

# Guide to Computer Forensics and Investigations Sixth Edition

## *Chapter 1*

### *Understanding The Digital Forensics Profession and Investigations*





# Objectives

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- Describe the field of digital forensics
- Explain how to prepare computer investigations and summarize the difference between public-sector and private-sector investigations
- Explain the importance of maintaining professional conduct
- Describe how to prepare a digital forensics investigation by taking a systematic approach
- Describe procedures for private-sector digital investigations
- Explain requirements for data recovery workstations and software
- Summarize how to conduct an investigation, including critiquing a case



# An Overview of Digital Forensics (1 of 3)

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- **Digital forensics**

- The application of computer science and investigative procedures for a legal purpose involving the analysis of digital evidence after proper search authority, chain of custody, validation with mathematics, use of validated tools, repeatability, reporting, and possible expert presentation.
- In October 2012, an ISO standard for digital forensics was ratified - ISO 27037 Information technology - Security techniques



# An Overview of Digital Forensics (2 of 3)

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- The Federal Rules of Evidence (FRE) was created to ensure consistency in federal proceedings
  - Signed into law in 1973
  - Many states' rules map to the FRE
- FBI Computer Analysis and Response Team (CART) was formed in 1984 to handle cases involving digital evidence
- By late 1990s, CART teamed up with Department of Defense Computer Forensics Laboratory (DCFL)



# An Overview of Digital Forensics (3 of 3)

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- The **Fourth Amendment** to the U.S. Constitution protects everyone's right to be secure from search and seizure
  - Separate **search warrants** might not be necessary for digital evidence
- Every U.S. jurisdiction has case law related to the admissibility of evidence recovered from computers and other digital devices



# Digital Forensics and Other Related Disciplines (1 of 3)

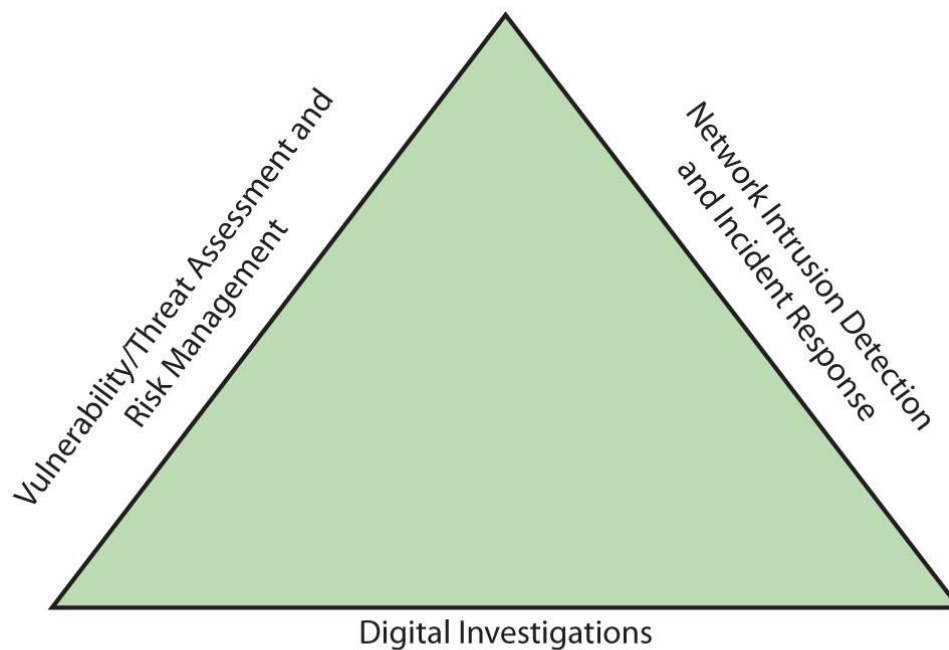
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- Investigating digital devices includes:
  - Collecting data securely
  - Examining suspect data to determine details such as origin and content
  - Presenting digital information to courts
  - Applying laws to digital device practices
- Digital forensics is different from **data recovery**
  - Which involves retrieving information that was deleted by mistake or lost during a power surge or server crash
- Forensics investigators often work as part of a team, known as the investigations triad



