door or through the system.

The screenshot shows a web-based payment processing interface. On the left, there's a 'Billing address' section with fields for First name and Last name. Below it is a 'Payment' section with three options: Unpaid (unchecked), Credit/Debit Card (checked), and Cash (unchecked). Under 'Payment Info', two options are listed: At-Door Purchase (checked) and Printed (unchecked). On the right, there's a 'Your cart' section showing two items: 'John Prine - Row R Seat 29' and 'John Prine - Row R Seat 30', both scheduled for 7:00 PM on 11/28/2018 at the Concert Hall. The total amount is \$40.00. A large blue 'Confirm' button is centered at the bottom of the form.

Once all customer information has been entered, select “**Confirm**” to complete purchase of the ticket. Once the ticket purchase has been confirmed, a confirmation page will appear.

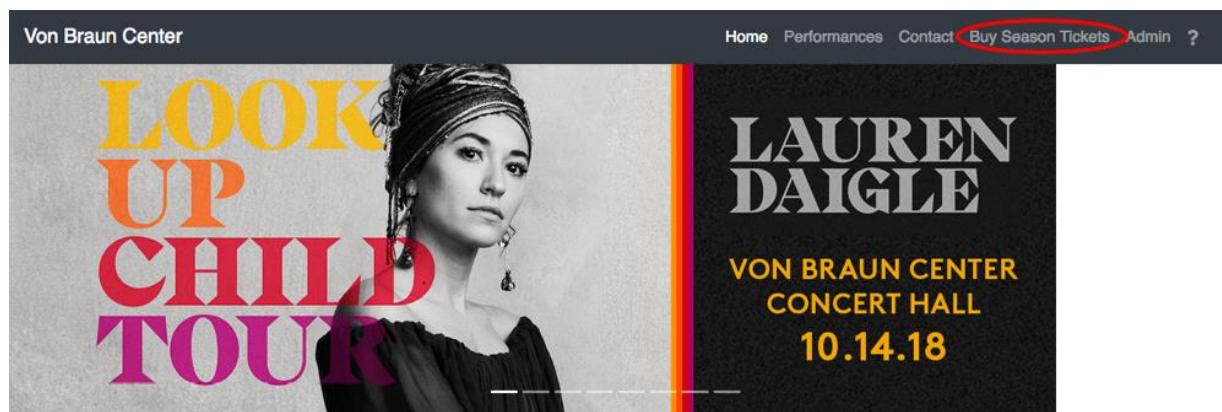
The screenshot shows a confirmation page for a ticket purchase. The header includes links for Home, Performances, Contact, Buy Season Tickets, Admin, and a question mark. The main title is 'Confirmation'. Below it, a message says 'Thank you for purchasing your ticket with us! Feel free to utilize the header to return to any page. The following is your ticket confirmation:'. A 'Ticket Information' section details the purchase: 'Season Ticket: Fall 2018 @ Playhouse Theater', 'Row R2A, Seat 2 \$150', 'Row R2A, Seat 1 \$150', 'Total Purchase: \$300.00', and 'Wednesday, 7:00 PM'.

Season Ticket Holders

Customers who attend multiple performances over the season may wish to purchase season tickets. A purchased season ticket will allow the patron to view any performance shown during the same day and time, in the same theater. Once a customer has purchased a season ticket, their information is stored in the Season Ticket Holder area of the website.

How to Register a Customer as A Season Ticket Holder

From the **Von Braun Center** home page, select **Buy Season Tickets**, located in top of the screen.



Von Braun Center



Once on the **Buy Season Tickets** page, select the preferred **season** from the dropdown menu.



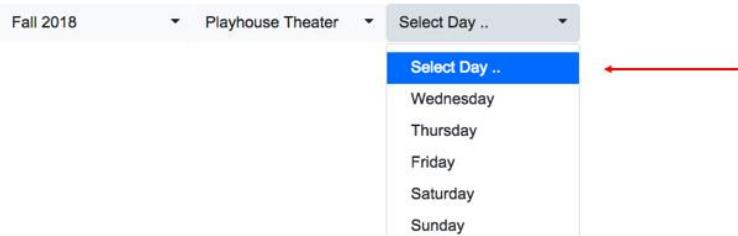
Once the season has been selected, select a **theater** from the next dropdown menu.

Buy Season Tickets



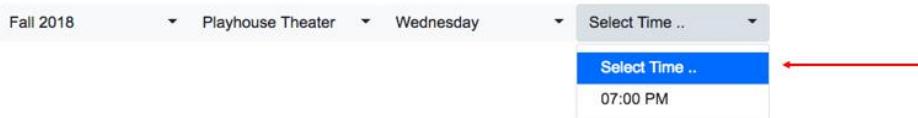
Once the theater has been selected, select the preferred **day** to attend performances.

Buy Season Tickets



Once the day of the week has been selected, select the preferred **showtime** to attend performances.

Buy Season Tickets



Once the showtime has been selected, click “**Continue to Select Seats**”

Buy Season Tickets

Fall 2018

▼ Playhouse Theater

▼ Wednesday

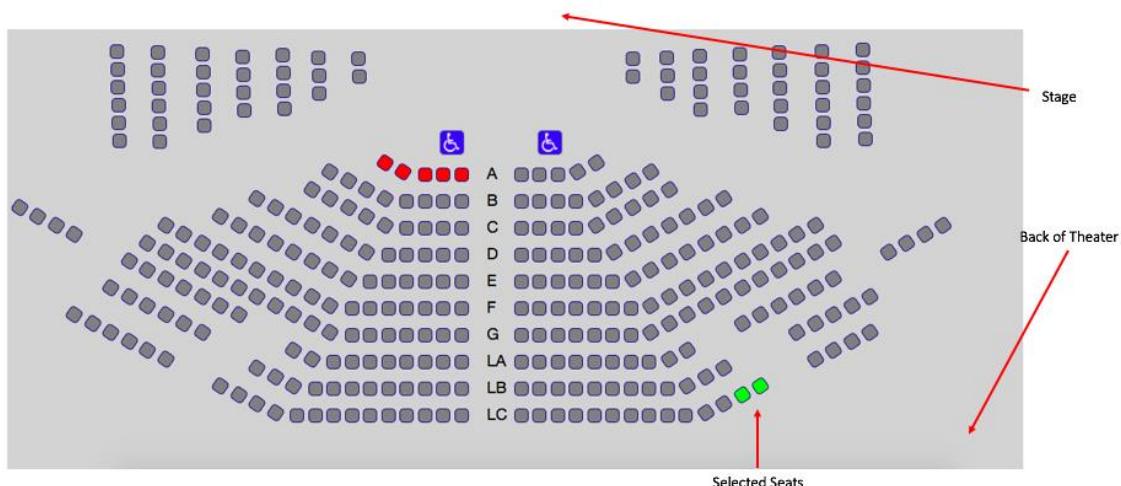
▼ 07:00 PM

[Continue to select seats](#)

How to Select Seats as A Season Ticket Holder

Once on the **seat selection** page, select the seat(s) that the customer prefers by clicking grey circles. Unavailable seats will appear in red. Once a seat has been selected, it will turn green.

Seat Selection



Seating information will be displayed below the seat selection map.

Your cart

Season Ticket: Fall 2018 Row L2C Seat 1 Wednesday - 7:00 PM	← Seating Information
Season Ticket: Fall 2018 Row L2C Seat 2 Wednesday - 7:00 PM	

Number of Seats

- 2 +

Continue to Checkout

Once all seats have been selected, click “**Continue to Checkout**” to proceed to payment.

Your cart

Season Ticket: Fall 2018 Row L2C Seat 1 Wednesday - 7:00 PM	
Season Ticket: Fall 2018 Row L2C Seat 2 Wednesday - 7:00 PM	

Number of Seats

- 2 +

Continue to Checkout

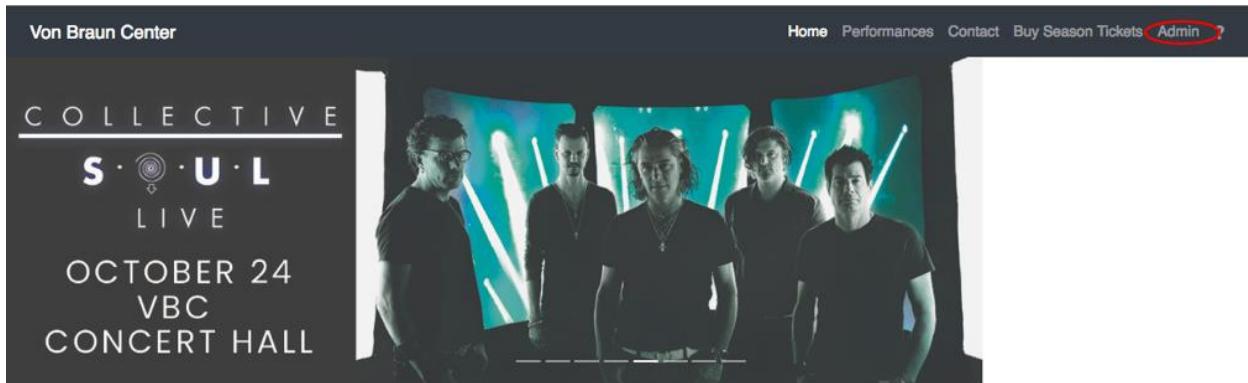
Season ticket payments will be processed similarly to regular tickets. (SEE: Payment Processing)

Exchanging a Ticket

The Volunteer is responsible for insuring that the tickets purchased by the customer reflect the customer’s needs. A part of this role includes exchanging a purchased ticket for another one of equal or lesser value.

Finding a Ticket

From the Von Braun Center homepage, return to the Site administration page by selecting **Admin** from the top of the screen.



Von Braun Center

Once on the site administration page, locate the **Tickets** portion of the Webapp database. Select **Tickets**.

Once on the **Tickets** page, locate the ticket that the customer wishes to exchange. Make note of the **ticket price**.

CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	PAID	DATE PURCHASED	DOOR	PRINTED
Christopher Kirchner	1	Front	R2A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	150.00	●	●	Nov. 26, 2018, 3:47 a.m.	●	●
Christopher Kirchner	2	Front	R2A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	150.00	●	●	Nov. 26, 2018, 3:47 a.m.	●	●
ANDY Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	●	●	Nov. 20, 2018, 10:11 p.m.	●	●
ANDY Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	●	●	Nov. 20, 2018, 10:11 p.m.	●	●
Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	●	●	Nov. 20, 2018, 9:37 p.m.	●	●
Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	●	●	Nov. 20, 2018, 9:37 p.m.	●	●
Shawn Matthias Edwards	1	Front	H2	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	●	●	Nov. 20, 2018, 7:58 p.m.	●	●
Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	120.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	150.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	120.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	75.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	150.00	●	●	Nov. 20, 2018, 6:55 p.m.	●	●
Matthew Annerton	1	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	120.00	●	●	Nov. 20, 2018, 6:52 p.m.	●	●
Matthew Annerton	5	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	135.00	●	●	Nov. 20, 2018, 6:52 p.m.	●	●

Creating a New Ticket

Return back to the Von Braun Center homepage and create a new ticket. (SEE: How to Choose a Show, How to Select a Showtime, Seat Selection)

Once on the **Payment Processing** page, confirm that the total price is equal to or less than the price of the exchanged ticket that was noted earlier. If the customer qualifies for any discount price groups, then help them pick an appropriate price group that meets the price requirement.

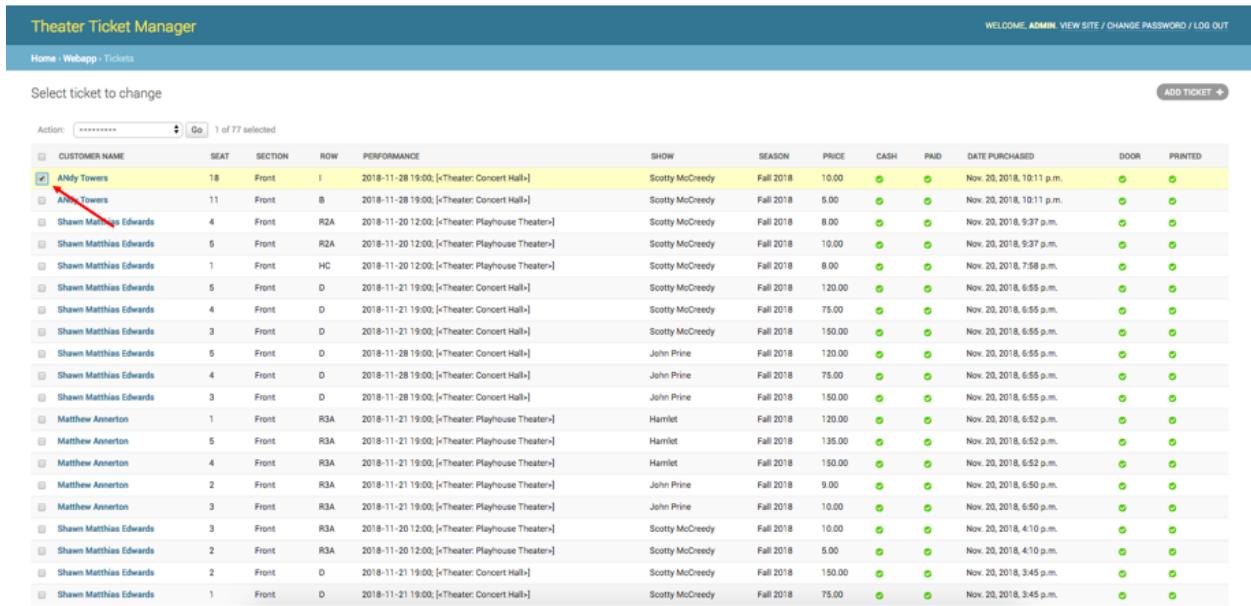
The screenshot shows a payment processing interface. On the left, there's a 'Billing address' section with fields for First name ('Shawn') and Last name ('Edwards'). Below that is a 'Payment' section with three options: 'Unpaid' (unchecked), 'Credit/Debit Card' (checked), and 'Cash' (unchecked). Under 'Payment Info', there are two options: 'At-Door Purchase' (checked) and 'Printed' (unchecked). On the right, a 'Your cart' section displays two items: 'John Prine - Row G Seat 1' and 'John Prine - Row G Seat 2'. Both items are listed as '7:00 PM 11/28/2018 - Concert Hall'. A dropdown menu next to the cart summary shows 'Fr' and a number '2'. At the bottom center is a large blue 'Confirm' button.

Your cart	
John Prine - Row G Seat 1 7:00 PM 11/28/2018 - Concert Hall	Fr 2
John Prine - Row G Seat 2 7:00 PM 11/28/2018 - Concert Hall	Fr 2
Total	\$15.00

Once all customer information has been entered. Select “**Confirm**” to complete purchase of the ticket. Once the ticket purchase has been confirmed, a confirmation page will appear.

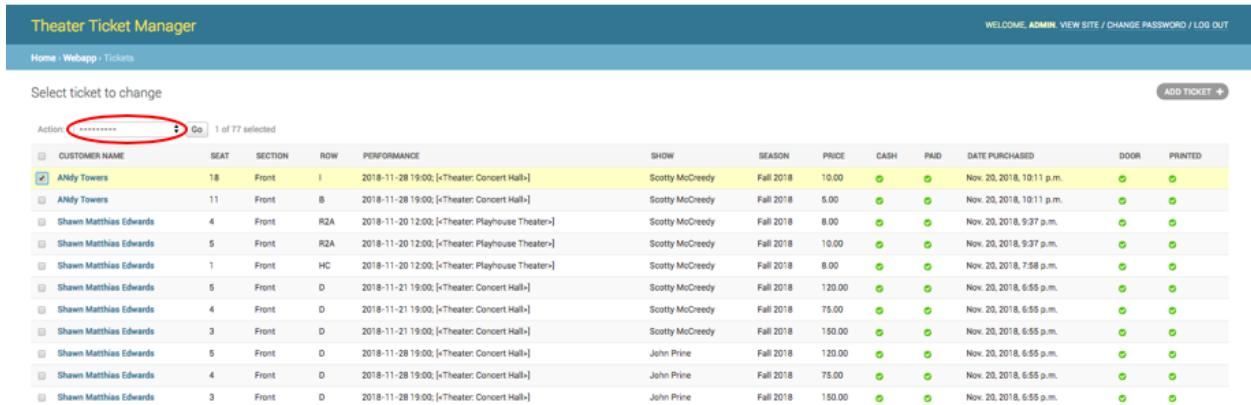
Return to the original browser tab ticket records in the admin interface. Select the ticket that the customer exchanged. Confirm that it is the correct ticket(s). In the drop-down menu above the ticket list, select ‘Delete selected tickets’. Click ‘Go’.

From the **Tickets** page, select the **check box** next to the ticket to be deleted.



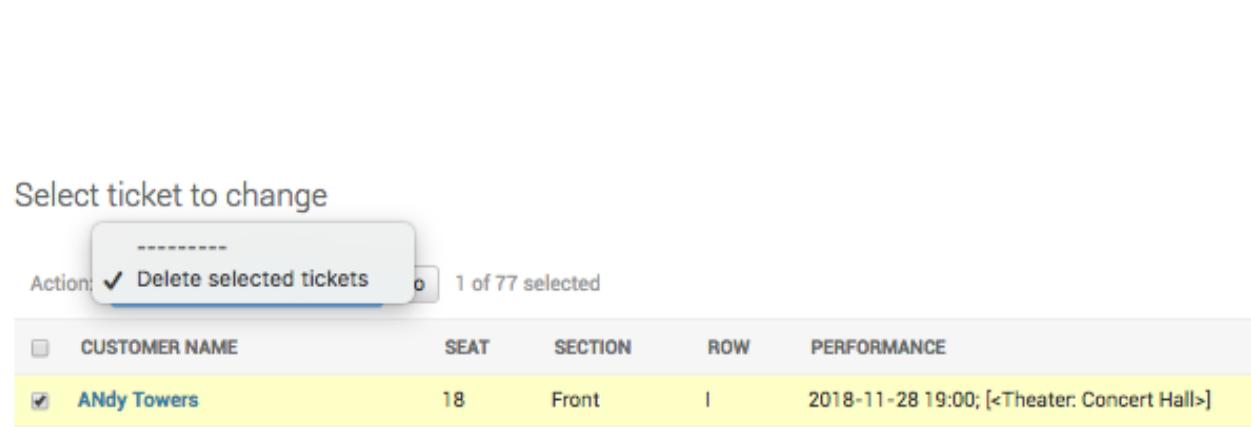
Theater Ticket Manager										WELCOME, ADMIN VIEW SITE / CHANGE PASSWORD / LOG OUT			
Home > Webapp > Tickets													
Select ticket to change													
Action: -----											Go		
CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	Paid	DATE PURCHASED	DOOR	PRINTED	
<input checked="" type="checkbox"/> ANDY Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> ANDY Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 7:58 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	120.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Matthew Annerston	1	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	120.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Matthew Annerston	5	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	135.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Matthew Annerston	4	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Matthew Annerston	2	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	John Prine	Fall 2018	9.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:50 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Matthew Annerston	3	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	John Prine	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:50 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	R3A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 4:10 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	2	Front	R3A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 4:10 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	2	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 3:45 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 3:45 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Locate the **dropdown menu** next to Actions.



Theater Ticket Manager										WELCOME, ADMIN VIEW SITE / CHANGE PASSWORD / LOG OUT			
Home > Webapp > Tickets													
Select ticket to change													
Action: -----											Go		
CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	Paid	DATE PURCHASED	DOOR	PRINTED	
<input checked="" type="checkbox"/> ANDY Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> ANDY Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 7:58 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	120.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	120.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	150.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Click on dropdown menu and select “Delete selected tickets”.



