Sharique Shaikh

**Senior Consultant**

Deloitte Consulting LLP

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**Summary of Experience and Qualifications**

* Sharique is an experienced Test Manager / Scrum Master with close to 10 years of experience who has managed & supervised complex Testing (Quality Assurance) projects using an onshore/offshore model based on Guidewire Insurance & Usage Based Insurance Solutions
* He also has an experience of a Project Scrum Master in Agile projects facilitating scrum processes, product backlog refinement with client, sprint planning, sprint retrospective, reporting and team management with an in-depth knowledge of JIRA
* He has expertise in test planning, test strategy, test estimation, scheduling, environment management using Agile & Waterfall methodologies
* He has experience in leading multiple testing phases / types, viz., Functional (Sprint), System Integration Testing, End-to-End, Regression, Automation (Selenium), Cross Browser, API (Webservices) and UAT (User Acceptance Testing)
* He holds a bachelor’s degree in Electronics Engineering, is a Certified Scrum Master, SAFe Agilist, ISTQB Certified Tester, Micro Focus Accredited Technical Professional for Application Lifecycle Management v12 & qTest Specialist Level 1
* He defines the testing framework for projects and sets up processes around Business Requirements Analysis, Converting Requirements into Business Use Cases and Test Cases, Reviews, Test Data Management, Test Execution, Defect Management, Status Reporting and Generating Test Metrics
* He has strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize them in a productive manner
* He has project experience of working on various tools like HP Quality Center (ALM), JIRA, qTest, Confluence & UiPath (Robotic Process Automation)

**Deloitte Experience**

Employer: **Deloitte Consulting**

Designation: **Senior** **Consultant**

Tenure: **From 16th September 2013 to till date**

**Deloitte Project Experience**

**Industry: Insurance (Specialty Products)**

**Service Line: System Integration**

**Role:** **Test Lead / Scrum Master; 1 Year 8 Months**

**Location: New Jersey & New York, USA**

**Client:**

To support its growing business needs, client wanted to upgrade its policy administration, underwriting and integration framework. Policies were administered through manual processes and a variety of complex Microsoft Excel based toolsets. As a part of this implementation, client planned to implement the Policy Administration of Guidewire Policy Center & the underwriting workflow of Guidewire Underwriting Management (formerly First Best UMS) for this functionality

Scope: 40+ products across 14 coverage parts including Director's & Officers, Employment Practices Liability, Fiduciary, Crime, Tax, Professional Liability/ Errors & Omissions, Surety, Political Risk, Credit, Cyber, Contingent Liability, Reps & Warranties, Employed Lawyers and Kidnap & Ransom

**Project:**

We started this project with an inception phase with a plan to follow 7 releases across the next 24 months. The inception phase focused on building a work plan for the subsequent releases, constructing the high-level epics, themes and also finalizing the sequence of product releases. The approach was designed around a staggered go live plan, with production deployments for the first release after 6-7 months from start of the project. Subsequent releases occur once every quarter / 6 months. A combined team led by Deloitte worked on this program. Guidewire worked on the UM solution, while Value Momentum handled the Opentext deployment and Deloitte handled PC, QA, Integrations. The approach focuses on building the foundational components of Policy Center and associated integrations allowing issues to be addressed upfront and for products to be brought on in rapid succession.

**Key Responsibilities:**

* Onsite Scrum Master managing the client’s maintenance releases
* Planning, scoping & scheduling the maintenance release & its timelines
* Working with the BA, Dev, QA & DevOps teams for successful delivery of the release backlog
* Onsite QA Manager overseeing all the QA planning & delivery across all the releases
* Planning & driving Sprint, SIT/E2E, Automation, Regression & UAT testing
* Driving & providing project status on the daily client scrum calls & weekly leadership calls
* Creating Burndown Plans, preparing Estimates, defect Analysis and setting up processes for Test Analysis/Design/Execution activities
* Coordinate with the client’s business team for requirement clarification, walkthrough of the test scenarios & business sign-off on the test scenarios
* Work with the Business to develop a User Acceptance Testing plan & provide support in terms of the environment needs, test data needs & defect fixes for its successful completion
* Weekly status reporting for the Deloitte & Client leadership
* Train & mentor new team members on the project

**Industry: Insurance (Auto, Home, Life)**

**Service Line: System Integration**

**Role:** **Onshore QA Lead, Functional Subject Matter Expert, Onshore Defect Coordinator; 1 Year**

**Location: Illinois, USA**

**Client:**

The client is one of the most successful insurance providers in the United States of America, with combined assets of $2 billion, more than 800 employees, 1,500 agencies, and 8,500 independent agents.

