



October 25, 2024

RESERVE AT PROVIDENCE I LLC
PO BOX 5169
OAK BROOK, IL 60522

Information for Testing company:

6 INCH-inch COMBINATION service
Meter Number: 205009635
Service Address: 6005 RESERVE DR
Number: 84476-100
Location: a/g at intersection of Providence
Square and Reserve Drive last 3#'s of serial #
are 200 6in

Dear Customer:

Charlotte Water customers are required to test their backflow prevention assemblies annually. We are reaching out to let you know that your annual backflow test is *due in the next 45 days*.

A backflow prevention assembly is typically part of an irrigation system or commercial property.

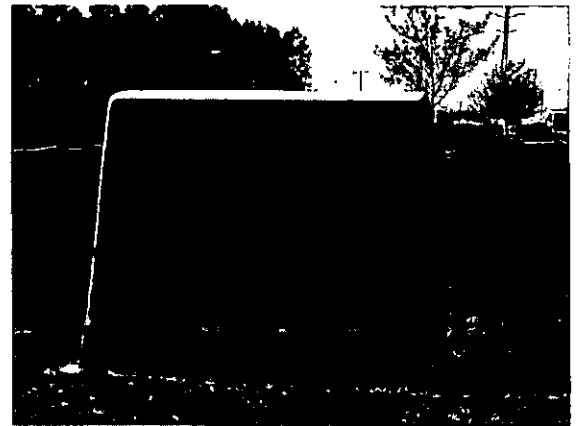
Testing the assembly to ensure it is working properly is an important step to protect the drinking water supply in your neighborhood.

A list of approved testers is listed on our website, charlottewater.org/backflow.

Test results are submitted electronically using our online portal by your testing company. If you are receiving this letter and you believe your results have already been submitted, contact your vendor.

If you have any questions or if we can assist you, please contact 704-336-3297 or backflowtests@charlottenc.gov.

Respectfully,
Charlotte Water



Example: Backflow Prevention Assembly Cover

Se requiere una prueba de ensamblaje del dispositivo de prevención de refluo. Llame al 311 para más información.

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Commonly Asked Backflow Questions

What is a backflow prevention assembly?

A backflow prevention device is used to protect drinking water supplies from cross-contamination or pollution due to backflow.

Can I test my backflow assembly myself?

No. Only a certified and approved tester can test the assembly.

How often do I need to have my backflow assembly tested?

Charlotte City Ordinance Ch. 23, Art. 5, Sec. 23-173(c)(2) requires annual backflow assembly tests.

How do I know when my backflow assembly test is due?

It is due the same date each year unless a deferment is granted.

Is backflow testing performed by Charlotte Water?

No, it is the responsibility of the customer to get the backflow assembly tested. For a list of approved testers, please see list on our website bit.ly/CLTWaterbackflow or this QR code.



How much does a test cost?

Charlotte Water does not set pricing for backflow assembly testing. Customers need to ask each individual vendor what their charge is for testing their backflow assembly.

My residential irrigation system backflow is due for testing in December, can I delay testing until the spring?

Yes, please contact Charlotte Water for a one-time deferment on the testing date. We recommend you have your assembly tested in the spring once the irrigation system is reactivated following winterization.

Where is my backflow assembly?

It is the responsibility of the water customer to know the location of backflow prevention assembly for their water system.

My backflow assembly needs repairs, do I need to hire a licensed plumber to make the repairs?

Yes, a licensed plumber is required per the N.C. Plumbing Board. You should hire a licensed plumber or professional who has expertise in repairing backflows.

What is the difference between a backflow inspection and a backflow test?

A backflow inspection is an onsite visit by a Charlotte Water Backflow Inspector to ensure proper installation. A backflow test is to make sure the assembly is working properly. Charlotte Water does not perform backflow tests for customers.

My irrigation system is no longer in use, do I have to test it?

Annual testing is required until a licensed plumber has capped off your water service.

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