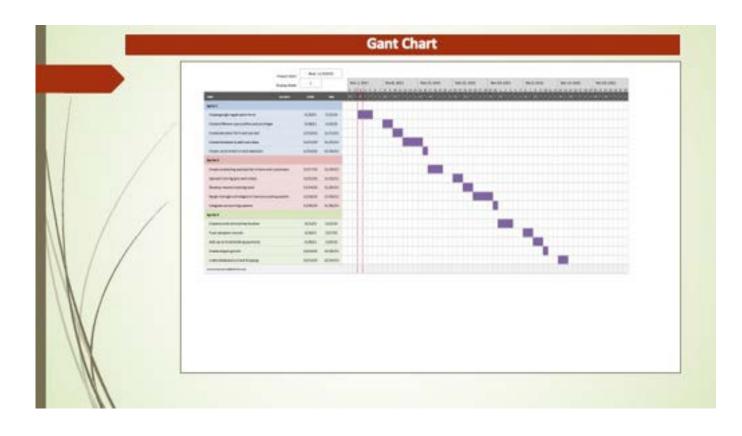


Feature ID	User Story	Acceptance Criteria	Priority	Estimated days
1	1.1 As an adopter I should be able to login via the web portal or phone portal and fill in the registration form by signing in or signing up.	1. Create a web portal with UI asking for users' email, password, and giving "forget password" options in case the user forgets the password. 2. Alternatively, there should be an option to sign up via any of the social media options such as google, Facebook, Instagram and so on.	High	4
1	1.2 As a volunteer I should be able to login and select my user profile as volunteer and get privileges to access pet portals and upload images.	Create a user profile option for different users, one of them being the volunteer so that different privileges can be assigned from the back-end system. Create an UX for the volunteer to upload images of pets and add biography for each pet by describing their characteristics.	High	5
1	1.3 As a manager I should be able to track all adopter and manager user accounts	1. Create a user profile option for manager and assign admin privileges. 2. Give access to the CRM database and accounting database to access user data and track funds.	Medium	4

Sprint 1

Feature ID	User Story	Acceptance Criteria	Priority	Estimat days
2	2.1 As an adopter I should be able to fill the adoption form online and make payments via UPI payments as well.	1. Add the pet to cart and be able to fill the online adoption form. 2. Make payments online by adding credit card or via net banking.	High	5
2	2.2 As a volunteer I should be able able to fill in adoption form in the staff section.	 Assign volunteer user privileges to the user and give staff section permission to fill in the adoption form. 	High	5
2	2.3 As a manager I should be able to schedule or organize online adoption events.	1. Create posters and advertisement to publish online adoption events and schedule it at the requested dates.	Medium	4





Goals: To enhance animal welfare and protect animals from being destroyed by providing them shelter with the help of donators or volunteers and sponsors.

Metrics

1.Reduced the percentage of kill rates.

2. Increased donation and volunteering funcding

Business Value

The business value has to increase proportionally to adoption rates and more funding.

Customer segements

Adopters
Donators
Managers
Volunteers
Interns



Elena Gilbert, 23 Volunteer



Kenny Wade, 31 Adopter



George Jordan, 38 IT Manager

<u>Introduction:</u>

A very humble person who has immense loves for animals. Always wanted to open a pet adoption center but didn't have enough financial support. A person who is elated on providing social service and animal welfare.

Introduction:

An IT engineer hailing from North Carolina, who is a lovely wife of her husband Peter and a mother of two children, James and Bob. A person who cherishes every moment of her life and loves to travel the world.

Introduction:

An MBA graduate from UIUC with 12 years of professional expertise in enterprise business development. An independent mother of two children, who has immense love for animals and owns a pet named Aura back at home.

Needs and Goals:

- To save and protect wildlife and animals.
- To volunteer and gain expertise in animal veterinary.
- To pursue veterinary science and contribute toward animal science.

