

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687757407771

अनुबंध तिथि | Generated Date : 15-Oct-2025

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2025/B/6180865](#)

संगठन विवरण   Organisation Details		खरीदार विवरण   Buyer Details	
प्ररूप   Type :	State Government	पद   Designation :	DS Provision
मंत्रालय   Ministry :	-	संपर्क नंबर   Contact No. :	011-28526216-2039
विभाग   Department :	Home Department Delhi	ईमेल आईडी   Email ID :	asha.982@gov.in
संगठन का नाम   Organisation Name :	N/A	जीएसटीआईएन   GSTIN :	-
कार्यालय क्षेत्र   Office Zone:	Tihar Jail	पता   Address :	Provision Branch Prisons Headquarter Central Jail Tihar New Delhi 011-28526216, 011-28520895, 011-28520695, 011-28520684 extn 2040 & 2039, SOUTH WEST DELHI, DELHI-110064, India

वित्तीय स्वीकृति विवरण   Financial Approval Detail		भुगतान प्राधिकरण विवरण   Paying Authority Details	
आईएफडी सहमति   IFD Concurrence :	No	Role:	PAO
प्रशासनिक अनुमोदन का पदनाम	DG (P)	भुगतान का तरीका	Offline
Designation of Administrative Approval:		Payment Mode:	
वित्तीय अनुमोदन का पदनाम	DG (P)	पद   Designation :	DDO
Designation of Financial Approval :		ईमेल आईडी   Email ID :	p.bhaskar33@gov.in
		जीएसटीआईएन   GSTIN :	N
		पता   Address:	O/o the DGP, PHQ, Central Jail Tihar, South West delhi, DELHI-110064, India

विक्रेता विवरण   Seller Details	
जीम विक्रेता आईडी   GeM Seller ID :	TWF2220006351485
कंपनी का नाम   Company Name :	DIZITECH INDIA
संपर्क नंबर   Contact No. :	09716912525
ईमेल आईडी   Email ID :	DIZITECH2525@GMAIL.COM
पता   Address :	V - 609 GROUND FLOOR KH. NO. 679, MAIN CHAUDHARY FATEH SINGH MARG, GHONDA VILLAGE NORTH EAST, DELHI, East Delhi, DELHI-110053, -
एमएसएमई पंजीकरण संख्या   MSME Registration number :	-
जीएसटीआईएन   GSTIN:	07OJTPS2826A1ZP (B) , (R)

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण | Product Details

#	आइटम विवरण   Item Description	आइटम विवरण   Ordered Quantity	इकाई   Unit	इकाई मूल्य (INR)   Unit Price (INR)	कर विभाजन (INR)   Tax Bifurcation (INR)	मूल्य (INR में सभी शुक्र और कर सहित)   Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम   Product Name : acer Intel Core i7-13700 All in One PC ब्रांड   Brand : acer ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्भाँश   Category Name & Quadrant : All in One PC (V2) (Q2) मॉडल   Model: Veriton Z6694G एचएसएन कोड   HSN Code: 8471	840	pieces	110,800	NA	93,072,000
2	उत्पाद का नाम   Product Name : Promark PTZ Function Web Camera No Resolution (Maximum) each camera Full HD (1920 x 1080 Pixel) ब्रांड   Brand : Promark ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्भाँश   Category Name & Quadrant : Video Conferencing Camera / Web Camera (V2) (Q2) मॉडल   Model: PRO-WEB-1080 एचएसएन कोड   HSN Code: 8525	840	pieces	8,520	NA	7,156,800
3	उत्पाद का नाम   Product Name : BPE Online UPS of Rating 1.0 KVA With Battery Of Backup Time 30 Minutes ब्रांड   Brand : BPE ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller	840	pieces	47,900	NA	40,236,000