**Project:**

The client has undertaken a strategic core transformation program with Deloitte to increase revenue and accelerate product rollout. This program requires modernizing client’s core systems, including policy, claims, and billing, by leveraging Guidewire Software and other insurance applications. To meet this requirement and become more agile, the client is also working with Deloitte to devise a cloud-first strategy of shifting to a hybrid cloud model with AWS and adopting DevOps methodologies

**Key Responsibilities:**

* Onsite Lead for Regression, Stabilization & User Acceptance Testing
* Onsite Defect Coordinator & HP ALM Technical point of contact
* Attending daily scrum of scrum calls to provide updates for the testing workstream
* Creating Burndown Plans, preparing Estimates, defect Analysis and setting up processes for Test Analysis/Design/Execution activities
* Analyze the business requirements & develop detailed business test scenarios for test automation & manual testing
* Coordinate with the client’s business team for requirement clarification, walkthrough of the test scenarios & business sign-off on the test scenarios
* Work with the Business to develop a User Acceptance Testing plan & provide support in terms of the environment needs, test data needs & defect fixes for its successful completion
* Work as an environment manager to manage all the test environments for their optimum usage by planning & allocating them to different project work streams
* Subject matter expert for Automobile insurance & serve as a Functional SME to clarify any functional queries regarding the client application
* Review defects logged by Team members to validate their acceptance
* Gather the overall project status and report it to the Leadership
* Used HP ALM as the Defect Tracking tool
* Train & mentor new team members on various aspects of the project

**Industry: Insurance (P&C)**

**Service Line: System Integration**

**Role:** **Onshore Defect Coordinator, Onshore Test Lead,** **Offshore Test Lead, Functional SME; 3 Years**

**Location: Arizona, USA & Mumbai, India**

**Client:**

The client is a not-for-profit member service organization in the United States that provides services to its members (over 50 million) including roadside assistance, insurance products for automobiles, property and life.

**Project:**

The project involves assessment of the existing test ware that the client is leveraging for ongoing regression testing of their insurance product offering sites across 24 states. It includes assessment of existing artifacts, identification of major gaps and developing test artifacts to fulfil the gaps and developing a robust regression test suite for the client.

**Key Responsibilities:**

* Onsite Coordinator for one of the major testing tracks of the project
* Onsite Defect Coordinator for the project
* Led a team of 12 to successfully complete multiple releases of Manual Regression testing
* Mentored a team of 12 to successfully complete Functional Analysis, Test Design & Manual Test Execution with major responsibilities being allocation of tasks, resolving functional queries/issues and managing test artifacts
* Collate the daily status from the team members and share daily status reports with the Project Manager
* Creating Burndown Plans, preparing Estimates, defect Analysis and setting up processes for Test Analysis/Design/Execution activities
* Analyze the business requirements & develop detailed business test scenarios for test automation & manual testing
* Coordinate with the Onsite Business team to clarify any doubts regarding the requirements
* Perform Manual testing (Functional/Regression), Risk Based Testing & develop Automated Test Scripts for Regression Testing using Selenium (Eclipse)
* Developed a good knowledge about the P&C insurance products of the client and serve as a Functional SME to clarify any functional queries that the team members may have regarding the application and assist them in reproducing issues
* Review defects logged by Team members to validate their acceptance
* Gather the overall project status and report it to the Leadership
* Used JIRA as the Test Case tracking tool & HP QC 10.0 as the Defect Tracking tool
* Mentor new team members on various aspects of the project

**Industry: Insurance (Automobile)**

**Service Line: System Integration**

**Role:** **Tester, Team Lead; 1 Year**

**Client: Deloitte Internal (Usage based insurance solution)**

**Location: Mumbai, India**

**Project:**

The product is an end to end data acquisition, advanced analytics and business solution that will enable insurers to more effectively compete in the property and casualty (P&C) insurance market, accelerating the adoption of usage based insurance.

* Collects, aggregates, and analyses behavior-based driver data from several insurance carriers to create a larger and more heterogeneous data set than what individual carriers can amass alone.
* Evaluates individual driver behavior relative to the aggregated data and creates driver behavior reports that insurers can provide to their policyholders.
* Develops precise risk and pricing solutions for insurance carriers.

It will provide capabilities to identify and price risk more accurately, allowing insurers to underwrite, price, and serve their policyholders in ways superior to what underwriters, actuaries and service providers can do with non-telematics based data.

