



**DeKalb County**  
**Watershed Management**  
1580 Roadhaven Drive, Tucker GA 30084  
770-621-7200

CANDLER FOREST APTS  
P O BOX 5169  
OAK BROOK IL 60522

October 24, 2024

RE: Potential Water Leak Detection by Meter  
Customer Account Number: 318-9683.301

Dear CANDLER FOREST APTS

The DeKalb County Department of Watershed Management (DWM) is providing notice of a potential water leak for the above-referenced account. If you have already located and repaired a leak, or you are using the water, please notify DWM upon receipt of this letter.

The meter indicates that between 10/19/2024, and 10/21/2024, the average use of water was 788 gallons per hour for at least 24 hours. This is excessive and not indicative of normal usage. If you notify DWM that no leak is present, or you do not reply to this letter; you waive your right to dispute the charges and you shall be responsible for all associated water and sewer charges.

If you identify a leak, please repair promptly, and provide a plumbing repair statement. For additional information, or to provide information regarding this matter, please contact:

Utility Customer Operations (UCO)  
Customer Service  
774 Jordan Lane, Suite 200  
Decatur, GA 30033  
[dekalbwaterbillingfn@Dekalbcountyga.gov](mailto:dekalbwaterbillingfn@Dekalbcountyga.gov)

Customer Service can be reached at 404-378-4475 between 7:00 AM and 7:00 PM, Monday through Friday. Lobby hours are between 8:00 AM and 5:00 PM.

Thank you in advance for your prompt attention to this matter.