Action: <input checked="" type="checkbox"/> Delete selected tickets	1 of 77 selected
<input checked="" type="checkbox"/> ANDY Towers	

Once selected, click “Go”.

Select ticket to change

Action: Delete selected tickets Go 1 of 77 selected				
CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE
<input checked="" type="checkbox"/> ANdy Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]

A new page will appear asking for confirmation for this action. Select “Yes, I’m sure” to confirm deletion of Price Group or “No, take me back” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected ticket? All of the following objects and their related items will be deleted:

Summary

- Tickets: 1
- Ticket-customer relationships: 1
- Ticket-seat relationships: 1
- Ticket-row relationships: 1
- Ticket-section relationships: 1
- Ticket-season relationships: 1
- Ticket-show relationships: 1
- Ticket-performance relationships: 1

Objects

- Ticket: (2018-11-28 19:00:00+00:00, Scotty McCreedy, Fall 2018, ANdy Towers)
 - Ticket-customer relationship: Ticket_customer object (77)
 - Ticket-seat relationship: Ticket_seat object (77)
 - Ticket-row relationship: Ticket_row object (77)
 - Ticket-section relationship: Ticket_section object (77)
 - Ticket-season relationship: Ticket_season object (77)
 - Ticket-show relationship: Ticket_show object (77)
 - Ticket-performance relationship: Ticket_performance object (75)

[Yes, I'm sure](#)

[No, take me back](#)

Theater Manager

As a Theater Manager, access will include similarities to the box office Volunteer. The theater manager will also be able to implement website changes to the software. These changes will include modifying customer, performance, and ticket information

Log-In Information as Theater Manager

To log in as Theater Manager, from the Van Braun Center home page, select the **Admin** button, located in the top right corner.



Von Braun Center

Home Performances Contact Buy Season Tickets **Admin** ?

LOOK UP CHILD TOUR

LAUREN DAIGLE

VON BRAUN CENTER CONCERT HALL
10.14.18

Von Braun Center

Mission Statements Organization History

The Von Braun Center is a multipurpose facility with the primary objective of

The Von Braun Center is governed by a seven-member Board of control appointed

The VBC was built thanks to the foresight of local leaders and a very real civic

Making this selection will bring up the **log in** page.

Theater Ticket Manager

Username:

admin

Password:

Log in

Once on the **log in** page, enter Theater Manager name and password where prompted and click “**Log in**”.

Webapp Database

Once logged into the Site Administration page, locate **Webapp** database situated on the lower left-hand side, beneath the Authentication and Authorization database.

The screenshot shows the Site Administration page of the Theater Ticket Manager. At the top, there's a header bar with the title "Theater Ticket Manager" and user information "WELCOME ADMIN / VIEW SITE / CHANGE PASSWORD / LOG OUT". Below the header, the main content area is titled "Site administration". On the left, there's a sidebar with sections for "AUTHENTICATION AND AUTHORIZATION" (Groups, Users) and "WEBAPP" (Customers, Performances, Price groups, Rows, Season ticket holders, Seasons, Seats, Sections, Shows, Theaters, Tickets). The "WEBAPP" section is highlighted with a red box. To the right of the sidebar, there's a "Recent actions" panel with a "My actions" list. Below the sidebar, there's a large table-like area with a red border, also labeled "WEBAPP", containing the same list of items as the sidebar. A red arrow points from the "WEBAPP" section in the sidebar to the "WEBAPP" section in the main table area.

WEBAPP		
Customers	+ Add	Change
Performances	+ Add	Change
Price groups	+ Add	Change
Rows	+ Add	Change
Season ticket holders	+ Add	Change
Seasons	+ Add	Change
Seats	+ Add	Change
Sections	+ Add	Change
Shows	+ Add	Change
Theaters	+ Add	Change
Tickets	+ Add	Change

All modifications to website information will be done through this database.

Implementing Changes to Customers

Patrons of the Von Braun Center are listed in the website database. Once tickets have been purchased through the website, customer information is automatically stored in the database for future purchases. However, the Theater Manager is able to create new customers in the website without a purchase being made. Theater managers are also able to edit customer information and delete existing customers from the website.

From the Site Administration page, locate the **Customers** section of the Webapp Database.

The screenshot shows the 'Theater Ticket Manager' site administration interface. At the top, there's a navigation bar with 'THEATER TICKET MANAGER', 'WELCOME ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT', and a 'Site administration' link. Below the navigation is a 'RECENT ACTIONS' sidebar listing recent user actions like 'Josh Waitzkin Season ticket holder' and 'Andy Towers Season ticket holder'. The main content area is titled 'WEBAPP' and contains a list of database tables with 'Add' and 'Change' buttons. Two sections of the list are highlighted with red boxes: 'Customers' and 'Season ticket holders'. A red arrow points from the 'Customers' section in the left list to the 'Customers' section in the right list, indicating they are the same entity.

WEBAPP
Customers
Performances
Price groups
Rows
Season ticket holders
Seasons
Seats
Sections
Shows
Theaters
Tickets

WEBAPP
Customers
Performances
Price groups
Rows
Season ticket holders
Seasons
Seats
Sections
Shows
Theaters
Tickets

Adding A Customer

From the Customers page, select **ADD CUSTOMER +**, located in the right-hand corner.

The screenshot shows the 'Customers' page of the Theater Ticket Manager. At the top right, there is a red circle around the 'ADD CUSTOMER +' button. The main table displays one customer record:

FIRSTNAME	MIDDLENAME	LASTNAME	ADDRESS	EMAIL	PHONE	TICKETS
Christopher	S	Kirchner	4632 Carrington Blvd SE	rdskirchner@yahoo.com	2566837825	-

Below the table, it says '1 customer'.

Once on the Add Customer page, input customer personal information. Once all information has been imputed, select **SAVE** to save customer in the website.

The screenshot shows the 'Add customer' page. It has fields for FirstName, MiddleName, LastName, Address, Email, and Phone. At the bottom right, there are three buttons: 'Save and add another', 'Save and continue edit', and a red-circled 'SAVE' button.

Editing Existing Customer Information

From the Customers page, select the customer for editing.

The screenshot shows the 'Customers' page. A red arrow points to the 'SELECT' checkbox next to the 'Christopher' row. The 'ADD CUSTOMER +' button at the top right is also highlighted with a red circle.

Once selected, the Change Customer page will appear. Make appropriate changes and select Save to Save.

Deleting Current Customers

From the **Customers** page, select the check box next to customers' name.

The screenshot shows a table of customer information. A red arrow points from the text "Select the check box next to customers' name." to the checkbox next to the name "Christopher".

Action	FIRSTNAME	MIDDLENAME	LASTNAME	ADDRESS	EMAIL	PHONE	TICKETS
<input checked="" type="checkbox"/>	Christopher	S	Kirchner	4632 Carrington Blvd SE	rdskirchner@yahoo.com	2566837825	-

Locate the **dropdown menu** next to Actions.

The screenshot shows the same customer list as above, but the "Actions" dropdown menu is open and highlighted with a red circle. It contains the option "Delete selected customers".

Click on the dropdown menu and select "**Delete selected customers**".

The screenshot shows the customer list with the "Actions" dropdown menu open. The "Delete selected customers" option is highlighted with a blue selection bar. The customer "Christopher" is selected.

Once selected, click "**Go**".

The screenshot shows the customer list with the "Actions" dropdown menu open and the "Delete selected customers" option selected. The "Go" button is highlighted with a red arrow. The customer "Christopher" is selected.

A new page will appear asking for confirmation for this action. Select "**Yes, I'm sure**" to confirm deletion of Price Group or "**No, take me back**" to cancel deletion.

Are you sure?

Are you sure you want to delete the selected customer? All of the following objects and their related items will be deleted:

Summary

- Customers: 1

Objects

- Customer: Christopher S Kirchner

Yes, I'm sure

No, take me back

Implementing Changes to Performances

New performances need to be added to the Von Braun Center at the beginning of every season. The Theater Manager is responsible for inputting the performance information into the website. Current season performances can be edited or delete by the Theater Manager

Locate the **Performances** area of the database.

The screenshot shows the 'Theater Ticket Manager' application interface. At the top, there's a navigation bar with 'WELCOME, ADMIN' and links for 'VIEW SITE / CHANGE PASSWORD / LOG OUT'. Below it is a 'Site administration' header. The main content area is divided into two sections: 'WEBAPP' and 'AUTHENTICATION AND AUTHORIZATION'.

WEBAPP Section:

- Customers:** + Add, Change
- Performances:** + Add, Change
- Price groups:** + Add, Change
- Rows:** + Add, Change
- Season ticket holders:** + Add, Change
- Seasons:** + Add, Change
- Seats:** + Add, Change
- Sections:** + Add, Change
- Shows:** + Add, Change
- Theaters:** + Add, Change
- Tickets:** + Add, Change

AUTHENTICATION AND AUTHORIZATION Section:

- Groups:** + Add, Change
- Users:** + Add, Change

Recent actions:

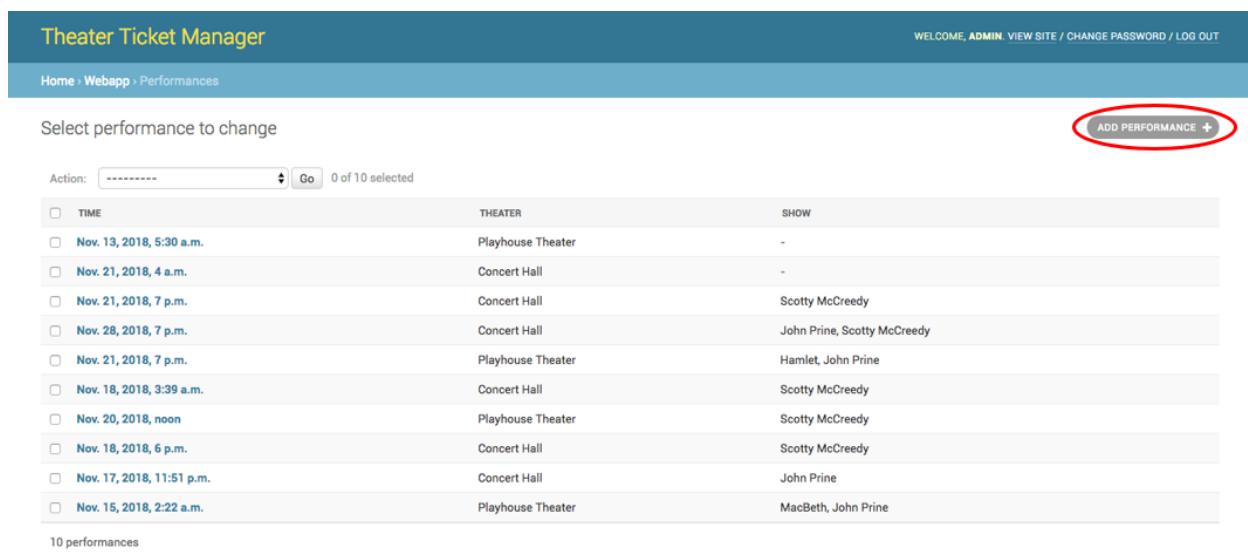
- ✓ Josh Waitzkin Season ticket holder
- ✓ Andy Towers Season ticket holder
- ✓ Josh Waitzkin Season ticket holder
- ✗ Spring 2019 Season
- + Spring 2019 Season
- ✓ Josh Waitzkin Season ticket holder
- ✓ Josh Waitzkin Season ticket holder
- + Spring 2019 Season
- ✗ Fall 2018 Season

WEBAPP Section (Right View):

- Customers:** + Add, Change
- Performances:** + Add, Change
- Price groups:** + Add, Change
- Rows:** + Add, Change
- Season ticket holders:** + Add, Change
- Seasons:** + Add, Change
- Seats:** + Add, Change
- Sections:** + Add, Change
- Shows:** + Add, Change
- Theaters:** + Add, Change
- Tickets:** + Add, Change

Creating a New Performance

To create a new performance, select the **ADD PERFORMANCE+** button, located in the top right corner.



Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Performances

Select performance to change

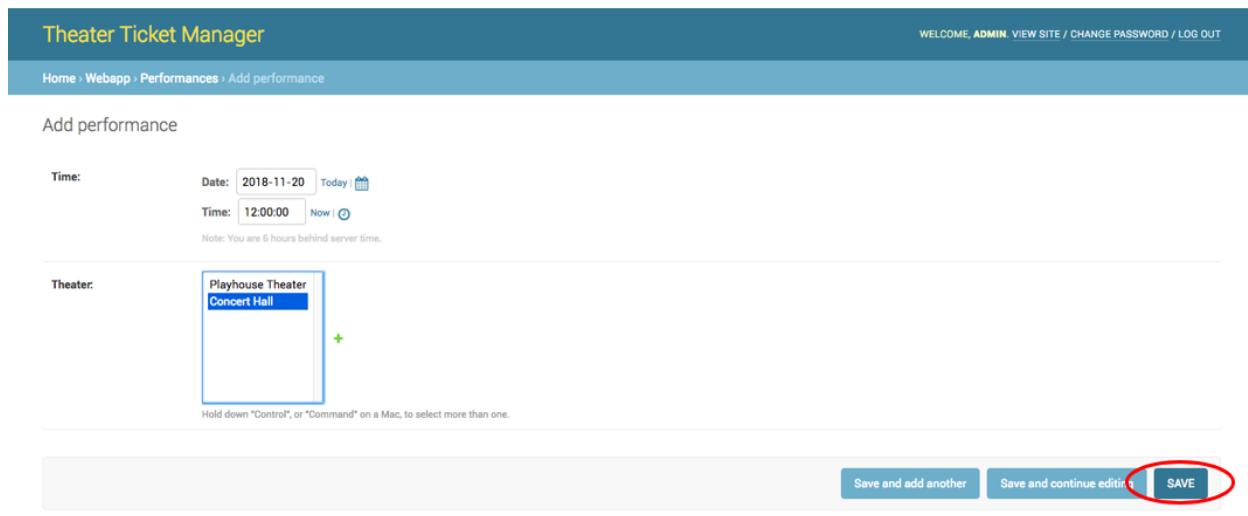
Action: ----- Go 0 of 10 selected

TIME	THEATER	SHOW
Nov. 13, 2018, 5:30 a.m.	Playhouse Theater	-
Nov. 21, 2018, 4 a.m.	Concert Hall	-
Nov. 21, 2018, 7 p.m.	Concert Hall	Scotty McCreedy
Nov. 28, 2018, 7 p.m.	Concert Hall	John Prine, Scotty McCreedy
Nov. 21, 2018, 7 p.m.	Playhouse Theater	Hamlet, John Prine
Nov. 18, 2018, 3:39 a.m.	Concert Hall	Scotty McCreedy
Nov. 20, 2018, noon	Playhouse Theater	Scotty McCreedy
Nov. 18, 2018, 6 p.m.	Concert Hall	Scotty McCreedy
Nov. 17, 2018, 11:51 p.m.	Concert Hall	John Prine
Nov. 15, 2018, 2:22 a.m.	Playhouse Theater	MacBeth, John Prine

10 performances

ADD PERFORMANCE +

Create a new performance by setting **date** and **time** and selecting a **theater**.



Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Performances > Add performance

Add performance

Date: 2018-11-20 Today | 

Time: 12:00:00 Now | 

Note: You are 6 hours behind server time.

Theater:

Playhouse Theater
Concert Hall

Hold down "Control", or "Command" on a Mac, to select more than one.

SAVE

Once the performance has been created, select **SAVE** to save.

Editing a Current Performance

From the **Performance** page, select the performance to be edited.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home : Webapp : Performances

Select performance to change

Action: ----- Go 0 of 10 selected

TIME	THEATER	SHOW
Nov. 13, 2018, 5:30 a.m.	Playhouse Theater	-
Nov. 21, 2018, 4 a.m.	Concert Hall	-
Nov. 21, 2018, 7 p.m.	Concert Hall	Scotty McCreedy
Nov. 28, 2018, 7 p.m.	Concert Hall	John Prine, Scotty McCreedy
Nov. 21, 2018, 7 p.m.	Playhouse Theater	Hamlet, John Prine
Nov. 18, 2018, 3:39 a.m.	Concert Hall	Scotty McCreedy
Nov. 20, 2018, noon	Playhouse Theater	Scotty McCreedy
Nov. 18, 2018, 6 p.m.	Concert Hall	Scotty McCreedy
Nov. 17, 2018, 11:51 p.m.	Concert Hall	John Prine
Nov. 15, 2018, 2:22 a.m.	Playhouse Theater	MacBeth, John Prine

10 performances

Once on the **Change Performance** page, all edits to current performances can be implemented. Current performances can be altered in their **date**, **time**, and **theater**.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home : Webapp : Performances : 2018-11-20 12:00 : [Theater: Playhouse Theater]

Change performance

Time: Date: 2018-11-20 Today / Time: 12:00:00 Now /

Note: You are 6 hours behind server time.

Theater: +

Hold down "Control", or "Command" on a Mac, to select more than one.

Delete Save and add another Save and continue editing **SAVE**

Once the performance has been edited, select **SAVE** to save.

Deleting a Current Performance

From the **Performance** page, select the check box next to the performance to be deleted.

Theater Ticket Manager

Home › Webapp › Performances

Select performance to change

Action: ----- Go 1 of 11 selected

TIME	THEATER	SHOW
<input checked="" type="checkbox"/> Nov. 20, 2018, noon	Concert Hall	-
<input type="checkbox"/> Nov. 13, 2018, 5:30 a.m.	Playhouse Theater	-
<input type="checkbox"/> Nov. 21, 2018, 4 a.m.	Concert Hall	-
<input type="checkbox"/> Nov. 21, 2018, 7 p.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 28, 2018, 7 p.m.	Concert Hall	John Prine, Scotty McCreedy
<input type="checkbox"/> Nov. 21, 2018, 7 p.m.	Playhouse Theater	Hamlet, John Prine
<input type="checkbox"/> Nov. 18, 2018, 3:39 a.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 20, 2018, noon	Playhouse Theater	Scotty McCreedy
<input type="checkbox"/> Nov. 18, 2018, 6 p.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 17, 2018, 11:51 p.m.	Concert Hall	John Prine
<input type="checkbox"/> Nov. 15, 2018, 2:22 a.m.	Playhouse Theater	MacBeth, John Prine

11 performances

Locate **dropdown** menu next to Actions.

Theater Ticket Manager

Home › Webapp › Performances

Select performance to change

Action: ----- Go 1 of 11 selected

TIME	THEATER	SHOW
<input checked="" type="checkbox"/> Nov. 20, 2018, noon	Concert Hall	-
<input type="checkbox"/> Nov. 13, 2018, 5:30 a.m.	Playhouse Theater	-
<input type="checkbox"/> Nov. 21, 2018, 4 a.m.	Concert Hall	-
<input type="checkbox"/> Nov. 21, 2018, 7 p.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 28, 2018, 7 p.m.	Concert Hall	John Prine, Scotty McCreedy
<input type="checkbox"/> Nov. 21, 2018, 7 p.m.	Playhouse Theater	Hamlet, John Prine
<input type="checkbox"/> Nov. 18, 2018, 3:39 a.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 20, 2018, noon	Playhouse Theater	Scotty McCreedy
<input type="checkbox"/> Nov. 18, 2018, 6 p.m.	Concert Hall	Scotty McCreedy
<input type="checkbox"/> Nov. 17, 2018, 11:51 p.m.	Concert Hall	John Prine
<input type="checkbox"/> Nov. 15, 2018, 2:22 a.m.	Playhouse Theater	MacBeth, John Prine

11 performances

Click on the dropdown menu and select “**Delete selected performance**”.

Select performance to change

Action: ----- Go 1 of 11 selected

Delete selected performances

TIME	THEATER
<input checked="" type="checkbox"/> Nov. 20, 2018, noon	Concert Hall

Once selected, click “Go”.