**Key Responsibilities:**

* Worked as Test Lead from Offshore, responsible for all testing activities like task allocation, quality deliverables and on-time delivery
* Using Microsoft Test Manager as the Test Management Tool for Test Case Creation/Execution & Logging Defects
* Interacting with the Onsite Business team on various forums to understand the product requirements and discuss the status of the project
* Coordinate with the Development & Integration team to clarify any doubts regarding the functionalities built and assist them in reproducing issues
* Creating Test Scenarios, Test Cases and Test Data
* Performing various types of testing, viz., Functional, End to End, Integration, Web Services, Mobile App, Cross Browser and Regression
* Used Selenium (Eclipse) for the automation of Regression test cases
* Used SOAP UI (Open Source tool) for Integration testing
* Used SharePoint as Configuration Management tool for document maintenance
* Provide Daily Testing Status to all the Stakeholders on the status call
* Leading Defect Review meetings with the Onsite team
* Prepare and send out Daily & Weekly Project Status Reports
* Mentor new team members on various aspects of the project

**Technical Environment:** .NET (Web Portal), Java (Integration Components)

**Previous Experience**

Employer: **iGATE Global Solutions Ltd. (now Capgemini)**

Designation: **Senior Engineer (Verification & Validation)**

Tenure: **From 19th July 2010 to 13th September 2013**

Location: IGATE Knowledge Park, Thane-Belapur Road, Airoli, Navi Mumbai - 400708.

**Previous Project Experience**

**Industry: Insurance (Group Life)**

**Service Line: Testing**

**Role: Team Lead, Senior Tester; 3 years & 2 months**

**Location: Mumbai, India**

**Client**:

Leading global provider of insurance, annuities and employee benefits program, serving over 90 million customers in 60 countries. Around the world, they offer insurance, retirement and savings products. They work directly with customers as well as offer their products through agents, third party distributors and brokers. They provide:

Flexible Insurance options to protect you and your family.

* Life Insurance
* Accident & Health Insurance
* Disability Income Insurance
* Credit Insurance
* Group Insurance
* Auto & Home Insurance

Retirement and Savings plan to help you reach your financial goals.

* Retirement Planning
* Savings

**Project:**

It is a Group Insurance product by provided by the client which combines various features of Group Insurance & Variable Universal Life. The system is predominantly a Mainframe system with CICS being used as a back-end interface. A number of operations also called ‘Transactions’ in insurance domain are possible in this system. Different transactions have their different code in the system which is also considered as the feature of the system.

* Base Software is Vantage
* System is Mainframe (Batch Operated)
* CICS is used as a back-end interface
* Database – DB2
* Tools required – Passport Emulator, HP Quality Center

**Key Responsibilities:**

* Working as a Test Lead from Offshore for a team of 6, responsible for all testing activities like task allocation, quality deliverables and on-time delivery
* Interacting with the Client and Onsite team on various forums to understand the business requirements and discuss the status of the project
* Preparing Estimation & Test Plan documents before the start of every release of the project
* Requirements and Analysis: Understanding the business requirements thoroughly and creating Test Scenarios, Test Cases & Test Data
* Performing Functional, End to End and Regression Testing
* Executing Automated Regression Test Scripts using Macros
* Using HP Quality Center as the Test Management Tool for Test Case Creation/Execution & Defect Tracking
* Sending out Daily Status reports to the Client & Attending Status Calls to provide a walkthrough of the same
* Create Test Closure documents and Knowledge Retention documents at the end of every project release
* Creating Project Analysis Report on a quarterly basis
* Defect Logging in Quality Center & Metrics preparation
* Train new team members on various aspects of the project

**System Experience**

**Software/Products:**

qTest (Project Experience)

HP Quality Center 10.0 (Project Experience)

Passport Emulator (Project Experience)

Microsoft Test Manager (Project Experience)

JIRA (Project Experience)

SOAP UI (Project Experience)

TeamCity (Project Experience)

UiPath RPA (Hands-on experience)

**Development Tools/Languages:**

Basics of SQL (Project Experience)

Selenium/Eclipse (Project Management Experience)

**Hardware/Operating Systems:**

Windows XP, 7, 8, 10 (Project Experience)

**Middleware/Databases:**

Mainframe DB2 (Project Experience)

SQL Developer (Project Experience)

**General Tools:**

Microsoft Office (Word, Excel, Power Point, Outlook)

**Education**

**Bachelor of Engineering, Electronics**

Mumbai University, India

**Training/Certifications**

* Certified Scrum Master
* Certified SAFe 5 Agilist
* Certified HP Accredited Technical Professional for Application Lifecycle Management v12
* ISTQB Certified Tester Foundation Level
* qTest Specialist Level 1
* Certified Hexawise Test Design Professional
* HP Performance Center / LoadRunner Foundation Training (Performance Testing)
* Apache JMeter Foundation Training (Performance Testing)
* Level 1 Industry Proficiency Program (Insurance)

**Foreign Language Skills**

* English - Fluent in Business

**Internal References**

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