# **CSAA**– Access Verification

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## 1. Purpose of the Document

The purpose of this document is to describe how access can be verified for each of the systems in scope. The document will help in on-boarding new resources.

#### 1.1. Overview

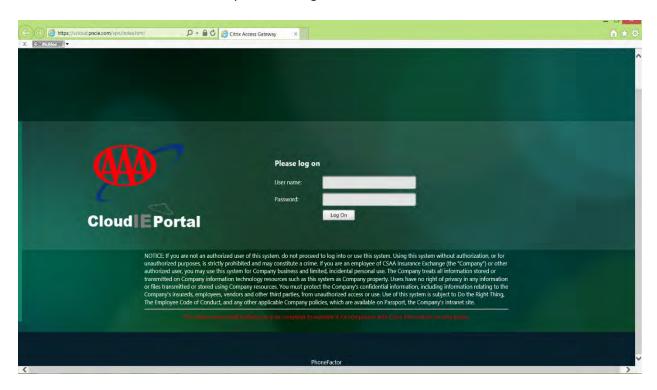
This document provides guidelines for how access can be verified for each of the systems in scope:

- Citrix/phone factor
- Quality Center
- SVN
- JIRA
- EKM
- ERoom

## Citrix/ Phone factor

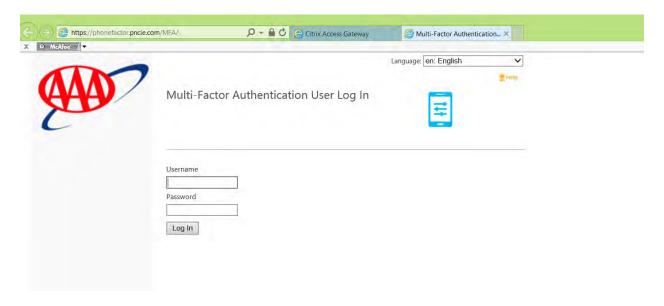
#### Once the user has ENT User ID and Workday ID

- 1. Access this URL to initiate Citrix session: https://vcloud.pncie.com/cgi
- 2. Provide your credentials, username is ENT User ID and Default password is HelpXXXX (where XXXX is last 4 digits of Workday ID). If it doesn't work, please try "Summer14".
- 3. Click on the Citrix machine symbol and log into the machine.



#### **Phone Factor**

- 1. Access this URL to initiate Citrix session: <a href="https://vcloud.pncie.com/cgi">https://vcloud.pncie.com/cgi</a>
- 2. Click on Phone Factor link at the bottom.
- 3. Provide your credentials, username is ENT User ID and Default password is HelpXXXX (where XXXX is last 4 digits of Workday ID). If it doesn't work, please try "Summer14".
- 4. Provide your phone number and answers to security questions.



### **CSAA** Webmail

- 1. Access the URL <a href="https://webmail.csaa.com/OWA/">https://webmail.csaa.com/OWA/</a>
- 2. Provide your credentials

