



1-888-440-3311
P.O. Box 1937, Hedgesville, MD 20637
www.smeco.coop

People. Power. Progress.

October 28, 2024



0243507-SMCL288862-WO.1GRP-000007

ST MARY'S LANDING APARTMENTS MD OWNER LLC
C/O RUM 4526829
PO BOX 5169
OAK BROOK IL 60522-5169



Account Number: 4154256402
Meter Number: 1N6034005935

Service Address: 21618 Liberty St Unit 410

Connect Date: 10/28/24

This letter is to confirm your request for electric service. Please check the information above; if any of the information is NOT correct, please call SMECO at 1-888-440-3311.

By providing your phone number, you are authorizing SMECO to contact you through personal or automated phone calls regarding your electric service or your account.

Your SMECO membership is established upon connection of electric service. As a Co-op member, you agree to comply with SMECO's bylaws and to pay the Co-op's established rates for services and energy used. As the customer of record, you are responsible for paying the electric service bills for this account.

Sign up for electronic billing

- Get our free mobile app, SMECO 24/7, at smeco.coop/247.
- Sign up for texting; text REG to 76326 (SMECO). Find out more at smeco.coop/textme.
- Log in to SMECO's Account Manager at www.smeco.coop:
 - Review bills.
 - Make payments.
 - Check your energy use.
 - Get tips to save.
 - Set up your text and email Notification Preferences.

Deposits

If your **residential** account has been assessed a deposit, SMECO may waive the deposit if you submit an acceptable 12-month credit report, or a letter of good credit from your previous utility, within 30 days. Please send your credit information to Credit and Collections.

fax: 301-274-4329

email: CollectionsClerical@smeco.coop

mail: Credit and Collections, SMECO, P.O. Box 1937, Hedgesville, MD 20637-1937

All new **commercial** accounts are required to pay a deposit or to establish credit through another method acceptable to SMECO.



Account Manager



[smeco.coop/
accountmanager](http://smeco.coop/accountmanager)



Mobile App



[smeco.coop/
smeco247](http://smeco.coop/smeco247)



Text



[smeco.coop/
textme](http://smeco.coop/textme)

One-time payment



smeco.coop



Direct Pay



866-528-7757

Join SmartTemp or FlexTemp and earn

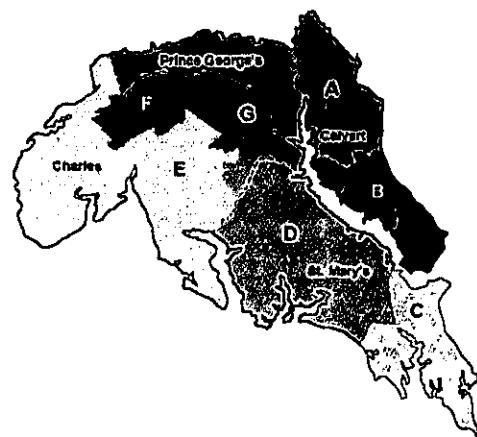
Smart thermostats make it easy and convenient to manage your home's energy use. Now, SMECO offers two ways to save even more during times of peak electric demand. Summer only or year-round, which one is right for you? You'll help reduce demand on the electric grid and earn bill credits just by participating.

Go to SMECO.coop/SmartTemp or call 877-818-4094 for more information.

Don't be tricked by scammers

If you receive a phone call from someone threatening to disconnect your power immediately, hang up. To verify your account information, you can call SMECO directly, call SMECO's automated system at 1-866-528-7757, check your bank or credit card payments, or text BAL to 76326 (SMECO). For more information, go to smeco.coop/stop-scams.

When Is your payment due? An April meter reading is used as an example in the table below.



Location	When will we read your meter?	When will your payment be due?
A	April 2-4	April 24-26
B	April 5-9	April 27-May 1
C	April 10-12	May 2-May 4
D	April 13-19	May 7-14
E	April 20-24	May 14-16
F	April 25-26	May 17-18
G	April 27-30	May 21-23

The dates above are approximate.
Your actual billing and payment due dates may vary.

Reliability

The cooperative makes every reasonable effort to supply members with continuous electric service. However, SMECO is not liable for damages, direct or consequential, resulting from interruptions or failures of service caused by acts of nature, public enemies, accidents, repairs, orders of the Court, illegal reconnection of electric service and theft, or other events beyond SMECO's reasonable control.

Your Rights and Responsibilities

A copy of our Customer Rights and Responsibilities booklet, which defines the regulations concerning SMECO's policies, is available at smeco.coop/rights-and-responsibilities.

Welcome to the Co-op. We're glad to have you as a member!

What makes co-ops different?

Take a few minutes to watch our video "Introducing SMECO," at smeco.coop/videos.

*As a cooperative, SMECO will always put its members first
and be responsive, reliable, and resourceful—the power you can count on.*