

Dear Pawan Kumar,

Your dedication is valued. Based on your performance last week, you have been placed in a Performance Improvement Program.

This is an opportunity for improvement, but it's also a critical time. Your success is crucial to us. By the end of this week, your performance will be monitored, and based on the outcome, harsh steps might be taken.

We regret the need for such action, but support and assistance are available throughout.

You need Improvement here: Morning COD(56%) Morning Prepaid (25%)

Target -

Morning: Prepaid FASR 85%, COD FASR 60%

Evening: Prepaid FASR 80%, COD FASR 50%

All the Best!

