

**Andrew Kroll**  
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## **SUMMARY OF QUALIFICATIONS**

- Excellent written and verbal communication skills
- Demonstrated and proven ability to troubleshoot and resolve diverse technical issues
- Able to work effectively as a team member in dynamic, demanding environments

## **PROJECTS**

- Portfolio site: <http://andrewkroll.com>
- Github profile: <https://github.com/akroll1>

## **EXPERIENCE**

**Piksel, Atlanta, GA** **Feb, 2016 to Present**  
Technical Support

- Effectively communicates and assists customers stream video content online.
- Researches a diverse array of technical issues concerning streaming video content online.
- Outstanding analytical, problem-solving, and troubleshooting ability.

**DIGITAL CRAFTS, Buckhead, Atlanta, GA** **October, 2015 to February, 2016**

- Full-stack web development utilizing the MEAN stack and the LAMP stack.
- Analytical thinking in conjunction with modern web development technologies such as JQuery, Angular.js, Node.js, PHP, SQL and MongoDB as well as version control.

**Arrow Electronics, Phoenix, AZ** **February, 2013 to April, 2014**  
PC Technician

- Assembled, loaded and tested software on PC's and server systems according to technical instructions.
- Maintained excellent quality standards in a fast-paced production environment.
- Promoted to troubleshooting department in record time.

**US Army, Fourth Infantry Division, Fort Carson, Colorado** **March, 2006 to November, 2009**  
Signal Support Systems Specialist

- Installed, maintained and repaired RF, HF, UHF, satellite and PC networked systems in an armored reconnaissance squadron.
- Developed and implemented standard operating procedures and training programs for tactical RF and UHF communications systems for company level assets.

- NCOIC for squadron-level communications shop in an armored reconnaissance squadron.
- Managed and secured over \$3,000,000 of controlled cryptographic items (CCI) and inventories of repair parts with zero losses.
- Received the highest possible ratings on 5 of 6 NCO Evaluation Reports.

## **EDUCATION**

**DIGITAL CRAFTS**, Buckhead, Atlanta, GA

**October, 2015 to February, 2016**

- Full-Stack Web Development
- Accelerated Learning Program focusing on full-stack web development.

**ARIZONA STATE UNIVERSITY**, Tempe, AZ

**January, 2010 to Present**

- Senior student pursuing a degree online in Philosophy.