# Railway management system

Software Engineering

Project Report

Submitted by: Supervisor:

Deepali Gupta (18507) Akshat Seth (18506)

Mrs. Kavita Rastogi



Department of Computer Science Shaheed Sukhdev College of Business Studies University of Delhi

# **Contents**

Problem Statement4		
Proce	ess Model4	
1. <b>S</b>	oftware Requirement Specification5	
1.1	Overall Description	
1.	1.1 Product Functions	
1.	1.2 User Characteristics	
1.	1.3 General Constraints	
1.	1.4 Assumptions and Dependencies	
1.2	External Interface Requirements	
1.	2.1 User Interfaces	
1.	2.2 Hardware Interfaces	
1.	2.3 Software Interfaces	
1.3	Functional Requirements	
1.4	Performance Requirement	
1.5	Design Constraints	
1.6	Data Flow Diagram	
1.7	Data Dictionary	
2. <b>E</b>	Estimations	
2.1	Function Points	
2.2	Efforts	

3. Scheduling	27
4. Risk Management	28
5. Design	31
5.1 Architectural Design	31
5.2 Data Design	32
5.3 Schema Design	33
6. Coding	36
7. Testing	37
7.1 White box testing	37
8. References	41

# **Problem Statement**

Railway is one of the most essential parts of our lives. Indian Railways carry more than 5 lakh passengers from one place to another. But, in reality, keeping track of all activities and records on paper is very cumbersome and error-prone. It is also very inefficient and a time consuming process. Observing the continuous increase in population, recording and maintaining all these records are highly unreliable and inefficient. It is also not economically and technically feasible to maintain these records on paper.

Thus keeping the working of manual system as the basis of our project we have developed an automated version of the manual system, named as

'Railway Management System'.

The main aim of our project is to keep and manage the whole system in a better and paper-less way. It also aims at low cost reliable automation of the existing systems.

The new system also provides excellent security of data at every level of user system interaction and provides robust and reliable storage and backup facilities.

# Process Model

The **Waterfall Model** is used in this project.

Since, the requirements are well known and clear. Also, the product definition is stable that the desired functionality is stable and well defined. Technology that we have to use is understood, we are using python for software development, oracle on the backhand for database. Ambiguous requirements are not encountered in the system. The project is short.

Ample resources with required expertise are available easy as these kinds of systems have been already implemented and there is no new innovation or any idea that leads to difficulty in the implementation of the system.

# Software Requirement Specification

# 1.1 Overall Description

### 1.1.1 Product Functions

Our project introduces railway system management with the objective of getting the things related to railways more efficient, easier and faster.

As we know, Indian railways is vast in itself, and to get hold or to understand vast concepts is really a tough job. Thus, we have tried to make things more clear. The station facilities, platform, train requirements, passenger requirements, routes and schedules everything need to be planned for a vast system to operate efficiently and smoothly.

The purpose of the project is to build an application program to reduce the manual work of managing trains, timetable, passengers (customers), stations, drivers and other staff. It tracks all details about stations, fare etc.

Also, people face a lot of difficulties for a mere information. Therefore we have tried to establish relation such that any information which is related to a person or a department can be easily accessed using the application.

#### WE CONSIDER THAT WE NEED THIS SYSTEM BECAUSE:

- 1. For effective management.
- 2. Time saving
- 3. To get information more easily
- 4. To make work easier and error free
- 5. User friendly

# 1.1.2 <u>User Characteristics</u>

The system would be used by four groups of people i.e. management staff, train staff, drivers and passengers (customers). Each of these four types of users has different use of the system so each of them has their own requirements. They must have basic computer knowledge in order to interact with the system.

# **Management Staff:**

The management staff is responsible for updating the station schedule, attendance of the station staff, list of empty platforms during specific hours of the day, addition of new trains and staff to the system and carrying out the transaction with the passengers (customers) and creating and printing bills for the transactions.

#### **Train Staff:**

They are responsible for providing services to the passengers, informing/updating the stations about the exact train arrival timings and updating the train staff attendance.

#### **Drivers:**

Since they have a dynamic job schedule they update their sign in and signing off credentials and are served with information about rest hours and next report duty.

### Passengers:

They use the system for inquiring of trains details (fare, stoppage etc.), booking, payment, status inquiry and cancellation of tickets.

### 1.1.3 General Constraints

The major technological requirements of the application would be internet, GPS (Global positioning System) and a set of LAN's, hence it is constrained by the speed of the local area network, internet and availability of GPS connections.

The most of the processes are constrained by the capacity of the database. Since the database is shared between multiple operators for retrieval it may be forced to queue incoming requests and therefore increase the time it takes to fetch data.

# 1.1.5 <u>Assumptions and Dependencies</u>

- 1. Users will be having valid username and password to access the software.
- 2. Software is dependent on access to internet.
- 3. Our software has one assumption that the details of ADMINSTRATOR are already stored within the software. He need not to create the login, he can simply access the software by providing user id and password given to him.

# 1.2 External Interface Requirements

# 1.2.1 User Interfaces

#### **Management Staff**

In this interface the users can view train info (current status), update platform details, update station schedule attendance of the staff, addition of new trains and staff, answer queries and reply to complaints

#### **Train Staff**

The screen displays interface which allows users to update the exact location of the train and train staff attendance. It also provides them details of their holidays and penalties.

#### **Drivers**

The screen displays an interface to update attendance and are served details of next duty allotment.

