S.L.A.N.G.

Schindler Lifts Acronym and Nomenclature Guide

Abbreviation	Full text	Description
5 S	Seiri, Seiso, Seiton, Seiketsu, Shitsuke	5 S is a method to organise the workspace for better efficiency & effectiveness
AC	Area Controlling	
ACT	Australian Capital Territory	Province in Austrialia
ACW	Authority to Commence Works	
ADF	Acquisition Data Form	
AE	Advanced Edition	Postfix for certain Escalator product lines e.g. S 9300 AE
AEA	Australian Elevator Association	
AIR	Acceptance Inspections Report	part of SAIS
AL	Access Levels	
ALSO	Computer Vertrieb	computer distribution company (to be sold)
AMS	Aufzug (lift) Material Specification	
AMWU	Australian Metal Workers Union	A kind of Australian workers union
AP	Asia Pacific	Schindler zone
AP	Account Payable	Finance Account Term
API	Application Programming Interface	Interface between an APP and a backend system connected to it
AQC	Assembly Quality Control	
AR	Account Receiving	finance account term
AS	Australian Standard	
ASA	Apparate Schrank Ausserhalb	Controller box outside of truss
ASM	Area Sales Manager	
ASM	After Sales Market	
AUS	Australia KG	
BAC	Boss as Coach	This is a training program on coaching skills
BCA	Building Code of Australia	
BDE	Betriebs-Daten-Erfassung	time recording per activity and commission
BDP	Best Demonstrated Practice	
BERU	Betriebs Resultat	Bottom line profit of KG
BG	Bank Guarantee	
BGM	Branch General Manager	
BHAG	Big Hairy Audacious Goal	
BI	Business Information	Report about competition
BIM	Building Information Modeling	file format from Autodesk architectural suit to show 3D content
BLT	Business & Leadership Training	Business & Leadership Training
BM	Business Management	Global & Zone representing markets and acting as the customer to the development organisation
BM	Bench Marking	
BMS	Building Managment System	
BOL	Bill Of Lading	
BOM	Bill Of Materials	
BPCS	Business Planning and Control System	ERP system from IBM which was used in SHW
BPM	Business Process Management	Summary term of vital business processes (OtC, PtP,…)
BSC	Balanced Score Card	
BTP	Break Through Project	
BW2000	Schindler accounting standard	
C&B	Compensation & Benefits	Human Resource term covering salaries, bonus, social security,...
C0	Project Launch	Market Specification frozen / concepts available
C1	Contribution One	Gross Profit (financial terms)
C1	not used gateway from the PCP 2.0	
C10	Close program	Phase out completed
C2	not used gateway from the PCP 2.0	
C3	Concept Approved	Product requirements aligned
C4	Project Launch	Product & Process Development & Validation
C5	Ready for (internal) prototype installation	Ready for pre-series installation
C6	Limited Product Release	Production & Process readiness
C6.1	Zero-series readiness	
C7	Extended Product Release	Components & Field process validation
C8	Release series production	plant side release
C9	Sales Release	release in sales system - ready to go to market
CA	Corrective Action	
CADI	C A Diagnostics Interface	Readout software on Elevator side to get access to controller
CADRE	Computer Aided Design Resource for Elevator and Escalator	Sales configuration tool used by North American KG
CALOSHA	California Occupational Safety and Health Administration	
CAPEX	CAPital Expenditure	Spendings on items worth >5000Rmb and usage >=2years
CAR	Capital Appropriation Request	CAR is a form to purchase fixed asset of the company
CAR	Corrective Action Request	
CART	Classification And Regression Trees	
CAT	Computer Aided Translation	Tools used of tranlations (like Trados)
CATS	Corrective Action Technical Solution	
CB6	Call Backs in first 6 months	
CBK	Call BacK	Customer calls Schindler because of complaint (technical, entrapment)
