

ANTONIO KARLO MIJARES

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SUMMARY

Dedicated and detailed oriented Junior System Administrator with strong foundation in IT infrastructure and successfully managing various systems and networks.

TECHNOLOGIES

- **Cloud & Virtualization:** Azure, VMware ESXI/VSphere, Microsoft 365, Google Workspace
- **Security & Backup:** Sophos, Fortinet, SentinelOne, 1Password, Veeam, Rapid Recovery
- **Networking & Infrastructure:** Cisco Meraki, Ubiquiti, Aruba Switches, HPE Servers
- **Scripting & Automation:** Bash, PowerShell
- **Device & Identity Management:** Active Directory, Intune, BarracudaRMM

PROFESSIONAL EXPERIENCE

Junior System Administrator

Netagen | April 2023 - January 2025

- Ensured 100% success rate for backup jobs using Rapid Recovery/Veeam, while automating maintenance and deployment tasks with Bash/Powershell for servers, virtual machines and workstations.
- Provided hybrid technical support to both external and internal users, escalating to vendors whenever necessary, and managing device deployments through Intune/Rogers and BarracudaRMM.
- Conducted contractual duties across the GTA, participated in internal and external projects (NG911), while also handling equipment logistics, procurement, and shipments whenever necessary.

M365 Administrator

Greenhills Christian Fellowship Peel | January 2024 - February 2024 (Contract)

- Migrated 20+ email accounts and archived historical data from Siteground to Microsoft 365
- Established DNS configurations in Cloudflare, improving domain management and security posture.
- Onboarded the GCF Peel staff onto the MS365 environment, while also applying Microsoft recommended security practices and policies.

Junior Network & Help Desk Administrator

NVG Communication Inc | November 2021 - October 2022

- Delivered hybrid technical support to the Diamond and Diamond Law Firm, including onboarding/offboarding users with Active Directory, Microsoft 365 Admin, and Google Workspace.
- Streamlined operational processes by improving workflows, managing Microsoft licenses, and optimizing email systems via the Exchange Admin Center.
- Developed and maintained internal documentation to ensure efficiency and consistency in procedures.

IT Support Analyst Intern

Ontario Teachers' Pension Plan | January 2020 - May 2020

- Created and managed IT tickets, documented incidents, and provided hybrid technical support to the Member Services Division using ServiceNow.
- Deployed 50+ machines for a new department.
- Escalated to Lenovo for replacement laptop parts whenever needed.

IT End User Support Intern

Equitable Bank | April 2019 - August 2019

- Provided technical support using the SysAid ticketing system.
- Managed computer inventory with PDQ Inventory; deployed applications with PDQ Deploy.
- Performed onboarding/offboarding procedures.

Computer Lab Assistant

Seneca Polytechnic | January 2019 - April 2019

- Assisted the professor during weekly lab classes.
- Ensured students completed their work accurately, offering assistance when needed.
- Monitored student progress and provided feedback to ensure they're on track.

VOLUNTEER EXPERIENCE

Equipment Supervisor

Greenhills Christian Fellowship Peel | January 2010 - Present

- Setting up A/V equipment for weekly in person Sunday service.
- Designed a technical process to transition to online worship service due to COVID-19 pandemic.
- Participated in website overhaul (gcfpeel.ca) by providing feedback and setting up new tools through Git.

EDUCATION

Seneca Polytechnic | September 2017 - December 2020

- Advanced Diploma with Honours in Computer Systems Technology.
- Diploma in Computer Networking and Technical Support.

CERTIFICATIONS

- VMware Certified Professional - Data Center Virtualization (VCP-DCV) - December 2024.
- Fortinet Certified Fundamentals Cybersecurity - December 2024.
- Azure Fundamentals (AZ-900) - April 2021.

PERSONAL INTERESTS

- Overseeing my personal home lab to improve system administration knowledge.
- Experimenting with new technologies through virtualization.
- Maintaining a personal website (akmijares.ca) through zola/CloudFlare Pages and Google Workspace for email management.