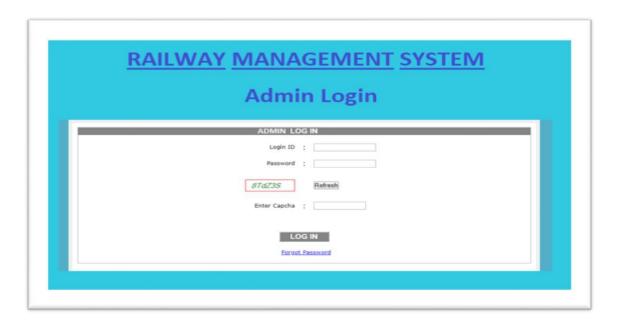
#### **Passengers**

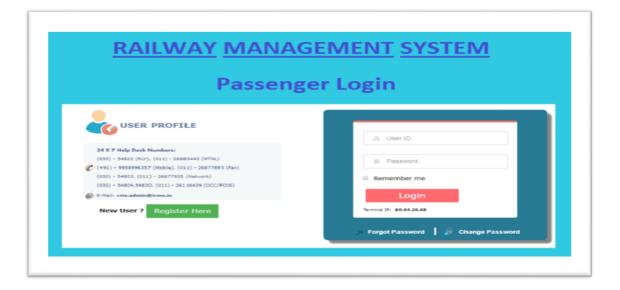
The screen displays an interface to inquire trains, book tickets, payment, status inquiry and cancellation of tickets.

# 1.2.2 Hardware Interfaces

Serve	er Side:
	PC or Laptop
	Hard Disk Processor
	High Speed Processor
	Modem Of High Internet Capacity
	Backup Power Supply; UPS (In case of power failure)
Clier	nt Side:
	Smart Phone / PC / Laptop
	Internet Facility

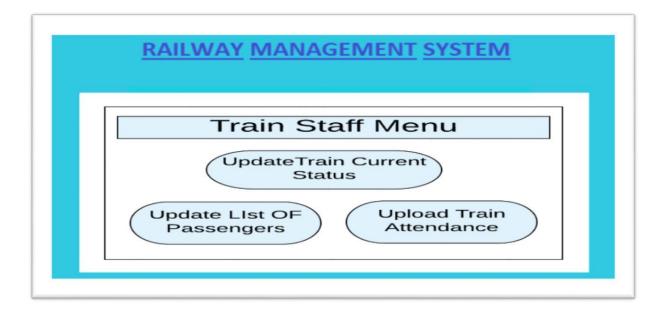
# 1.2.3 Software Interfaces

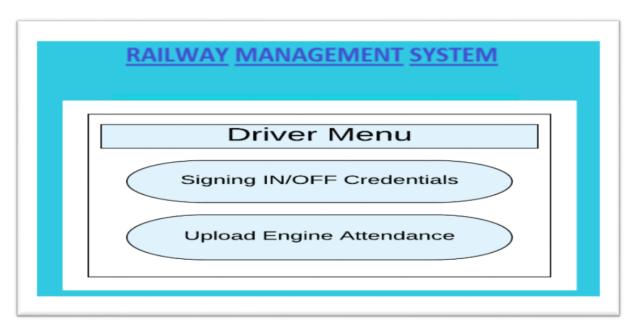




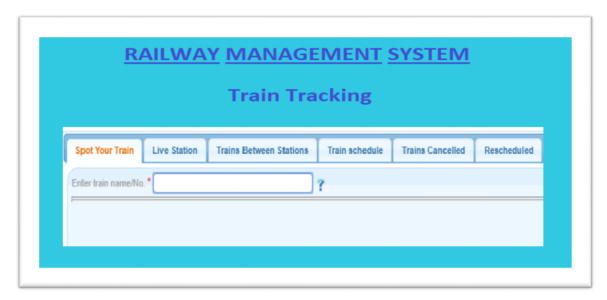
# Management Staff Menu Update Station Attendance Of Available Platforms Management Staff Menu ADD / DELETE Trains Upload Station Schedule

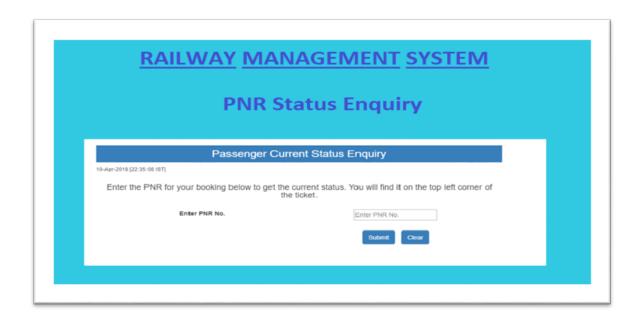












# 1.3 Functional Requirements

#### 1. REGISTER COMPLAINT

#### **Description of Feature**

This feature allows users to file complaints through the site. The user does not require a registration. He can give his name, email-id, phone number, address and other details along with the complaints. The admin will reply to the complaints sent by user.

- **FR01.** System must be able to verify information.
- **FR02.** System must be able to store the information in database.
- **FR03.** System must be able to retrieve information when required by admin.

### 2. BOOK TICKETS

# <u>Description of Feature</u>

This feature allows the user to register and book travel tickets online (for registered users), thereby saving their valuable time. Users need to login with their registered id & password and can recharge their tickets online. It also allows them to view their journey history.

- **FR04.** User id is provided when they register.
- **FR05.** The system must be able to show the users journey history.
- **FR06.** The user must be able to login by providing Id and password and logout after they finish booking.

#### 3. TRAIN TIME TABLE

#### **Description of Feature**

This feature allows the admin to view the train time table. The admin is required to enter the details of the station and platforms, when they enter the data then the system will show them the list of trains.