# Digital Forensics and Other Related Disciplines (2 of 3)

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**Figure 1-1** The investigations triad



# Digital Forensics and Other Related Disciplines (3 of 3)

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- Vulnerability/threat assessment and risk management
  - Tests and verifies the integrity of stand-alone workstations and network servers
- Network intrusion detection and incident response
  - Detects intruder attacks by using automated tools and monitoring network firewall logs
- Digital investigations
  - Manages investigations and conducts forensics analysis of systems suspected of containing evidence





# A Brief History of Digital Forensics

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- By the early 1990s, the International Association of Computer Investigative Specialists (IACIS) introduced training on software for digital forensics
- IRS created search-warrant programs
- ASR Data created Expert Witness for Macintosh
- ILook is currently maintained by the IRS Criminal Investigation Division
- AccessData Forensic Toolkit (FTK) is a popular commercial product



# Understanding Case Law

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- Existing laws can't keep up with the rate of technological change
- When statutes don't exist, case law is used
  - Allows legal counsel to apply previous similar cases to current one in an effort to address ambiguity in laws
- Examiners must be familiar with recent court rulings on search and seizure in the electronic environment



# Developing Digital Forensics Resources

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- To supplement your knowledge:
  - Develop and maintain contact with computing, network, and investigative professionals
  - Join computer user groups in both the public and private sectors
    - Example: **Computer Technology Investigators Network (CTIN)** meets to discuss problems with digital forensics examiners encounter
  - Consult outside experts



# Preparing for Digital Investigations (1 of 3)

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- Digital investigations fall into two categories:
  - Public-sector investigations
  - Private-sector investigations



# Preparing for Digital Investigations (2 of 3)

Government agencies

Article 8 in the Charter of Rights of Canada

U.S. Fourth Amendment search  
and seizure rules



Private organizations

Company policy violations

Litigation disputes



**Figure 1-4** Public-sector and private-sector investigations

iStock.com/RobinsonBecquart, iStock.com/buzbuzzer



# Preparing for Digital Investigations (3 of 3)

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- Public-sector investigations involve government agencies responsible for criminal investigations and prosecution
- Fourth Amendment to the U.S. Constitution
  - Restrict government **search and seizure**
- The Department of Justice (DOJ) updates information on computer search and seizure regularly
- Private-sector investigations focus more on policy violations



# Understanding Law Enforcement Agency Investigations

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- When conducting public-sector investigations, you must understand laws on computer-related crimes including:
  - Standard legal processes
  - Guidelines on search and seizure
  - How to build a criminal case
- The Computer Fraud and Abuse Act was passed in 1986
  - Specific state laws were generally developed later



# Following Legal Processes (1 of 2)

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- A criminal investigation usually begins when someone finds evidence of or witnesses a crime
  - Witness or victim makes an **allegation** to the police
- Police interview the complainant and writes a report about the crime
- Report is processed and management decides to start an investigation or log the information in a police blotter
  - Blotter is a historical database of previous crimes





# Following Legal Processes (2 of 2)

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- **Digital Evidence First Responder (DEFR)**

- Arrives on an incident scene, assesses the situation, and takes precautions to acquire and preserve evidence

- **Digital Evidence Specialist (DES)**

- Has the skill to analyze the data and determine when another specialist should be called in to assist

- **Affidavit** - a sworn statement of support of facts about or evidence of a crime

- Must include **exhibits** that support the allegation



# Understanding Private-Sector Investigations (1 of 8)

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- Private-sector investigations involve private companies and lawyers who address company policy violations and litigation disputes
  - Example: wrongful termination
- Businesses strive to minimize or eliminate litigation
- Private-sector crimes can involve:
  - E-mail harassment, falsification of data, gender and age discrimination, embezzlement, sabotage, and industrial espionage



# Understanding Private-Sector Investigations

## (2 of 8)

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- Businesses can reduce the risk of litigation by publishing and maintaining policies that employees find easy to read and follow
- Most important policies define rules for using the company's computers and networks
  - Known as an "Acceptable use policy"
- **Line of authority** - states who has the legal right to initiate an investigation, who can take possession of evidence, and who can have access to evidence



