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Akshay Kamath

Application Development Senior Analyst



SUMMARY

Enthusiastic and well-organized Developer with 3+ years of experience seeking a position to work in a competitive and challenging work environment to contribute to the best of my abilities towards the growth and development of progressive organization and driven to make meaningful contribution to the organization through the acquired knowledge and skills promoting its interest and growth.

PROFESSIONAL EXPERIENCE

Application Development Senior Analyst

Nov '21 - Present

Accenture Solutions Pvt Ltd

Mumbai, India

ECOMM AD

Roles/Responsibilities:

- Worked in SAP Hybris e-commerce suite which uses the Java as backend and manages all the activities of the client website.
- Developed bots in Automation Anywhere for order placement across different channels in dev/preprod environments to reduce manual overload for business and development teams and **save 150 man hours of manual testing annually**.
- This gave increased amount of confidence to business before every release goes in production and **helps in early identification of issues/defects** related to order flow/processing apart from **ensuring coverage of all kinds of test case scenarios**.
- Design high-level workflows for microservices, keeping in mind scalability, fault tolerance, and maintainability.
- Have good understanding of working with messaging based queues like Amazon SQS for decoupling applications leading to improvement in performance, reliability and scalability.
- Handled production issues by coordinating between client and development team.
- Managed the release process /deployments in pre-prod /production environments and collaborated with project managers, scrum master, developers, QA's and customers to resolve technical issues.
- Automated various aspects of SDLC and worked on various projects on CI/CD as a part of DevOps activity carried out at firm level.
- Learned and demonstrated my team how to enable one click deployments in non-prod environments **saving 3 hours/week of developer's time**.
- Added multiple alerting and monitoring over different metrics of the application for improved visibility using Appdynamics.
- Responsible for the SLA's, Uptime and Availability of the application by reducing the occurrences of the incidents, performing root cause analysis and improving the process around the same.
- Automated manual process of recovery during failures to reduce the mean time to recovery, thus ensuring higher availability. Worked on reducing alerts and BAU items to ensure the productivity of the team.
- Onboard new members of the team to ensure timely delivery of the action items and acted to unblock the team members in case of any issues.

Application Development Analyst

Jun '20 - Oct '21

Accenture Solutions Pvt Ltd

Mumbai, India

ECOMM AD/AO

Roles/Responsibilities:

- Analyzed existing bugs in the application and provided solutions.
- Built synthetic jobs in Appdynamics for analyzing the application availability and performance across different devices (desktop, mobile, tablet etc) using scheduled testing to analyze website availability.
- Created a series of monitoring/analytics dashboards in Appdynamics for tracking the orders/returns count, order statuses along with funnel implementation in order to calculate the conversion rate for users from the point of adding items to the shopping cart to the actual purchase.
- Worked closely with other departmental peers to develop high availability solutions for mission-critical applications.
- Designed automation to generate reports daily so as to reduce manual efforts for business as well as for the team members which **improved the productivity of team by 30 %**.
- Developed Jmeter scripts for testing application functionality which were used for performance testing of the application.

- Involved in setting up of Akamai WAP integration for **protecting the application/ APIs from network and application layer threats** .Created page groups using mpulse for real user monitoring of website performance characteristics.
- Created Groovy scripts to fix stuck existing application process during Go Live phase.

Application Development Associate

Accenture Solutions Pvt Ltd

ECOMM AO

Aug '18 - May '20

Mumbai,India

Roles/Responsibilities:

- Developed an application for automating the sending of communications during critical incidents to business according to the severity levels (P1,P2), timezone and the type of platform(**Technologies/Libraries used:- Python,Selenium,BeautifulSoup,win32com**)
- Assisted Application Developers and technical support staff in identifying and resolving defects.
- Assisted Senior Developers in designing and developing custom web applications throughout the project life-cycle
- Developed and updated documentation including business process flows, requirements documents, functional and technical design documents.
- Opened, tracked and resolved incident response and service requests, ensuring problem ownership, promoting end-user satisfaction.

EDUCATION

Bachelor of Technology in Computer Engineering

KJ Somaiya College of Engineering Vidyavihar (Mumbai University)

Jul '14 - Jul '18

Mumbai,India

- GPA: 9.53/10; (ranked 2nd/150 in the dept.)

Higher Secondary Certificate (H.S.C),Computer Science

Shikshan Prasark Mandals Ramnarain Ruia College Matunga Mumbai

Jun '12 - Jun '14

Mumbai,India

- 92%

Certifications

Google Cloud Certified Associate Cloud Engineer

Oct '21 - Oct '23

[Accredible Credential](#)

AWS Certified Developer Associate

Apr '21 - Apr '24

[Credly badge](#)

AWS Certified Solution Architect Associate

Jul '20 - Jul '23

[Credly badge](#)

Projects

Bike Registration application

This has been built using **Spring Boot** Backend and **Angular** frontend which keeps track of bike registration of all user purchases. The app also contains admin section where employees can see all of bike registrations.

Technologies used: Spring MVC, Spring Boot, Spring Data JPA, Angular

Guestbook messaging application

This consists of frontend application which provides a simple UI that allows a user to post a message composed of a user name and message body and backend application that processes the data and manages the messaging and database interfaces .

Technologies used: Spring Boot, Spring Cloud, Google Cloud

HONORS,AWARDS AND INVOLVEMENT

Accenture TechStar

This award is the most prestigious award for Accenture's technology practitioners. This award recognizes the Top 1% of the people in Accenture's Technology business and is issued once in a year. This award is given to those individuals who have brought to life leadership behaviors, demonstrated a growth mindset, delivered high value-added work to clients, have the potential to progress, and act as role models for others.

Star of the month

Star of the Month is a monthly award given to the best performers in the month by the Delivery Unit (DU) they are working under. The DU comes under a Delivery Group which rolls up to the Industry group within the India Accenture Delivery Center for Technology.

Tata Trust Scholarship

Granted Tata Trust Scholarship for acquiring 1st Position in class of 150, during undergraduate studies

Scholarship for Higher Education (SHE)

Awarded Scholarship for Higher Education (SHE) for Securing top 1% in H.S.C Board Examination, 2014.

Volunteering:

Taught basic computer skills of Microsoft Office to underprivileged students over a span of 10 days.

TECHNICAL SKILLS

- Programming Languages: Java, Python(Intermediate)
- Frameworks: Spring MVC, SpringBoot , Spring JPA ,REST API, AngularJS (Intermediate)
- Databases: MySQL
- APM Tools: AppDynamics,Grafana
- Testing frameworks/tools: Selenium, Junit,Jmeter
- Infrastructure Management: Jenkins,Docker,Kubernetes
- Version Control System: Git, Bitbucket
- Issue tracking/Documentation tools: Jira,Confluence
- Cloud providers: AWS, GCP
- Scripting languages: Bash
- RPA tools: Automation Anywhere
- OS platform: Linux,Windows
- Libraries: pandas,numpy,BeautifulSoup,requests,paramiko
- API testing tools : Postman

KEY SKILLS

• *Problem Solving* • *Critical Thinking* • *Attention to Detail* • *Responsible* • *Learner*