श्रेणी का नाम और चतुर्थांश  Category Name & Quadrant : Online UPS (V2) (Q2) मॉडल Model: MF1101L3 एचएसएन कोड HSN Code: 8504						
कुल ऑर्डर मूल्य   Total Order Value (in INR)					140,464,800	
<b>परेषिती विवरण  Consignee Detail</b>						
क्र.सं.   S.No	परेषिती  Consignee	वस्तु Item	लॉट नंबर  Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है  Delivery Start After	वितरण पूरा कब तक करना है  Delivery To Be Completed By
1	पद  Designation :- ईमेल आईडी Email ID : asha.982@gov.in संपर्क Contact : 011-28526216-2039 जीएसटीआईएन  GSTIN :- पता Address : Provision Branch Prisons Headquarter Central Jail Tihar New Delhi 011-28526216, 011-28520895, 011-28520695, 011-28520684 extn 2040 & 2039, SOUTH WEST DELHI, DELHI-110064, India	acer Intel Core i7-13700 All in One PC	-	840	15-Oct-2025	13-Jan-2026
		Promark PTZ Function Web Camera No Resolution (Maximum) each camera Full HD (1920 x 1080 Pixel)	-	840	15-Oct-2025	13-Jan-2026
		BPE Online UPS of Rating 1.0 KVA With Battery Of Backup Time 30 Minutes	-	840	15-Oct-2025	13-Jan-2026
<b>Product Specification for acer Intel Core i7-13700 All in One PC</b>						
विवरण Specification	उप-विवरण Sub-Spec	मूल्य Value				
Description	Description of store	All in One Personal Computers consist of a Mouse, Keyboard, Display with Web camera, inbuilt/integrated microphone array and speakers, an internal CPU with connection cables and power adapter with 1 year standard warranty				
	Processor Number	Intel Core i7-13700				
Input Devices	Mouse Connectivity	Wired				
	Keyboard Connectivity	Wired				
	Type of Keyboard	Standard				
Graphics	Graphics Type	Integrated				
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional				
	Recovery Image Media	Stored in Partition of the SSD				
Memory	Type of RAM	DDR4				
	RAM Size (GB)	16				
	Total Numbers of DIMM Slots Available	2				
	Number of DIMM Slots populated	1				
	RAM Expandability up to	64				
Storage	Type of Storage Installed with the System	NVMe SSD				
	Storage Capacity (in GB)	1024				
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")				
	Panel Technology	In Plane Switching (IPS)				
	Display Resolution (in PIXELS)	1920x1080				
Connectivity	Type of In-built Wireless Connectivity	Wi-Fi 6 (802.11ax) + Bluetooth 5.2				
Ports	Number of Ports	1-HDMI,1-DP,1-USB 3.0 TYPE A,1-USB TYPE C,Universal Audio Jack,1- RJ-45 (10/100/1000 Ethernet Port),1-USB 3.1 Gen 2 TYPE A,1-USB 3.1 Gen 1 TYPE A,2-USB 3.1 Gen 2 TYPE A				
Generic	Stand	Standard				
Power	Maximum Power Supply Capacity (Watt)	150				
Operating Conditions	Minimum Operating Temperature	10				
	Maximum Operating Temperature	45				
	Operating Humidity (in Percentage)	10 to 90				
	BIS CRS Compliance	Yes, as per IS 13252 (Part 1)				
	BIS Registration Number	R - 62000086				

Certification	ROHS Compliance	Yes
	Certification for Environmental Management System with Manufacturer	Yes. As per IS/ISO:14001
	Compliance of Information Security, Cybersecurity and Privacy Protection-Information Security Management Systems Requirements	Yes. Complies as per IS/ISO/IEC 27001
	EPR Registration in respect of the manufacturer as per E waste rules as amended up to date	Yes
	Agreed to Provide a copy of EPR Registration Certificate to Buyer on Demand	Yes

उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 62000086

#### खरीदार परिभ्रष्ट अतिरिक्त विशेषता के लिए | Buyer Defined Additional Specification for acer Intel Core i7-13700 All in One PC

विवरण Specification	मूल्य Value
Processor Number	Intel Core i7 12700T, Intel Core i7-13700T, Intel Core i9 12900T, Intel Core i7-12700, Intel Core i7-14700T, Intel Core i9-12900, Intel Core i7-13700, Intel Core i7-14700, Intel Core i9-13900T, Intel Core i9-13900 Or higher
On site OEM Warranty	5 years or higher
Graphics Type	Integrated
Processor Generation	Minimum 12" Generation for Intel or Equivalent (Generation or series) for other processors

#### Product Specification for Promark PTZ Function Web Camera No Resolution (Maximum) each camera Full HD (1920 x 1080 Pixel)

विवरण Specification	उप-विवरण Sub-Spec	मूल्य Value
Description/Application	Intended Application	A Video Conferencing Camera are digital camera specially designed for use in video conferencing application.
	Genric Description	Web Camera
Genric	PTZ Function	No
	Resolution (Maximum) each camera	Full HD (1920 x 1080 Pixel)
	Pan Range (Minimum)	0
	Pan Range (Maximum)	0
	Tilt Range (Minimum)	0
	Tilt Range (Maximum)	0
	Zoom Range Optical (Maximum)	NA
	Zoom Range Digital (Maximum)	NA
	Actual Digital Zoom (as per OEM Brochure)	NA
	Field of View (Degree)	more than 105-120
	Actual Field of View (Degree)(as per OEM Brochure)	90°
	Compression Format	H.264
	Maximum Frame Rates(frames per second) Supported	30
	Number of MICS	2
	Control / Image processing / Focusing Features	NA
Connectivity	Connectivity (Output)	USB (UVC, UAC)
	Connectivity (Input)	NA
	Connectivity Control (I/O)	NA
Feature/Accessories	Salient Features	CMOS Sensor,Universal clip fit
	Optional Features/Accessories	NA
	Other Accessories	User Manual
Operating Conditions	Minimum Operating Temperature (Degree C)	-10
	Maximum Operating Temperature (Degree C)	40
	Relative Humidity Non Condensing at 40 deg C (%RH)	80
	Ingress Protection	NA