Needs and Goals:

- Own a dog and fulfill her childhood dreams.
- To have a dog to safe-guard her home from thieves and other reptiles.
- To help in spreading pet adoption awareness among people via social media.

Needs and Goals:

- To enhance the business development at Paw Gobbles.
- To help co-ordinate and manage employees, pets and other resources of the organization.
- > To bring funds from various organizations.



"I wish to go to the dog's paradise, not man's,"

Goals

- > To save and protect wildlife and animals.
- > To volunteer and gain expertise in animal veterinary.
- To pursue veterinary science and contribute toward animal science.

Frustrations

- Lack of interest to work
- To confused with her choices

Elena Gilbert, 23

Volunteer

MARRIED

KIDS

College Degree in Finance **EDUCATION**

North Caronlina

No

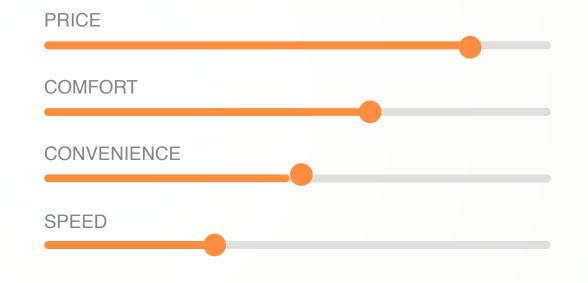
OCCUPATION Student

LOCATION

Bio or Scenario

A very humble person who has immense loves for animals. Always wanted to open a pet adoption center but didn't have enough financial support. A person who is elated on providing social service and animal welfare.

Motivations



Personality



Technology

DESKTOP SMARTPHONE SOCIAL MEDIA

Brands



Interests in various brands

Software & Apps









Social media apps

ANALYTICAL



"I've felt the deepest, purest love—the love of God, truly, I suppose that's what God's love feels like—come from your dog through the years."

Goals

- Own a dog and fulfill her childhood dreams.
- To have a dog to safe-guard her home from thieves and other reptiles.
- To help in spreading pet adoption awareness among people via social media.

Frustrations

- Extravagant in spending money
- Very stubborn

Kenny Wade, 31 Adopter

MARRIED

Yes

KIDS

James 5, Bob 7

EDUCATION

College Degree in Engineering

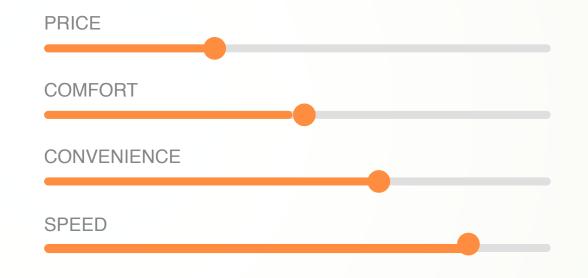
OCCUPATION LOCATION

IT Engineer at HPE
Texas

Bio or Scenario

An IT engineer hailing from North Carolina, who is a lovely wife of her husband Peter and a mother of two children, James and Bob. A person who cherishes every moment of her life and loves to travel the world.

Motivations



Personality

INTROVERT	EXTROVERT
ANALYTICAL	CREATIVE
LOYAL	FICKLE
PASSIVE	ACTIVE

Technology



Brands







Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh.

Software & Apps









Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh.

ANALYTICAL

INTELLIGENT



"Our dogs have such brief lives with us, and they spend the most of them waiting for us to return home each day."

Goals

- > To enhance the business development at PawGobbles.
- To help co-ordinate and manage employees, pets and other resources of the organization.
- To bring funds from various organizations.

