

Day 9:

1. Modify Default value of priority to 5
2. Need a popup email client to send email directly from form
3. Need auditing of table for security reasons
4. Need to view document attached in issues without downloading
5. Modify End user view to include description field
6. Show only active users in caller, assigned to field
7. Assigned to should only display member of assignment groups selected
8. Company and location should be auto selected based on Caller field
9. Assigned to should only show agents having role "issue\_mgmt\_worker"
10. Assignment groups should show a tree navigation when clicked to fill
11. Attach a process flow highlighting status of issues on top of record