Warranty / Service	Comprehensive on site Warranty (Year)	5
	Free Installation and commissioning	Yes
	Time Duration for Repairing /Replace the defect during Warranty	Within Two week
	Response Time to attend the complaint during Warranty	72 Hour
	Supply of compatible drivers and software included	Yes
Buyer Specific Requirements	Buyer Specific Requirements ( Any addiitonal features, accessories)	NA
	Online meeting Platform supported (Application, Software)	Microsoft Teams,Zoom,Cisco webex,Google Meet
Certification / Test Report	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited.
	Agree to provide all relavant documents Test Report/suporting document /reports etc to the buyer at the time of bidding or on demand	Yes
	BIS CRS certifications as applicable for Audio, video and similar electronic apparatus-safety requirements as per IS 616:2017	Yes

#### Product Specification for BPE Online UPS of Rating 1.0 KVA With Battery Of Backup Time 30 Minutes

विवरण   Specification	उप-विवरण   Sub-Spec	मूल्य   Value
Generic	Rating in KVA	1.0 KVA
	Switching Technology	IGBT-PWM
	Input Voltage	AC Single phase 160V - 260V 50Hz
	Output Voltage	AC Single phase 230V +/-1% 50 Hz
	Warranty for UPS (Years)	5
Battery/Backup Bank	Battery/Backup Bank Provided with Online UPS ( Hint: In case the UPS is supplied with battery, seller shall ensure compliance to the GST Rates as per recommendations made in the 45th Meeting of GST council dated 17th Sep 2021 )	With Battery
	Type of Battery (hint: NA in case Battery not provided)	SMF-VRLA conforming to JISC:8702(Pt.I,II&III), Stationary Lead Acid Batteries (with tubular positive plates) in monobloc container conforming to IS:13369:1992 latest
	Backup time (Minutes) (hint: NA in case battery not provided)	30 Minutes
	Battery Make	EXIDE/QUANTA/247PWR
	Battery Model Number	EP 26-12
	Battery capacity (Ah)	26
	Weight of the Battery (kg)	9
	Number of Batteries	3
	Minimum Guaranteed VAH	1600 X Per KVA X Per hour of backup time
	Warranty for battery (Years) by Battery Manufucaturer/Brand hint: NA in case battery not provided	3
Installation and Commissioning or Service	Accessories with Battery	NA
	Installation and Commissioning ( Covered in the Scope of Supply)	Provided
	After sales service ( Turn Around Time)	Within 48 hours
	Preventive Maintenance ( Hint: Mention Timeline if provided, NA if not provided)	Quarterly
Performance / Functional	Other Services provided	PAN India service support on 24 x 7 basis,AMC support available warranty,Availability of spares in close proximity (Spares should be easily available close to the site)
	Inbuilt isolation transformer	With
	Overall Efficiency (%)	>/=80% & <90% with Inbuilt isolation transformer
	Power Factor Load Supported	0.8 or better
	Overload limit	20% Overload for minimum 10 minute,20% Overload for minimum 5 minute,50% Overload for minimum 1 minute,50% Overload for minimum 3 seconds
	Total Harmonic Distortion(THD) (%)	3% Maximum @ 100% Linear Load

	Other Functional Features	Crest factor on full non-linear load is not less than 3:1,Noise level (1 meter distance from UPS) should be less than 70dB,Input power factor at full output load leading to unity with active power factor correction (APFC) >/=0.92,Transient response time (for 100% load change,output must remain within +/-1% and recovery) as <20 milliseconds,Battery recharge time (after complete discharge to 90% charge) and charge rating: Battery recharge time to 90% charge after 100% DoD : 8 to 10 Hours,Maximum overshoot and Under shoot of output rated voltage (in percentage) (4%),Voltage Regulation from no load to full load (%) (< / = 2%)
Accessories	Accessories	Rack for Batteries,Cabling 6 meters ( input upto 3m and output upto 3m),The UPS shall be complete with Trolley for battery bank,battery, Cables and connectors etc
Salient Features	Protection	Protection for under voltage at battery terminal,Protection of Over voltage,Short Circuit & over load at UPS output terminal,Over temperature protection
	Metering	Input Voltage,Output Voltage,Input Frequency,Output Frequency
	Alarms and Indications	Indicator for Mains presence,Indicator for Battery charging and discharging,Indicator for Output Over Load with Audible Alarm,Indicator for Low Battery Voltage with Audible Alarm,Alarm for Over temperature,Alarm for Low Battery
	Additional Features	Pure Sinewave AC Output
	Provide URL of the catalogue	<a href="http://www.bpee.com">www.bpee.com</a>
Design / Construction	Type of Design / Construction	Floor Standing
	Form factor of UPS	NA (for Floor Standing)
	Enclosure (mm)	1.0 mm Minimum Thickness of M.S. Sheet duly powder coated
	Degree of Protection	IP21
	DC Bus Voltage (In Volts)	36
	Other Constructional Features	UPS shall be free from workmanship defects, sharp edges, nicks, scratches, burst, etc. All fasteners shall be fixed properly. The equipment shall be complete with all parts and all parts shall be functional
Operating Conditions	Minimum Operating Temperature	0 degree Celsius
	Maximum Operating Temperature	45 degree Celsius
	Relative Humidity Non Condensing at 40 deg C	95 percent
Buyer Specific Requirement	Environmental Test Report Requirements	Damp Heat Test : in accordance with IS:9000(part 5/sec.2)1981 at Temperature of 40 degree C
	Battery Test Report	Type Test Report as per relevant governing specifications from Govt Lab/NABL accredited lab
	Intended Applications	Critical Infrastructure,Network IT Equipment,Medical Equipment,Support for Data Centers, Network operating centers, Security operation centers, State and District centers, Command and Control center etc., across the Country to provide impetus to the e-Governance services e.g. Public food distribution, e Way bill, Counseling, e-Office, IVFRT etc., services under Digital India Programme
	Other Requirements	ROHS compliance,KW rating shall be 0.8 time of KVA rating
Reports And Certification	Type of lab which carried out Test of Complete Product to prove the conformity of product as per specification	OEM
	Agree to provide all relevant documents Test Reports/supporting document /reports etc to the buyer at the time of bidding or on demand	Yes
	As per Meity (Government of India) guidelines UPS shall have valid BIS CRS certifications as applicable	Yes (For UPS rating upto 10KVA)

उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 85001546

#### शुल्कपत्र | Corrigendum

- तक बढ़ाया गया|Extended Upto : 2025-07-21 15:00:00
- तक बढ़ाया गया|Extended Upto : 2025-07-24 15:00:00
- GeM-Bidding-Corr-7785005-5.pdf [यहां लिंक करें|click here](#)

#### ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक   Advisory Bank :	State Bank of India
ईपीबीजी प्रतिशत (%)   ePBG Percentage(%):	5.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा   The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

## नियम और शर्तें | Terms and Conditions

### 1. Special terms and conditions- Version:1 effective from 06-07-2022

1.1 In addition to General Terms and Conditions of GeM, the following Special T&C shall be applicable for Online UPS ( Version 2.0) with reference to Installation and Commissioning.

**Seller's Responsibility:** Installation and Commissioning shall involve all the interconnections, any cabling between power source, switch boards within 3 metre range for input power and connecting Output power in the Scope of seller.

**Buyer's Responsibility:** Buyer will ensure well ventilated/covered site/room having requisite power points/distribution board to provide input power to UPS as well as to take out power from UPS within 3 metre of the location of UPS placement.

The above is not applicable for the stores supplied without installation and commissioning.

Note: The above is indicative and any incidental requirement related to above responsibilities shall also be considered in the responsibilities of Buyer/Seller as applicable.

### 1.2 Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category is covered under Scheme - II (Compulsory Registration Scheme) of BIS (Bureau of Indian Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the "Standard Mark" under a license from Bureau of Indian Standards as per Scheme-II of Schedule-II of Bureau of Indian Standards(Conformity Assessment) Regulations,2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfilment process.

**Note to Sellers:**

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily registration as per Scheme-2 of BIS.

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-ii-registration-scheme/>

## 2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

## 3. Buyer Added Bid Specific Terms and Conditions-

### 3.1 Generic

**OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} - \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

3.2 Provisions for workmen compensation, insurance, public liability, property damage, insurance etc. to be ensured by the contractor. Also, safety measures prescribed for working in Extra High Voltage & use of personnel protective equipment must be adhered to.

### 3.3 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

### 3.4 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

### 3.5 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

### 3.6 Sample Clause:

After award of contract – Successful Bidder shall have to get advance sample approved from buyer before bulk manufacturing / starting bulk supplies. Successful Bidder shall submit

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samples for Buyer's approval, within 5 days of award of contract. Buyer shall, as per contract specifications framework, either approve the advance sample or will provide complete list of modification required in the sample within 5 days of receipt of advance sample. Seller shall be required to ensure supply as per approved sample with modifications as communicated by Buyer. If there is delay from buyer side in approval of advance sample – the delivery period shall be refixed without LD for the period of delay in sample approval. In case, the sample is found to have major deviations / not conforming to the Contract specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller.

Unless otherwise provided in the contract, all samples required for test shall be supplied by the contractor free of cost. Where under the contract, the contractor is required to submit an advance sample, any expenses incurred by the contractor on or in connection with the production of stores in bulk, before the sample has been approved unconditionally shall be borne by the Seller and he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.

