

TICKETING POINTS (Used Ingressco instead of Amuze)

❖ **Sell Tickets when and where you want to:**

Selling products in multiple places should be every bit as simple as selling in one. Ingressco is a unified platform that can run your business with ease so you can have a one-stop-shop for all types of ticketing. Ingressco has been built to accommodate both on and offline sales all from the one system, helping to avoid any duplicate stock and capacity issues.

❖ **Session based Bookings:**

Ticketing for businesses that require time-based slots across multiple locations or shows, can feel overwhelmed with all the options on offer.

Use our advanced settings to make dozens of changes such as multiple locations, split time slots and fluctuating capacity.

With the ability to fine-tune every aspect of the ticketing process you can ensure customers will have a seamless experience throughout.

❖ **Season passes across multiple locations!**

Season passes provide your entertainment business with additional revenue over the entire peak period. Build levels to reward your highly engaged consumers with additional benefits and discounts.

Encourage cross spending over multiple locations combined under the one reusable RFID pass, increasing spend per customer and reducing ticketing and software costs.

❖ **Packages & Group Bookings:**

Create structured packages such as Show, Food and Merchandise to effortlessly manage reservations and capacity.

Offer discounts to groups and families with packaged tickets. Simply decide which tickets you'd like to include, set any discounts or offers, add any limitations, and you are done.

Large group bookings and family passes become a breeze with our custom forms, and they allow your staff to save time on site.

❖ **Business web site**

Sell 24x7 from your own web site. All bookings, vouchers and product sales are instantly confirmed online as net bookings are complete business management system.

❖ **Mobile Compatibility**

We can build with responsive technology which means it will adjust depending on the device being used.

❖ **Booking Agents (B2B)**

Allow booking agent's login to your Website, set their commission rate, set whether they are on account or not. Help them promote your business and report on sales they generate.

❖ **Managing Enquiries**

For bookings requiring that extra level of customisation and service, our solution focuses on optimising processes for staff, while providing a seamless and enjoyable booking experience for the customer.

Our universal system gives your staff the ability to email, invoice, filter, sort, and manage all bookings on one platform. No more switching between multiple systems.

❖ **Wearable RFID System**

Ingressco offers implementation and development of wearable RFID bands to further enhance the user experience.

Wearable RFID bands are increasingly becoming popular for water-based theme parks as they can be recycled, reused and kept for the entire season.

Ingressco also offers the ability to add further enhancements to your RFID passes with social activations, cashless wallets for further guest interaction.

❖ **Membership Management**

Memberships require multiple options and flexibility. Ingressco not only offers this but also includes variations across level of access. These can be easily programmed to match your needs. Create membership tickets with add-on products to entice higher redemptions.

Send thank you messages and auto reminders to ensure you to retain your membership numbers year on year.

❖ **UpSell**

Up-sell to your customers before they even arrive, with our add-on functionality allowing you to personalise and sell VIP passes, vouchers, food and beverage packages and merchandise within the booking process.

❖ **POS Billing**

Built with intuitive responsive design, the INGRESSCO POS seamlessly integrates all INGRESSCO modules for true end-to-end management. It covers everything from ticketing, merchandise, car parking, locker management and inventory through to your food and beverage sales, eliminating the need for multiple systems.

❖ **Accommodate all Ticket Types**

The entertainment industry offers a huge variety of ticketing types. Digital tickets, paper-based, name look-up and Barcodes are all accommodated with the INGRESSCO handheld POS scanners allowing ticket validation from all entry points

❖ **Entry Management**

All ticketing types can be sold, validated, accepted and managed quickly from POS, even if they were purchased online in advance.

With the ability to integrate existing turnstiles or use a INGRESSCO handheld device for a truly mobile gate management experience, you can control guest access and manage capacity easily.

❖ **BIG Data**

Amuse POS provides intelligent reporting capabilities, to give you reports that prioritise the areas of your business. Keep your accounts and management team on the same page.

❖ **Productivity Tools**

Track real-time results through any activated online device and keep track of your progress, even on your days away from the office.

Reduce shrinkage with cash reconciliation and inventory loss with real-time reports and processing.

❖ **Support**

The INGRESSCO POS system is highly stable and based on a Microsoft SQL database. With thorough in-house testing to ensure you will have no issues on site.

❖ **Discounts & Promotional Codes**

Run you own promotions with a special code to be entered online to receive a discount

❖ **Accounting systems integration**

Ingressco can report on different income streams in your business with your accounting names and codes. This unique method has proven invaluable for our current clients and saves many hours in book keeping per year.

❖ **Audit log**

Report on system changes, which staff member made those changes and when

❖ **Questions per guest**

Tour module specific feature to ask questions to all people who book online with pre determined responses such as:

Can you swim? No, 25M, 50M, 100+M

❖ **Daily Management Reports**

You can view a detailed financial report of your business with daily, monthly and yearly figures .

❖ **Multi-level security**

Ingressco has admin management tools for businesses with varying staff access requirements. Each level can have a different menu and therefore focus on the task at hand. This also helps to protect the business from any potential database pilfering by staff.

PAYMENT TYPES

❖ **Cash**

Yes it is still legal tender and Ingressco can track all your cash transactions.

❖ **Direct deposit**

When a client pays via direct deposit you can enter this into Ingressco.

❖ **Gift voucher**

Your clients can use their Gift vouchers as an account; they can partially redeem them and also use them to book online.

❖ **Agent account**

Booking agents can be setup to pay by account and you can report on how much they owe you over any date range.