

UNIOIL LOYALTY CARD PROGRAM

GENERAL TERMS AND CONDITIONS

Program and Membership

1. The Unioil Loyalty Card Program is a loyalty and reward redemption program of Unioil Petroleum Philippines, Inc. ("Unioil"). The Loyalty Card is issued by Unioil with office address at Ex-Yamaha Building, Lot 8 Blk 8, ADB Avenue, Ortigas, San Antonio, Pasig City. The terms and conditions set forth herein govern the Program.
2. Anyone at least 18 years of age with a Valid Government Issued ID can join the program by going to any participating Unioil Station.
3. Gas up a minimum purchase of P500 (net single receipt) in participating Unioil stations and the card is free.
4. Sign up for the Loyalty Card membership by providing a mobile number and signature in a log sheet.
5. By providing information for membership, the customer agrees to be bound by the Terms and Conditions in their entirety.
6. Membership is open to individual customers only. Corporations, associations, or other entities are not eligible for Membership. Membership is limited to one account per individual.
7. Upon submission of required information, customers will be given the loyalty card which they will register through SMS.
8. Card cannot be used unless registered through SMS.
9. Unioil reserves the right to approve, deny, or revoke participation in the Program to any individual for any reason whatsoever on an immediate basis and without prior notice.

Availing of Membership

1. To register, type
UNIOIL[space]REG[space]CardNumber[space]PIN[space]FName/MI/LName/[space]yyyy/mm/dd[space]Email
Ex. UNIOIL REG 1100xxxxxxxxxxx 12345678 Juan/S/Dela Cruz/ 1984/10/07 jsdc@gmail.com
SEND to 391-864-645 for Smart and to 0908-896-8278 for Globe/ Sun/ ABS-CBN/ Cherry subscribers.
An SMS confirmation from UNIOIL must be received to ensure successful registration.
2. Unioil will send an SMS and email confirming successful registration. Customer can now use the loyalty card.
3. SMS and email message will also contain link to customer portal where customers can do the online registration.

Use of the Loyalty Card

1. The Loyalty Card is an exclusive property of Unioil and the member agrees to surrender the card upon the request of Unioil.
2. The use of the card by the member shall constitute his/her acceptance of all the Terms and Conditions herein provided and all the amendments thereto.
3. Lost, damaged, or defective cards must be reported immediately to Unioil. Unioil shall not be liable for the unauthorized redemption of points or any unauthorized use of the card within 24 hours from its receipt of the written or digital email report of lost card.

Participating Unioil Stations

Currently, the Unioil Loyalty Program is available at the following Unioil Stations only:

SITE NAME	BUSINESS NAME	ADDRESS
-----------	---------------	---------

LAS PINAS CITY			
1	UNIOIL SOUTHMALL LAS PINAS	JANAM CORP. 2	485 Alabang Zapote Road, Las Pinas
MAKATI CITY			
1	UNIOIL MAKATI AVE.	CCCL PETROLEUM STATION	Lot 6A, 8B, 8C-8E, Makati Ave. Brgy.Poblacion, Makati City
2	UNIOIL EDSA GUADALUPE	CCCL PETROLEUM STATION 2	LOT 3 & 4 BLK.6 EDSA COR.AGUTAYA ST GUADALUPE NUEVO,MAKATI CITY
3	UNIOIL SLEX MAKATI	EMARAT GASOLINE STATION	Pres. Sergio Osmeña Highway, cor Cuangco St., Brgy. Bangkal
4	UNIOIL BUENDIA AVENUE	S.G.V. GASOLINE AND SERVICE STATION 2	80 Sen. Gil Puyat St. Brgy. San Isidro
5	UNIOIL VITO CRUZ	VEDAS GASOLINE STATION	VITO CRUZ EXT CORNER CERVERA STREET BARANGAY LA PAZ MAKATI CITY
MANDALUYONG			
1	UNIOIL SHAW BLVD.	SPRINTWELL GASOLINE STATION 2	379 SHAW BLVD.,ADDITIONAL HILLS, MANDALUYONG CITY
MANILA			
1	UNIOIL SANTA MESA	TITAN PETROL STATION	Valenzuel St. Cor Sta Mesa-Paco Road Bgy 590 Zone 58 Sta Mesa Manila 1016
2	UNIOIL SINGALONG	UNITED-K UNIOIL VENTURES	1964 Quirino Ave. cor. Singalong St Brgy. 743 Zone 080, District 5, Malate
MARIKINA CITY			
1	UNIOIL BARANGKA MARIKINA	REP PRIME FUELS CO.	132 A.BONIFACIO, BARANGKA
NAVOTAS			
1	UNIOIL NAVOTAS	UNITED-K UNIOIL VENTURES 2	C3 corner North Bay Blvd. Brgy. North Bay Blvd- South
PARANAQUE CITY			
1	UNIOIL NAIA ROAD	FUEL KING SERVICE CENTER	133 Ninoy Aquino Avenue Brgy. Sto. Niño133 Ninoy Aquino Avenue Brgy. Sto. Niño