Select performance to change

Action: **Delete selected performances** Go 1 of 11 selected

TIME	THEATER
<input checked="" type="checkbox"/> Nov. 20, 2018, noon	Concert Hall

A new page will appear asking for confirmation for this action. Select “**Yes, I’m sure**” to confirm deletion of Price Group or “**No, take me back**” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected performance? All of the following objects and their related items will be deleted:

Summary

- Performances: 1
- Performance-theater relationships: 1

Objects

- Performance: 2018-11-20 12:00; [<Theater: Concert Hall>]
 - Performance-theater relationship: Performance_theater object (36)

Yes, I'm sure

No, take me back

Implementing Changes to Price Groups

Prices for the Von Braun Center are organized by price groups. The Von Braun Center offers prices based on seating selections and discounted ticket prices for certain price groups. Currently, children, military, seniors, and Lockheed Martin employees receive discounted ticket prices. The Theater Manager is responsible for setting new price groups, as well as making changes to current price groups and deleting old price groups.

Locate the **Price Groups** area of the database.

The screenshot shows the 'Theater Ticket Manager' application. At the top, there's a navigation bar with 'WELCOME: ADMIN | VIEW SITE / CHANGE PASSWORD / LOG OUT'. Below it is a 'Site administration' header. On the left, there's a sidebar titled 'WEBAPP' containing links like Customers, Performances, Price groups, Rows, Season ticket holders, Seasons, Seats, Sections, Shows, Theaters, and Tickets. The 'Price groups' link is highlighted with a red box. To the right of the sidebar is a 'Recent actions' panel showing a list of recent user activities. Below that is another sidebar titled 'WEBAPP' with the same list of links, where 'Price groups' is also highlighted with a red box. A red arrow points from the first sidebar's 'Price groups' link to the second sidebar's 'Price groups' link.

To Create a New Price Group

From the **Price Group** page, select the **Add New Price Group +** button, located in top right corner.

Select price group to change			
Action:	NAME	PRICE	SECTIONS
<input type="checkbox"/>	Back Child	14.00	Back
<input type="checkbox"/>	Back Senior	18.00	Back
<input type="checkbox"/>	Back Military	16.00	Back
<input type="checkbox"/>	Front Senior	9.00	Front
<input type="checkbox"/>	Front Child	7.00	Front
<input type="checkbox"/>	Front Military	8.00	Front
<input type="checkbox"/>	Lockheed Martin Company Pricing	5.00	Front
<input type="checkbox"/>	Premium	20.00	Back
<input type="checkbox"/>	Normal	10.00	Front

9 price groups

Once on the **Add Price Group** page, create a new price group by entering the new price group name and pricing information in the prompt boxes. Once all information has been imputed, select **SAVE** to save new Price Group.

Add price group

Name:	<input type="text" value="Back Child"/>	←
Price:	<input type="text" value="14.00"/>	←

SAVE

Editing Current Price Groups

From the **Price Groups** page, click on **price group** to be edited.

Select price group to change			
Action:	NAME	PRICE	SECTIONS
<input type="checkbox"/>	Back Child	14.00	Back
<input type="checkbox"/>	Back Senior	18.00	Back
<input type="checkbox"/>	Back Military	16.00	Back
<input type="checkbox"/>	Front Senior	9.00	Front
<input type="checkbox"/>	Front Child	7.00	Front
<input type="checkbox"/>	Front Military	8.00	Front
<input type="checkbox"/>	Lockheed Martin Company Pricing	5.00	Front
<input type="checkbox"/>	Premium	20.00	Back
<input type="checkbox"/>	Normal	10.00	Front

9 price groups

Once on the **Change Price Groups** page, the price and price group name can be changed.

Theater Ticket Manager

Home › Webapp › Price groups › Balcony

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Change price group

Name:

Price:

SAVE

Once the appropriate changes to the price group have been made, select **SAVE** to save the new pricing information to the website.

Deleting Price Groups

From the **Price Groups** page, select check box next to the price group to be deleted.

Theater Ticket Manager

Home › Webapp › Price groups

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Select price group to change

Action: 1 of 9 selected

NAME PRICE SECTIONS

NAME	PRICE	SECTIONS
Back Child	14.00	Back
Back Senior	18.00	Back
Back Military	16.00	Back
Front Senior	9.00	Front
Front Child	7.00	Front
Front Military	8.00	Front
Lockheed Martin Company Pricing	5.00	Front
Premium	20.00	Back
Normal	10.00	Front

9 price groups

Once selected, click on Dropdown menu located next to Action.

Theater Ticket Manager

Home › Webapp › Price groups

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Select price group to change

Action: 1 of 9 selected

NAME PRICE SECTIONS

NAME	PRICE	SECTIONS
Back Child	14.00	Back
Back Senior	18.00	Back
Back Military	16.00	Back
Front Senior	9.00	Front
Front Child	7.00	Front
Front Military	8.00	Front
Lockheed Martin Company Pricing	5.00	Front
Premium	20.00	Back
Normal	10.00	Front

9 price groups

From the dropdown menu, select “**Delete Selected Price Groups**”.

Select price group to change

Action: Delete selected price groups

1 of 9 selected

<input type="checkbox"/>	NAME
<input checked="" type="checkbox"/>	Back Child

Once selected, click “**Go**”.

Select price group to change

Action: Delete selected price groups

1 of 9 selected

<input type="checkbox"/>	NAME
<input checked="" type="checkbox"/>	Back Child

A new page will appear asking for confirmation for this action. Select “**Yes, I’m sure**” to confirm deletion of Price Group or “**No, take me back**” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected price group? All of the following objects and their related items will be deleted:

Summary

- Price groups: 1
- Section-pricegroup relationships: 1

Objects

- Price group: Back Child
- Section-pricegroup relationship: Section_pricegroups object (9)

Yes, I'm sure

No, take me back

Implementing Changes to Season Ticket Holders

Customers of the Von Braun Center who wish to attend multiple shows during a season may wish to become Season Ticket Holders. Once season tickets have been purchased by the customer, their status as a Season Ticket Holder is saved in the website. However, the Theater Manager is able to create new Season Ticket Holders in the website without a purchase being made. Once a season is over, Season Ticket Holders can be deleted or made invalid by the Theater Manager in the website.

Locate the **Season Ticket Holder** area of the database.

The screenshot shows the 'Theater Ticket Manager' application interface. At the top, there's a navigation bar with 'WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT'. Below it is a 'Site administration' header. The main content area is divided into two sections: 'WEBAPP' and 'RECENT ACTIONS'.

WEBAPP:

- Groups**: Add, Change
- Users**: Add, Change
- WEBAPP**:
 - Customers**: Add, Change
 - Performances**: Add, Change
 - Price groups**: Add, Change
 - Rows**: Add, Change
 - Season ticket holders**: Add, Change
 - Seasons**: Add, Change
 - Seats**: Add, Change
 - Sections**: Add, Change
 - Shows**: Add, Change
 - Theaters**: Add, Change
 - Tickets**: Add, Change

RECENT ACTIONS:

- Josh Waitzkin (Season ticket holder)
- Andy Towers (Season ticket holder)
- Josh Waitzkin (Season ticket holder)
- Spring 2019**: Season
 - Spring 2019: Season
- Josh Waitzkin (Season ticket holder)
- Josh Waitzkin (Season ticket holder)
- Fall 2018**: Season
 - Fall 2018: Season

Adding a New Season Ticket Holder

Once inside the Season Ticket Holder page, select the **ADD NEW SEASON TICKET HOLDER+** button.

Theater Ticket Manager

WELCOME, ADMIN | VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Season ticket holders

Select season ticket holder to change

Action: ----- Go 0 of 3 selected

CUSTOMER NAME	CUSTOMER ADDRESS	VALID	SEASONS
<input type="checkbox"/> Matthew Annerton	-	<input checked="" type="checkbox"/>	Fall 2018
<input type="checkbox"/> Andy Towers	123 Place Rd, Huntsville AL 35806	<input checked="" type="checkbox"/>	Fall 2018
<input type="checkbox"/> Shawn Matthias Edwards	A house, Huntsville, AL., 35806	<input checked="" type="checkbox"/>	Fall 2018

3 season ticket holders

Once on the **Add New Season Ticket Holder** page, select the green plus sign next to the customer list.

Theater Ticket Manager

WELCOME, ADMIN | VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Season ticket holders > Josh Waitzkin

Change season ticket holder

HISTORY

Customer:

- Shawn Matthias Edwards
- Matthew Annerton
- Andy Towers
- ANDy Towers
- Josh Waitzkin**

+ (circled in red)

Hold down "Control", or "Command" on a Mac, to select more than one.

Valid

Seasons:

- Fall 2018
- Spring 2019

+

Hold down "Control", or "Command" on a Mac, to select more than one.

Delete

Save and add another

Save and continue editing

SAVE

Making this selection will bring up a window prompting the input of the season ticket holder's personal information.

Add customer

FirstName:	Josh
MiddleName:	
LastName:	Waitzkin
Address:	1727 Street Street
Email:	email@gmail.com
Phone:	2566837825

SAVE

Once all season ticket holder information has been entered, click **SAVE** to save.

Once season ticket holder information has been implemented, validate the season ticket holder by checking **Valid**.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Season ticket holders > Josh Waitzkin

Change season ticket holder

HISTORY

Customer: Shawn Matthias Edwards
 Matthew Annerton
 Andy Towers
 ANDy Towers
 Josh Waitzkin

Hold down "Control", or "Command" on a Mac, to select more than one.

Valid ←

Seasons: Fall 2018
 Spring 2019

Hold down "Control", or "Command" on a Mac, to select more than one.

Delete **Save and add another** **Save and continue editing** **SAVE**

After the season ticket holder has been validated, select the preferred **season**.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Season ticket holders > Josh Waitzkin

Change season ticket holder

Customer:

- Shawn Matthias Edwards
- Matthew Annerton
- Andy Towers
- ANDy Towers
- Josh Waitzkin**

Hold down "Control", or "Command" on a Mac, to select more than one.

