

99 Birch Canoe Ct.
The Woodlands, TX 77375

August 10, 2020

UMass Memorial Health Care
55 N Lake Ave
Worcester, MA 01655

Dear hiring manager:

I read with great interest the advertisement for your open process improvement engagement specialist position. As an industrial and systems engineer with experience in process improvement and healthcare engineering systems, I am confident that I would be an ideal candidate for this position.

I am currently pursuing a performance improvement engineer position within the healthcare industry that will utilize my engineering and analytical skills to contribute to the organization's objectives. I am results driven, solution oriented, highly motivated leader and passionate about the work I do. I strongly believe in the commitment to achieve a more efficient and effective healthcare system through the application of systems engineering principles.

Based on your needs, the following highlights of my background showcase the value I can bring your organization:

- An extensive understanding and application of Lean and Six Sigma principles and methodologies to improve processes efficiency and effectiveness through the reduction of costs, wastes, and non-value-added activities.
- Experience in leading process improvement teams and initiatives for systems design and reengineering based on business needs in the healthcare industry.
- Lean Six Sigma Green Belt Certification and currently pursuing a Lean Six Sigma Black Belt Certification to improve my engineering and project management skillsets.
- Professional experience in Operations, Quality, and Safety departments with the objectives of improving key process indicators, identify and adopt best business practices, and collect and interpret data for process improvement initiatives and projects

In addition, throughout my professional and academic careers, I have consistently been recognized for my ability to work on a team and independently, for my creativity and innovation during the development and execution of solutions, and for my continuous improvement and smart work mindset.

With my experience in industrial engineering and healthcare systems, I am confident that I would be an ideal candidate for the process improvement engagement specialist position. I would appreciate the opportunity to further discuss my skills and qualifications and how I can be an asset to UMass Memorial Health Care. Please feel free to contact me at (607) 422-0469 or via e-mail at rsalaza4@binghamton.edu. Thank you for your time and consideration.

Sincerely,



Roberto Salazar