- **FR07.** System must allow the users to enter the station and platform details.
- **FR08.** System must be able to process information from database.

# **4.** MANAGEMENT STAFF

# **Description of Feature**

This feature allows the admin to view and reply to complaints. Admin can add stations, routes, train, and trip. Admin can also add and update fare details, and even add a new admin. Actually, the admin is a panel consisting of a group of authorized persons.

- **FR08.** The system must allow admin to add train, stations, routes, fare, metro timetable and even add a new admin.
- **FR09.** The system must also allow admin to reply to the complaints send by the user.
- **FR010.** The system should be designed in such a way that only authorized people should be allowed to access some particular modules.
- FR011. The records should be modified by only administrators and no one else
- **FR012.** System must manage train details such as add and remove trains and update train time table.

#### **5.** FARE AND ROUTEMAP

# <u>Description of Feature</u>

This feature allows the users to view the fare and route map. Users are required to enter the source and destination station, when they enter the data then the system will display fare details and the route map.

- **FR013.** System must allow the users to enter the source and destination stations.
- FR014. System must be able to retrieve information from the database.

#### 6. Train Staff:

# <u>Description of Feature</u>:

It has many features like to find out list of empty platforms, occupied platforms, add and remove trains etc.

- **FR015.** System must allow to update train current status.
- **FR016.** System must allow to update train attendance.
- FR017. System must be able to retrieve information from platform database.

# 1.4 Performance Requirements

<b>User satisfaction:</b> The system is such that it stands up to all user expectations.
<b>Response time:</b> The response of all operations is good. This has been made possible by careful programming.
<b>Error handling:</b> Response to user errors and undesired situations has been taken care to ensure that the system operates without halting.
<b>Safety and Robustness:</b> The system is able to avoid or tackle disastrous action that is it should be foul proof. The system safeguards against undesired events, without human intervention.
<b>Portable:</b> The software should not be architectural specific. It should be easily transferable to other platforms if needed.
<b>User Friendliness:</b> The system should be easy to learn and understand. A native user can also use the system effectively, without any difficulty!

# 1.5 Design Constraints

#### **Software Constraint:**

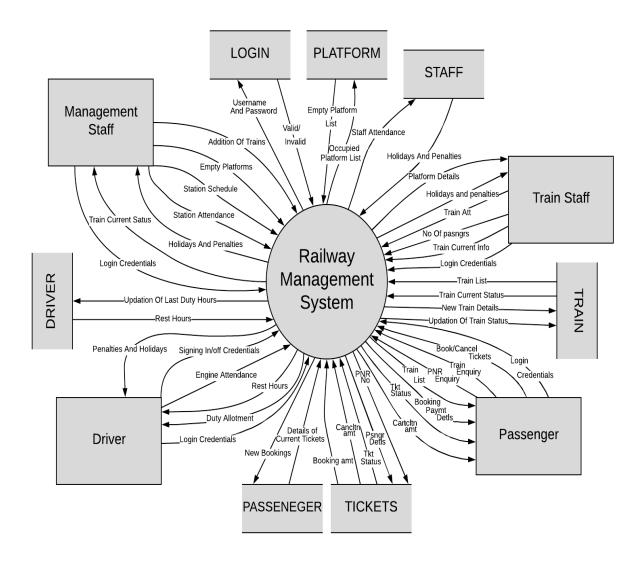
The software is to run under the windows operating system. At the client side there should be the software installed where the team will operate the system during the whole course and booking the tickets.

#### **Hardware Constraint:**

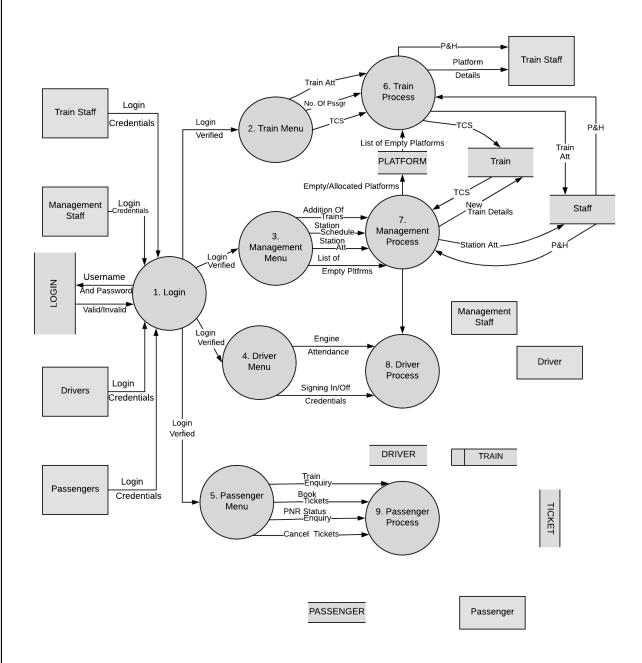
<b>Processor:</b> x86 Compatible processor with 1.5 GHZ clock speed or more.
RAM: 512 MB or more.
Hard Disk: 10 GB of free disk space
Monitor: CRT/LCD/LED
Keyboard: 104 keys
Mouse: 2 button/3 button/trackpad
Power Backup: 24 hours
Storage Capacity: 2 Tb or more
Internet: Speed of 2 Mbps or more
Printer: Inkjet/ Laser jet