Frustrations

- Short temper
- Risk Management

George Jordan, 38 IT Manager

San Francisco

MARRIED

LOCATION

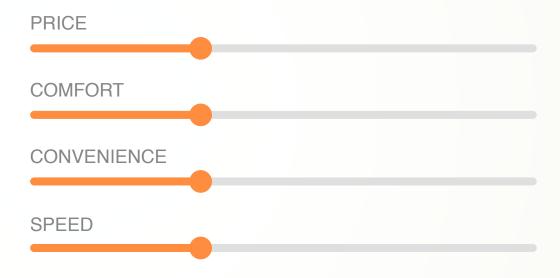
Yes

Sarah 3, Jamy 10 KIDS MBA, UIUC **EDUCATION** OCCUPATION IT Manager

Bio or Scenario

An MBA graduate from UIUC with 12 years of professional expertise in enterprise business development. An independent mother of two children, who has immense love for animals and owns a pet named Aura back at home.

Motivations



Personality

INTROVERT	EXTROVERT
ANALYTICAL	CREATIVE
LOYAL	FICKLE
PASSIVE	ACTIVE

Technology

DESKTOP SMARTPHONE SOCIAL MEDIA

Brands







Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh.

Software & Apps









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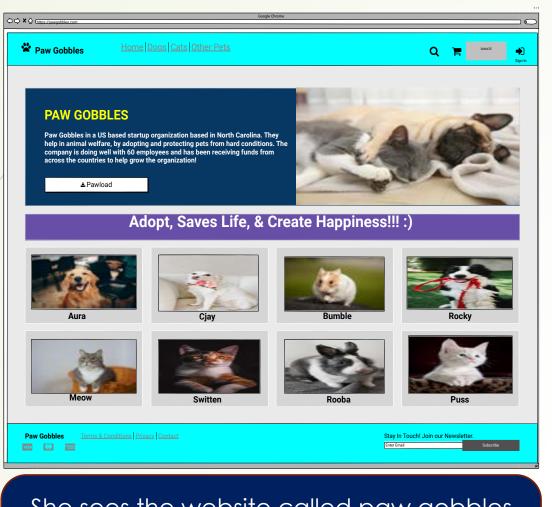
ANALYTICAL

Story Board

1/1



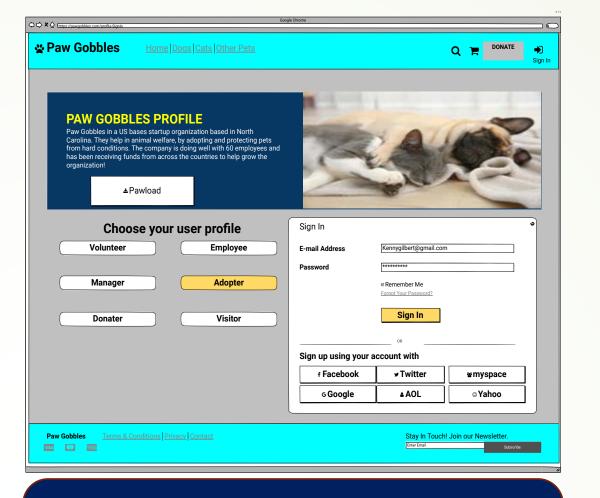
Kenny is scrolling through her Instagram, and she comes across this dog picture which she finds it very cute, and below in the description it was mentioned dog is up for adoption and the site address link was mentioned. She clicks on the link and opens the website via her computer.



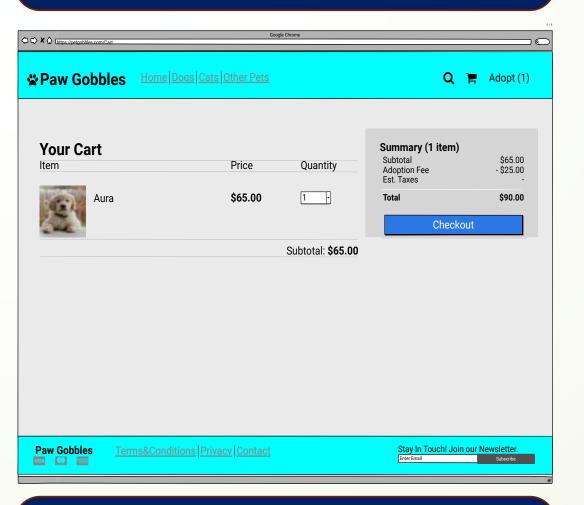
She sees the website called paw gobbles and can find several pet animals including cats and rabbits. She clicks on sign in button on top right corner.