# Understanding Private-Sector Investigations

## (3 of 8)

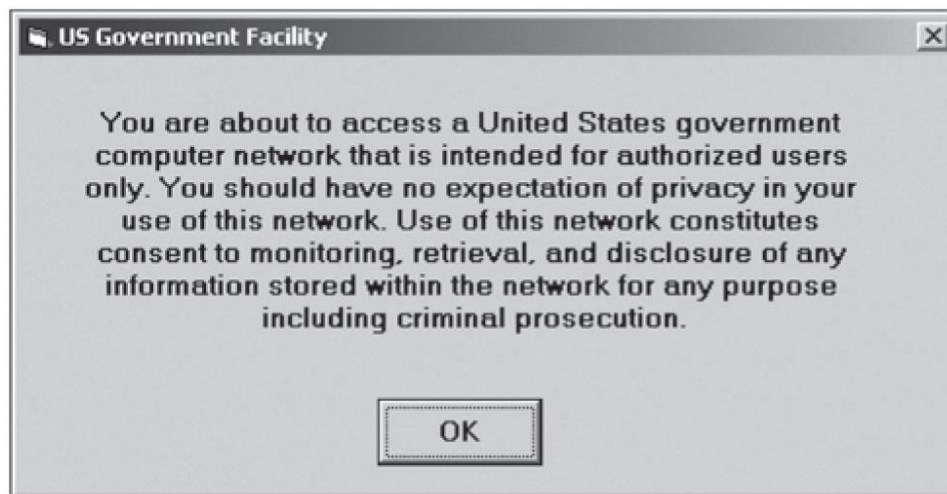
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- Business can avoid litigation by displaying a **warning banner** on computer screens
  - Informs end users that the organization reserves the right to inspect computer systems and network traffic at will



# Understanding Private-Sector Investigations (4 of 8)

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**Figure 1-7** A sample warning banner



# Understanding Private-Sector Investigations (5 of 8)

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- Sample text that can be used in internal warning banners:
  - Use of this system and network is for official business only
  - Systems and networks are subject to monitoring at any time by the owner
  - Using this system implies consent to monitoring by the owner
  - Unauthorized or illegal users of this system or network will be subject to discipline or prosecution



# Understanding Private-Sector Investigations (6 of 8)

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- Businesses are advised to specify an **authorized requester** who has the power to initiate investigations
- Examples of groups with authority
  - Corporate security investigations
  - Corporate ethics office
  - Corporate equal employment opportunity office
  - Internal auditing
  - The general counsel or legal department



# Understanding Private-Sector Investigations (7 of 8)

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- During private investigations, you search for evidence to support allegations of violations of a company's rules or an attack on its assets
- Three types of situations are common:
  - Abuse or misuse of computing assets
  - E-mail abuse
  - Internet abuse
- A private-sector investigator's job is to minimize risk to the company





# Understanding Private-Sector Investigations (8 of 8)

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- The distinction between personal and company computer property can be difficult with cell phones, smartphones, personal notebooks, and tablet computers
- Bring your own device (BYOD) environment
  - Some companies state that if you connect a personal device to the business network, it falls under the same rules as company property



# Maintaining Professional Conduct

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- **Professional conduct** - includes ethics, morals, and standards of behavior
- An investigator must exhibit the highest level of professional behavior at all times
  - Maintain objectivity
  - Maintain credibility by maintaining confidentiality
- Investigators should also attend training to stay current with the latest technical changes in computer hardware and software, networking, and forensic tools



# Preparing a Digital Forensics Investigation

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- The role of digital forensics professional is to gather evidence to prove that a suspect committed a crime or violated a company policy
- Collect evidence that can be offered in court or at a corporate inquiry
  - Investigate the suspect's computer
  - Preserve the evidence on a different computer
- **Chain of custody**
  - Route the evidence takes from the time you find it until the case is closed or goes to court



# An Overview of a Computer Crime

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- Computers can contain information that helps law enforcement determine:
  - Chain of events leading to a crime
  - Evidence that can lead to a conviction
- Law enforcement officers should follow proper procedure when acquiring the evidence
  - Digital evidence can be easily altered by an overeager investigator
- A potential challenge: information on hard disks might be password protected so forensics tools may be need to be used in your investigation



# An Overview of a Company Policy Violation

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- Employees misusing resources can cost companies millions of dollars
- Misuse includes:
  - Surfing the Internet
  - Sending personal e-mails
  - Using company computers for personal tasks