# 1.6 Data Flow Diagram

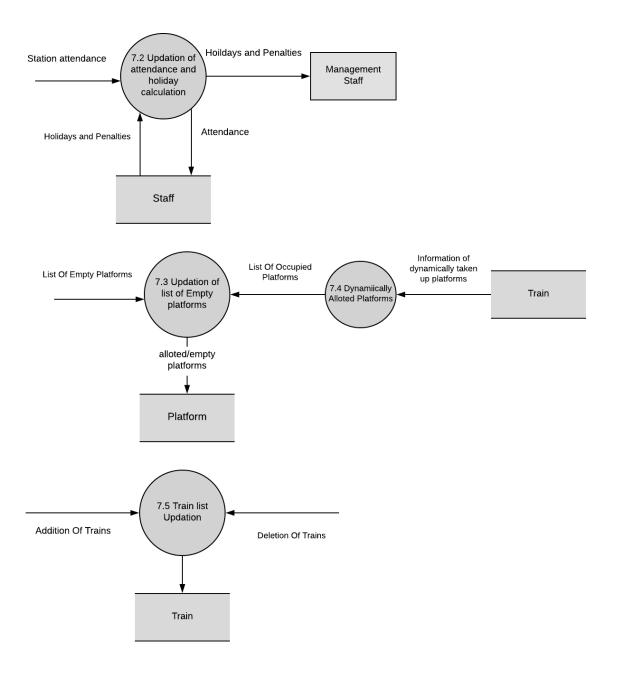
# 1.6.1 Context Level (LEVEL 0)

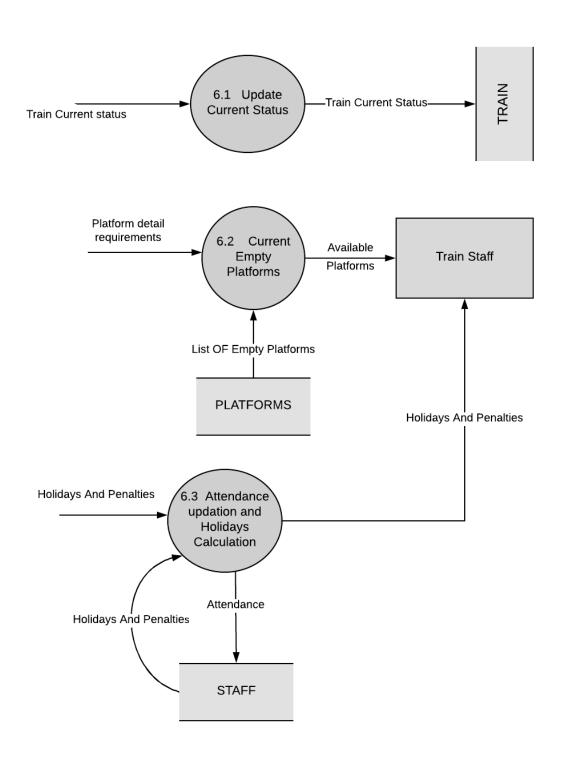


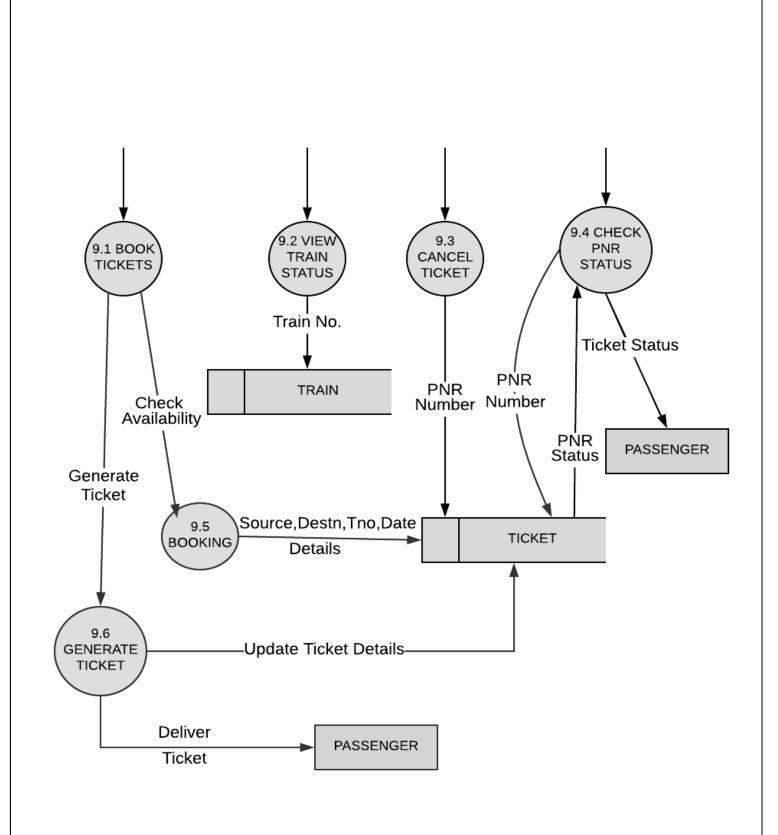
# 1.6.2 LEVEL 1



# 1.6.3 LEVEL 2







# 1.7 Data Dictionary

<u>Name</u>	Component	<u>Source</u>	<u>Destination</u>
TCS	Train Current Status (Location + Expected Delay)	Train Staff	Management Staff
P&H Penalties + Holidays		STAFF DRIVER (datastore)	Management Staff Train Staff Drivers
Login_Credentials	User_id + Password	Management Staff Train Staff Drivers Passenger	Login
Tkt_Status	Ticket Status (Reserved / Waiting)	TICKET (datastore)	Passenger