X () (https://pawgobbles/AdoptionForm	Google Chrome) (
Paw Gobbles	Home Dogs Cats Other Pets	Q 📜 Adopt (1) 🔓
Adopt > Customer Information > Pe	ets > Adoption Form	
	Pet Adoption form	
	ousehold willing to own this pet? of from health shelter before?	
Shipping Address [Kenny [HPE] Scandia Apt [USA]	Wade [Apt. (Optional) Volume [66780]	
	Digital Customer Sign	
Paw Gobbles Iems&Conditions Prince		Stay in Touch! Join our Newsletter. Enter Email Subscribe

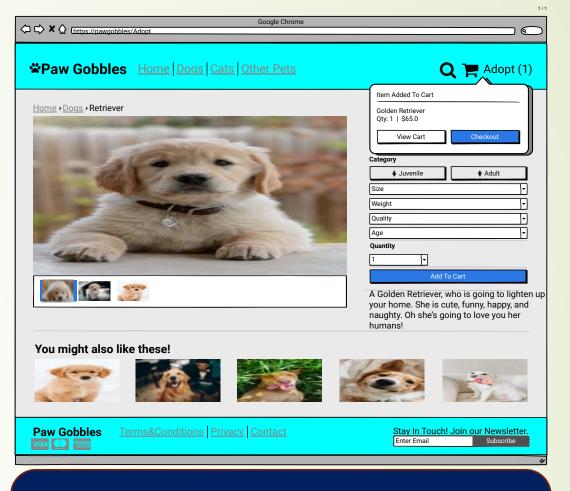
The website immediately prompts her with the adoption form to filling the customer details.



This prompts her with the user profile and sign in page, where she enters her email as username and enters password to login as an adopter



After filling the form, the website directs
Kenny to the cart portal where the
customer can enter shipping address in
case, they want the pet to be delivered.

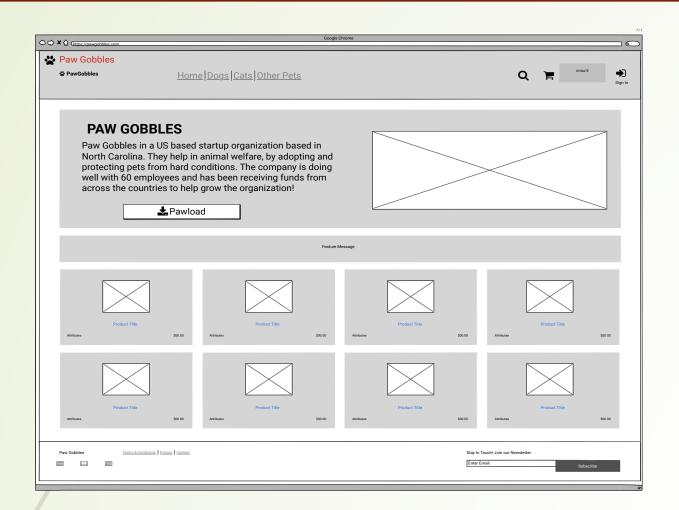


The she finds the puppy of her choice depending on her visit was in person or online search and adds it to the adopt cart.

Order 131		Summary (1	item)
Thank you, Kenny!		Subtotal	\$90.00
Your order is confirmed.		Shipping Est. Taxes	\$20.00 \$10.00
We've accepted your order and we're	getting it ready.	Gift card or discount coo	• • • •
		Girt card of discount code	
Customer Information		Total	\$130.00
Shipping Address	Billing Address Kenny Bostick	Total	Ų 130.00
Kenny Bostick 12 Waldo Point Road	12 Waldo Point Road		
Mishauken, NY 11200	Mishauken, NY 11200 United States		
United States	Officed States		
Shipping Method	Payment Method		
JPS Ground (Estimated ship time	Ending in 3217 — \$130.00		
of 3-6 days)			

This is the final confirmation page after payment is done.

