

Contact

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akshayramesh-tech](https://www.linkedin.com/in/akshayramesh-tech) (LinkedIn)

Top Skills

Clinical Trial Management System
(CTMS)

GxP

Multi-site

Languages

Tamil

English (Full Professional)

Malayalam

Hindi

Certifications

Building Agentic AI Applications with
a Problem-First Approach

Akshay Ramesh

Director of Engineering, Implementation and Support: Innovative
Application Specialist. Driving System Integration and Scalability with
Cutting-Edge Tech to Enable Efficiency and Accessibility

Durham, North Carolina, United States

Summary

WHAT I DO

I am an adaptable, ethical, and committed B2B SaaS tech executive with progressive leadership experience in startups to Fortune 50 consulting firms. I leverage user needs research, verbal communication, customer success, and collaboration skills within competitive, fast-paced environments to implement new enterprise software solutions at scale.

♥# WHY I DO IT

I seek to learn new technologies, implement them at scale, then guide others to learn and repeat.

WHAT SETS ME APART FROM OTHERS

- ★ Leadership: I inspire high-performing teams to develop and upskill continually within an environment of praise
- ★ Growth Mindset: I seek to manage projects that leverage critical analysis to solve new problems with technology
- ★ Learning Agility: I grow expertise quickly in new technologies to become the sought-after SME to coach others
- ★ Expertise: I am an expert in clinical application interoperability, Generative AI, and NLP applications in clinical systems.
- ★ Scale: I have built development, support, and QA teams from ground up at numerous organizations.

WHAT OTHERS SAY ABOUT ME

- ★ Quick learner
- ★ Compassionate
- ★ Adaptable
- ★ Gives praise

MY CORE COMPETENCIES

GenAI - Machine Learning - Data Analysis - System Design-
Architecture - Interoperability - Integration - Customer Support –
Coaching/Mentorship - Agile - Project Management Leadership
Development - Healthcare Applications

Applications: Jupyter Notebook, Google Colab, Microsoft Office
Suite (Word, Excel, PowerPoint), EMR (EPIC, Cerner, AllScripts),
EDC (Medidata and Veeva), Ticket Management Systems (Jira,
ServiceNow)

Technical Skills: Python, LangChain, LLM Apps, Cloud Computing,
System Design, APIs, SQL

Industries: Healthcare, Life Sciences, Clinical Research, Payments,
Finance

Experience

ConcertAI

4 years 6 months

Director, Technical Delivery

August 2023 - Present (2 years 3 months)

Technical Senior Manager at ConcertAI

March 2022 - October 2023 (1 year 8 months)

Technical Implementation Specialist

May 2021 - June 2022 (1 year 2 months)

New York City Metropolitan Area

Accenture

4 years 6 months

Business and systems manager

December 2019 - May 2021 (1 year 6 months)

New York, New York

Business and System Integration Associate Manager

December 2016 - May 2021 (4 years 6 months)

New Jersey

NTT DATA Corporation

IT Business analyst
June 2013 - June 2015 (2 years 1 month)

NTT DATA Corporation
Team Lead
August 2006 - December 2012 (6 years 5 months)

Education

Stanford University
Certification, Machine Learning Specialization, Deep Learning
Specialization · (May 2024 - September 2024)

GCT coimbatore
Bachelor of Engineering (BE), Computer Software Engineering · (2002 - 2006)