# **ESTIMATION**

# **2.1 Function Points**

All the fi questions	fi
<b>F1.</b> Does the system require reliable backup and recovery?	
Ans: Yes, the system require backup of data for further use of information.	5
<b>F2.</b> Are data communications required?	
Ans: Communication is required as to confirm selection of products.	5
<b>F3.</b> Are there distributed processing functions?	
Ans: Not much, but most data is distributed to diff sellers	2
<b>F4.</b> Is performance critical?	
<b>Ans:</b> Sometimes it gets critical, when product is selected and is not found in quantity and quality	2
<b>F5.</b> Will the system run in an existing, heavily utilized operational environment?	
<b>Ans:</b> Beside some applications, most of the application of application of software can run in an existing, heavily utilized operation environment.	4
<b>F6.</b> Does the system require on-line data entry?	
Ans: The whole software is based on online data entry that is stored in online databases	5
<b>F7.</b> Does the on-line data entry require the input transaction to be built over multiple	
screens or operations?	5
Ans: Yes, the input data entry will get stored at multiple screen i.e. at admin website, and	
at customers profile.	
<b>F8.</b> Are the ILF's updated on-line?	
<b>Ans:</b> The data that reside within the applications boundary and is maintained via external input is updated as soon as user changes any of its information.	5
<b>F9.</b> Are the inputs, outputs, files or inquiries complex?	
<b>Ans:</b> Yes a lot of time. Inquiries of the product and the selection or rejection of that can result in complexion.	3
<b>F10</b> . Is the internal processing complex?	

<b>Ans:</b> The database maintenance can be a little bit complex and operating system used also affects the internal processing.	3
<b>F11.</b> Is the code designed to be reusable?	
<b>Ans:</b> Not every part of the code, but some part of the code can be made reusable to use existing information.	3
<b>F12.</b> Are conversion and installation included in the design?	
Ans: YES, only one(conversion of decimal to binary form)	3
F13. Is the system designed for multiple installations in different organizations?	
Ans: Yes, software is operating system independent.	5
<b>F14.</b> Is the application designed to facilitate change and ease of use by the user?	
<b>Ans:</b> Yes, the software facilitate the changes and ease of use and information modified will be kept safe & private	. 5
Total	55

External inquiries	☐ Stoppage station inquiry	
•	☐ Train inquiry	3
	□ PNR station inquiry	
External inputs (Els)	☐ Number of passengers	
. , ,	☐ Train current info	
	☐ Train attendance	
	☐ Station schedule	
	☐ Empty platforms	
	☐ Addition of trains	11
	☐ Signing in/off credentials	
	☐ Engine attendance	
	☐ Book tickets	
	☐ Cancel tickets	
	☐ Station attendance	
External outputs (EOs)	☐ Duty allotment	
	☐ Booking payment details	6
	☐ Total cancellation amount	
Internal logical files (ILFs)	☐ Holidays and penalties	
	☐ Rest hours	
	☐ Ticket status	2
	☐ Total booking amount	3
	☐ Train current status	
	☐ New train details	
External interface files (EIFs)	☐ Train list	2
	☐ Platform details	3
	L	

Measurement	Count	<b>Simple</b>	Avergae	Complex	<b>Calculated</b>
<b>Paramenters</b>				_	
External inputs	<u>6x</u>	3	<u>4</u>	<u>6</u>	<u>18</u>
	<u>5x</u>	<u>3</u>	4	<u>6</u>	<u>20</u>
<b>External Outputs</b>	<u>3x</u>	4	<u>5</u>	<u>7</u>	<u>12</u>
<b>Internal Inquiries</b>	<u>3x</u>	<u>3</u>	<u>4</u>	6	<u>18</u>
Internal Logical Files	<u>6x</u>	7	<u>10</u>	<u>15</u>	<u>42</u>
External interface Logical	<u>2x</u>	<u>5</u>	Z	<u>10</u>	<u>10</u>
<b>Count Total</b>					<u>120</u>

