

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687705628378

अनुबंध तिथि | Generated Date : 12-Dec-2025

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2025/B/6881287](#)

संगठन विवरण Organisation Details		खरीदार विवरण Buyer Details	
प्रकार Type :	State Government	पद Designation :	Secondary User Buyer
मंत्रालय Ministry :	-	संपर्क नंबर Contact No. :	389-2333577-287
विभाग Department :	Police Department Mizoram	ईमेल आईडी Email ID :	malsawmkima.76@mizoram.gov.in
संगठन का नाम Organisation Name :	Police Headquarters Mizoram	जीएसटीआईएन GSTIN :	-
कार्यालय क्षेत्र Office Zone:	Aizawl	पता Address :	Police Headquarters, Khatla, Aizawl, MIZORAM-796001, India

वित्तीय स्वीकृति विवरण Financial Approval Detail		भुगतान प्राधिकरण विवरण Paying Authority Details	
आईएफडी सहमति IFD Concurrence :	No	Role:	PAO
प्रशासनिक अनुमोदन का पदनाम	Secretary Govt. of Mizoram	भुगतान का तरीका	Offline
Designation of Administrative Approval:	Secretary Govt. of Mizoram	Payment Mode:	
वित्तीय अनुमोदन का पदनाम	Secretary Govt. of Mizoram	पद Designation :	Secondary User PAO
Designation of Financial Approval :		ईमेल आईडी Email ID :	zosang.1972@mizoram.gov.in
		जीएसटीआईएन GSTIN :	-
		पता Address:	Police Headquarters, Khatla, Aizawl, MIZORAM-796001, India

विक्रेता विवरण Seller Details	
जेम विक्रेता आईडी GeM Seller ID :	3CDF180000091582
कंपनी का नाम Company Name :	PROMARK TECHSOLUTIONS PRIVATE LIMITED
संपर्क नंबर Contact No. :	09216988900
ईमेल आईडी Email ID :	brar@promark.co.in
पता Address :	NH 95,MORINDA BYEPASS,BADDI,ROPAR, Fatehgarh Sahib, PUNJAB-140101, -
एमएसएमई पंजीकरण संख्या MSME Registration number :	-
जीएसटीआईएन GSTIN:	03AAFCP7669C1ZF (B) , 10AAFCP7669C1ZK (B) , 09AAFCP7669C1Z3 (B) , 07AAFCP7669C1Z7 (B) , 03AAFCP7669C1ZF (R) , (M)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण | Product Details

#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : Promark 86 Inch Display Interactive Panel with CPU with warranty 3 Years ब्रांड Brand : Promark ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM श्रेणी का नाम और चतुर्भाँश Category Name & Quadrant : Interactive Panels with CPU (Q2) मॉडल Model: PRO AT-86P एचएसएन कोड HSN Code: HSN not specified by seller	5	pieces	129,800	NA	649,000
कुल ऑर्डर मूल्य Total Order Value (in INR)						649,000

परेष्ठी विवरण | Consignee Detail

क्र.सं. S.No	परेष्ठी Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By
1	पद Designation :- ईमेल आईडी Email ID : c.lalnummawia@mizoram.gov.in संपर्क Contact : 389-2343356-287 जीएसटीआईएन GSTIN :- पता Address : Police Headquarters, Khatla,	Promark 86 Inch Display Interactive Panel with CPU with warranty 3 Years	-	5	12-Dec-2025	27-Dec-2025

Product Specification for Promark 86 Inch Display Interactive Panel with CPU with warranty 3 Years

