MD WASIM AKRAM

Sr. VMware Workspace ONE Engineer

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CERTIFACTIONS

🎖 VMware Certified Professional - Digital Workspace 2023 (VCP-DW)

🎖 Introduction to Bash Scripting

🎖 Red Hat Enterprise Linux (EL)

SKILLS

VMware Workspace ONE UEM

VMware Workspace ONE Access

AirWatch   Active Directory

Virtualization

Mobile Device Management

Server Monitoring Linux/Windows

Android/iOS/Windows/MacOS/VR-Devise

LANGUAGES

English Proficient

Hindi Proficient

Bengoli Native

PASSIONS

❤ Playing Cricket

❤ Making food

❤ Connecting new Peoples

SUMMARY

I Have total 6+ years work experience in IT Managed Services and 5+ years experience for VMware Workspace ONE UEM(On-Prem and SaaS environment) and also I worked as Linux L1 and SD Engineer.

EXPERIENCE

Sr. Mobility Engineer

Insight direct India LLP   📅 01/2022 - Present   📍 India,Gurugram(WFH)

Project: Walmart/Rolex/Malala/UHG Health care/FedEx (SaaS environment)

- Deploy, configure, and implement VMware Workspace ONE UEM solutions for various mobile devices(Android/iOS/Windows/MacOS/VR-Devise)based on business requirements, best practices, and industry standards.
- Workspace ONE Access Integration with On-Prem AD/AzureAD/Configuring mobile SSO & SSO profile and creating compliance and polices for devices.
- Maintain comprehensive documentation on MDM policies, procedures, and configurations for Enrolment process or implement.
- Continuously monitor mobile device security and compliance, promptly identifying and addressing vulnerabilities and risks.
- Create and enforce mobile device security policies and procedures, ensuring compliance with industry standards and company requirements
- Conduct training sessions and create awareness programs for employees regarding mobile device security and best practices.

VMware Workspace ONE Administration

Wipro Limited   📅 10/2018 - 01/2022   📍 India,Bangalore

Project: Ujjivan Small Faience Bank (On-Prem environment)

- Collaborate with IT, cybersecurity, and other relevant teams to ensure a holistic approach to device management and security
- Supporting the AirWatch Product across all modules MDM, MAM, Workspace One and Enterprise integration Services.
- Enrolling and deploy applications throw VMware Workspace UEM and coordinate application updates, patches, and distribution to end-users and troubleshoot application-related issues and provide support to end-users
- Perform regular system upgrades and patches to keep the VMware Workspace ONE environment up to date and support project teams for mobile app testing (UAT)
- Good amount of experience in handing and troubleshooting the MDM and Android related issues and upgrades, patches.

SD Engineer and Linux L1 Support engineer

Quess Corp Limited   📅 10/2017 - 10/2018   📍 India,Bangalore

Project: Ujjivan Small Faience Bank client of Wipro (Application Support)

- Resolving issues of Finacle & CRM application and manage tickets for AD to reset user password or login issue and monitor application health.
- Monitoring server process User Management & Administration Disk partitions.
- Accessing the system control of the branch to solve the issues raised by the users.
- Working on User and Group management, Basic Permission,System login SSH, Crontab.

EDUCATION

Bachelor in Information Technology(B.Tech)

Maulana Abul Kalam Azad University of Technology, West Bengal , INDIA

📅 09/2012 - 07/2016