# Taking a Systematic Approach (1 of 2)

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- Steps for problem solving
  - Make an initial assessment about the type of case you are investigating
  - Determine a preliminary design or approach to the case
  - Create a detailed checklist
  - Determine the resources you need
  - Obtain and copy an evidence drive



# Taking a Systematic Approach (2 of 2)

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- Steps for problem solving (cont'd)
  - Identify the risks
  - Mitigate or minimize the risks
  - Test the design
  - Analyze and recover the digital evidence
  - Investigate the data you recover
  - Complete the case report
  - Critique the case



# Assessing the Case

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- Systematically outline the case details
  - Situation
  - Nature of the case
  - Specifics of the case
  - Type of evidence
  - Known disk format
  - Location of evidence
- Based on these details, you can determine the case requirements





# Planning Your Investigation (1 of 5)

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- A basic investigation plan should include the following activities:
  - Acquire the evidence
  - Complete an evidence form and establish a chain of custody
  - Transport the evidence to a computer forensics lab
  - Secure evidence in an **approved secure container**



# Planning Your Investigation (2 of 5)

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- A basic investigation plan (cont'd):
  - Prepare your **forensics workstation**
  - Retrieve the evidence from the secure container
  - Make a forensic copy of the evidence
  - Return the evidence to the secure container
  - Process the copied evidence with computer forensics tools



# Planning Your Investigation (3 of 5)

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- An **evidence custody form** helps you document what has been done with the original evidence and its forensics copies
  - Also called a chain-of-evidence form
- Two types
  - **Single-evidence form**
    - Lists each piece of evidence on a separate page
  - **Multi-evidence form**



**Figure 1-9** A sample multi-evidence form used in a private-sector environment



**Figure 1-10** A single-evidence form



# Securing Your Evidence (1 of 2)

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- Use evidence bags to secure and catalog the evidence
- Use computer safe products when collecting computer evidence
  - Antistatic bags
  - Antistatic pads
- Use well padded containers
- Use evidence tape to seal all openings
  - CD drive bays
  - Insertion slots for power supply electrical cords and USB cables



# Securing Your Evidence (2 of 2)

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- Write your initials on tape to prove that evidence has not been tampered with
- Consider computer specific temperature and humidity ranges
  - Make sure you have a safe environment for transporting and storing it until a secure evidence container is available



# Procedures for Private-Sector High-Tech Investigations

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- As an investigator, you need to develop formal procedures and informal checklists
  - To cover all issues important to high-tech investigations
  - Ensures that correct techniques are used in an investigation





# Employee Termination Cases

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- The majority of investigative work for termination cases involves employee abuse of corporate assets
- Incidents that create a hostile work environment are the predominant types of cases investigated
  - Viewing pornography in the workplace
  - Sending inappropriate e-mails
- Organizations must have appropriate policies in place



# Internet Abuse Investigations (1 of 2)

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- To conduct an investigation you need:
  - Organization's Internet proxy server logs
  - Suspect computer's IP address
  - Suspect computer's disk drive
  - Your preferred computer forensics analysis tool



# Internet Abuse Investigations (2 of 2)

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- Recommended steps
  - Use standard forensic analysis techniques and procedures
  - Use appropriate tools to extract all Web page URL information
  - Contact the network firewall administrator and request a proxy server log
  - Compare the data recovered from forensic analysis to the proxy server log
  - Continue analyzing the computer's disk drive data



# E-mail Abuse Investigations (1 of 2)

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- To conduct an investigation you need:
  - An electronic copy of the offending e-mail that contains message header data
  - If available, e-mail server log records
  - For e-mail systems that store users' messages on a central server, access to the server
  - Access to the computer so that you can perform a forensic analysis on it
  - Your preferred computer forensics analysis tool



# E-mail Abuse Investigations (2 of 2)

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- Recommended steps
  - Use the standard forensic analysis techniques
  - Obtain an electronic copy of the suspect's and victim's e-mail folder or data
  - For Web-based e-mail investigations, use tools such as FTK's Internet Keyword Search option to extract all related e-mail address information
  - Examine header data of all messages of interest to the investigation



