

X-PHY FAQ Document

1. What is X-PHY?

X-PHY provides advanced hardware-based cybersecurity solutions designed to protect data at the firmware and physical level. Their products include AI-embedded secure SSDs and endpoint security solutions that protect devices beyond traditional software defenses.

2. What makes X-PHY different from other cybersecurity solutions?

X-PHY combines hardware-level protection with AI-driven threat detection. This enables proactive defense against sophisticated cyber threats including ransomware, zero-day attacks, and unauthorized access attempts.

3. Where can I find setup and installation guides?

Setup guides, firmware updates, and installation manuals are available in the X-PHY Support Knowledge Base under relevant product categories.

4. How can I purchase X-PHY products?

Products can be purchased through official sales channels or authorized partners. For enterprise inquiries, contact X-PHY sales support.

5. What is the repair and return policy?

Repair and return policies may vary depending on product and region. Users should contact X-PHY Customer Support for detailed assistance.