CBK-coverage	Call BacK coverage	Symptom description covers call back reasons
CC	Claim Classes	

Abbreviation	Full text	Description
CCB	Cost Center Budget	
CCC	Contract Control Cell	CCC is a sub dept of NSM wherein all contracts are regulated and monitored
CCC	Commission Coordination Centre	
CCL	Continouos Cost Leadership	
CCR	Configurator Competence Review	
CCT	Continouos Cost Tracking	used to see changes of the direct product costs on a monthly basis
CDD	Controller Definition Database	IoESC: database linking failure codes with related failure messages
CDMAP	Customer Driven Mission Achievement Process	
CFMEU	Construction Forestry Mining and Energy Union	A kind of Australian workers union
CFO	Chief Financial Officer	
CGW	Communication GateWay	Remote Telemonitoring system for units in the field
ChOp	Checked Operation	
CIBSE	Chartered Institution of Building Services Engineers	Schindler has two seats in the CIBSE BIM Steering Group UK
CIC	Construction Industry Council UK	BIM Protocol
CIL	Critical Item List	PCP 2.0 document to identify critical designs/process steps
CIP	Continuous Improvement Process	Term for product improvements for MOL
CIR	Continuous Improvement Request	
CIT	Continuous Improvement Tracking	
CL	Check-List	Abbreviation used in Vault to name a checklist used RnD
CLC	China Logistic Center	
CLI	Clinton	Escalator factory in North America
CM	Corrective Maintenance	
CMG	Custom Modular Group	It's a Elevator Product S-5500
CMP	Change Mgmt Process	
CMS	Content Management System	
CNF	Could Not Fault	
CO	Controlling	
COB	Customer Oriented Behaviour or close of business	
Cob Schob	Customer Oriented Behaviour/ Schindler Oriented Behaviour	This is a Customer service training program
COBie	Construction Operations Building Information Exchange	PDT, PDS
COGQ	Cost Of Good Quality	costs for inspection, additional headcount
COMDOC	COMmission DOCumentation	Lotus Notes / Intranet data (customer can download com data)
COP	Car operating Panel	
COPQ	Cost Of Poor Quality	costs of claims, replacements,…
COQ	Cost Of Quality	
COR	COst Review	
CP	Change Process	Every 4 months we update processes and products at Schindler
CP	Corporate Purchasing	Strategic Sorucing and supplier development process
CPM	Component Platform Management	Managing technology, variants and components
CPM	Change Process Management	
CPO	Claim Process Organization	
CPS	Corporate Product Safety	
CPSI	Confirmation Periodic Safety Inspection	CPSI is an inspection period in the maintainance phase
CPTU	Claims Per Thousand Units	NI team claims the material for replacement.
CQ	Corporate Quality	
CQA	China Quality Award	
CR	Contribution Run	
CRM	Customer Relationship Management	
CSA	Canadian Standards Authority	Link: https://en.wikipedia.org/wiki/Canadian_Standards_Association
CSE	China Schindler Escalator	
CSM	Customer Satisfaction Management	
CSP	Commission Spare-Part	
CSQ	Customer Satisfaction Questionnaire	
CSR	Corporate Social Responsibility	
CSS	Customer Satisfaction Survey	
CTD	Corporate Technical Documentation	Group function for document management
CTL	Corporate Technical Learning	
CWH	Central WareHouse	
CWT	Counterweight	
DA	Design Agreement (=KA)	
DA	Distribution Agreement	Agreement between distributors with Schindler
DA / KA	Design Agreement	drawing freeze + distribution
DBG	Distance Between Guides	
DE	Design Edition	
DEU	Germany (DEUtschland)	
DHA	Deve Hydraulics Australia	
DLFI	Directive Letter (for) Field Information	Field information with safety relevance
DMS	Document Management System	
DOA	Defective On Arrival	Quality term for defective incoming goods
DOC	Direct Ordering Centre	
DP	Direct Productive	to direct cost of the company.