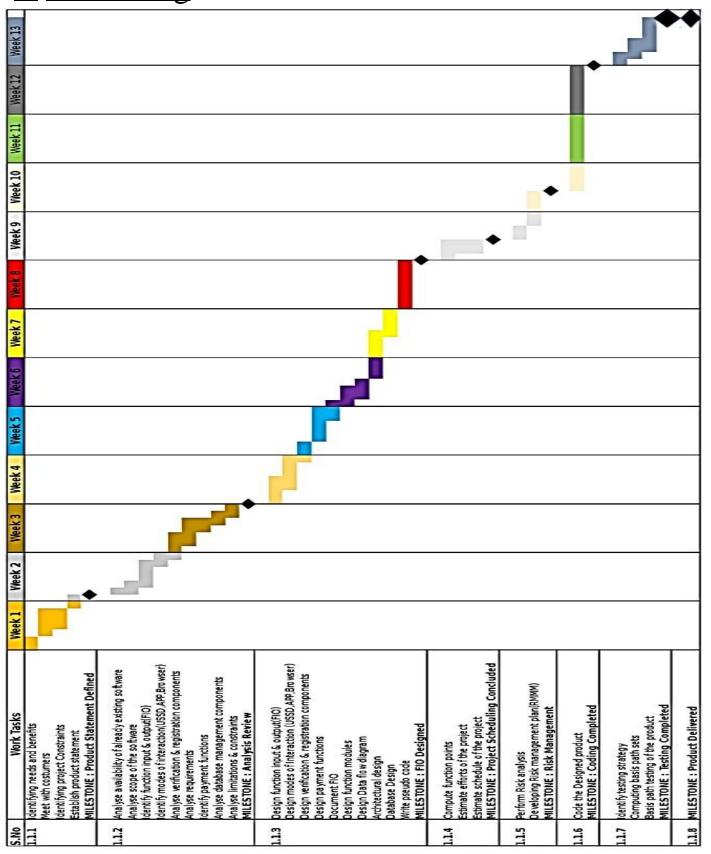
# **Computing Function Point:**

**FUNCTION POINT = COUNT TOTAL** \* 
$$[0.65 + 0.01 * SUM (Fi)]$$
 =  $120 * [0.65 + (0.01 * 55)] = 144$ 

# 2.2 Efforts

The organizational productivity for systems of such type is 5 FP/pm. Single labor for such project would approximate around \$5000/pm. So the production of Single Function Point would be \$1000. This means that the total cost of Function Points Product will come out to be \$138,000. As we target to complete the project in 13 weeks, we would require a labor force of 9 people.

# 3. Scheduling



# 4. Risk Management

# 4.1 Risk Identification

#### 1. Server breaks down

Due to the breakdown of server, our customers will not be able to connect to our website.

#### 2. Data loss

Sometimes, the computer may crash due to which all our data will be lost and this is a major issue.

#### 3. Security issues

The website may get hacked intentionally by someone and this will lead to huge loss in terms of both money and data.

### 4. End users resist system

It is possible that users are more adaptive to some other manual method and hence, it would be a big problem to maintain simultaneous records, and it is quite difficult to convince people to opt for online system because there are many people who prefer physical/manual system.

# 4.2 Risk Table

RISKS	<b>CATEGORY</b>	PROBABILITY	<b>IMPACT</b>
Data loss	TI	70%	1
End users resist system	BU	20%	1
Server breaks down	TI	10%	1
Security issues	TI	10%	1

Impact Value	Impact Type
1	Catastrophic
2	Critical
3	Marginal
4	Negligible

# 4.3 Risk Mitigation, Monitoring And Management

**RISK: DATA LOSS** 

#### Mitigation

A loss of data will result in huge loss. As a result, the organisation is taking steps to make multiple back-up copies of the software in development and all documentation associated with it, in multiple locations. Multiple backup files would be maintained at various locations, backup would be taken at different times for different system to minimise the data loss (if it occurs).

#### **Monitoring**

When working on the product or documentation, we should always be aware of the stability of the computing environment they are working in. Any changes in the stability of the environment should be recognized and taken seriously.

#### Management

The lack of stable-computing environment is extremely hazardous to a software development team. In the event that the computing environment is found unstable, the development team should cease the work on that system until the environment is made stable again, or should move to a system that is stable to use and continue working there.

#### **RISK: END USERS RESIST SYSTEM**

#### Mitigation

In order to prevent this from happening, the software will be developed with the end user having an idea of the final product (a prototype can be delivered). The user-interface will be designed in a way to make use of the system convenient and pleasurable. Specific training methods would be constructed to make the system more adaptable to users.

### **Monitoring**

The software will be developed with the end user in mind. The development team will ask the opinion of various outside sources throughout the development phases. Specifically, the user-interface developer will be sure to get a thorough opinion from others. Various help assistant dialog boxes/ check boxes will be added to keep a check on input values

