



Service Level Analysis																					
Measure	Acclaimed Stores	Acclaimed Stores	Acclaimed Stores	Atlas Stores	Atlas Stores	Chiptec Stores	Chiptec Stores	Coolblue	Coolblue	Elite Mart	Elite Mart	Expert Mart	Expert Mart	Expression Stores	Expression Stores	Info Stores	Info Stores	Logic Stores	Logic Stores	Lotus Mart	Lotus Mart
On Time Delivery %	29.4%	29.4%	29.4%	72.3%	72.3%	72.4%	72.4%	29.6%	29.6%	72.2%	72.2%	72.0%	72.0%	69.4%	69.4%	70.7%	70.7%	71.2%	71.2%	27.8%	27.8%
In Full Delivery %	66.1%	66.1%	66.1%	59.6%	59.6%	60.2%	60.2%	67.2%	67.2%	16.6%	16.6%	60.5%	60.5%	58.2%	58.2%	19.3%	19.3%	60.8%	60.8%	67.3%	67.3%
On Time In Full %	19.1%	19.1%	19.1%	39.8%	39.8%	38.5%	38.5%	20.3%	20.3%	9.7%	9.7%	39.9%	39.9%	35.3%	35.3%	9.4%	9.4%	39.6%	39.6%	19.7%	19.7%

