Akmal Mirzovaliev

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in akmal-m-82944a41

🧠 SKILLS

- React
- JavaScript
- HTML/CSS
- SQL/MongoDB
- REST API
- Node JS
- Python
- jQuery

My specialties include quickly learning new skills and programming languages, problem-solving, responsive design principles, website optimization, methods of organizing code. I'm still enthusiastically grabbing onto any other programming languages, frameworks, or principles I can integrate into the coding web in my head.

💼 PROFESSIONAL EXPERIENCE

11/2015 – Present
Bellevue, USA

BluePrint Technologies, *Technical Support Engineer III*
- Created more than 30 web applications with HTML5, CSS3, SQL, and React.
- Provided consistent high-level quality Support to customers on network-related issues which increased product sales by 30%.
- Teamed with clients to troubleshoot, diagnose and resolve technical issues over 2000 customers; achieving the highest possible customer satisfaction rate by 20%.
- Diagnosed and log incidents using monitoring platforms.

08/2010 – 09/2014
Moscow, Russia

Yandex, *Technical Support Engineer*
- Diagnosed, troubleshot, and resolved customer issues
- Kept track of users' system issues until they are resolved by adhering to the agreed timelines
- Was responsible for a variety of recovery tasks (e.g., installing and testing replacement hardware and software, keeping customer apprised of work status).

🎓 EDUCATION

07/2013
Moscow, Russia

Technology Management Bachelor's Degree, *International University of Moscow*
Part of my curriculum included CS50, Principles of Computing and Cyber Security.

🗂 PROJECTS

Arti Note ⌉
For this project I mostly used React JS which helped me to gain more experience with React.

Lights-Out, *Electronic puzzle. This is another React JS project, where I learned how to structure my React States and organize my code* ⌉

Coronet Clothing ⌉
E-commerce shopping website, where people can purchase clothes online ⌉

Asal, *This is a website for one of my clients which was completed in 3 weeks deadline.* ⌉

Secret Keeper ⌉
In this app, I learned all about Authentication and Security using Google and Facebook Login API.