DPC	Direct Product Cost	Deptartment which provides quotes for non-std. Solutions
D-plan	Dispo Plan	same as layout drawing
DS	Dissatisfied	
DS	Diagnostic Summary	IoEE term of remote monitoring platform for showing diagnostic status

Abbreviation	Full text	Description
DtS	Demand to Supply	
E&E	Elevators & Escalators	used in org charts
E2E	End To End	
EBA	Enterprise Bargaining Agreement	
EDI	Electronic Data Interface	
EHC	Escalator Handrail Company	Supplier name of Handrails (competitor to Semperit)
EHS	Environmental Health and Safety	
EI	Existing Installation	Existing Installation is responsible for Maintainance & Repairs of elevators & escalators
EiL	Excellence In Leadership	
EJ	Engineering Judgment	
ELDOC	Electric DOCumentation	Lotus Notes / Intranet data
EML	Emerging Leadership	Human Resource initiative to prepare talents for management
EMS	Employee Motivation Survey	
EnE	Elevators and Escalators	
ENPS	Employee Net Promoted Score	simplified survey to the employees about their supervisor
EOMS	Esalator Order Management System	
EOS	Escalator Order System	material number of the product line
EOT	Extension of Time	
EPC	Escalator Parameter Cataloque	
EPM	Escalator Product Management	
EPP	Effective Personal Productivity	
EQS	Existing (installation) Quotation System	Tool to support EI team to make quoations in SHW
EQZ	Earth Quake ZONE	
ERM	Enterprise risk management	
ERP	Enterprise Resource Planning	examples for ERP system: SAP
ES	Equipment Status	IoEE term for status of equipment connected to internet
ESC	Escalator Division	used in org charts
ESPC	Escalator Spare-Part Catalogue	
ESS	Employee Self Service	System integrated in success factores section in SAP portal
ESU	Elevator Standard Unit	
ETA	Estimated Time of Arrival	
ETD	Estimated Time of Departure	
ETN	Escalator Training Network	
ETO	Engineering To Order	
ETU	Electrical Trade Union	A kind of Australian workers union
F1	Forecast One (Also, FII and FIII)	
FAQ	Frequently Asked Questions	
FAT	Factory Acceptance Test	Customer Witness test in factory - normally for public transport proj.
FAV	First Article Verification	Approval check for a new kind of item
FB	FeedBack	
FFL	Finished Floor Level	Floor level in a building including surface finishing
FI	Field Information	
FIP	Fault Indicator Panel	
FL	Falsch-Lieferung	wrong component delivered
FM	Free Maintainance	Free Maintainance is is the EI contract term
FM	Fehlendes Material	component is missing
FMEA	Failure Modes and Effects Analysis	
FMECA	Failure Mode Effects and Criticality Analysis	
FO	Field Organization	Sales organization, English term for KG
FOC	Form Of Compliance	
FOSS	Free Open Source Software	Legal obligation to the customer to provide open software packages
FPMH	Failure Per Million Hours	
FPY	First Pass Yeild	itself.
FPY	First Past Yield	
FPY	First Parts Yield	
FQE	Field Quality & Excellence	FQE is referred as Technical department which includes Quality assurance, Field Training Training, Field Technical Support.
FQE	Field Quality Excellence	Group quality department (reporting to MKL)
FRB	Failure Review Board	Defined people board for feedbacking of 0-series findings
FS	Factory Sheet	document used in the DA-Implementation process by TABA
FTC	Fixed Term Contract	FTC are the trainees (Apprentices) of the company in the NI Fitters role
FtM	Finance to Manage	
G&A	General-management & Administration	
G&PL	General and Product Liability	Kind of insurance to cover risks
G&S	General-management & Strategy	
GB	Global Business	used in org charts
GBOM	Golden Bill Of Material	Term of software development of a compiled set of sofware
GC	General Contractor	
GCM	Global Claims Management	Global Claim Database
GEC	Global Escalator Configurator	
GESR	Global Essential Safety Requirements	
GHP	Global High Performance	a GHP company belongs to a group of the top 20 worldwide
GMR	General Management Result	
GPT	Group Planning Tool	
GR	Goods Receivable	

Abbreviation	Full text	Description
GSP	Global Safety Paremters	guidance and criteria for conforming w.safety requirements of GESRs
GTM	Go To Market	
GTP	Group Transfer Price	
GW	GateWay	IoEE term of a modem/gateway of equipment ot internet
HCP	Harmonized China Platform	
HMI	Human Machine Interface	
HO	Head Office	e.g. For SHW it is the MAP office