# Attorney-Client Privilege Investigations (1 of 4)

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- Under **attorney-client privilege (ACP)** rules for an attorney
  - You must keep all findings confidential
- Many attorneys like to have printouts of the data you have recovered
  - You need to persuade and educate many attorneys on how digital evidence can be viewed electronically
- You can also encounter problems if you find data in the form of binary files



# Attorney-Client Privilege Investigations (2 of 4)

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- Steps for conducting an ACP case
  - Request a memorandum from the attorney directing you to start the investigation
  - Request a list of keywords of interest to the investigation
  - Initiate the investigation and analysis
  - For disk drive examinations, make two bit-stream images using different tools for each image
  - Compare hash signatures on all files on the original and re-created disks



# Attorney-Client Privilege Investigations (3 of 4)

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- Steps for conducting an ACP case (cont'd)
  - Methodically examine every portion of the disk drive and extract all data
  - Run keyword searches on allocated and unallocated disk space
  - For Windows OSs, use specialty tools to analyze and extract data from the Registry
  - For binary data files such as CAD drawings, locate the correct software product
  - For unallocated data recovery, use a tool that removes or replaces nonprintable data





# Attorney-Client Privilege Investigations (4 of 4)

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- Steps for conducting an ACP case (cont'd)
  - Consolidate all recovered data from the evidence bit-stream image into folders and subfolders
- Other guidelines
  - Minimize written communications with the attorney
  - Any documentation written to the attorney must contain a header stating that it's "Privileged Legal Communication—Confidential Work Product"
  - Assist the attorney and paralegal in analyzing data



# Industrial Espionage Investigations (1 of 5)

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- All suspected industrial espionage cases should be treated as criminal investigations
- Staff needed
  - Digital investigator who is responsible for disk forensic examinations
  - Technology specialist who is knowledgeable of the suspected compromised technical data
  - Network specialist who can perform log analysis and set up network sniffers
  - Threat assessment specialist (typically an attorney)



# Industrial Espionage Investigations (2 of 5)

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- Guidelines when initiating an investigation
  - Determine whether this investigation involves a possible industrial espionage incident
  - Consult with corporate attorneys and upper management
  - Determine what information is needed to substantiate the allegation
  - Generate a list of keywords for disk forensics and sniffer monitoring
  - List and collect resources for the investigation



# Industrial Espionage Investigations (3 of 5)

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- Guidelines (cont'd)
  - Determine goal and scope of the investigation
  - Initiate investigation after approval from management
- Planning considerations
  - Examine all e-mail of suspected employees
  - Search Internet newsgroups or message boards
  - Initiate physical surveillance
  - Examine facility physical access logs for sensitive areas



# Industrial Espionage Investigations (4 of 5)

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- Planning considerations (cont'd)
  - Determine suspect location in relation to the vulnerable asset
  - Study the suspect's work habits
  - Collect all incoming and outgoing phone logs
- Steps to conducting an industrial espionage case
  - Gather all personnel assigned to the investigation and brief them on the plan
  - Gather resources to conduct the investigation



# Industrial Espionage Investigations (5 of 5)

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- Steps (cont'd)
  - Place surveillance systems at key locations
  - Discreetly gather any additional evidence
  - Collect all log data from networks and e-mail servers
  - Report regularly to management and corporate attorneys
  - Review the investigation's scope with management and corporate attorneys



# Interviews and Interrogations in High-Tech Investigations (1 of 2)

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- Becoming a skilled interviewer and interrogator can take many years of experience
- **Interview**
  - Usually conducted to collect information from a witness or suspect
    - About specific facts related to an investigation
- **Interrogation**
  - Process of trying to get a suspect to confess



# Interviews and Interrogations in High-Tech Investigations (2 of 2)

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- Role as a digital investigator
  - To instruct the investigator conducting the interview on what questions to ask
    - And what the answers should be
- Ingredients for a successful interview or interrogation
  - Being patient throughout the session
  - Repeating or rephrasing questions to zero in on specific facts from a reluctant witness or suspect
  - Being tenacious





# Understanding Data Recovery Workstations and Software

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- Investigations are conducted on a computer forensics lab (or data-recovery lab)
  - In data recovery, the customer or your company just wants the data back
- Computer forensics workstation
  - A specially configured PC
  - Loaded with additional bays and forensics software
- To avoid altering the evidence use:
  - Write-blockers devices
    - Enable you to boot to Windows without writing data to the evidence drive