### 3.7 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

## Additional Terms & Conditions for All-in-one VC Desktop

- 1. Bid specific MAF (Bid No. to be published on MAF) from OEM to be submitted by the Bidder. It will be verified with the OEM. The MAF should contain the contact details (Name, Designation, Mobile Number and Official Email ID) of the person issuing the MAF. If required, Department will verify at any stage before awarding work order.**
- 2. Bidders are required to provide complete specification of the product from OEM Website or certified by OEM letter head. If the Bidder is providing on OEM letter head, the details of OEM such as Contact person Name, Designation, Phone number - Office and Mobile, Official Email id, Sales Email ID should be clearly mentioned.**
- 3. The bidder is required to furnish an affidavit on INR 100 stamp paper issued after the bid publishing date and duly notarized, affirming that the information provided in the bid is accurate. The bidder will bear sole responsibility for any false information. Failure to submit this affidavit will lead to bid rejection.**
- 4. The bidder must submit a copy of their GST registration and the GST return file documents or a certificate duly signed by the CA for the last Financial Year.**
- 5. System Diagnostics and software updates - OEM must have an online /offline system hardware diagnostics facility, must have the facility to download updates of pre-installed software, device drivers and firmware on its websites.**
- 6. OEM must support recovery media creation through its website or through CD Media to reinstall the operating system when required and bring the computer back to its original factory condition as configured by the OEM.**
- 7. Bidder must submit the attested ATC document along with BID document on Letterhead.**
- 8. Bidder and OEM must sign the Technical Compliance sheet under the specifications mentioning each parameter as per the Technical Specifications given in the ATC. Technical Compliance must include the complete model and make of the proposed model in the bid.**
- 9. OEM - Certificate from CA, for Positive in profit and increasing turnover from last 03 years.**
- 10. Department has right to cancel the bid at any stage without assigning any reason.**
- 11. The Technical Specifications mentioned in Annexure I are minimum in nature. Bidders are required to supply the hardware equal or higher specification only.**
- 12. The Bidder must number each file in terms of Volume. All pages in that volume is numbered and an index is prepared in the following format. Bidders are advised only attach the relevant documents only. Attaching excessive documents which are not relating to any terms and conditions may lead to disqualification.**

S. No.	ATC/General Conditions	Page Numbers	Remarks, if any

### **13.OEM Additional Conditions in respect of All-In-One Desktop:**

Certification Bidder is required to submit the following certificate	<ul style="list-style-type: none"> <li>• Valid ISO 9001 Certificates</li> <li>• Data Sheet of the quoted product, Bidders quoting for AMD processor must provide documentary evidence indicating equivalent or higher configuration in respect of processor and chipset.</li> <li>• ROHS, Energy star, CE, FCC, TCO certificate for display or equivalent certificates issued by the Indian Authorities.</li> <li>• The confirmation from OEM for preloaded Windows Operating system needs to be submitted along with the bid.</li> <li>• The Certificate for SA 8000 or equivalent certificates issued by the Indian Authorities needs to be submitted along with the Bid Document.</li> </ul>
OEM Authorization	<ul style="list-style-type: none"> <li>• The ink signed/Digital Sign bid specific MAF from OEM needs to be submitted along with the bid documents.</li> </ul>

	<ul style="list-style-type: none"> <li>• Technical Documents including datasheet, Technical Compliance to be submitted on OEM letterhead duly signed and stamped by the authorized signatory.</li> </ul>
Pre-Loaded OS	<ul style="list-style-type: none"> <li>• There should be digital product key for Windows11 professional embedded in the motherboard and OS should be OEM factory pre-loaded. Certificate from OEM should be enclosed. (REQUIRED)</li> </ul>

Annexure - I

### Technical Specification - All In One PC

Specification Name	Bid Requirement
Chipset Series	Minimum Intel Q Series or Higher series or Equivalent suggested in case of AMD
Chipset Number	Minimum Intel Q670 or Higher Equivalent suggest in case of AMD Processor Make Intel or AMD
Processor Make	Intel or AMD
Processor Generation	Minimum 12" Generation or Equivalent processor in case of AMD
Number of Cores per Processor	6
Processor Description	For Intel — Intel Core i7 For AMD — AMD Ryzen 7
Processor Number	For Intel - Intel Core i7 12400 or Higher For AMD - AMD Ryzen processor equivalent or higher to Intel Processor
Size of Memory in case of Dedicated Graphic Card (GB)	0
Operating System (Factor Pre-loaded)	Windows 11 Professional
RAM Size (GB)	16GB
RAM Expandability up to (using spare DIMM slots in GB)	64
Types of Drives used to Populate the Internal Bays	SSD
Total HDD Capacity (GB)	0
Total SSD Capacity (GB)	1 TB (1024 GB)
Display Size (INCHES)	23.8
Display Type	Non-Touch
Display Resolution (PIXELS)	1920x1080
Availability of Webcam integrated with Display	Yes
Onsite OEM Warranty	5 years
Type of RAM	DDR4 or higher
OEM Logo	Motherboard, keyboard and Mouse must

	<b>be from Computer and OEM Logo/trademark embossed on them;</b> <b>No sticker allowed</b>
<b>Audio</b>	<b>Built-in 2x3 W Speakers &amp; 2 Digital Microphones or higher</b>
<b>USB Ports</b>	<b>USB: Minimum 6 or Higher</b>
<b>Operating System</b>	<b>Microsoft Windows 11 Professional With OEM Recovery DVD or Option of Cloud Recovery.</b>
<b>Wi-Fi Availability</b>	<b>System supplied shall have inbuilt Wi-Fi feature, external dongle/USB are not allowed.</b>
<b>System Diagnostics</b>	<b>OEM must have online system hardware diagnostics facility or BIOS based hardware diagnostics facility to download the updates of preinstalled software, device drivers and firmware from its website.</b>
<b>Recovery Media</b>	<b>OEM must support recovery media creation through its website to reinstall operating system when required and bring the computer back to its original factory condition as configured by the OEM.</b>

