|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| |  | | --- | | **FEEDBACK** |  |  |  | | --- | --- | | OVERALL SATISFACTION  (rate in the scale of 5) |  | | HOW CAN WE IMPROVE TO SERVE BETTER? |  | |
| |  | | --- | | **SUBMIT FEEDBACK** | |

RATING AND FEEDBACK

A user will be able to provide rating on a scale of 5.

A user will be able to provide feedback

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | CUSTOMER SUPPORT |      |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  | | --- | | HELPLINE NUMBER | |  |      |  | | --- | | SUPPORT MAIL ID | |  | | |

CUSTOMER SUPPORT

A user can contact admin via provided phone number or email for an additional support.

A helpline number and email address will be provided to user

CUSTOMER FEEDBACK

In this section the admin can the rating and feedback provided by the customer

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | CUSTOMER FEEDBACK |  |  |  |  | | --- | --- | --- | | CUSTOMER ID | RATING | CUSTOMER COMMENTS | |  |  |  | |  |  |  | |

Manage Bookings:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | MANAGE BOOKING |          |  |  | | --- | --- | | ADD BOOKING | REMOVE BOOKING |  |  |  | | --- | --- | | ENTER BOOKING ID |  |        |  | | --- | | REMOVE | |