

Sagar Karkera

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Objective:

Highly qualified, detail-oriented, and dedicated IT Consultant with diverse operational experience in both IT development and business intelligence analysis. Seeking a challenging role to utilize my skills and experience in improving overall productivity and efficiency, while delivering excellent results for clients.

Education:

- Post Graduation in Information Technology Solutions, Humber College (Currently Pursuing)
- Bachelor of Engineering - Computer, Mumbai University - S.I.E.S. Graduate School of Technology, 2015
- Higher Secondary Certificate, Maharashtra State Board - St. Mary's Jr. College, 2011
- Secondary School Certificate, Maharashtra State Board - St. Mary's Multipurpose High School, 2009

Work Experience:**IT Consultant - Palladium Consulting India Pvt. Ltd.**

Client - Thane Smart City Ltd

September 2022 - January 2023

Key Deliverables:

- Worked closely with executive-level management to evaluate city performance and develop annual reports for governing bodies.
- Developed plans, policies, and procedures for monitoring, retrieving, and delivering information and services.
- Provided technical assistance in implementing and coordinating activities to protect and restore IT systems, services, and capabilities.
- Provided advisory and consulting services to improve efficiency, effectiveness, and utilization of company assets.
- Collected and analyzed data using calculations, graphical projection models, and other methods to understand current operations and determine areas for improvement.

Senior Manager - Fuel Intelligence Pvt. Ltd

February 2022 - September 2022

Key Deliverables:

- Responsible for the overall performance of the Regulation department.
- Acted as a single point of contact for clients and management.
- Managed projects and an entire team.
- Prepared cost comparatives for design recommendations/value addition.
- Conducted QA/QC for projects.

Business Analyst (Associate Team Leader) - Accenture Solutions Pvt. Ltd.

December 2018 - February 2022

Key Deliverables:

- Supervised a team of 18 interdisciplinary practitioners, ensuring performance standards and meeting client SLA and KPIs.
- Participated in the client loyalty process by addressing negative feedback and developing action plans.
- Provided input on order management processes to ensure excellent quality standards and client satisfaction.
- Analyzed individual performance of team members and motivated them to improve.

Business Analyst - Accenture Services Pvt. Ltd.

September 2016 - December 2018

Key Deliverables:

- Conducted business process analysis and identified critical issues and gaps in organizational processes.
- Developed a roadmap for short and long-term work, managed prioritization, and monitored work to meet objectives.
- Worked with stakeholders to design the roadmap and measure production values for cost-effective processes.

- Designed and implemented advanced analytics using statistical modeling techniques and data analysis.

Plano-gram Developer - Accenture Solutions Pvt. Ltd.

November 2015 - August 2016

Key Deliverables:

- Developed dynamic Floor Planning and Space Planning projects on JDA Software.
- Performed fixture placements based on client's requirements to achieve better profitable margins.
- Developed Fixture Merchandising strategies using data analysis.
- Worked on Space Automation scripting for automatic space planning of fixtures.

Sports Activities:

- Served as the representative of Accenture in the Corporate League for Football.
- Actively participated in soccer matches organized by MDFA (Mumbai District Football Association).
- Successfully completed the 100 Km in 7 Day challenge as part of the Oxfam Trail-walker event.
- Accomplished a 5400ft trek to the Kalsubai peak within a time of 3.30 hours.
- Actively engaged in various outdoor and indoor sports activities.

Achievements & Awards:

- Developed a Blogging website SharePoint intranet for Process Improvement, saving 24 FTE Annually.
- Mastero Award for Innovation.
- Star of the Business Award.
- Encore Award.