**B. Additional Terms and Conditions (ATC) for UPS:**

1. Copies of valid ISO 9001:2015 & 14001:2015, ISO 45001:2018, ISO 27001:2022, ISO 20000-1:2018 & ISO 50001:2011 of OEM from Indian certifying agencies.
2. IEEMA Certificate.
3. Documentary proof relates to being in the UPS business for at least the last 10 years, Incorporation Certificate to be enclosed.
4. The bidder and OEM must provide a declaration on an INR 100 non-judicial stamp paper bid publishing date, duly notarized, confirming they have not been debarred or blacklisted by any bid-inviting authority, or by any Central or State government organizations, semi-government bodies, PSUs, Defense, or paramilitary forces. The original copy of stamp paper document must be submitted before the bid due date. In case of OEM declaration, details of the person (Name, Designation, Mobile Number and Official Email ID) signing the declaration on behalf of OEM should also be mentioned along with the declaration. Each bidder must submit a declaration from their respective OEM.
5. UPS should be manufactured in India and a declaration in OEM letterhead certifying that the product quoted is manufactured in India (DMEP-Domestic Manufactured) productivity certificate from the District Industry Centre, for capability assessment for quoted products that the same product is being manufactured at designated factory.
6. Bid specific (MAF) (Bid No to be published on MAF) from OEM to be submitted by the Bidder. It will be verified with the OEM, The MAF should contain the contact details (Name, Designation, Mobile Number and Official Email ID) of the person issuing the MAF. If required, Department will verify at any stage before awarding the Work Order.
7. Electric License of OEM.
8. OEM- Certificate from CA, for Positive in profit and increasing turnover from last 3 years.
9. BIS certificate mentioning manufacturer as OEM in India, from their Indian manufacturing facilities, for the product quoted, (no BIS mentioning manufacturer from outside India, is accepted)
10. EPR Certificate
11. Bidder and OEM must sign the Technical Compliance sheet of the specifications mentioning each parameter as per the Technical Specifications given in the ATC. Technical Compliance sheet must contain the model and make of the proposed model in the bid.
12. Department has right to cancel the bid at any stage without assigning any reasons.
13. The Technical Specifications mentioned at Annexure II are minimum in nature. Bidders are required to supply the hardware equal or higher specification only.

**14. The Bidder must number each file in terms of Volume. All pages in that volume is numbered and an index is prepared in the following format. Bidders are advised only attach the relevant documents only. Attaching excessive documents which are not relating to any terms and conditions may lead to disqualification.**

S. No.	ATC/General Conditions	Page Numbers	Remarks, if any.

**15. Bidder must submit the attested ATC document along with BID document on Letterhead**

**Annexure -II**

**Technical Specification - UPS**

Specification Name	Bid Requirement
<b>Rating in KVA</b>	<b>1.0 KVA</b>
<b>Switching Technology</b>	<b>IGBT-PWM</b>
<b>Input Voltage</b>	<b>AC Single phase 160V-260V 50Hz</b>
<b>Output Voltage</b>	<b>AC Single phase 230V+/-1% 50Hz</b>
<b>Warranty for UPS(Years)</b>	<b>5 years</b>
<b>Battery/Backup Bank Provided with Online UPS(Hint : In case the UPS is Supplied with battery, Seller shall ensure compliance to the GST Rates as per recommendations made in the 45th Meeting of GST council dated 17<sup>th</sup> Sep 2021)</b>	<b>With Battery</b>
<b>Type of Battery (Hint : NA in case Battery not provided)</b>	<b>SMF-VRLA conforming to JISC : 8702 (Pt. I, II &amp; III), Stationary Lead Acid Batteries( with tubular positive plates) in monobloc container conforming to IS:13369:1992 latest</b>
<b>Backup time (Minutes) (Hint : NA in case battery not provided)</b>	<b>30 Minutes</b>
<b>Warranty for battery (Years) by Battery Manufacturer /Brand (Hint: NA in case battery not provided)</b>	<b>3</b>
<b>In built isolation transformer</b>	<b>With</b>
<b>Overall Efficiency (%)</b>	<b>&gt;/=80%&amp;&lt;90%with In-built isolation transformer</b>
<b>Overload limit</b>	<b>20 % Overload for minimum 5 minute,50 % Overload for minimum 3 seconds</b>
<b>Accessories</b>	<b>Rack for Batteries, Cabling 6 meters ( input up to 3m and output up to 3m)</b>
<b>Type of Design / Construction</b>	<b>Floor Standing</b>

