



DOCUMENTS REQUIRED

PHOTO ID

Your Proof of ID can be a passport, drivers licence or GNIB card where the date of expiry has not passed. Please note Services Card are not acceptable as a form of ID as no date of birth is visible on the card.

Here's what you need to do next...

Please upload a copy of your photo ID to the dedicated folder in MyFenero.

PROOF OF ADDRESS

An acceptable form of Proof of Address is a recent utility bill / official documentation showing your current address. If you are relocating, it's fine to provide proof of address for your current address. Don't forget to send the details of your new address to your Fenero Account Manager once you have relocated.

Here's what you need to do next...

Please upload a copy of your Proof of Address to the dedicated folder in <u>MyFenero</u>.

DOCUMENTS REQUIRED [CONTINUED]

SERVICE LEVEL AGREEMENT (SLA)

This document outlines details of the service we are providing to you, including the terms & conditions of our service.

Here's what you need to do next...

Please download your SLA from the dedicated folder in <u>MyFenero</u> and sign on pages 2 & 4. Then upload the signed copy to <u>MyFenero</u>.

A digital signature is sufficient.

HERE TO HELP!

These documents should be submitted to us through 'MyFenero". If you need any help doing this, please contact us:

umbrellasupport@fenero.ie

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