



De-Escalating Conversations for Customer Service

Course completed by Akshay Kamath
Apr 25, 2023 at 10:03AM UTC

Top skills covered

Escalation Resolution

A handwritten signature in black ink that reads "Dar Brodnitz".

Head of Content Strategy, Learning



Certificate ID: d507d0df673fbc0b5b048a91b2d0a43b0b50192d3a6528359963023b66569ced