2	UNIOIL AIRPORT RD PARANAQUE	FUEL KING SERVICE CENTER 4	151 Roxas Blvd. Airport Road Brgy. Baclaran
3	UNIOIL SUCAT RD PARANAQUE	GAS RITE FUEL SERVICE CENTER	Dr. A. Santos Ave., Brgy. San Dionisio, Sucat Road
PASAY CITY			
1	UNIOIL FB HARRISON	S.G.V. GASOLINE AND SERVICE STATION	1922 F. B. Harrison corner Porvenir St. Brgy. 20, Zone 2
PASIG CITY			
1	UNIOIL SAN GUILLERMO	SOUTH METROPOLIS GAS STATION	#60 San Guillermo Ave Brgy. Buting Pasig City 1601
2	UNIOIL ORTIGAS EXTENSION	SPRINTWELL GASOLINE STATION	200 Ortigas Extension Brgy. Rosario Pasig City
QUEZON CITY			
1	UNIOIL A.BONIFACIO NORTH BOUND	BATENCO TRADING	A. Bonifacio Ave. Brgy Balingasa Balintawak Quezon City
2	UNIOIL MAYON	BATENCO TRADING 2	Maria Clara St. Corner Bulusan St.
3	UNIOIL EDSA BANSALANGIN	BOUNTYMORE TRADING CO	1009 EDSA, Brgy. Veterans, Project 7 corner Bansalangin Street
4	UNIOIL MAUBAN	FUEL JAR TRADING	LOT 22A LOT 20B A.BONIFACIO AVE. SAN JOSE, QUEZON CITY
5	UNIOIL MINDANAO AVENUE 1	FUEL KING SERVICE CENTER 2	742 Mindanao Ave., Brgy. Tandang Sora
6	UNIOIL E. RODRIGUEZ	JAT GASOLINE STATION	LOT 1 E. RODRIGUEZ SR. AVE. KRISTONG HARI, QUEZON CITY
7	UNIOIL V. LUNA	LVAT GASOLINE STATION	V.LUNA AVE. COR. MAPANG-AKIT ST., PINYAHAN
8	UNIOIL WEST AVENUE	MFMH TRADING	WEST AVE, CORNER CAVITE ST.
9	UNIOIL KALAYAAN QC	PLT PETROLEUM SERVICE STATION	Kalayaan Avenue, cor Malingap St. Teachers Village
10	UNIOIL QUEZON AVENUE	POLARIS GASOLINE STATION 2	33 Quezon Ave. Brgy. Lourdes
11	UNIOIL CONGRESSIONAL AVENUE	PUMPPRIME ENTERPRISE	Congressional Ave. Extension, Brgy. Pasong Tamo
12	UNIOIL MINDANAO	PUMPPRIME	Mindanao Ave. Extension., Brgy.