विवरण Specification	उप-विवरण Sub-Spec	मूल्य Value
DISPLAY	Display Technology	In-Plane Switching (IPS)
	Display Type	Anti-Glare LCD with Direct-lit LED
	Minimum Contrast Ratio	1500 : 1
	Minimum Display Panel Size, Diagonal (in Inches)	86
	Width of The Effective Display Area of The Panel (in mm) - Must Indicate	1896
	Height of The Effective Display Area of The Panel (in mm) - Must Indicate	1067
	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD - 3840 x 2160
	Display Brightness (in Nits)	450
	Display Aspect Ratio	16:9
	View Angle (in Degree)	178 by 178
TOUCH SCREEN	Minimum Panel Life (in Hours)	50000
	Touch Interface	Touch Sensitive as well as Pen Driven
	Touch Technology	Infrared (IR)
	Number of Touch Points (in Number)	40
	Response Time (in Milli Second) - Must Declare	4
	Annotation Software	Yes
	Additional Softwares	NA
CPU	On Site Warranty Support (in Years)	3
	Type of CPU	Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)
	Number of Cores	8
	Processor Number -Must Indicate	8 core-A55
	Processor Base Frequency (in GHz)-Must Declare	1.2
	Memory (in GB)	8
	SSD Storage Capacity (in GB)	64
	Pre-Install Software (OS)	Android
OPTIONAL ITEM	Provision of Slot for Open pluggable Specification (OPS)	Yes
	Open pluggable Specification (OPS) included in scope of supply	Yes
	Open pluggable Specification (OPS) Processor Number -Must Indicate	i5-10 200H
	Open pluggable Specification (OPS) Processor Base Frequency (in GHz) -Must Declare	2.1
	Pre-Install Software (OS) for Open pluggable Specification (OPS)	Windows
	Memory (in GB) for Open pluggable Specification (OPS)	8
	SSD Storage Capacity (in GB) for Open pluggable Specification (OPS)	256
PORTS	Additional Requirement for OPS	NA
	Number of Input HDMI Ports	3
	Number of Output HDMI Ports	1
	Number of USB 2 Point 0 Ports	1
	Number of USB 3 Point 0 Ports	3
	Number of RS-232 C Ports	1
	Number of Audio Input Ports	1
	Number of Audio Output Ports	1
	Number of RJ 45 ports	1
	Number of VGA-In Ports	0
	USB Type C Port	1
	In-built Speakers	Yes

	Speaker Power (in Watt)	20
	Mounting	Wall Mount
	Additional Requirement	NA
CONNECTIVITY	Availability of Bluetooth Connectivity	Yes. Inbuilt
	Bluetooth Version	5.2
	Availability of Wi-Fi Connectivity	Yes. Inbuilt
	Wi-Fi Connectivity	802.11n (2.4 or 5 GHz)
POWER SUPPLY	Power Supply	100-240 V , AC
	AC Frequency (in Hz)	50
	Power Consumption (in Watts)	350
ACCESSORIES	Number of Electronic Pen or Stylus Each Panel	2
	Additional HDMI Cable	1
	Installation Kit for each Panel	User Manual, HDMI cable, Installation Manual, Remote Control with battery, Power Cord, USB Cable
	Additional Accessories Requirment	NA
OPERATING CONDITIONS	Minimum Operating Temperature (in Degree Celcius)	0
	Maximun Operating Temperature (in Degree Celcius)	40
	Operating Humidity (in Percentage)	10 to 90
CERTIFICATE	BIS CRS Compliance	Yes. As per IS 13252 (Part 1)
	BIS CRS Number -Must Declare	97000973
	Availability of Test Reports from Central Govt/NABL Accredited/ILAC Accredited Lab to Prove Conformity to the Specification	Yes
	Agreed to furnish all the test report and certificates to buyer on demand	Yes

उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 97000973

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	5.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

नियम और शर्तें| Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 1.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} - \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2.2 Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2.3 Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

2.4 Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

2.5 Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

2.6 Generic

IT equipment shall be IPv6 ready from day one.

2.7 Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
(i) Inhibit the desires and designed function of the equipment.

- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

2.8 Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

2.9 Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

2.10 Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

2.11 Generic

WORLD BANK TERMS AND CONDITIONS: Special Terms and Conditions as defined by world bank at [click here](#) will also be applicable. APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.

2.12 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Only supply of Goods

2.13 OEM.

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

2.14 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.15 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.16 Warranty:

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods.

