

Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?

Input your business details, including company name, address, and contact information.

Start by creating an account on Zoho Books if you haven't already. Configure your company details, including business name, address, and contact information.

What other thoughts might influence their behavior?

Connect your
business bank
accounts and
payment gateways to
Zoho Books for
seamless transaction
recording.

Set up a chart of accounts tailored to Techpro Solutions.
This includes creating accounts for income, expenses, assets, and liabilities.

Input your clients,
vendors, and
employees into Zoho
Books. Ensure their
details are accurate
for smooth
communication and
transaction tracking.

Customize your chart of accounts to match Techpro Solutions' specific financial structure. This includes defining income and expense categories.



Persona's name

Short summary of the persona

Set up the chart of accounts tailored to Techpro Solutions' specific needs. This includes categories for income, expenses, assets, and liabilities.

Maintain a database of vendors and customers with their contact details.

Set up your chart of accounts to track income, expenses, assets, and liabilities specific to Techpro Solutions.

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Utilize Zoho
Books' reporting
features to gain
insights into your
financial
performance.

Does

What behavior have we observed? What can we imagine them doing?

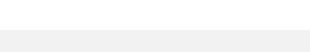
Link Zoho Books to

the company's bank

accounts and credit

cards for seamless

transaction imports.



See an example

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