	AVENUE 2	ENTERPRISE 2	Ugong
BULACAN			
1	UNIOIL MEYCAUAYAN	ADZ PETROLEUM STATION	MAC ARTHUR HIGHWAY SALUYSOY, MEYCAUAYAN CITY, BULACAN
2	UNIOIL PULILAN	ETZ PETROLEUM SERVICE STATION	STO CRISTO PULILAN, BULACAN
CAVITE			
1	UNIOIL GEN TRIAS	ICON FUEL STATION	DIVERSION ROAD BRGY. BACAO II
2	UNIOIL ANABU 1 IMUS	JHAKAH PETROLEUM	Anabu 1 Aguinaldo Highway
3	UNIOIL ANABU 2 IMUS	JHAKAH PETROLEUM 2	Km. 22 Aguinaldo Highway Anabu 2-A
4	UNIOIL CARMONA	LEDESMA U-FUEL SERVICE STATION	Governor's Drive, Bancal Carmona, Cavite
5	UNIOIL SILANG BIGA	TOPSERVE GAS STATION INC.	Aguinaldo Highway, Brgy. Biga I, Silang, Cavite
6	UNIOIL SILANG LALAAN	SPEED FX GAS STATION	Km. 48 Emilio Aguinaldo Highway, Lalaan 1st
LAGUNA			
1	UNIOIL MAKILING CALAMBA	MAGNIFICAT GAS STATION	2409 National Highway Brgy. Makiling Purok V
RIZAL			
1	UNIOIL ORTIGAS EXTENSION CAINTA	FILLERUP GASOLINE STATION	KM. 9 ORTIGAS AVE. EXT., SAN JUAN CAINTA, RIZAL
PAMPANGA			
1	UNIOIL MEXICO PAMPANGA	TMC GASOLINE STATION AND GENERAL MERCHANDISE	Jose Abad Santos Ave., Brgy. Lagundi
2	UNIOIL DOLORES	TOMADRIAN CORP.	MAC ARTHUR HI-WAY DOLORES, SAN FERNANDO, PAMPANGA

Earning of Points

1. Cardholders are entitled to earn points by making a purchase of qualifying products such as fuel (Gasoline, Diesel and AutoLPG) and lubes upon presentation of the Unioil Loyalty Card.
2. Purchases made without presentation of the Unioil Loyalty Card are not eligible to earn or receive

points.

3. Only 1 Unioil Loyalty Card can be accepted per transaction.
4. Card is transferrable.
5. Points may only be earned at specified participating Unioil Stations with operable electronic transaction networks. Cardholders will not be able to earn Points at other non-participating Unioil Stations.
6. All purchases paid either in cash or credit card can earn points. Unioil Fleet Card, bulk, wholesale, and P.O. transactions are not included in the Program.
7. For purchases with discount, basis for earning of points will be the discounted price.
8. Purchases using Loyalty Points as payment will not earn points.
9. Points awarded, and the total accumulated points, will be reflected on the transaction slip. When offline, points will be updated within 2 working days.
10. Earning of points can be restricted based on the following:
 - Liter limit per card per day – 80 L
 - Transaction limit per card per day – 5 transactions
11. Unioil has the right to monitor all Loyalty Card Account activity. If, at Unioil's sole reasonable discretion, it is determined that Cardholder has engaged in any fraud, abuse, or suspicious activity Unioil reserves the right to close, suspend or freeze his Account immediately, prohibit the Cardholder from accruing and/or earning Points, and/or forfeit any Points not yet redeemed.
12. All Members earn one point for as low as P50 spent when they: i) purchase qualifying products at participating stations, and ii) present the sales associate with their Unioil Loyalty Card at the time of the qualifying purchase.
13. Reward points are rounded up to the nearest two decimal places.

Checking of Points

1. Members may check their Loyalty Points in the stations through the transaction slips.
2. Members may also request balance inquiry through text message.
3. After every transaction, members will receive an SMS notification regarding their earned points and current points balance.
4. If the qualifying purchase total or points credited is not reflected, or otherwise appears incorrect, it is the customer's responsibility to immediately notify a sales associate in the Unioil Participating Station where the purchase was made to have the situation reviewed and addressed.