Valid

Seasons:

- Fall 2018
- Spring 2019**

Hold down "Control", or "Command" on a Mac, to select more than one.

Delete **Save and add another** **Save and continue editing** **SAVE**

Once the season has been selected, save the season ticket information by selecting **SAVE**.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Season ticket holders > Josh Waitzkin

Change season ticket holder

Customer:

- Shawn Matthias Edwards
- Matthew Annerton
- Andy Towers
- ANDy Towers
- Josh Waitzkin**

Hold down "Control", or "Command" on a Mac, to select more than one.

Valid

Seasons:

- Fall 2018
- Spring 2019**

Hold down "Control", or "Command" on a Mac, to select more than one.

Delete **Save and add another** **Save and continue editing** **SAVE**

Deleting Current Season Ticket Holders

From the **Season Ticket Holder** page, select the check box next to the season ticket holder to be deleted.

Action	CUSTOMER NAME	CUSTOMER ADDRESS	VALID	SEASONS
<input checked="" type="checkbox"/>	Josh Waitzkin	1727 Street Street	✓	Spring 2019
<input type="checkbox"/>	Matthew Annerton	-	✓	Fall 2018
<input type="checkbox"/>	Andy Towers	123 Place Rd, Huntsville AL 35806	✓	Fall 2018
<input type="checkbox"/>	Shawn Matthias Edwards	A house, Huntsville, AL, 35806	✓	Fall 2018

Locate Dropdown menu next to Actions

Action: -----

Go 1 of 4 selected

Delete selected season ticket holders

CUSTOMER NAME	CUSTOMER ADDRESS	VALID	SEASONS
Josh Waitzkin	1727 Street Street	✓	Spring 2019
Matthew Annerton	-	✓	Fall 2018
Andy Towers	123 Place Rd, Huntsville AL 35806	✓	Fall 2018
Shawn Matthias Edwards	A house, Huntsville, AL, 35806	✓	Fall 2018

Click on dropdown menu and select “Delete selected season ticket holders”.

Select season ticket holder to change

Action: ✓ -----

Go 1 of 4 selected

Delete selected season ticket holders

CUSTOMER NAME	CUSTOMER ADDRESS
Josh Waitzkin	1727 Street Street

Once selected, click “Go”.

Select season ticket holder to change

Action: **Delete selected season ticket holders** Go 1 of 4 selected

CUSTOMER NAME	CUSTOMER ADDRESS
<input type="checkbox"/>	1727 Street Street
<input checked="" type="checkbox"/> Josh Waitzkin	

A new page will appear asking for confirmation for this action. Select “**Yes, I’m sure**” to confirm deletion of Price Group or “**No, take me back**” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected season ticket holder? All of the following objects and their related items will be deleted:

Summary

- Season ticket holders: 1
- Seasonticketholder-customer relationships: 1
- Seasonticketholder-season relationships: 1

Objects

- Season ticket holder: [Josh Waitzkin](#)
 - Seasonticketholder-customer relationship: SeasonTicketHolder_customer object (35)
 - Seasonticketholder-season relationship: SeasonTicketHolder_seasons object (37)

Yes, I'm sure

No, take me back

Implementing Changes to Seasons

New seasons need to be created within the website before any other show or performance information can be implemented. The Theater Manager is responsible for creating new season information. Season information deleted by the Theater Manager.

Locate the **Seasons** area of the database.

Theater Ticket Manager

Site administration

AUTHENTICATION AND AUTHORIZATION

- Groups + Add ⚡ Change
- Users + Add ⚡ Change

WEBAPP

- Customers + Add ⚡ Change
- Performances + Add ⚡ Change
- Price groups + Add ⚡ Change
- Rows + Add ⚡ Change
- Season ticket holders + Add ⚡ Change
- Seasons + Add ⚡ Change
- Seats + Add ⚡ Change
- Sections + Add ⚡ Change
- Shows + Add ⚡ Change
- Theaters + Add ⚡ Change
- Tickets + Add ⚡ Change

Recent actions

My actions

- Josh Waitzkin Season ticket holder
- Andy Towers Season ticket holder
- Josh Waitzkin Season ticket holder
- Spring 2019 Season
- Spring 2019 Season
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Spring 2019 Season
- Fall 2018 Season

WEBAPP

- Customers + Add ⚡ Change
- Performances + Add ⚡ Change
- Price groups + Add ⚡ Change
- Rows + Add ⚡ Change
- Season ticket holders + Add ⚡ Change
- Seasons** + Add ⚡ Change
- Seats + Add ⚡ Change
- Sections + Add ⚡ Change
- Shows + Add ⚡ Change
- Theaters + Add ⚡ Change
- Tickets + Add ⚡ Change

Adding a New Season

Once on the **Seasons** page, new seasons can be added to by clicking the **ADD SEASON +** button.

Theater Ticket Manager

Home > Webapp > Seasons

Select season to change

Action: 0 of 2 selected

NAME	SHOWS
Spring 2019	MacBeth
Fall 2018	MacBeth, Hamlet, John Prince, Scotty McCleedy

2 seasons

ADD SEASON +

Once on the **Add Season** page enter the season **name** and **year**, then select the **shows** that will be offered in the season by selecting from the provided list of shows. Multiple shows may be added to a season at one time.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Seasons > Add season

Add season

Name: Spring 2019

Shows:

MacBeth
Hamlet
John Prine
Scotty McCready

Hold down "Control", or "Command" on a Mac, to select more than one.

Save and add another Save and continue editing **SAVE**

Once season has been created, click **SAVE** to save.

Deleting Previous Seasons

From the Seasons page, select the check box next to the season to be deleted.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Seasons

Select season to change **ADD SEASON +**

Action: ----- Go 1 of 2 selected

NAME	SHOWS
<input checked="" type="checkbox"/> Spring 2019	MacBeth
<input type="checkbox"/> Fall 2018	MacBeth, Hamlet, John Prine, Scotty McCready

2 seasons

Locate the dropdown menu, located next to Actions

From the dropdown menu, select “**Delete Selected Seasons**”

Select season to change

Action: Delete selected seasons Go 1 of 2 selected

<input type="checkbox"/>	NAME	SHOWS
<input checked="" type="checkbox"/>	Spring 2019	MacBeth

Select “Go”.

Select season to change

Action: Delete selected seasons Go 1 of 2 selected

<input type="checkbox"/>	NAME	SHOWS
<input checked="" type="checkbox"/>	Spring 2019	MacBeth

A new page will appear asking for confirmation for this action. Select “**Yes, I’m sure**” to confirm deletion of Price Group or “**No, take me back**” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected season? All of the following objects and their related items will be deleted:

Summary

- Seasons: 1
- Season-show relationships: 1
- Seasonticketholder-season relationships: 1

Objects

- Season: Spring 2019
 - Season-show relationship: Season_shows object (36)
 - Seasonticketholder-season relationship: SeasonTicketHolder_seasons object (37)

Yes, I'm sure

No, take me back

Implementing Changes to Shows

For every new season, new shows need to be created within the Von Braun Center website. The theater manager is responsible for adding new shows for each season, as well as maintaining current show information and deleting shows at the conclusion of a season.

Locate the **Shows** area of the database.

Theater Ticket Manager

WELCOME: ADMIN | VIEW SITE / CHANGE PASSWORD / LOG OUT

Site administration

AUTHENTICATION AND AUTHORIZATION

- Groups + Add ⚡ Change
- Users + Add ⚡ Change

WEBAPP

- Customers + Add ⚡ Change
- Performances + Add ⚡ Change
- Price groups + Add ⚡ Change
- Rows + Add ⚡ Change
- Season ticket holders + Add ⚡ Change
- Seasons + Add ⚡ Change
- Seats + Add ⚡ Change
- Sections + Add ⚡ Change
- Shows** + Add ⚡ Change
- Theaters + Add ⚡ Change
- Tickets + Add ⚡ Change

Recent actions

My actions

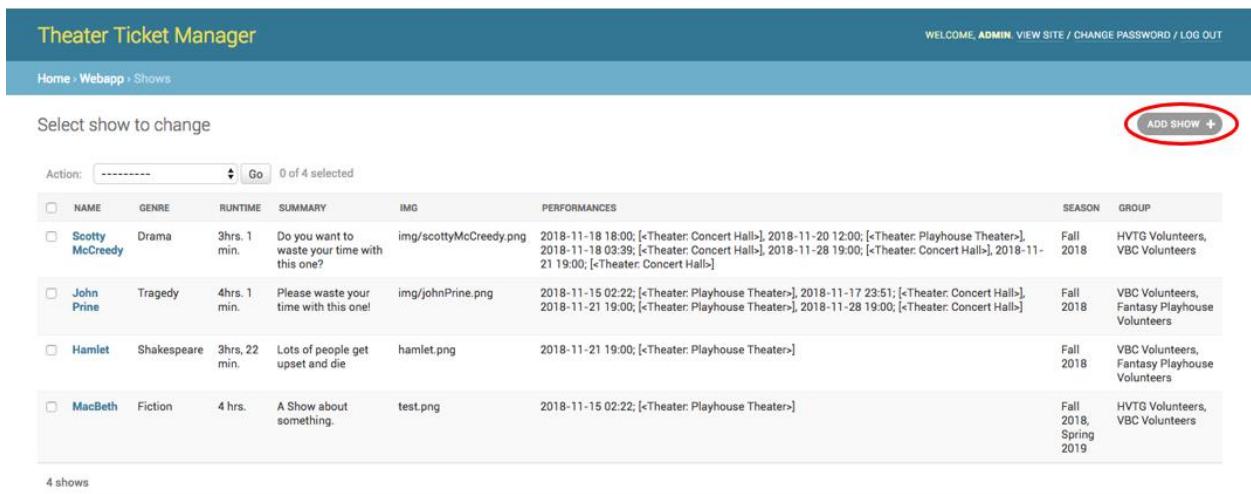
- Josh Waitzkin Season ticket holder
- Andy Towers Season ticket holder
- Josh Waitzkin Season ticket holder
- Spring 2019 Season
- Spring 2019 Season
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Spring 2019 Season
- Fall 2018 Season

WEBAPP

- Customers + Add ⚡ Change
- Performances + Add ⚡ Change
- Price groups + Add ⚡ Change
- Rows + Add ⚡ Change
- Season ticket holders + Add ⚡ Change
- Seasons + Add ⚡ Change
- Seats + Add ⚡ Change
- Sections + Add ⚡ Change
- Shows** + Add ⚡ Change
- Theaters + Add ⚡ Change
- Tickets + Add ⚡ Change

Adding a New Show

From the **Shows** page, select **ADD SHOW+** button in the top right corner.



