

VA11332160416250-041625



682 State Route 31, Oswego, IL 60543

Billing Inquiries (630) 301-6881
www.foxmetro.org



VELOCITY C/O RUM CONT 599
 PO BOX 5169
 OAK BROOK, IL 60523

Online and Automatic Payment available at www.foxmetro.org

ACCOUNT NUMBER:	PARCEL NUMBER:
004-1633	00-00-000-000

24/7 Toll Free Payments 855-548-2896

Visa · Mastercard · Discover

PIN Number: 231501973

Customer ID: 041633

SERVICE ADDRESS:
 605 STARLING CIRCLE

BILL DATE:
 04/14/25

DATE DUE:
 05/05/25

1 / 5

SERVICE DATE		METER READING		CONSUMPTION	
FROM	TO	PRESENT	PREVIOUS	100 CU.	1000 GAL.
12/31	02/28	20716	19509	0	1.2

USAGE	STATUS:
R	1

Notice of Rate Increase

In accordance with Ordinance No. 905, the Board of Trustees has changed the user fee to \$8.26 per thousand gallons of water consumption. All bills issued on or after June 1, 2025 will reflect the new user fee rate.



CURRENT BILL AMOUNT: \$9.44
 PREVIOUS BALANCE: \$0.00

Coming Soon: We're upgrading to a new online payment system in June 2025! All current online users will need to re-enroll at that time to set up payment methods and paperless billing preferences since we will be unable to transfer your current information.

We appreciate your understanding and encourage you to visit www.foxmetro.org/news for the latest information about this change.

NEW BALANCE: \$9.44

Detach Here

*Retain this information for your records.
 Please see other side for additional information.*

Detach Here

RETURN BOTTOM PORTION WITH YOUR CHECK MADE PAYABLE TO FOX METRO

SERVICE ADDRESS:
 605 STARLING CIRCLE

ACCOUNT NUMBER:	PARCEL NUMBER:
004-1633	00-00-000-000

24/7 Toll Free Payments 855-548-2896

Visa · Mastercard · Discover

PIN Number: 231501973

Customer ID: 041633

AFTER THIS DATE	DATE DUE
05/05/25	05/05/25
PAY THIS AMOUNT	TOTAL DUE
\$10.38	\$9.44

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 PO BOX 5169
 OAK BROOK, IL 60523

15041633000000944

Fox Metro Water Reclamation District

Direct Billing number is (630) 301-6881
 E-mail us at Billing@foxmetro.org

PAYMENT OPTIONS

Make checks payable to: "Fox Metro WRD"

Mail to: PO Box 160, Aurora, IL 60507-0160

Payments may also be made in person at our facility located at: 682 St. Rt. 31, Oswego, IL 60543 (Across from Caterpillar in Oswego), Monday through Friday 8:00 - 4:30.

For payments and correspondence, a 24-Hour Drop Box is located outside the front door of the Business Services Building.

Internet payments: www.foxmetro.org

Bank Account, Debit or Credit Card: 1-855-548-2896 toll free

Full payment is due and payable within 21 days of the issue date. A 10% charge will be added to current unpaid amount if not received by the due date.

FAILURE TO RECEIVE BILL DOES NOT REQUIRE FOX METRO WRD TO WAIVE LATE PENALTIES OR PRECLUDE SERVICE TERMINATION.

MOVING OR METER READINGS CONCERNS

We obtain our meter readings from the city or village water departments in which you reside. If you have questions regarding a meter reading, please call them. If you are moving, please call your water source first and they will relay the information to us. However if you reside at a property with a private well source of water, it is imperative you contact us when you are moving.

WATERING CREDIT

If you are doing extensive watering of your lawn or filling a large pool, you may be eligible for a watering credit. Please call when you receive your bill that covers the service dates where the heavy watering occurred. Call us at 630-301-6881 to see if you qualify for the watering credit, as calculated by our district. Credits will only be issued on current bills.

Status Code

- 1-Regular
- 2-Estimated charge
- 3-Non-metered well
- 4-Final
- 5-Minimum bill

Usage Code

- R-Residential
- C-Commercial
- I-Industrial
- O-Other

SEWER PROBLEMS:

Please refer to the chart below. Most sewer mains are owned and maintained by the communities in which you reside.

Contacting the correct municipality will speed up the response of the appropriate authority.

If you experience a sewer back-up in all plumbing fixtures and live within the city or village limits, first contact the public works department (see chart below). Please do this before contacting a plumber or rodding service. If you live in an unincorporated area, please contact Fox Metro at the number(s) listed below.

	Normal business hours	After hours emergencies
City of Aurora	630-256-3710	630-256-3710
Village of Montgomery	630-896-9241	630-553-0911 (police dept. non-emergency)
Village of North Aurora	630-897-8228	630-897-8705 (police dept. non-emergency)
Village of Oswego	630-554-3242	630-551-7300 (police dept. non-emergency)
Village of Sugar Grove	630-391-7230	911
Yorkville	630-553-4370	630-553-4040 (police dept. non-emergency)
Fox Metro W.R.D. *Unincorporated Areas	630-301-6811 (7:00am-3:30pm)	630-301-6888

*FOX METRO COVERS THE UNINCORPORATED AREAS OF AURORA AND OSWEGO TOWNSHIPS

**FOX METRO WRD
 PO BOX 160
 AURORA, IL 60507-0160**

630-301-6881