# **Quality Center**

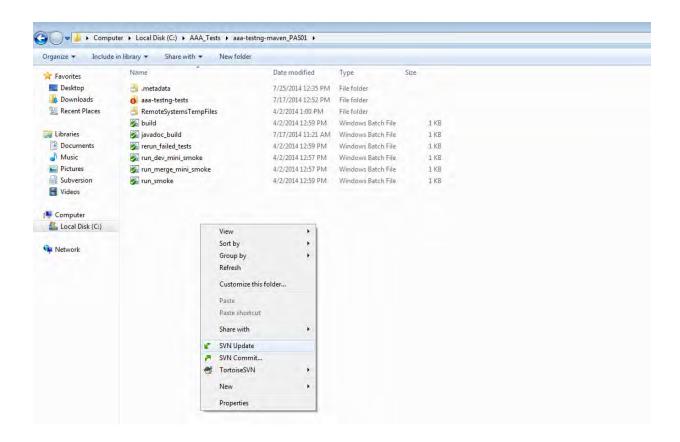
### **Verifying Quality Center Access**

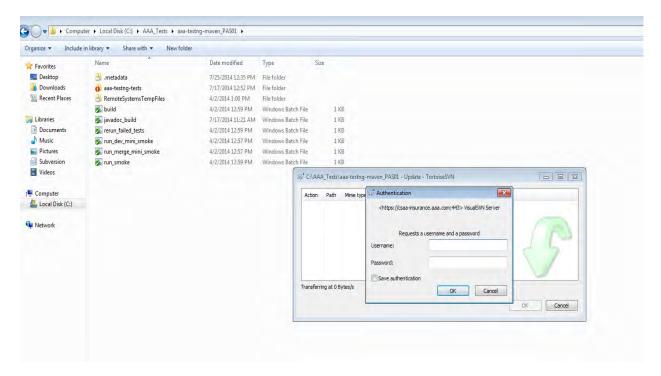
- 1. Log-in to Citrix
- 2. Open Quality Center URL: <a href="http://hpqualitycenter.ent.rt.csaa.com/qcbin/start\_a.jsp">http://hpqualitycenter.ent.rt.csaa.com/qcbin/start\_a.jsp</a>
- 3. Provide your QC credentials, you should be able to access QC.

# **Subversion (SVN)**

### Verifying SVN Access once SVN setup is done and Tortoise SVN is installed

- 1. Move inside the project folder.
- 2. Right click and select "SVN Update".

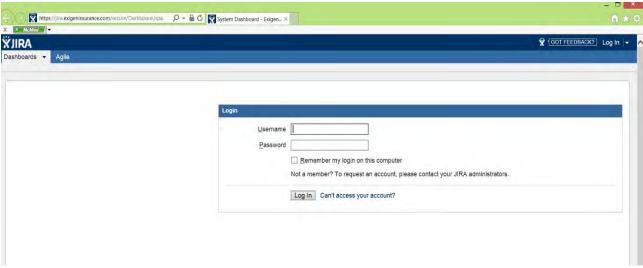




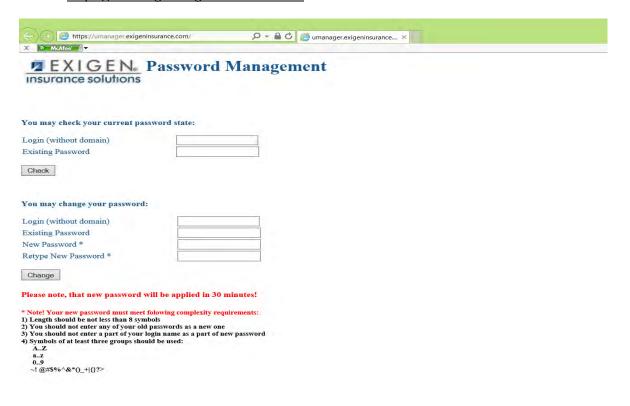
- 3. Provide Username and password, your Citrix credentials.
- 4. You should be able to take an update.

#### **JIRA**

1. Go to URL to access JIRA instance is <a href="https://jira.exigeninsurance.com">https://jira.exigeninsurance.com</a>. Default password is Exigen#2014

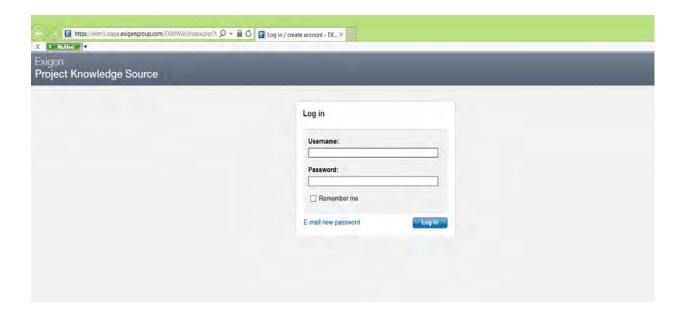


2. For changing password please go to this address and change your password: <a href="https://umanager.exigeninsurance.com">https://umanager.exigeninsurance.com</a>



### **EKM**

 Go to URL to access EKM on your local machine: https://ekm1.stage.exigengroup.com/EKMWiki/index.php?title=Special:UserLogin&returnto=Special:Search



#### **ERoom**

- Go to URL: https://er47.deloitteonline.com/eRoom/DTTAME313/AAANCNUQAAssistanceProgram
- 2. Enter your credentials

