



① SRS for hotel management System.

Problem Statement

A system that automate & manage the operations of hotel including Check-in, Check-out processes billing and housekeeping

Scope

The scope of this system covers front-desk operations hotel in housekeeping room service management. It also presents customer-facing features such as Online Reservation.

functional Requirement-

① User Management

Registering of new guests * Staffs and Admins

② Room Management

Should provide a view of all rooms and their status & prices.

Should allow the user to book reserve a room acc to their preferences

③ Payment processing

Should securely capture the Card info & process the payments through integrated payment gateways.

4 Check in / Check out
Should track the people who
checked in & checked out accordingly
Up should update the room
availability.

5 Notifications -
System should send Email notifications
to users for room reservations
payment confirmations.

Non functional

1) Product

* performance

System should support atleast 100
Concurrent User with less than 2
sec of response time

* Usability

UI should be responsive & intuitive

* Scalability

Should handle atleast 100 Customer
without crashing or crashing down

2) Organizational

* Compliance

System should adhere to local data
protection regulations.



Date : _____

Page No : _____

* Training - Should be provided to staff.

* Support - Technical Support should be given to users.

* Integration
System should integrate with existing software for payment processing and with existing database.

* Backup
Should provide data backup to prevent data loss.

Domain Requirement

① Comply with Industrial Standards

② User specific industrial concept

③ Should meet Safety & Security Standards