



Monday, December 16, 2024

Cscda Community Improvement Authority
PO Box 5169
Oak Brook, IL 60522

SECOND NOTICE OF LEAK FOR WATER ACCOUNT: 7587194655
WATER METER REGISTER NUMBER: 86401991


Dear Cscda Community Improvement Authority,

Your water meter at **170 1/2 W Ocean Blvd** has detected continuous water use at a rate of **538** gallons per day since **11/15/2024**.

Please take advantage of the following tools and resources, as you may be able to resolve this leak without hiring a plumber:

☐ **Sign up for WaterSmart: LBwater.watersmart.com**

This free customer portal allows you to view daily and historical water use to assist you through the steps of identifying for a leak. You can also get notified of leaks

My Daily Use	I Want To...	Step-by-step information on how to find your leak!
128 Gallons Per Day <div data-bbox="437 1415 572 1482">View use</div>	 <div data-bbox="767 1425 978 1449">Check if I have a leak</div>	

☐ **Use your water meter and building shut-off valves to isolate the leak**

See back side of this letter for detailed instructions.

☐ **Sign up for a free indoor/outdoor water survey: www.waterefficiencysurvey.com**

Thank you for saving water,
Water Conservation Team
562.570.2455
WaterConservation@LBWater.org
1800 E. Wardlow Rd. Long Beach, CA 90807

Isolate the water leak using the water meter and water shut-off valve(s):

1. Stop using water in the building and find the water meter.

Use a screwdriver or similar device to carefully lift the water meter box lid. Locate the water meter register and confirm the register number matches the one on this notice. Open the register lid and review the display to identify any icons or numbers changing. If the meter reading does not immediately appear, try shining a light on the sensor or opening/closing the register lid until you hear a click. If you aren't using any water but the meter reading is increasing, you may have a leak.

2. Find and close the building water shut-off valve.

The building water shut-off valve is usually located on an outside wall, in-line with the water meter at the street or in the alley. If you don't have a working water shut-off valve, it's a good idea to arrange for a plumber to install one.

3. Confirm the water is off in the building.

Turn on an indoor faucet to confirm the water stops running. If water is flowing, the building water shut-off valve may not be completely closed or broken and unable to close. It is also possible that there is another water supply line before the building water shut-off valve, providing water to separate areas. If so, look for additional water shut-off valves where water enters the building.

4. Check the water meter reading.

If the meter reading stopped increasing after the building water shut-off valve was closed, the leak is likely located past the building water shut-off valve, either inside the building or in another area supplied by the building water shut-off valve.

If the meter reading is still increasing when the building shut-off valve is closed, the leak is likely located somewhere before the building shut-off valve.

- If you have an irrigation system, close the irrigation supply shut-off valve and re-check the meter reading. If the reading stops increasing, the leak may be in your irrigation system.
- If water is shut off to the building, irrigation system, and any additional water supply lines, but the meter reading is still increasing, you may have a leak in the water supply line located underground between the meter and the shut-off valve(s).

5. Securely replace the water meter box lid.

Next steps:

If you locate a leak, contact a plumber to make repairs.

Use shut-off valves to close the water supply to leaking appliances or systems until repairs are made.

Visit
LBWater.WaterSmart.com
'Check If I Have a Leak'
page for resources on
how to find and fix leaks.