The screenshot shows the 'Shows' page of the Theater Ticket Manager. At the top, there's a navigation bar with 'WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT'. Below it, a breadcrumb trail shows 'Home > Webapp > Shows'. A search bar and a 'Select show to change' dropdown are also present. On the right, a red circle highlights the 'ADD SHOW +' button. The main area displays a table of four existing shows:

Action	NAME	GENRE	RUNTIME	SUMMARY	IMG	PERFORMANCES	SEASON	GROUP
<input type="checkbox"/>	Scotty McCreedy	Drama	3hrs. 1 min.	Do you want to waste your time with this one?	img/scottyMcCreedy.png	2018-11-18 18:00; [<Theater: Concert Hall>], 2018-11-20 12:00; [<Theater: Playhouse Theater>], 2018-11-18 03:39; [<Theater: Concert Hall>], 2018-11-28 19:00; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Concert Hall>]	Fall 2018	HVTG Volunteers, VBC Volunteers
<input type="checkbox"/>	John Prine	Tragedy	4hrs. 1 min.	Please waste your time with this one!	img/johnPrine.png	2018-11-15 02:22; [<Theater: Playhouse Theater>], 2018-11-17 23:51; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Playhouse Theater>], 2018-11-28 19:00; [<Theater: Concert Hall>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	Hamlet	Shakespeare	3hrs. 22 min.	Lots of people get upset and die	hamlet.png	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	MacBeth	Fiction	4 hrs.	A Show about something.	test.png	2018-11-15 02:22; [<Theater: Playhouse Theater>]	Fall 2018, Spring 2019	HVTG Volunteers, VBC Volunteers

At the bottom left, it says '4 shows'.

Once on the **Add New Show** page, create a new show by entering all relevant show details into the prompt boxes.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Shows > Add show

Add show

Name:	<input type="text" value="Cinderella"/>
Img:	<input type="text" value="bolshoi.png"/>
Runtime:	<input type="text" value="2 hrs. 10 min"/>
Genre:	<input type="text" value="Romance"/>
Summary:	<input type="text" value="A ballet composed by Sergei Prokofiev to a story by Alexander Pushkin."/>
Group:	<input type="checkbox"/> Fantasy Playhouse Admin <input type="checkbox"/> Fantasy Playhouse Volunteers <input type="checkbox"/> HVTG Admin <input type="checkbox"/> HVTG Volunteers <input type="checkbox"/> Site Admin <input type="checkbox"/> Theater Admin <input type="checkbox"/> VBC Volunteers
Performances:	<input type="checkbox"/> 2018-11-16 00:22; [<Theater: Playhouse Theater>] <input type="checkbox"/> 2018-11-17 23:51; [<Theater: Concert Hall>] <input type="checkbox"/> 2018-11-18 18:00; [<Theater: Concert Hall>] <input type="checkbox"/> 2018-11-18 21:00; [<Theater: Playhouse Theater>] <input type="checkbox"/> 2018-11-18 03:35; [<Theater: Concert Hall>] <input type="checkbox"/> 2018-11-21 19:00; [<Theater: Playhouse Theater>] <input type="checkbox"/> 2018-11-21 19:00; [<Theater: Concert Hall>] <input type="checkbox"/> 2018-11-21 19:00; [<Theater: Concert Hall>]

Hold down "Control", or "Command" on a Mac, to select more than one.

Hold down "Control", or "Command" on a Mac, to select more than one.

Save and add another Save and continue edit **SAVE**

Once all show information has been entered, select **SAVE** to save the new show in the website.

Editing Current Shows

From the **Shows** page, select the show to be edited by clicking on its' name.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Shows

Select show to change ADD SHOW +

Action:	NAME	GENRE	RUNTIME	SUMMARY	IMG	PERFORMANCES	SEASON	GROUP
<input type="checkbox"/>	Scotty McCready	Drama	3hrs. 1 min.	Do you want to waste your time with this one?	img/scottyMcCreedy.png	2018-11-18 18:00; [<Theater: Concert Hall>], 2018-11-20 12:00; [<Theater: Playhouse Theater>], 2018-11-18 03:35; [<Theater: Concert Hall>], 2018-11-28 19:00; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Concert Hall>]	Fall 2018	HVTG Volunteers, VBC Volunteers
<input type="checkbox"/>	John Prine	Tragedy	4hrs. 1 min.	Please waste your time with this one!	img/johnPrine.png	2018-11-15 02:22; [<Theater: Playhouse Theater>], 2018-11-17 23:51; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Playhouse Theater>], 2018-11-28 19:00; [<Theater: Concert Hall>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	Hamlet	Shakespeare	3hrs. 22 min.	Lots of people get upset and die	hamlet.png	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	MacBeth	Fiction	4 hrs.	A Show about something.	test.png	2018-11-15 02:22; [<Theater: Playhouse Theater>]	Fall 2018, Spring 2019	HVTG Volunteers, VBC Volunteers

4 shows

Once on the **Change Show** page, show information can be edited. The Theater Manager can change general **show information**, as well as **groups** and **location**.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Shows > Scotty McCreedy

Change show

HISTORY

Name:	Scotty McCreedy
Img:	img/scottyMcCreedy.png
Runtime:	3hrs. 1 min.
Genre:	Drama
Summary:	Do you want to waste your time with this one
Group:	Fantasy Playhouse Admin Fantasy Playhouse Volunteers HVTG Admin HVTG Volunteers Site Admin Theater Admin VBC Volunteers
Hold down "Control", or "Command" on a Mac, to select more than one.	
Performances:	2018-11-15 02:22; [<Theater: Playhouse Theater>] 2018-11-17 23:51; [<Theater: Concert Hall>] 2018-11-18 18:00; [<Theater: Concert Hall>]

Once all necessary changes have been implemented, save the information by clicking **Save**.

Delete

Save and add another

Save and continue editing

SAVE

Deleting Existing Shows

From the **Shows** page, check the box next to the show to be deleted.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Shows

Select show to change

ADD SHOW +

Action:	NAME	GENRE	RUNTIME	SUMMARY	IMG	PERFORMANCES	SEASON	GROUP
<input checked="" type="checkbox"/>	Scotty McCreedy	Drama	3hrs. 1 min.	Do you want to waste your time with this one?	img/scottyMcCreedy.png	2018-11-18 18:00; [<Theater: Concert Hall>], 2018-11-20 12:00; [<Theater: Playhouse Theater>], 2018-11-18 03:39; [<Theater: Concert Hall>], 2018-11-28 19:00; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Concert Hall>]	Fall 2018	HVTG Volunteers, VBC Volunteers
<input type="checkbox"/>	John Prine	Tragedy	4hrs. 1 min.	Please waste your time with this one!	img/johnPrine.png	2018-11-15 02:22; [<Theater: Playhouse Theater>], 2018-11-17 23:51; [<Theater: Concert Hall>], 2018-11-21 19:00; [<Theater: Playhouse Theater>], 2018-11-29 19:00; [<Theater: Concert Hall>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	Hamlet	Shakespeare	3hrs, 22 min.	Lots of people get upset and die	hamlet.png	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Fall 2018	VBC Volunteers, Fantasy Playhouse Volunteers
<input type="checkbox"/>	MacBeth	Fiction	4 hrs.	A Show about something.	test.png	2018-11-15 02:22; [<Theater: Playhouse Theater>]	Fall 2018, Spring 2019	HVTG Volunteers, VBC Volunteers

4 shows

Locate Dropdown menu next to Actions

Theater Ticket Manager

Home · Webapp · Seasons

Select season to change

Action: ----- Go 0 of 2 selected

NAME	SHOWS
Spring 2019	MacBeth
Fall 2018	MacBeth; Hamlet; John Prince; Scotty McCreedy

2 seasons

WELCOME, ADMIN | VIEW SITE / CHANGE PASSWORD / LOG OUT

ADD SEASON +

Click on dropdown menu and select “Delete selected shows”.

Select show to change

Action: ✓ Delete selected shows Go 1 of 4 selected

<input type="checkbox"/>	NAME	GENRE	RUNTIME	SUMMARY	IMG
<input checked="" type="checkbox"/>	Scotty McCreedy	Drama	3hrs. 1 min.	Do you want to waste your time with this one?	img/scottyMcCreedy.png

Once selected, click “Go”.

Select show to change

Action: Delete selected shows Go 1 of 4 selected

<input type="checkbox"/>	NAME	GENRE	RUNTIME	SUMMARY	IMG
<input checked="" type="checkbox"/>	Scotty McCreedy	Drama	3hrs. 1 min.	Do you want to waste your time with this one?	img/scottyMcCreedy.png

A new page will appear asking for confirmation for this action. Select “Yes, I’m sure” to confirm deletion of Price Group or “No, take me back” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected show? All of the following objects and their related items will be deleted:

Summary

- Shows: 1
- Show-group relationships: 2
- Show-performance relationships: 5
- Season-show relationships: 1
- Ticket-show relationships: 53
 - Ticket-show relationship: Ticket_show object (59)
 - Ticket-show relationship: Ticket_show object (60)
 - Ticket-show relationship: Ticket_show object (61)
 - Ticket-show relationship: Ticket_show object (70)
 - Ticket-show relationship: Ticket_show object (71)
 - Ticket-show relationship: Ticket_show object (72)
 - Ticket-show relationship: Ticket_show object (73)
 - Ticket-show relationship: Ticket_show object (74)
 - Ticket-show relationship: Ticket_show object (75)
 - Ticket-show relationship: Ticket_show object (76)
 - Ticket-show relationship: Ticket_show object (77)

[Yes, I'm sure](#)

[No, take me back](#)

Implementing Changes to Tickets

Theater tickets can be created manually by the Theater Manager. Creating a ticket manually requires customer information already saved in the website. This could be saved from previous purchases or from being saved manually by the Theater Manager. The Theater Manager can also edit tickets, exchange tickets, and delete tickets.

