AMAL JYOTHI
COLLEGE OF ENGINEERING
AUTONOMOUS
KANJIRAPPALLY

BOOK MY DOC

20INMCA310 - Mini Project

Scrum Master
Dr.Bijimol TK
Associate Professor
Department of Computer Applications

Akshay Krishnan
AJC22MCA-I008
INMCA2022-27 S6
https://github.com/akshaykrishnan834/BOOKMYDOC
Akshaykrishnan2027@mca.ajce.in

DEPARTMENT OF COMPUTER APPLICATIONS

ABSTRACT

Book My Doc : Online Doctor Appointment Booking System

The **BookMyDoc Online Doctor Appointment Booking System** is a web-based platform built using PHP to simplify and automate the process of booking doctor appointments. This system allows patients to easily schedule appointments with doctors without the need for phone calls or long waits. Patients can browse doctor profiles, check real-time availability, and book appointments at their convenience. Additional features include appointment reminders, patient feedback, and secure online payment options.

The main goal of **BookMyDoc** is to make the appointment booking process quick, efficient, and convenient for both patients and doctors. By reducing waiting times and streamlining the scheduling process, the system improves patient satisfaction and helps doctors better manage their appointments. Overall, it enhances the healthcare experience by offering a simple solution for managing doctor consultations.

Users & Functionalities:

1. Patients:

- **Registration & Login**: Create and manage patient accounts securely.

- **Browse Doctors**: Search for doctors based on specialty, location, and availability.

- **View Doctor Profiles**: See detailed information about doctors, including qualifications and patient reviews.

- **Book Appointments**: Schedule appointments based on available time slots.

- **Reschedule/Cancel Appointments**: Modify or cancel appointments as needed.

- **View Appointment History**: Access past and upcoming appointment records.

- **Manage Personal Profile**: Update personal details and medical history.

- **Feedback/Reviews**: Rate and review doctors after consultations.

- **Online Payment**: Pay for doctor consultations securely online.

2. Doctors:

- **Registration & Login**: Create and manage doctor profiles with secure login.

- **Profile Management**: Update qualifications, specialties, fees, and availability.

- **Availability Management**: Set and manage available time slots.

- **View & Manage Appointments**: Confirm, reschedule, or cancel appointments.

- **Patient Medical History**: Access and update patient records during consultations.

- **Consultation Reports**: Share consultation notes and prescriptions with patients.

- **Feedback/Reviews**: View feedback and ratings provided by patients.

3. Staff:

- **Registration & Login**: Create and manage staff accounts securely.

- **Profile Management**: Update personal details as needed.

- **Appointment Management**: Assist with scheduling, rescheduling, or canceling appointments.

- **Manage Patient Data**: Help doctors manage patient medical records.

- **Payment Processing**: Assist with processing payments and tracking payment statuses.

- **Payment Reports**: Generate reports on payments made and pending.

4. Admin:

- **User Management**: Create, modify, or remove accounts for patients, doctors, and staff.

- **Doctor Profile Management**: Approve or reject doctor registrations and ensure their information is accurate.

- **Staff Management**: Assign roles and manage staff accounts.

- **Appointment Management**: Oversee all appointments, resolve conflicts, and ensure smooth scheduling.

- **Reports & Analytics**: Generate reports on appointments, payments, and user activities.

- **System Monitoring**: Ensure the system runs smoothly and address any issues.

- **Payment Oversight**: Monitor payment transactions and ensure financial records are accurate.

- **Notification Management**: Manage reminders, alerts, and notifications for users.

- **Data Security & Privacy**: Ensure that all patient and user data is protected and secure.

Summary of Key Features:

- **Patients**: Easily book appointments, manage profiles, and provide feedback.

- **Doctors**: Manage availability, view and confirm appointments, and access patient data.

- **Staff**: Assist in scheduling, payment processing, and managing patient records.

- **Admin**: Oversee the system, manage users, appointments, payments, and ensure data security.

The **BookMyDoc** Online Doctor Appointment Booking System uses a combination of **PHP**, **MySQL**, **HTML**, **CSS**, and **JavaScript** to create a seamless, user-friendly platform. **PHP** is used for handling server-side operations, such as processing user requests and interacting with the database. **MySQL** stores essential data, including user profiles and appointment details. **HTML** structures the content of the website, while **CSS** ensures the platform is visually appealing and responsive across all devices. **JavaScript** adds interactivity, allowing features like real-time updates, form validation, and dynamic content without refreshing the page. These technologies work together to deliver an efficient and interactive online appointment booking experience.

The **BookMyDoc Online Doctor Appointment Booking System** offers a user-friendly, efficient solution for scheduling doctor appointments. By removing the need for phone calls and in-person visits, it saves time and improves the healthcare experience for both patients and doctors. This system makes healthcare more accessible and convenient, ensuring a smoother, more efficient process for everyone involved.