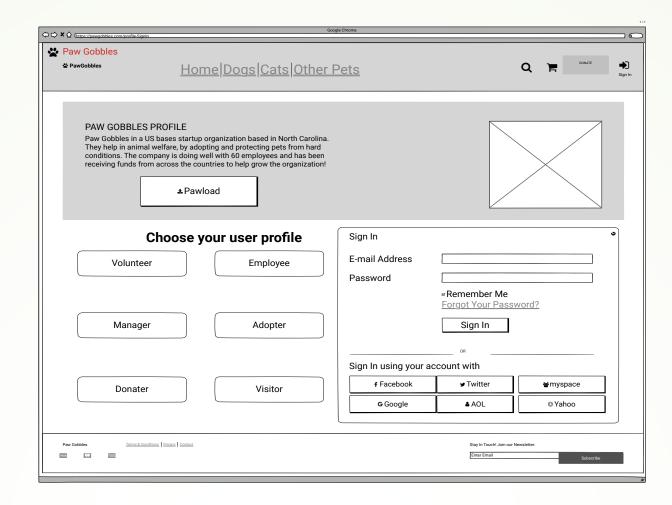
Wire frames



This wireframe is the home page of pawgobbles website. It has options to search, donate, and check out various animals.

Google Chrome	
C→ X	
Paw Gobbles Home Dogs Cats Other Pets	Q 📜 Adopt (1)
Home > Dogs > Retriever	Item Added To Cart Golden Retriever
	Qty: 1 \$430 View Cart Checkout
	Category
	♦ Puppy ♦ Adult Size ▼
	Quantity
	Add To Cart
	A Golden Retriever, who is going to lighten up your home. She is cute, funny, happy, and naughty. Oh she's going to love you her humans!
You might also like these!	
Paw Gobbles Terms&Conditions Privacy Contact	Stay In Touch! Join our Newsletter. Enter Email Subscribe

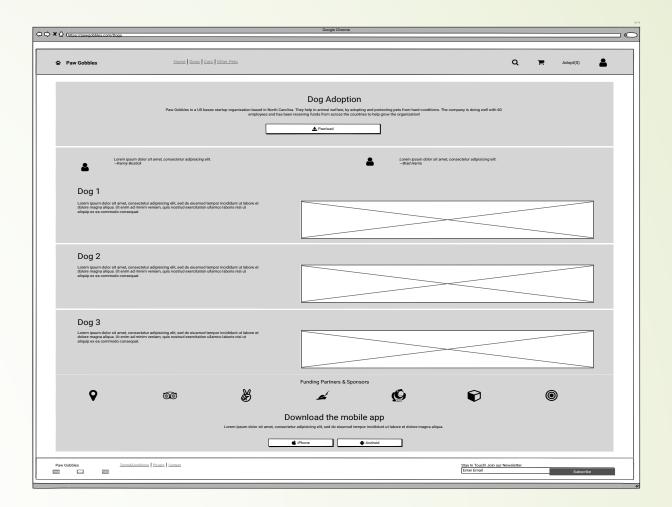
Here the user can add the pet to the cart if required.



This wireframe, prompts the user to choose their user profile and sign in or signup via social media applications.

	Google Chrome	
Paw Gobbles Home	ogs Cats Other Pets	Q 📜 Adopt (1)
Your Cart Item Golden Retriever puppy	\$430.00 1 T Subtotal: \$430.00	Summary (1 item) Subtotal \$430.00 Shipping - Est. Taxes - Checkout
Paw Gobbles Terms&Conditions	Privacy Contact	Stay In Touch! Join our Newsletter. Enter Email Subscribe
		"

This wireframe prompts the adopt cart describing various costs like shipping, dog cost and adoption FEE.