Exclusions

Members can earn points only on the purchase of qualifying products at Participating Stations. Products deemed qualifying products are in the sole discretion of Unioil. The following products, items, charges, and purchases are SPECIFICALLY EXCLUDED as qualifying products and/or Purchases: promo items and collectibles.

Redemption of Points

1. Points earned by a Member may be redeemed only for future purchases at Participating Stations in accordance with the specific terms and conditions set forth herein.
2. Member to present Unioil Loyalty Card upon transaction and inform forecourt attendant amount of loyalty points to be used for the transaction.
3. Loyalty points can be redeemed as payment for fuel purchases, and can be combined with cash and credit card payment.
4. For reward items redemption, items can be claimed in the stations depending on availability.
5. Used loyalty points and remaining balance will be reflected on the transaction slip. When offline, points will be updated within 2 working days.
6. Members will receive SMS notification confirming successful redemption of points.
7. Unioil reserves the right to require members' signatures upon redemption.
8. Payment using loyalty points will not earn points. Only payments made through cash and credit card will earn points.
9. Accumulated points are not convertible to cash.

10. Points accumulated on different accounts of different members may not be combined or aggregated.
11. Points may be redeemed on the purchase price of products only and cannot be used towards the payment of any taxes, shipping/handling charges, or other fees and charges.

Membership

Expiration and Renewal of Membership

1. Membership in the program has no expiration, but points are only valid for 3 years.
2. Membership will be considered as inactive if there are no recorded transaction (earning and redemption of points) for the last 12 months.
3. Members must keep their information file up-to-date. Members may update their membership profile by logging in to the customer portal or the mobile app.
4. Unioil will not be responsible for any loss of offers or benefits resulting from member details being outdated or inaccurate.
5. Membership accounts that will be tagged as inactive will be deactivated and will forfeit all accumulated points.

Card Replacement

1. To replace faulty/ damaged card, surrender the card at any Unioil station and it will be replaced for free.
2. To replace lost card and mishandled card, it can be replaced at any Unioil station for a processing fee of P50.
3. To process new card, member needs to provide the membership account number and/or valid government issued ID.
4. New cards will maintain its account details and accumulated points. Old card will be deactivated.
5. Points may be redeemed to pay for card renewal or replacement.

Right to Cancel Membership

1. Members have the right to cancel their membership. Canceled accounts will forfeit all unused loyalty points and will be deactivated, and members need to surrender the loyalty card.
2. Membership may be cancelled or fully withdrawn at any time by notifying Unioil through e-mail at loyalty@unioil.com or in writing sent to Ex-Yamaha Building, Lot 8 Blk 8, ADB Avenue, Ortigas, San Antonio, Pasig City.
3. Unioil reserves the right to cancel a membership account if Unioil believes that there has been fraud in the usage of the loyalty card.

Privacy Policy

1. Unioil collects and uses the personal information provided by members to enable members of the Program to participate therein and for the purpose of administering the Program.
2. Member information will be kept confidential and in accordance with Unioil's Privacy Policy (as found at Unioil's website: www.unioil.com).
3. By filling out a log sheet, the member acknowledges and agrees that he/she has read and consent to Unioil's Privacy Policy.

SMS Notifications

1. Members will receive SMS Notifications. Once they register their account, they will be enrolled to receive notifications.
2. Automatic notifications are as follows:
 - Points balance (after every transaction)
 - Points redemption
 - Insufficient points for redemption
 - Frequent Visit Bonus
 - Birthday notifications

- Lapsed customer reminder
 - Price advisory changes
 - Promotions and campaigns
3. Members may also receive notifications by request. Simply type the format below:
- For Balance Inquiry, type UNIOIL[space]BAL
Sample: UNIOIL BAL
 - For Rewards Checking, type UNIOIL[space]REWARDS
Sample: UNIOIL REWARDS