# Setting Up Your Workstation for Digital Forensics (1 of 2)

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- Basic requirements
  - A workstation running Windows 7 or later
  - A write-blocker device
  - Digital forensics acquisition tool
  - Digital forensics analysis tool
  - Target drive to receive the source or suspect disk data
  - Spare PATA or SATA ports
  - USB ports



# Setting Up your Workstation for Digital Forensics (2 of 2)

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- Additional useful items
  - Network interface card (NIC)
  - Extra USB ports
  - FireWire 400/800 ports
  - SCSI card
  - Disk editor tool
  - Text editor tool
  - Graphics viewer program
  - Other specialized viewing tools



# Conducting an Investigation

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- Gather resources identified in investigation plan
- Items needed
  - Original storage media
  - Evidence custody form
  - Evidence container for the storage media
  - Bit-stream imaging tool
  - Forensic workstation to copy and examine your evidence
  - Securable evidence locker, cabinet, or safe



# Gathering the Evidence

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- Avoid damaging the evidence
- Steps
  - Meet the IT manager to interview him
  - Fill out the evidence form, have the IT manager sign
  - Place the evidence in a secure container
  - Carry the evidence to the computer forensics lab
  - Complete the evidence custody form
  - Secure evidence by locking the container



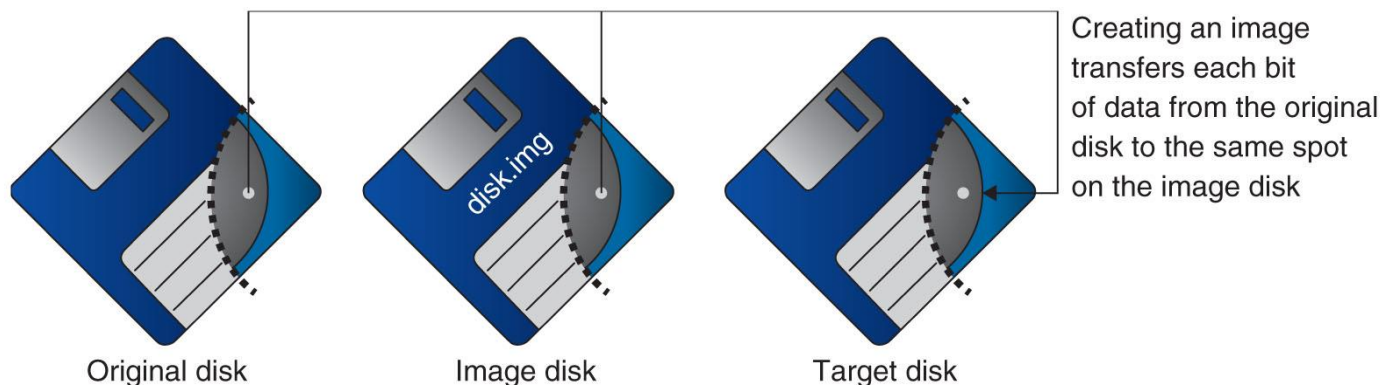
# Understanding Bit-Stream Copies (1 of 2)

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- Bit-stream copy
  - Bit-by-bit copy of the original storage medium
  - Exact copy of the original disk
  - Different from a simple backup copy
    - Backup software only copy known files
    - Backup software cannot copy deleted files, e-mail messages or recover file fragments
- Bit-stream image
  - File containing the bit-stream copy of all data on a disk or partition
  - Also known as “image” or “image file”
- Copy image file to a target disk that matches the original disk’s manufacturer, size and model



# Understanding Bit-stream Copies (2 of 2)



**Figure 1-11** Transfer of data from original to image to target



# Acquiring an Image of Evidence Media

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- First rule of computer forensics
  - Preserve the original evidence
- Conduct your analysis only on a copy of the data
- Several vendors provide MS-DOS, Linux, and Windows acquisition tools
  - Windows tools require a write-blocking device when acquiring data from FAT or NTFS file systems