**Additional Terms & Conditions for Webcam with inbuilt Microphone**

**1. The bidder and OEM must provide a declaration on an INR 100 of non-judicial stamp paper issued after the start of the bid date and duly notarized, confirming they have not been debarred or blacklisted by any bid-inviting authority, or by any Central or State govt. organizations, semi-govt. bodies, PSUs, Defense, or paramilitary forces. In case of OEM declaration, details of the person (Name, Designation, Mobile Number and Official Email ID) signing the declaration on behalf of OEM should also be mentioned along with the declaration. Each bidder must submit a declaration from their respective OEM.**

**2. The OEM must submit a notarized declaration on an INR 100 judicial stamp paper issued after the start of the bid date, authorizing the individual signing the bid on behalf of the bi**

**dding agency/company.**

- 3. Bid specific (MAF) (Bid No to be published on MAF) from OEM to be submitted by the Bidder. It will be verified with the OEM, The MAF should contain the contact details (Name, Designation, Mobile Number and Official Email ID) of the person issuing the MAF. If required, Department will verify at any stage before awarding the Work Order.**
- 4. The bidder is required to furnish an affidavit on INR 100 stamp paper issued after the start of the bid date and duly notarized, affirming that the information provided in the bid is accurate. The bidder will bear sole responsibility for any false information. Failure to submit this affidavit will lead to bid rejection.**
- 5. The bidder must submit a copy of their GST registration and the GST return file documents or a certificate duly signed by the CA for the last financial year.**
- 6. The bidder and OEM must submit a positive net worth and turnover certificate for the last three financial years, certified by a Chartered Accountant.**
- 7. Bidders are requested to upload summary of orders mentioning relevance to experience or past performance clearly with page numbers.**
- 8. Bidders are requested to upload documents relevant to the bid conditions only. Attaching non-relevant documents to confuse department will attract disqualification. Bidders are requested to attach summary showing attached documents and its relationship with relevant bid conditions only with page numbers.**
- 9. The OEM must have a company-owned service centre and an engineer on its payroll based in Delhi and NCR to ensure prompt service and support. Relevant documentary evidence must be provided by the bidder.**
- 10. OEM must possess valid ISO 9001:2015, ISO 45001:2018, ISO 27001:2022, ISO 14001:2015, ISO 50001:2018, ISO 22301:2019, ISO 20000-1:2018, ISO 10002:2018, BIS, CE, FCC, ROHS or equivalent certificates issued by the Indian Authorities. Copies of these certificates must be uploaded in the bid.**
- 11. The OEM must have a manufacturing unit in India possessing a valid and latest factory license, the copy of factory license should be submitted along MII Declaration.**
- 12. Datasheets for the products being offered in the bid must be uploaded with the bid documents. Department will verify these datasheets with the product specifications.**
- 13. Department may ask for POC (Proof of concept) while finalizing the technical bid. Bidder should be ready to supply 2 quantity of the quoted products when asked (same make and model).**
- 14. The OEM should have established office in India from more than 10 Years. (Valid Certificate of incorporation required) and the OEM should have valid license at least 10 years old for manufacturing VC Equipment (Web Camera with inbuilt Microphone)**
- 15. The bidder and OEM must submit Technical Compliance of product offered, make & model along with specifications and Warranty on OEM letterhead duly Ink signed Authority (Name, Designation, mobile Number and Official Email ID) may also be mentioned signing the document. If required Department will verify at any stage before awarding work order.**
- 16. The Bidder must number each file in terms of Volume. All pages in that volume is numbered and an index is prepared in the following format. Bidders are advised only attach the relevant documents only. Attaching excessive documents which are not relating to any terms and conditions may lead to disqualification.**

S. No.	ATC/General Conditions	Page Numbers	Remarks, if any.

**All the documents should be signed and stamped from the bidder along with the reference no. of the bid.**

- 18. Bidder must submit the attested ATC document along with eBID on Letterhead.**
- 19. Department has right to cancel the bid at any stage without assigning any reasons.**
- 20. The Technical Specifications mentioned at Annexure III are minimum in nature. Bidders are required to supply the hardware equal or higher specification only.**

**Annexure III**

**Tender Specification: USB Based web camera with in-built microphone:**

S. No.	Features	Specifications
1.	<b>Sensor</b>	<b>It should have 1/2.7", CMOS sensor with 2.07 MP</b>
2.	<b>FOV</b>	<b>It should have at least 110 degrees or more field of view.</b>
3.	<b>Resolution</b>	<b>The system should support 1080p@30fps/25fps, 720p@30fps/25fps, 960x540p@30fps/25fps, 640x360p@30fps/25fps or better.</b>
4.	<b>Noise Reduction</b>	<b>It should support 2D and 3D noise reduction.</b>
5.	<b>Interface</b>	<b>It should have USB 2.0 or better interface.</b>
6.	<b>Microphone</b>	<b>It should have built-in microphone array with omnidirectional pickup and pickup distance of 5 meters or more.</b>
7.	<b>White Balance</b>	<b>It should have Auto / Manual white balance.</b>
8.	<b>Color System</b>	<b>It should have YUY2 / H.264 / MJPEG</b>
9.	<b>Power</b>	<b>It should be USB powered.</b>
10.	<b>USB Video</b>	<b>It should support UVC 1.0 or better</b>
11.	<b>Certificate</b>	<b>BIS, CE, FCC, ROHS or equivalent certificates issued by the Indian Authorities. Copies of these certificates are required.</b>

