



Working with Upset Customers (2020)

Course completed by Akshay Kamath
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Top skills covered

Customer Escalation Management

A handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: c7411fb6749e5fe18c604aafb6c5364eed46a6d0b351b3c5d029b33b56316693