SAMPLE: How does Zen...
#5

+ Add

Conversations 0

Takes about 5 minutes

Connect your email

Test out a more streamlined way to deliver email support.

Maybe later   Start

Your work

Tickets

Shared work

CC'd

Following

Completed work

Last 30 days

5 tickets

Status   Channel   Recommended

Ingrid Van Dijk | SAMPLE TICKET: New delivery address   59m
Open   Hi there! Looks like I jumped the gun and, uh-oh, put the wrong delivery address on my order. I need to fix this fast but I'm not sure how t...
1 minute ago | #2

Zhang Wei Xu | SAMPLE TICKET: Shipping cost   59m
Open   Hello, I've got some cool items in my cart on your site, but before I take the plunge, I want to understand how much I'll be paying for ship...
1 minute ago | #3

Soobin Do | SAMPLE TICKET: Do I put it together?   59m
Open   Hey there, I've been browsing your site and I keep seeing this term "Flat Pack Delivery". I'm not sure what this really means. Does it shorten...
1 minute ago | #4

Customer | SAMPLE: How does Zendesk work   60m
Open   Hello, let's see how you or your agents can easily respond to and solve tickets. Feel free to email additional customer test inquiries to **su...
less than a minute ago | #5

Setup guide
Email basics

Connect email   Start
Invite team   Start
Set auto response   Start
Add signature   Start

Add more support channels
View all setup guides →

Ticket statistics
This week
0

Sports headline
Giants' Verlande...

ENG US   5:09 pm   11/08/2025

SAMPLE: How does Zen...
#5

+ Add

Conversations 0

Views

Your unsolved tickets   5
Unassigned tickets   0
All unsolved tickets   5
Recently updated tickets   5
Pending tickets   0
Recently solved tickets   0
[SAMPLE] Delivery Inquiries   5

Suspended tickets   0
Deleted tickets   0
Manage views ↗

Your unsolved tickets

Actions   ▶ Play

Filter

5 tickets

	Ticket status	Subject	Requester	Requested	Type	Priority
Status category: Open						
	Open	SAMPLE: How does Zendesk work	Customer	1 minute ago	Ticket	Normal
	Open	SAMPLE TICKET: Do I put it together?	Soobin Do	1 minute ago	Ticket	Normal
	Open	SAMPLE TICKET: Shipping cost	Zhang Wei Xu	1 minute ago	Ticket	Normal
	Open	SAMPLE TICKET: New delivery address	Ingrid Van Dijk	1 minute ago	Ticket	Normal
	Open	SAMPLE TICKET: Are products ethically sourced	Zhang Wei Xu	1 minute ago	Ticket	Low

Humid
Now

ENG US   5:10 pm   11/08/2025

Zendesk's user interface is designed to be clean and organized, making it easy for users to navigate between tickets, customer profiles, and reporting tools. Its functionality is well-integrated, with features like automated ticket routing, search filters, and macros placed intuitively so agents can work efficiently without excessive clicks. Overall, it is user-friendly, though new users may need a short learning curve to maximize advanced features like workflow automation and analytics.