**NOTE:-**

- 1. EMD - 3% & ePBG - 5% of estimated Bid value are to be submitted physically of All-in-one VC Desktop, UPS, USB Based Webcam with inbuilt Microphone.**
- 2. Bidder - 30%. (Single Order). And in case of OEM - 80% (Single Order) must have successfully executed either directly or through a channel partner, for any State Government department, Ministry of the Government of India, or PSU. Copies of Contract must be uploaded with the bid.**
- 3. Penalty Clause: Delivery of All-in-one VC Desktop, UPS, USB Based Webcam with inbuilt Microphone must be completed within prescribed time period of 60 days (2 months) and Installation of same must be completed within the specified time limit of 30 days after delivery at the various designated premises of Tihar, Rohini & Mandoli complexes. Otherwise, a penalty of 1% per week of part thereof for the delayed period, as pre-estimated damages, will apply, not exceeding 10% of the contract value, will also apply in the event of goods being delivered within the delivery period specified in the contract, as mentioned in the GEM contract's general items and conditions.**

**The following clauses no. 04 and 05 are incorporated from the latest IT Circular dated 11.03.2025 and the participating bidders are directed to quote their rates as per the following clauses:**

- 4. The AMC is an essential part and parcel of procurement of IT hardware since it adds to the life of IT equipment(s) beyond the normal warranty period. While inviting bids for any IT equipment, through the GeM portal, either extended onsite warranty shall be purchased along with IT equipment, or the additional cost for an extended period of warranty shall also be obtained as a separate component of the bids, to enable price comparison on Lowest Life Cycle Costing (LCC) basis. If AMC price is payable periodically, an appropriate discount rate is to be used for estimating the Net Present Value (NPV). The discount rate for NPV calculation shall be the 10-year G-Sec rate two days before the last date of receipt of bids. The guidelines for AMC are given in Annexure II.**
- 5. The life span of IT hardware, except servers shall normally be taken 5 years for identifying the L1 supplier. Hence, the Departments may procure equipment(s) with 5-year warranty - original warranty + extended warranty (paid upfront)/ AMC (paid periodically). If the bidder does not provide the five years warranty support, the AMC charges for the remaining years of support may be given by the bidder. For cost comparison LCC shall be calculated**

**using the NPV formula, using the discount rate as per para 4 above. If the systems still meet the user requirements beyond their normal prescribed life span of 5 years and the AMC Vendor agrees to continue the AMC on the same terms and conditions, the equipment may be continued with AMC after obtaining the approval of the Administrative Secretary.**

**Demonstration Clause: - The bidders have to appear to demonstrate the VC kit whenever called by the Department. However, the bidders have to submit the fully developed kit consisting of all materials/hardware of required specifications asked in the bid for the demonstration during technical evaluation of the bid as a part of verifying the quoted equipment with the required equipment.**

**Note:- The below Proforma A and B must be accepted and submitted by the bidders on the firms letterhead duly signed and stamped.**

**Proforma-A**

**Acceptance Certificate**

**Sub: Acceptance of ATC of e-Bid No. \_\_\_\_\_ for \_\_\_\_\_.**

**I, \_\_\_\_\_ S/o \_\_\_\_\_, R/o \_\_\_\_\_ Proprietor of the firm M/s \_\_\_\_\_  
having its office at \_\_\_\_\_, do hereby solemnly a firm and declares as under:-**

- 1. That I hereby confirm and certify that we have read the entire terms & Condition of the tender document and we shall abide hereby the ATC and clauses contained therein.**
- 2. That I hereby confirm and undertake that not having been prosecuted for violation rules/law under Essential Commodities Act or any such others law or orders there under in any court of law.**
- 3. That it is my true statement and shall be responsible for the same.**

**Signature:**

**Name:**

**Seal of Firm:**

**Proforma-B**

**UNDERTAKING**

- I/We undertake that myself/ourselves/firm/company/any partners/directors have never been blacklisted by any Govt./Semi-Govt. Department all over India.**
- I/We undertake that no criminal proceedings/enquiry is pending against me/us/firm/company/any partner/director thereof.**
- I/We undertake that there is no personal/official dealings whatsoever with the officers/officials of the Prison Department Delhi.**
- I/We hereby undertake that there is no dues/liabilities are pending against our firms towards the Prison Department Delhi and if anything otherwise is noticed, we shall be disqualified our rightly from participation.**

**Signature:**

**Name:**

**Seal of Firm:**

**3.8 Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

**3.9 Generic**

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

**3.10 Certificates:**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

**3.11 Turnover:**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

**3.12 Financial Criteria:**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट शुगातान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.