# AKSHAT SHRIVASTAVA

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# PROFESSIONAL SUMMARY

Dedicated and detail-oriented IT professional with an experience of more than 5 years with expertise in leading cross-functional teams, managing project timelines, preparing operational reports. Proficient in leveraging Power BI for insightful data analysis and dashboard development, driving informed decision-making and successful implementation of enterprise-scale IT initiatives.. Effective communicator with strong collaboration skills to understand stakeholder needs and achieve project objectives.

#### STRENGTHS AND EXPERTISE

Teamwork & Interpersonal Adaptability Project Management
Communication Conflict Resolution Negotiation
Time Management Risk Management Analytical

#### **TOOLS AND PLATFORMS**

MS Office Power BI MicroStrategy
Smartsheets Python Azure DevOps
Jira SCRUM

### PROFESSIONAL EXPERIENCE

#### Siemens Healthineers, Erlangen (Germany)

| May '20-Aug '22 | - | Oct '23-Feb '24 |

# **Power BI Analyst**

Accomplishments:

- Designed and deployed Power BI dashboards to monitor KPIs such as Project Progress, Resource Allocation, Budget Management resulting in enhanced decision-making, improved project efficiency, and optimized resource utilization.
- Employed **design thinking** methodology to create user-centric IT use cases by conducting requirement engineering, integrating Power BI solutions to develop insightful dashboards.
- Leveraged expertise in **SharePoint** Online to independently manage and curate content, ensuring accurate and strategic information distribution to diverse audiences.
- Conducted thorough workflow analysis using Power BI, identifying areas for optimization such as
  process streamlining and resource reallocation, resulting in improved operational efficiency and
  effectiveness...

#### Adidas HQ, Herzogenaurach (Germany)

Sept '22 - Aug '23

### Senior Specialist- Data Analysis & Optimization

Accomplishments:

- Designed and implemented high-quality **business intelligence** solutions, including customerspecific dashboards using Microsoft **Power BI**.
- Created weekly dashboards to assess performance measurement KPIs like shrinkage/cycle counts/stock counts etc.
- Collaborated with clients to identify **technical requirements** and create reports and dashboards to meet their needs.
- Designed and executed strategic **training** initiatives that effectively addressed skill gaps, culminating in a substantial boost in team's productivity.

#### **Risk Investigator**

Accomplishments:

- Responsible for a wide range of duties involving investigation and elimination of online ecommerce and fraud detection.
- Assessing and strategizing workflow by taking a holistic view in order to make an efficient platform for the seller and buyer.
- Used statistical analysis to prevent complex fraud activity, leading to good customer experience.

### Hewlett Packard, Bangalore (India)

Oct '15 - Aug '16

# **Customer Support Engineer**

Accomplishments:

- Troubleshooting Printer Network connectivity issues, TCP/IP configuration (IPv4 and IPv6).
- Maintain network security by configuring firewall, web content filtering, malware detection and prevention. Installation of local printers, setting up network printers.
- Provide **customer service**, communicate technical concepts in a non-technical manner.

# **EDUCATION**

- Master of Science (Computer Science)
  Friedrich Alexander Universität, Erlangen (Germany)
- Bachelor of Engineering (Medical Electronics)

  BMS College of Engineering , Bangalore (India)

# **ACHIEVEMENTS**

- Best Performer for first Quarter (2016) at HP
- Conducted Python workshops for multiple proficiency levels in freelance capacity
- Delivered Power BI training workshops to elevate team skills from beginner to intermediate level (Adidas)