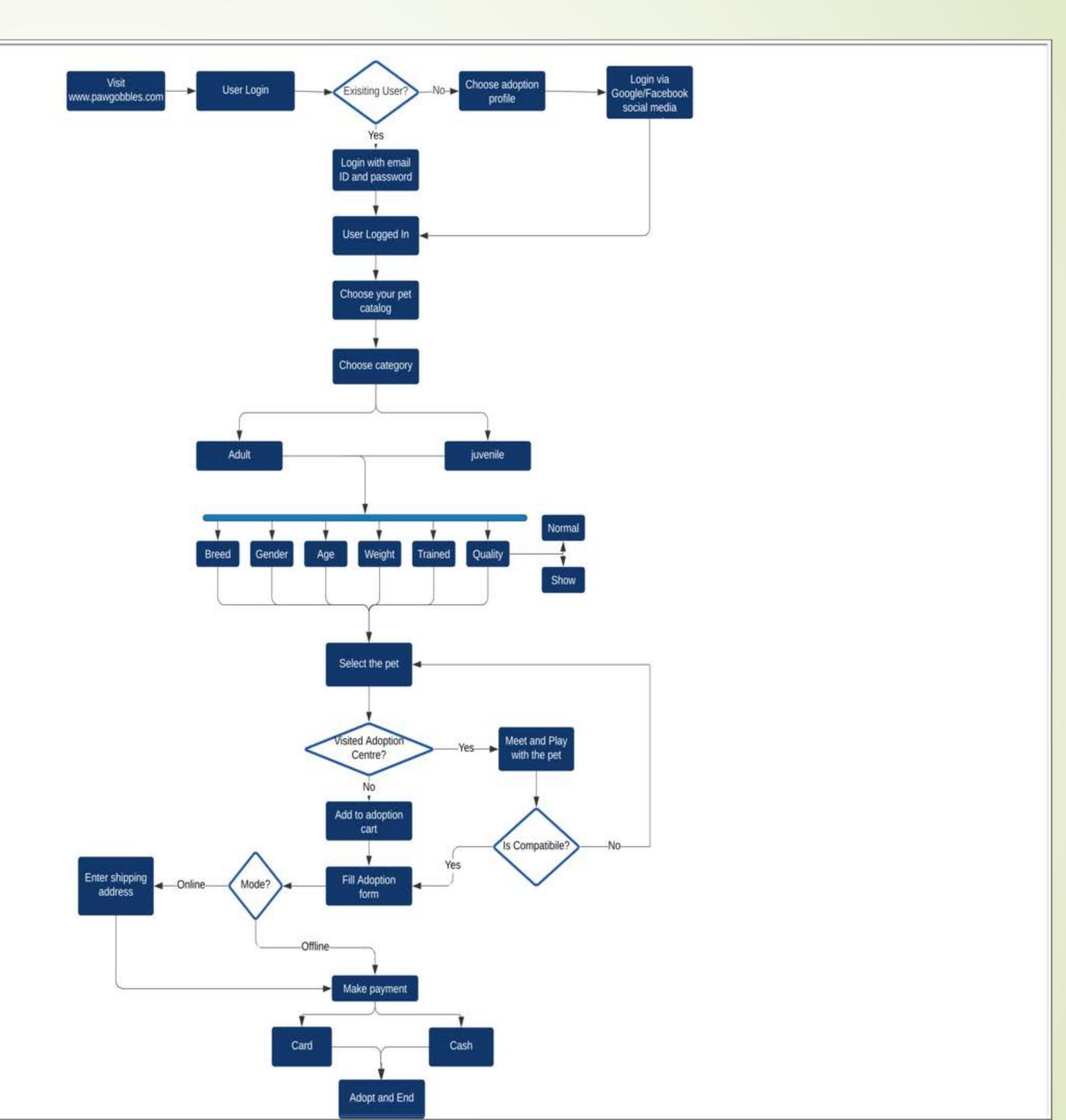


This wireframe indicates the user account where he has clicked on login and it has directed him to the dogs s page where he can choose the dog of his choice.

