

Cab Service Management

SRS

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Introduction:

The cab service management system is a website application that facilitates cab service reservations through online. Customers may reserve cabs in advance online, streamlining operations and ensuring drivers and passengers are always on the same page.

Purpose:

In today's emerging tech world human life is getting multiple services at doorstep right from online food delivery to cab booking. Cab service development is one such service which saves your time & cost by providing you user-friendly interfaces. Cabs services cover two major interfaces such as user and drivers by making it easy to communicate with both on the same phase.

It is beneficial for both the user & driver in such a way that user will get proper time through live tracking that exactly how many minutes cab is going to arrive and driver will also get the exact pick-up location of the passenger.

In Scope:

Homepage- Driver and user interface, cab booking

Authentication- The driver and user can login and sign up

Profile Completion- The driver and user fills their details

Payment- The customer pays his cab fare.

Confirmation- The user and driver gets confirmation message and tracking is on

Live tracking- The user can locate the cab in the map

Cancellation- The user can cancel the booking

Support- Chatting and calling end to end

Out of Scope:

Capture verification

Keep specific log or history data sets

Package delivery services

Food delivery services

Referral code section

Driver cancellation

Reference:

1. Distinguished.io

<https://distinguished.io/blog/functional-requirements-for-online-cab-booking-system>

2.vtnetzwelt.com

<https://www.vtnetzwelt.com/mobile/21-must-have-features-in-online-cab-booking-app/>