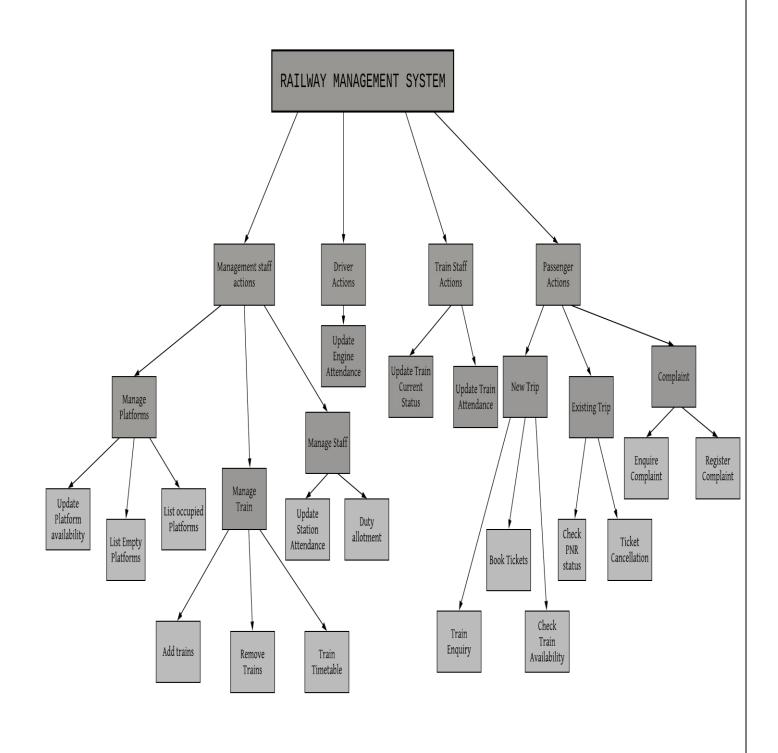
### Management

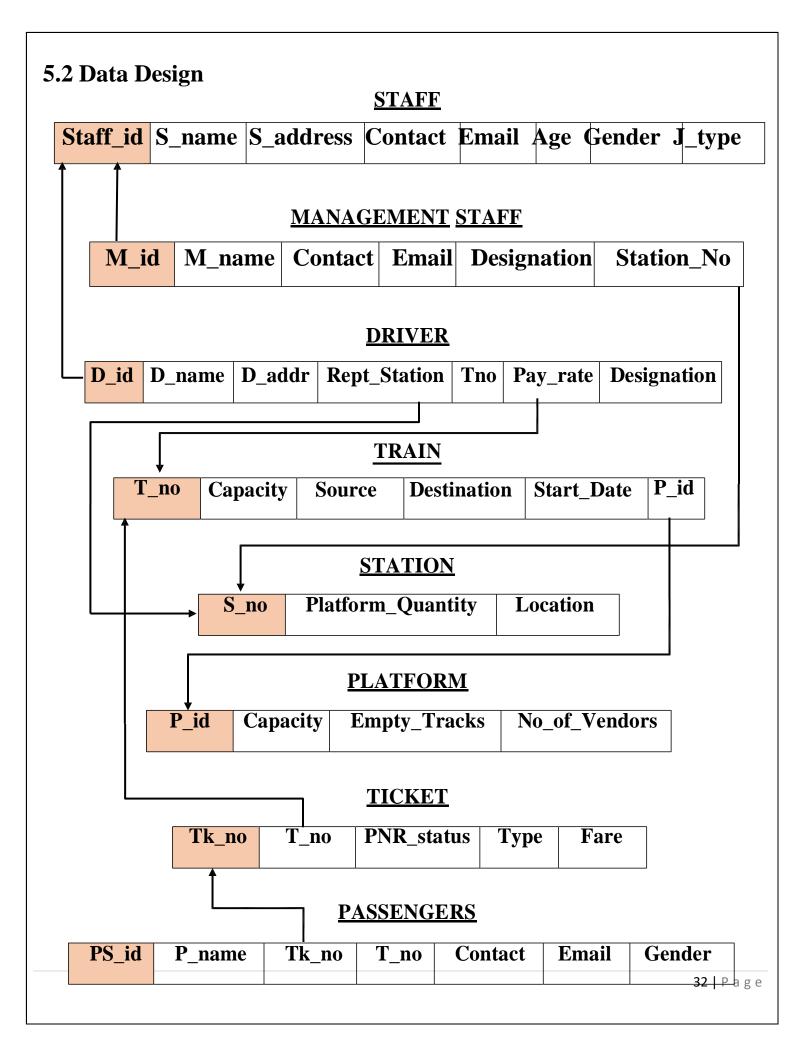
Should the program be resisted by the end user, the program will be thoroughly examined to find

the reasons that this is so. Specifically, the user interface will be investigated and if necessary, revamped into a solution.
30   Page

# 5. Design

# **5.1** Architectural Design





# **5.3** Schema Design

# **Train Schema**

<b>ATTRIBUTES</b>	DATA TYPE	<u>CONSTRAINTS</u>
T_ID	INTEGER	PRIMARY KEY
CAPACITY	VARCHAR(11)	NOT NULL
SOURCE	VARCHAR(20)	NOT NULL
DESTINATION	VARCHAR(20)	NOT NULL
START DATE	DATE	NOT NULL
P_ID	INTEGER	FOREIGN KEY

# **Station Schema**

<b>ATTRIBUTES</b>	DATA TYPE	CONSTRAINTS
S_NO	INTEGER	PRIMARY KEY
QUANTITY_PLATFORM	INTEGER	NOT NULL
LOCATION	VARCHAR(20)	NOT NULL

# **Platform Schema**

<u>ATTRIBUTES</u>	DATA TYPE	CONSTRAINTS
NO OF VENDORS	INTEGER	NOT NULL
P_ ID	INTEGER	PRIMARY KEY
CAPACITY	DATE	NOT NULL
EMPTY TRACKS	BOOLEAN	NOT NULL

# Ticket Schema

<u>ATTRIBUTES</u>	DATA TYPE	<u>CONSTRAINTS</u>
TK_NO	INTEGER	PRIMARY KEY
PNR STATUS	INTEGER	FOREIGN KEY
TYPE(RES./WAITING)	VARCHAR(20)	NOT NULL
FARE	INTEGER	NOT NULL

# **Staff Schema**

ATTRIBUTES	DATA TYPE	CONSTRAINTS
M_ID	INTEGER	PRIMARY KEY
M_NAME	VARCHAR(25)	NOT NULL
CONTACT	VARCHAR(13)	NOT NULL
EMAIL	VARCHAR(30)	NOT NULL
AGE	INTEGER	NOT NULL
DESIGNATION	VARCHAR(6)	NOT NULL
STATION_NO	INTEGER	NOT NULL

# Management Staff Schema

ATTRIBUTES	DATA TYPE	CONSTRAINTS
STAFF_ID	INTEGER	PRIMARY KEY
S_NAME	VARCHAR(25)	NOT NULL
S_ADDRESS	VARCHAR(75)	NOT NULL
CONTACT	VARCHAR(13)	NOT NULL
EMAIL	VARCHAR(30)	NOT NULL
AGE	INTEGER	NOT NULL
GENDER	VARCHAR(6)	NOT NULL

# **Driver Schema**

<b>ATTRIBUTES</b>	DATA TYPE	CONSTRAINTS
D_ID	INTEGER	PRIMARY KEY
D_NAME	VARCHAR(11)	NOT NULL
EXPERIENCE	INTEGER	NOT NULL
DUTY HOURS	INTEGER	NOT NULL