~~ × ^ ———	Google Chrome		
	ionstatus		
Paw Gobbles Home Do	gs Cats Other Pets	Q	Adopt (1)
Order 131 Thank you, Kenny! Your order is confirmed. We've accepted your order and we're getting in the confirmed of the con	Billing Address Kenny Bostick 12 Waldo Point Road Mishauken, NY 11200 United States Payment Method Mad Ending in 3217 — \$460	Summary (1 item) Subtotal Shipping Est. Taxes Gift card or discount code	\$430.00 \$20 \$10 \$460
Paw Gobbles Terms&Conditions	Privacy Contact	Stay In Touch! Join Enter Email	our Newsletter. Subscribe
			"

This wireframe is a final confirmation page if the dog has been adop

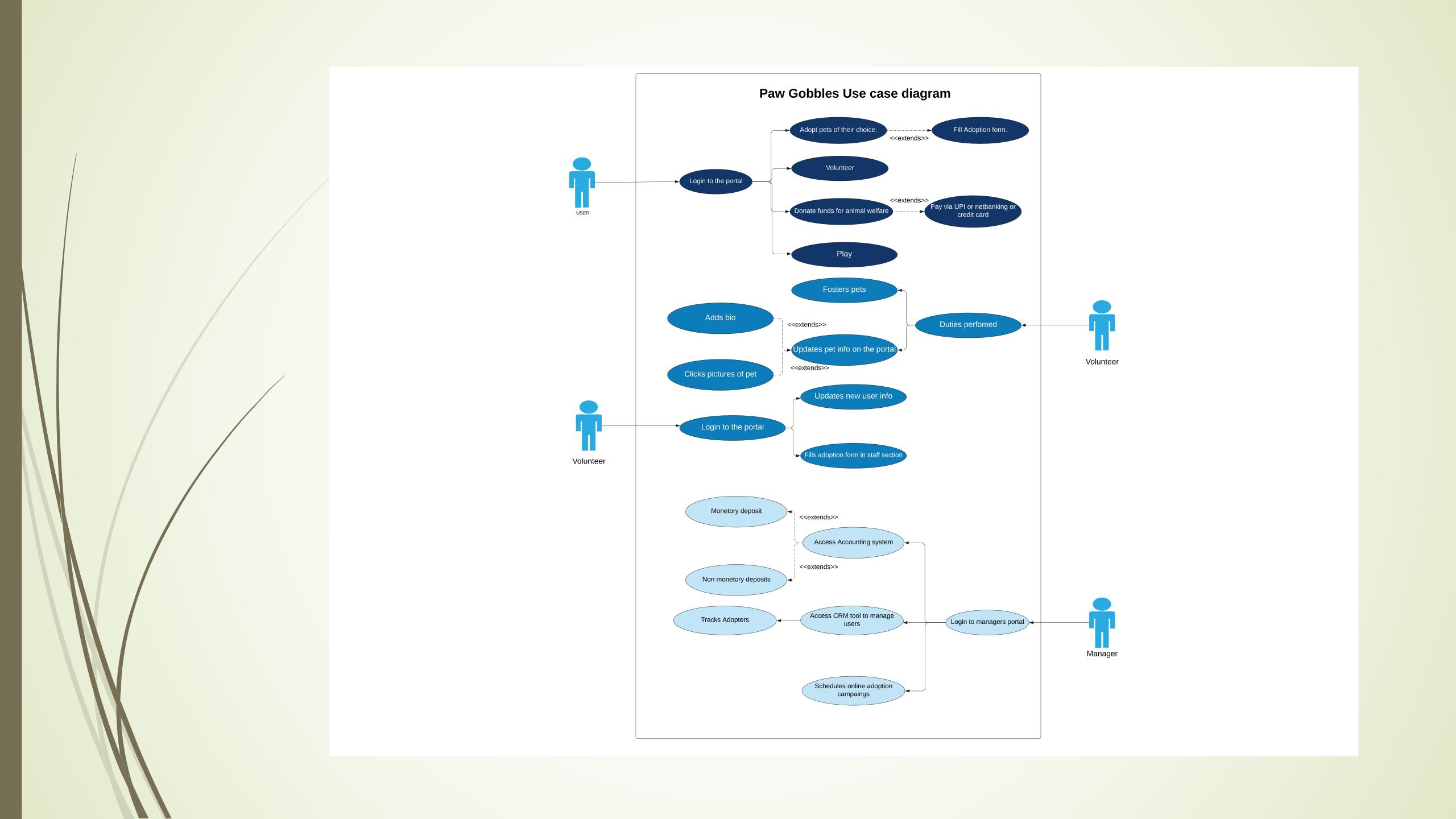
ADOPTION WORKFLOW



EPIC 1

This epic for aggie humane society is to manage adoptions, various types of volunteers, employees, donations, scheduling, events, and integrate with their backend accounting system.

Feature 1	Create a link that takes the visitor to a Google form where they may express their interest in pet adoption, volunteering, interning, or donating. This Google form will extract data and load it to the website's CRM database and log all user information.
Feature 2	Develop an automated software tool, such as an applicant tracking system (ATS), that scans the applications of interns and volunteers and matches their skills to the job requirements, allowing them to be filtered for recruitment.
Feature 3	Update new employee schedules, such as interns and volunteers, in Excel by changing existing staff schedules and integrating it with technologies like Workday to auto-update time schedules.
Feature 4	Document and create videos or ppts of training courses and post them to the website. New employee registration on the employee portal must auto-schedule easy and elegant training.
Feature 5	An online adoption campaigns to be scheduled quarterly with advertisements and poster to enhance pet adoption amongst people.
Feature 6	A tracking system like excel sheet to record the information about the adopter and the pet along with date and shipping cost and details.
