Resume

**Sunita Wayal**

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Employee ID: 1298694

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**Objective**

To pursue a highly rewarding career, seeking a job in a challenging and healthy work environment where I can utilize my skills and knowledge efficiently for organizational growth.

**Technical Skills**

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| --- | --- |
| **Software** | Microsoft office (Word, Excel, Outlook, Power point), SQL, Oracle, HTML, CSS |
| **Database** | Oracle 11g, SQL Server |
| **Languages** | C, C++, PL/SQL, SQL |

**Experience Summary**

|  |  |  |
| --- | --- | --- |
| **Project 3** | **GE Digital** | |
| **Organisation** | **Tata Consultancy Services.** | |
|  | |
| **Client** | General Electric (GE) | |
| **Role** | GE Developer | |
| **Duration** | 2.5 Year/ Current | |
| **Technical Skills** | Worked on IO reports. | |
| Created dashboard. | |
| **Description** | The SupportCentral Helpdesk is a GE web application used by all GE users. | |
| **Roles & Responsibilities** |  | Work on Stories/ Defects for new Development. Follow the coding standards and checklist for the development. |
|  |  | Work on Service Catalog and workflow to implement the development requirement. |
|  |  | Work on PagerDuty Tool to provide support to end customer. |
|  |  | Work on RITM/ INCIDENT/ DEFECT/ STORIES/ PROBLEM/ CHANGE. |
|  |  | Ensuring proper testing, defect-free & on-time deliverables. |
|  |  | Preparing process related functional documentations. |
|  |  | Finding pain areas in the process and implementing cost saving ideation as a part continuous process improvement. |

Resume

**Certifications/ Achievements**

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| --- | --- |
| **Green Belt (GB)** | Six Sigma Certification given for continues process improvements. |
| **1Z0-051 Oracle Certification** | Oracle Database 11g: SQL Fundamentals I |
| **On The Spot Award** | In the appreciation of outstanding contribution to organization and customer |

**Experience Details**

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| --- | --- |
| **Total Experience** | 3 YEARS |

**Education Summary**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **University** | **Percentage/Grade** | **Year** |
| Bachelor of Science in IT | University of Mumbai | 6.92/7.0 CGPA | 2013-2016 |
| HSC | University of Mumbai | 59.17 | 2012-2013 |
| SSC | University of Mumbai | 86.91 | 2010-2011 |

**Personal Details**

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| --- | --- |
| **Date of Birth** | **Nationality** |
| 31/07/1996 | Indian |