Exclusion of Liability

1. Unioil shall not be liable whatsoever for any errors, delays, loss or damage, which may be directly or indirectly due to breakdown, failure of machinery or the processor; or industry dispute, war, act of God, system failure and anything outside the control of Unioil; and/or force majeure.
2. Unioil shall not be liable for any loss or damage caused to the member arising from any act or omission of the operator of any Participating Station, any refusal to honor or accept the Loyalty Card or any statement or other communication made in connection herewith or any defective or deficient goods or services supplied.
3. Any dispute or claim the member may have with or against the operator of a Participating Station shall not affect the obligations of the member under these Terms and Conditions.
4. Unioil shall not be liable for any loss of accumulated points or loss or damage suffered as a result of any defect or error in any machines or inability to retrieve any information or data from the computer system for whatever cause.
5. All conditions and warranties, whether expressed or implied and whether arising under any legislation or otherwise, as to the condition, suitability, quality, fitness or safety of any goods and/or services supplied in relation to the Loyalty Card are expressly excluded to the extent permitted by law.
6. Unioil shall not be liable for any loss or damage suffered by the member due to the following reasons:
 - a. any delay or failure in replacing the Loyalty Card;
 - b. any statement, communication or implication arising from any revocation, suspension or restriction of the use of the Loyalty Card; and
 - c. any failure or omission to notify the member of any changes in the terms and conditions of this Agreement, Rewards Guide, participating companies, qualifying purchases and points awarded for qualifying purchases.

Notices and Modifications

1. For updates on the Terms and Conditions or any announcement regarding the Program, please visit www.unioil.com. The member shall be conclusively presumed to have been notified by such updates or announcement upon posting of the same to the above web address.
2. In the event the member is not agreeable to such variation, addition and/or amendments, the member may terminate his/her membership by surrendering his/her Loyalty Card to Unioil.
3. His/her non-termination or continued use of the Loyalty Card shall be conclusively deemed acceptance of the variation, addition and/or amendments of the Terms and Conditions.

Dispute Resolution

1. For transaction disputes, it is the Member's responsibility to keep transaction slips for verification. Disputes within thirty (30) days from date of transaction may be validated. Member will have to submit to the Participating Unioil Station where the purchase was made, the original or photocopied transaction slip and other supporting documents that Unioil may require. Transaction disputes that are more than thirty (30) days from date of transaction will no longer be validated.
2. Any claim or disputes relating to the Program or the use of the Loyalty Card shall be referred directly to Unioil for decision, whose decision shall be final and binding on the Member and the Unioil's records of all matters relating to the Program shall be conclusive and binding on the

Member.

Other Terms and Conditions

1. Unioil reserves the right, in its sole discretion and at any time, to cancel, modify, or restrict the Program, in whole or in part, or any aspect of the Program, in whole or in part, including, without limitation, Membership eligibility requirements, the Point earning/accumulation ratio, the Reward Point redemption policy, and the Reward Point expiration policy.
2. Unioil may take any such action(s) without advance notice. Unioil may make such changes even though such changes may affect the ability of Members, individually or collectively, to use Points already accumulated.
3. At all times, Members are solely responsible for remaining knowledgeable about, and in compliance with, these Terms & Conditions.

In the event that the Loyalty Card is issued pursuant to a contract with Unioil, in case of inconsistencies, conflict or disagreement between the Terms and Conditions and the said contract, the latter shall prevail. Failure of Unioil to enforce any Terms or Conditions does not constitute a waiver of that Terms or Conditions.

For any claims or actions against Unioil arising from the Program, Unioil's liability, whether for one or several causes of actions, shall not exceed the amount of _____ Pesos Only (PhP_____.00) or the actual damages suffered by the claimant, whichever is lower.

These Terms and Conditions shall be governed by the laws of the Republic of the Philippines. In case of any action arising from the Program shall be filed before the proper courts in the City of Makati, to the exclusion of all other venues.

If any clause of the Terms and Conditions or any document referred herein is declared void, invalid or unenforceable by a competent court, the remaining clauses shall remain valid and unimpaired, and this Terms and Conditions shall be observed as if the avoided clause did not exist.