HR	Human Resources	
I2KB	Ideas and invetons - Knowledge Base	I2KB includes hierarchically structured access levels
iCCs	Integrated Call Center Solutions	
ICFR	Internal Controll of Financial Reporting	
IDP	Individual Development Plan	
IE	Industrial Engineering	
IFC	Industry Foundation Classes	3D Model
IFRS	International Financial Reporting Standard	Financial reporting rules for stock registered companies
IG	Inspectors Guide	part of SAIS for inspection guidance
IIR	Immediate Incident Report	
IME	India and Middle East	
IMP	Industrialization Master-Plan	
iNPS	Internal Net Promoted Score	
IoEE	Internet of Elevator & Escalators	Internet of Things for Elevators and Escalators
IoESC	Internet of Escalators	
IoT	Internet Of Things	
IP	Indirect Productive	Indirect Productive
IP	Intellectual Property	
IPC	Interactive Product Configurator	Web Browser GUI to configure - data is from PE1 system by RTV
IPS	Internal Project Specification	
IPT	Installation Planning Tool	IPT is a SAP Module for all NI Supervisors for the planning of Installation process
IPT	Internal Planning Tool	
IR	Industrial Relations	
IST	Turkey (ISTanbul)	
ISV	Initial Site Visit	
IT	Information Technology	
ITP	Inspection Test Plan	
JBSL	Japan Building Standard Law	Japanese ESC code
JDIZ	JiaDing Industrial Zone	
JSA	Job Safety Analysis	
JSG	Jiading Schindler Group	
KA	Konstruktionsabschluss	
KAL	Kommission-Auslieferungs-Lager	Schindler commission and distribution warehouse
KFC	Konstruktion Fahrtreppe (Gruppe) C	Historical name of TABA (fromerly RnD group C)
KFC Docu	Technical documentation tool	
KG	Konzern-Gesellschaft	Schindler Sales organisation (field organization /country entities)
KL	Konzern-Leitung	Schindler Group executive board
KL	Kommissions-Lager	
KML	Kurz - Mittel - Lang	flat steps on top and at the bottom after curveture
KONFE	Konfiguration Elektrisch	electrical configuration file of SEPE (konfm.txt)
KONFM	Konfiguration Mechanisch	mechanical configuration file of SEPE (konfm.txt)
KPH	Key Position holder	Key Position which are considered to be the most senior positions in the Schindler organization based upon the Strombach Job Grading System
KPI	Key Performance Indicator	
KPM	Key Project Manager	
KW	Component Factory (Komponentenwerk) in german	It is term for Factory
LAA	Local Area Agreement	
LAC	Latin American Countries	
LaO	Leading an Organisation	1 week executive training course in Ebikon once a year
LBLC	Lift Builder / Lift Calculator	Calculation program for ESC logic
LCA	Life Cycle Assessment	
LCC	Life Cycle Cost	
LCM	Life Cycle Management	System to manage the replacement of spare-/wear-parts
LDR	Leadership Development Review	Leadership Development Review – All leaders have an annual LDR Review to identify behavioral gaps and development actions.
LDWC	Lost Day Work Case	
LEAP	Leading in Execution and Accelerating Performance	LEAP is goup launched initiative to increase profitability by ensuring healthy MR, supported through optimized const efficiency
LER	Lift Emergency Repair	
LINKS	Lead Installation with Know-how of Schindler	This is a NI Onboarding training to understand internal processes for Installation
LJP	Loss Job Provision	
LMR	Lift Motor Room	
LMS	Leave Management System	ALT worklife
LMS	Learning Management System	
LoA	Level of Authority	Approval matrix based on Authority mapped to decision power in $
LOA	Letter Of Authorization	This document defines who can authorize which level of investments

Abbreviation	Full text	Description
LOD	Level Of Detail	BIM term
LOF	List Of Findings	Result of a review is a LOF and the base for acceptance of a MS
LOI	Letter of intent	
LOI	Level Of Information	BIM term for grade of details of the BIM dimensions
LOL	London Overground Lines	
LON	Londrina	Escalator factory in Brasil
LOP	Landing Operating Panel	
LOTO	Lock Out & Tag Out	
LPCA	Logistics Pipeline Corrective Action	
LPT	Large Project Team	Sales team for public transportation projects
LRQA	Llyoyd's Register Quality Assurance	Certified body for the quality certification such as ISO,…
LRSAI	Lifts running so am I	
LS	Lost on Site	
LT	Lost on Transport	
LTFR	Lost time frequency rate	
LTM	Leadership TeaM	
LUL	London Underground Lines	
LV	Lobby Vision	Pre-2017 remote monitoring system