The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.17 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Vanlalfaka Ralte AIGP (Mod.)

payable at

Aizawl

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

2.18 Forms of EMD and PBG:

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Vanlalfaka Ralte AIGP (Mod.), Police Headquarters, Aizawl, Mizoram

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

Note: Sellers are required to raise invoices online as per the contract terms on GeM portal. Timely invoice submission is mandatory for compliances, smooth payment processing, and will also contribute to improving their ratings.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

TECHNICAL COMPLIANCE STATEMENT



GEM/2025/B/6881287 Dated 12-11-2025 due on 22-11-2025
for (Interactive Panels with CPU (Q2))

S.No.	Product Specification	Specifications asked in bid document	Configuration offered by Promark Techsolutions	Compliance (Y/N)	Deviation (if Any)
	Interactive Panels with CPU (Q2)		Make: PROMARK Model : PRO AT-86P		
1	Display Technology	In-Plane Switching (IPS)	In-Plane Switching (IPS)	Yes	No
2	Display Type	Anti-Glare LCD with Direct-lit LED	Anti-Glare LCD with Direct-lit LED	Yes	No
3	Minimum Contrast Ratio	1500: 1, 1600: 1, 1700: 1, 1800: 1, 1900: 1, 2000: 1 Or higher	1500: 1	Yes	No
4	Minimum Display Panel Size, Diagonal (in Inches)	86, 98, 100, 105, 110 Or higher	86	Yes	No
5	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD 3840 x 2160 Or higher	4K UHD 3840 x 2160	Yes	No
6	Display Brightness (in Nits)	450, 500, 550, 600, 800, 1000 Or higher	450	Yes	No
7	Minimum Panel Life (in Hours)	50000 Or higher	50000	Yes	No
8	Touch Interface	Touch Sensitive as well as Pen Driven	Touch Sensitive as well as Pen Driven	Yes	No
9	Touch Technology	Infrared (IR)	Infrared (IR)	Yes	No
10	Number of Touch Points (in Number)	40 Or higher	40	Yes	No
11	Additional Softwares	NA	NA	Yes	No
12	On Site Warranty Support (in Years)	3 Or higher	3	Yes	No
13	Type of CPU	Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)	Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)	Yes	No
14	Number of Cores	8 Or higher	8	Yes	No
15	Memory (in GB)	8, 16 Or higher	8	Yes	No
16	SSD Storage Capacity (in GB)	64 Or higher	64	Yes	No
17	Provision of Slot for Open pluggable Specification (OPS)	Yes	Yes	Yes	No
18	Open pluggable Specification (OPS) included in scope of supply	Yes	Yes	Yes	No
19	Pre-Install Software (OS) for Open pluggable Specification (OPS)	Windows	Windows	Yes	No
20	Memory (in GB) for Open pluggable Specification (OPS)	8	8	Yes	No
21	Number of Input HDMI Ports	3, 4 Or higher	3	Yes	No
22	Number of Output HDMI Ports	1 Or higher	1	Yes	No
23	Number of USB 2 Point 0 Ports	2,1	1	Yes	No
24	Number of USB 3 Point 0 Ports	3,4	3	Yes	No
25	Number of RS-232 C Ports	1 Or higher	1	Yes	No
26	Number of Audio Input Ports	1	1	Yes	No
27	Number of Audio Output Ports	1	1	Yes	No
28	Number of RJ 45 ports	1, 2 Or higher	1	Yes	No
29	Number of VGA-In Ports	0	0	Yes	No
30	USB Type C Port	1	1	Yes	No
31	In-built Speakers	Yes	Yes	Yes	No
32	Mounting	Wall Mount	Wall Mount	Yes	No
33	Availability of Bluetooth Connectivity	Yes. Inbuilt	Yes. Inbuilt	Yes	No
34	Bluetooth Version	5.2, 5.3 Or higher	5.2, 5.3 Or higher	Yes	No
35	Availability of Wi-Fi Connectivity	Yes. Inbuilt	Yes. Inbuilt	Yes	No
36	Wi-Fi Connectivity	802.11n (2.4 or 5 GHz) Or higher	802.11n (2.4 or 5 GHz) Or higher	Yes	No
37	Number of Electronic Pen or Stylus Each Panel	2 Or higher	2 Or higher	Yes	No
38	Availability of Test Reports from Central Govt/NABL Accredited/ILAC Accredited Lab to Prove Conformity to the Specification	Yes	Yes	Yes	No

Regards,
FOR PROMARK TECHSOLUTIONS PRIVATE LIMITED

(Yogesh Sharma)
Head Govt. Business
Cell: 7743002543
E-mail: Yogesh@promark.co.in

PROMARK TECHSOLUTIONS PRIVATE LIMITED

Works/Regd Office: PROMARK CORPORATE MANSION, Plot No. E-250, Phase 8B, Sector 91, Sahibzada Ajit Singh Nagar, Punjab 160069