# Analyzing Your Digital Evidence (1 of 8)

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- Your job is to recover data from:
  - Deleted files
  - File fragments
  - Complete files
- Deleted files linger on the disk until new data is saved on the same physical location
- Tools can be used to retrieve deleted files
  - Autopsy



# Analyzing Your Digital Evidence (2 of 8)

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- Steps to analyze a USB drive
  - Start Autopsy
  - Create a new case
  - Type the case name
  - Select the working folder
- Steps to add source data
  - Select data source type
  - Select image file
  - Keep the default settings in the Configure Ingest Modules window



# Analyzing Your Digital Evidence (3 of 8)

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- Steps to display the contents of the acquired data
  - Click to expand **Views, File Types, By Extension, and Documents**
  - Select file to display
  - Click **Tag and Comment**
  - Click the **New Tag Name** button
- Analyze the data
  - Search for information related to the complaint
- Data analysis can be most time-consuming task



# Analyzing Your Digital Evidence (4 of 8)

**New Case Information**

**Steps**

1. **Case Info**
2. Additional Information

**Case Info**

**Enter New Case Information:**

Case Name:

Base Directory:

Case Type: ☒ Single-user ☐ Multi-user

Case data will be stored in the following directory:

< Back **Next >** Finish Cancel Help

**Figure 1-12** The New Case Information window

Source: [www.sleuthkit.org](http://www.sleuthkit.org)



# Analyzing Your Digital Evidence (5 of 8)

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- With Autopsy you can:
  - Search for keywords of interest in the case
  - Display the results in a search results window
  - Click each file in the search results window and examine its content in the data area
  - Export the data to a folder of your choice
  - Search for specific filenames
  - Generate a report of your activities
- Additional features of Autopsy
  - Display binary (nonprintable) data in the Content Viewer



# Analyzing Your Digital Evidence (6 of 8)

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10

Keyword Lists

Keyword Search

George

Search

☒ Exact Match ☐ Substring Match ☐ Regular Expression

**Figure 1-18** Entering a keyword search term

Source: [www.sleuthkit.org](http://www.sleuthkit.org)



# Analyzing Your Digital Evidence (7 of 8)

Directory Listing    Keyword search 1 - George    10 Results

Table    Thumbnail

Name	Location	Modified Time	Change Time	Access Time
Unalloc_16_121344_1474560	/img_Inchp01.dd/\$Unalloc/Unalloc_16_121344_1474560	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000000.doc	/img_Inchp01.dd/\$CarvedFiles/f0000000.doc	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000047.txt	/img_Inchp01.dd/\$CarvedFiles/f0000047.txt	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000048.txt	/img_Inchp01.dd/\$CarvedFiles/f0000048.txt	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
Billing Letter.doc	/img_Inchp01.dd/Billing Letter.doc	2005-12-09 06:50:28 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST
f0000049.doc	/img_Inchp01.dd/\$CarvedFiles/f0000049.doc	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
confirmation.txt	/img_Inchp01.dd/confirmation.txt	2005-12-09 06:52:58 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST
Income.xls	/img_Inchp01.dd/Income.xls	2005-12-09 06:52:18 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST
letter1.txt	/img_Inchp01.dd/letter1.txt	2005-12-09 06:51:50 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST
Regrets.doc	/img_Inchp01.dd/Regrets.doc	2005-12-09 06:50:52 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST

Hex    Strings    File Metadata    Results    Indexed Text    Media

Matches on page: 1 of 1    Match    Page: 1 of 1    Page    Search Results

f0000048.txt Earl,  
We need to meet on the 18th of August to confirm the work I am  
doing for you. Please contact me ASAP.

George

-----METADATA-----

Content-Encoding: windows-1252  
Content-Type: text/plain; charset=windows-1252

**Figure 1-19** Viewing the results of searching for the keyword “George”

Source: [www.sleuthkit.org](http://www.sleuthkit.org)