Locate the **Tickets** area of the database.

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Site administration

AUTHENTICATION AND AUTHORIZATION

	Add	Change
Groups	Add	Change
Users	Add	Change

WEBAPP

	Add	Change
Customers	Add	Change
Performances	Add	Change
Price groups	Add	Change
Rows	Add	Change
Season ticket holders	Add	Change
Seasons	Add	Change
Seats	Add	Change
Sections	Add	Change
Shows	Add	Change
Theaters	Add	Change
Tickets	Add	Change

Recent actions

My actions

- Josh Waitzkin Season ticket holder
- Andy Towers Season ticket holder
- Josh Waitzkin Season ticket holder
- ~~Spring 2019 Season~~
- Spring 2019 Season
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Josh Waitzkin Season ticket holder
- Spring 2019 Season
- ~~Fall 2018 Season~~

WEBAPP

	Add	Change
Customers	Add	Change
Performances	Add	Change
Price groups	Add	Change
Rows	Add	Change
Season ticket holders	Add	Change
Seasons	Add	Change
Seats	Add	Change
Sections	Add	Change
Shows	Add	Change
Theaters	Add	Change
Tickets	Add	Change

Creating a New Ticket

From the **Tickets** page, select **ADD TICKET+** button, located in top right corner.

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Tickets

Select ticket to change

Action: Go 0 of 77 selected

<input type="checkbox"/>	CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	PAID	DATE PURCHASED	DOOR	PRINTED
<input type="checkbox"/>	Andy Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00			Nov. 20, 2018, 10:11 p.m.		
<input type="checkbox"/>	Andy Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00			Nov. 20, 2018, 10:11 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00			Nov. 20, 2018, 9:37 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00			Nov. 20, 2018, 9:37 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00			Nov. 20, 2018, 7:58 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	120.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	150.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	120.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	75.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	150.00			Nov. 20, 2018, 6:55 p.m.		
<input type="checkbox"/>	Matthew Annerton	1	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	120.00			Nov. 20, 2018, 6:52 p.m.		

Once on the **Add Ticket** page, a ticket can be created by first selecting a customer from the customer list .

The screenshot shows the 'Add ticket' page of the Theater Ticket Manager. At the top, there's a navigation bar with 'WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT'. Below it, a 'Customer' dropdown menu is open, listing several names: Shawn Matthias Edwards, Matthew Annerton, Andy Towers, ANDy Towers, and Josh Witzkin. An arrow points from the text 'Customer list' to this dropdown. The page also includes fields for 'Seat' (number 1), 'Row' (letter A), 'Section' (Front or Back), and 'Season' (Fall 2018 or Spring 2019).

After the customer has been selected, a ticket can be created by selecting a specific **seat**, **row**, and **section**, as well as selecting the **show**, **performance**, and **payment** information.

This screenshot shows the 'Add ticket' page with various input fields. The 'Show' dropdown is open, showing MacBeth, Hamlet, John Prince, and Scotty McCreedy. The 'Performance' dropdown is open, showing multiple theater performances on different dates and times. There are checkboxes for 'Paid' and 'Door', and a radio button for 'Printed'. Under 'Price', the value '45.00' is entered. At the bottom right, there are three buttons: 'Save and add another', 'Save and continue edit', and a large red-circled 'SAVE' button.

Once all ticket information has been filled out, select **SAVE** to save ticket.

Editing an Existing Ticket

From the **Tickets** page, select the **ticket** to be edited by clicking on the Customer name.

Theater Ticket Manager											WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT			
Home : Webapp > Tickets														
Select ticket to change														
Action: <input type="button" value="-----"/> <input type="button" value="Go"/> 0 of 77 selected											<input type="button" value="ADD TICKET +"/>			
CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	PAID	DATE PURCHASED	DOOR	PRINTED		
<input type="checkbox"/> ANDy Towers	18	Front	I	2018-11-28 19:00;[<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> ANDy Towers	11	Front	B	2018-11-28 19:00;[<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00;[<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00;[<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00;[<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 7:58 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00;[<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	120.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00;[<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	75.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Once on the **Change Ticket** page, all changes to tickets can be implemented. The Theater Manager can make edits to **seating information**,

Theater Ticket Manager													WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT				
Home : Webapp > Tickets : (2018-11-28 19:00:00+00:00, Scotty McCreedy, Fall 2018, ANDy Towers)															HISTORY		
Change ticket																	
Customer:																	
<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">Shawn Matthias Edwards Matthew Anerton Andy Towers ANDy Towers Joan Watzkin</div>															HISTORY		
Hold down "Control", or "Command" on a Mac, to select more than one.																	
Seat:																	
<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">11 12 13 14 15 16 17 18</div>																	
Hold down "Control", or "Command" on a Mac, to select more than one.																	
Row:																	
<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">B C D E F G H I</div>																	
Hold down "Control", or "Command" on a Mac, to select more than one.																	
Section:																	
<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">Front Back</div>																	
Hold down "Control", or "Command" on a Mac, to select more than one.																	

Once a ticket has been edited, select “**SAVE**” to save.

Deleting an Existing Ticket

From the **Tickets** page, select the **check box** next to the ticket to be deleted.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Tickets

Select ticket to change

Action: Go 1 of 77 selected

CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	PMT	DATE PURCHASED	DOOR	PRINTED
<input checked="" type="checkbox"/> Andy Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Andy Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 7:58 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	7.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	7.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Matthew Annerston	1	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Matthew Annerston	5	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	13.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Matthew Annerston	4	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	Hamlet	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:52 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Matthew Annerston	2	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	John Prine	Fall 2018	9.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:50 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Matthew Annerston	3	Front	R3A	2018-11-21 19:00; [<Theater: Playhouse Theater>]	John Prine	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:50 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	R3A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 4:10 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	2	Front	R3A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 4:10 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	2	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 3:45 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	7.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 3:45 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

ADD TICKET +

Locate the **dropdown menu** next to Actions.

Theater Ticket Manager

WELCOME, ADMIN. VIEW SITE / CHANGE PASSWORD / LOG OUT

Home > Webapp > Tickets

Select ticket to change

Action: Go 1 of 77 selected

CUSTOMER NAME	SEAT	SECTION	ROW	PERFORMANCE	SHOW	SEASON	PRICE	CASH	PMT	DATE PURCHASED	DOOR	PRINTED
<input checked="" type="checkbox"/> Andy Towers	18	Front	I	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Andy Towers	11	Front	B	2018-11-28 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	5.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 10:11 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	R2A	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	10.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 9:37 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	1	Front	HC	2018-11-20 12:00; [<Theater: Playhouse Theater>]	Scotty McCreedy	Fall 2018	8.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 7:58 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	7.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-21 19:00; [<Theater: Concert Hall>]	Scotty McCreedy	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	5	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	12.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	4	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	7.50	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Shawn Matthias Edwards	3	Front	D	2018-11-28 19:00; [<Theater: Concert Hall>]	John Prine	Fall 2018	15.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nov. 20, 2018, 6:55 p.m.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

ADD TICKET +

Click on dropdown menu and select “Delete selected tickets”.

Select ticket to change

Action:	Delete selected tickets			
1 of 77 selected				
	CUSTOMER NAME	SEAT	SECTION	ROW
<input checked="" type="checkbox"/>	ANdy Towers	18	Front	I
2018-11-28 19:00; [<Theater: Concert Hall>]				

Once selected, click “Go”.

Select ticket to change

Action:	Delete selected tickets	Go	1 of 77 selected
	CUSTOMER NAME	SEAT	SECTION
<input checked="" type="checkbox"/>	ANdy Towers	18	Front
			I

A new page will appear asking for confirmation for this action. Select “**Yes, I’m sure**” to confirm deletion of Price Group or “**No, take me back**” to cancel deletion.

Are you sure?

Are you sure you want to delete the selected ticket? All of the following objects and their related items will be deleted:

Summary

- Tickets: 1
- Ticket-customer relationships: 1
- Ticket-seat relationships: 1
- Ticket-row relationships: 1
- Ticket-section relationships: 1
- Ticket-season relationships: 1
- Ticket-show relationships: 1
- Ticket-performance relationships: 1

Objects

- Ticket: (2018-11-28 19:00:00+00:00, Scotty McCreedy, Fall 2018, ANdy Towers)
 - Ticket-customer relationship: Ticket_customer object (77)
 - Ticket-seat relationship: Ticket_seat object (77)
 - Ticket-row relationship: Ticket_row object (77)
 - Ticket-section relationship: Ticket_section object (77)
 - Ticket-season relationship: Ticket_season object (77)
 - Ticket-show relationship: Ticket_show object (77)
 - Ticket-performance relationship: Ticket_performance object (75)

Yes, I'm sure

No, take me back

Site Administrator

Site Administrator access is similar to the roles of the Box Office Volunteer and Theater Manager. The Administrator is also responsible for maintaining site information.

Import / Export

Import

To import a data set, run the command below in a terminal. Ensure that Python 3 is installed, and you are in the directory where the website code is stored:

```
python3 manage.py loaddata data_set.json
```

Export

To export the current database, run the command below in a terminal. Ensure that Python 3 is installed, and you are in the directory where the website code is stored:

```
python3 manage.py dumpdata --exclude=contenttypes --exclude=auth.Permission > data_set.json
```

This should produce a JSON file that contains the dataset of the website. This file may be used to import the dataset into another instance of the Theater Ticket Manager website.