# Paasenger Schema

<b>ATTRIBUTES</b>	DATA TYPE	<u>CONSTRAINTS</u>
PS_ID	INTEGER	PRIMARY KEY
TK_NO	INTEGER	FOREIGN KEY
T_NO	INTEGER	FOREIGN KEY
CONTACT	VARCHAR(13)	NOT NULL
EMAIL	VARCHAR(30)	NOT NULL
GENDER	VARCHAR(6)	NOT NULL

# 6. Code

```
do {
  enter name
  while(name) is valid {
    enter password
   if (password) matches
           break;
   else error=true;
   }while error = true;
Select an option from menu and enter your choice
Menu: 1. Booking 2. View status 3. Feedback 4. Send enquiry 5. Ticket cancellation
6. View train details
cin>>choice
switch(choice) {
      case 1: Book_tickets();
          break;
   case 2: Show train live status
          break;
   case 3: Enter Feedback
          break;
   case 4: Enter enquiry
          break;
   case 5:Cancel_tickets();
          break;
   case 6:Show train details
          break;
   default: choose a valid option
          break;
Print the result of selected case
//Function to book tickets
Book_tickets() {
      while(source station) is valid {
       Enter destination station
            while(destination station) is valid {
          check path availability
               if(path) is valid
                  show all available trains
               else
                  terminate();
      }
  Enter date of journey, number of tickets
     Check ticket availability
      if(ticket) available
          Book ticket
      else
           add to waiting list.
  return result
//Function to Cancel Booked Tickets
 Cancel tickets() {
  Enter ticket number
    while(ticket number) is valid {
      send cancellation confirmation
  return result
}
```

# 7. Testing

Two types of testing are used in testing the developed software:

# 1. Black box testing

### 2. White Box testing

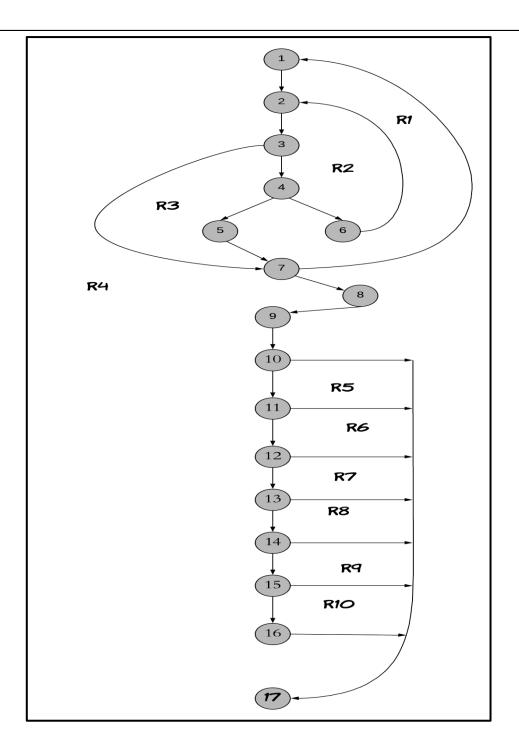
#### **White Box Testing:**

White Box testing of software is predicted on close examination of procedural detail providing test cases that exercise specific conditions or loops test logical paths within the software.

We are writing a demo program using white box testing. We are doing this to check validation of independent paths.

#### Pseudocode:

```
do {
  enter name
  while(name) is valid { }
    enter password
        if (password) matches
         break;
        else error=true;
   }while error = true; }
Select an option from menu and enter your choice
Menu: 1. Booking 2. View status 3. Feedback 4. Send
5. Ticket cancellation 6. View train details
                                                   enquiry
cin>>choice
 case 1: Book_tickets();
  case 2: Show train live status
        break;
  case 3: Enter Feedback
        break;
  case 4: Enter enquiry
        break;
  case 5:Cancel_tickets();
        break;
  case 6:Show train details
        break:
  default: choose a valid option
        break;
 Print the result of selected case 🤰 🗲 17
```



**Predicate Nodes** = 3, 4, 7, 10, 11, 12, 13, 14, 15

No. of Edges = 25

No. of Nodes = 17

No. of Regions = 10

# **Cyclomatic Complexity**:

V(G) = no of regions => V(G) = 10

V(G) = no of edges - no of nodes + 2 = 25 - 17 + 2 => V(G) = 10

V(G) = no of predicate nodes + 1 = 9 + 1 => V(G) => 10

The value of above function implies that the code is well structured, with high testability.  The cost and effort associated with the program is low.
The second control of the grant of the second control of the secon
<b>39</b>   Page

# **Cyclomatic Complexity**

Cyclomatic Complexity	Risk
1-10	A simple, low risk program
11-20	Moderate complexity, risk complexity
21-50	Complex, high risk
> 50	High risk, detestable program

# **Independent Paths:**

<b>PATH 1:</b>	1-2-3-4-5-7-8-9-10-17
<b>PATH 2:</b>	1-2-3-4-5-7-8-9-11-17
<b>PATH 3:</b>	1-2-3-4-5-7-8-9-12-17
<b>PATH 4:</b>	1-2-3-4-5-7-8-9-13-17
<b>PATH 5:</b>	1-2-3-4-5-7-8-9-14-17
<b>PATH 6:</b>	1-2-3-4-5-7-8-9-15-17
<b>PATH 7:</b>	1-2-3-4-5-7-8-9-16-17
<b>PATH 8:</b>	1-2-3-4-6

# 8. References

R.S Pressman, Software Engineering:
A Practitioner's Approach 7 <sup>th</sup> Edition McGraw Hill(2009)
P Jalote, An Integrated Approach To Software Engineering
(2 <sup>nd</sup> Edition), Narosa Publishing House (2003)
Internet