# Analyzing Your Digital Evidence (8 of 8)

Directory Listing   Keyword search 1 - George   X   10 Results

Keyword search

Table   Thumbnail

Name	Location	Modified Time	Change Time	Access Time	Created Time
Unalloc_16_121344_1474560	/img_Inchp01.dd/\$Unalloc/Unalloc_16_121344_1474560	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000000.doc	/img_Inchp01.dd/\$CarvedFiles/f0000000.doc	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000047.txt	/img_Inchp01.dd/\$CarvedFiles/f0000047.txt	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
f0000048.txt	/img_Inchp01.dd/\$CarvedFiles/f0000048.txt	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
Billing Letter.doc	/img_Inchp01.dd/Billing Letter.doc	2005-12-09 06:50:28 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST	2005-12-09 06:50:28 PST
f0000049.doc	/img_Inchp01.dd/\$CarvedFiles/f0000049.doc	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00	0000-00-00 00:00:00
confirmation.txt	/img_Inchp01.dd/confirmation.txt	2005-12-09 06:52:58 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST	2005-12-09 06:52:58 PST
Income.xls	/img_Inchp01.dd/Income.xls	2005-12-09 06:52:18 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST	2005-12-09 06:52:18 PST
letter1.txt	/img_Inchp01.dd/letter1.txt	2005-12-09 06:51:50 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST	2005-12-09 06:51:50 PST
Regrets.doc	/img_Inchp01.dd/Regrets.doc	2005-12-09 06:50:52 PST	0000-00-00 00:00:00	2005-12-09 00:00:00 PST	2005-12-09 06:50:52 PST

Hex   Strings   File Metadata   Results   Indexed Text   Media

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0x00000000:	D0 CF 11 E0 A1 B1 1A E1	00 00 00 00 00 00 00 00	00 00 00 00	.....
0x00000010:	00 00 00 00 00 00 00 00	3E 00 03 00 FE FF 09 00	.....	.....
0x00000020:	06 00 00 00 00 00 00 00	00 00 00 00 01 00 00 00	.....	.....
0x00000030:	2A 00 00 00 00 00 00 00	00 10 00 00 2C 00 00 00	.....	.....
0x00000040:	01 00 00 00 FE FF FF FF	00 00 00 00 29 00 00 00	.....	.....
0x00000050:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000060:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000070:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000080:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000090:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000a0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000b0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000c0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000d0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000e0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x000000f0:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000100:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000110:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000120:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000130:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000140:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000150:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000160:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000170:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000180:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....
0x00000190:	FF FF FF FF FF FF FF FF	FF FF FF FF FF FF FF FF	.....	.....

**Figure 1-20** Viewing search results found in unallocated drive space

Source: [www.sleuthkit.org](http://www.sleuthkit.org)





# Completing the Case (1 of 2)

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- You need to produce a final report
  - State what you did and what you found
- Include Autopsy report to document your work
- **Repeatable findings**
  - Repeat the steps and produce the same result
- If required, use a report template
- Report should show conclusive evidence
  - Suspect did or did not commit a crime or violate a company policy



# Completing the Case (2 of 2)

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- Keep a written journal of everything you do
  - Your notes can be used in court
- Answer the six Ws:
  - Who, what, when, where, why, and how
- You must also explain computer and network processes
- Autopsy Report Generator
  - Can generate reports in different styles: plain text, HTML and Excel



# Critiquing the Case

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- Ask yourself the following questions:
  - How could you improve your performance in the case?
  - Did you expect the results you found? Did the case develop in ways you did not expect?
  - Was the documentation as thorough as it could have been?
  - What feedback has been received from the requesting source?
  - Did you discover any new problems? If so, what are they?
  - Did you use new techniques during the case or during research?



# Summary (1 of 3)

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- Digital forensics involves systematically accumulating and analyzing digital information for use as evidence in civil, criminal, and administrative cases
- Investigators need specialized workstations to examine digital evidence
- Public-sector and private-sector investigations differ; public-sector typically require search warrants before seizing digital evidence



## Summary (2 of 3)

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- Always use a systematic approach to your investigations
- Always plan a case taking into account the nature of the case, case requirements, and gathering evidence techniques
- Both criminal cases and corporate-policy violations can go to court
- Plan for contingencies for any problems you might encounter
- Keep track of the chain of custody of your evidence



# Summary (3 of 3)

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- Internet abuse investigations require examining server log data
- For attorney-client privilege cases, all written communication should remain confidential
- A bit-stream copy is a bit-by-bit duplicate of the original disk
- Always maintain a journal to keep notes on exactly what you did
- You should always critique your own work