Feature 7	Integrate UPI and online payments with the accounting system



Sprint 1

	Feature ID	User Story	Acceptance Criteria	Priority	Estimated days
	1	1.1 As an adopter I should be able to login via the web portal or phone portal and fill in the registration form by signing in or signing up.	 1. Create a web portal with UI asking for users' email, password, and giving "forget password" options in case the user forgets the password. 2. Alternatively, there should be an option to sign up via any of the social media options such as google, Facebook, Instagram and so on. 	High	4
	1	As a volunteer I should be able to login and select my user profile as volunteer and get privileges to access pet portals and upload images.	 Create a user profile option for different users, one of them being the volunteer so that different privileges can be assigned from the back-end system. Create an UX for the volunteer to upload images of pets and add biography for each pet by describing their characteristics. 	High	5
	1	1.3 As a manager I should be able to track all adopter and manager user accounts	 1. Create a user profile option for manager and assign admin privileges. 2. Give access to the CRM database and accounting database to access user data and track funds. 	Medium	4

Sprint 2

Feature ID	User Story	Acceptance Criteria	Priority	Estimated days
2	2.1 As an adopter I should be able to fill the adoption form online and make payments via UPI payments as well.	 1. Add the pet to cart and be able to fill the online adoption form. 2. Make payments online by adding credit card or via net banking. 	High	5
2	As a volunteer I should be able able to fill in adoption form in the staff section.	1. Assign volunteer user privileges to the user and give staff section permission to fill in the adoption form.	High	5
2	2.3 As a manager I should be able to schedule or organize online adoption events.	1. Create posters and advertisement to publish online adoption events and schedule it at the requested dates.	Medium	4

Gant Chart

